



PT. CENTRA ARTHA PRIMA  
— INDONESIA —

Training and Consulting  
SK Menkumham RI No. : AHU-00138.AH.02.01.TAHUN 2015

# CERTIFICATE

Contents :

1. Customer Focus
2. Leadership
3. Engagement of People
4. Process Approach
5. Improvement
6. Evidenced Based Decision Making
7. Relationship Management

it is hereby certified that :

**Ridho Kurnia Dillah**

Has successfully completed a Training **Awareness Sistem ISO 9001 : 2015**

**The Quality Management System** at Serela Merdeka Hotel, Bandung

On November 24<sup>th</sup>, 2019

by PT Centra Artha Prima Indonesia



NO. 2411QMS/A0115/CAP1



Bandung, December 1<sup>st</sup>, 2019

PT. Centra Artha Prima Indonesia

  
**Sahat Reynold Ricardi Simbolon**  
Direktur Utama