

N a m e : MIFTAH FARIZHA

Place & date of birth : BANDUNG, 8 September 1996

Student I.D. 1 13-2015-099

## ACADEMIC RECORD

Grade

A = 4,00 Outstanding AB = 3,50 Excellent

B = 3,00 Excellent B = 3,00 Very Good

BC = 2,50 Good C = 2,00 Fair

D = 1,00 Below Average

Faculty : INDUSTRIAL TECHNOLOGY

Study Program : INDUSTRIAL ENGINEERING

Transcript Number : 0034/TA/6.1.13/ITENAS/I/2020

E = 0 Failed

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1		Course Description	CREDIT	GRADE	
	TI101	MATHEMATICS I	3	В	
	TI102	MATHEMATICS II	3	C	
	TI103	BASIC PHYSICS I	3	A	
Ņ	TI104	BASIC PHYSICS II	3	В	
1	TI105	ENGLISH I	2	В	
	TI106	CIVICS EDUCATION	3	A	
	TI111	BASIC CHEMISTRY	2	В	
	TI112	APPLIED CHEMISTRY	2	В	
	TI113	ENVIRONMENTAL SCIENCE	2	В	
	TI114	FUNDAMENTALS OF INFORMATION TECHNOLOGY	2	В	
	TI115	INTRODUCTION TO INDUSTRIAL ENGINEERING	3	В	
	TI116	FUNDAMENTALS OF ENGINEERING DESIGN	4	С	
	TI201	INDONESIAN	3	C	
	TI202	ENGLISH II	2	В	
	TI211	MATRIX AND VECTOR SPACE	3	C	
	TI212	DISCRETE MATHEMATICS & NUMERICAL METHODS	3	В	
	TI213	MANUFACTURING PROCESS I	4	В	
	TI214	MANUFACTURING PROCESS II	3	A	
	TI215	PROBABILITY THEORY	2	D	
	TI216	INDUSTRIAL STATISTICS	4	C	
	TI217	MECHATRONICS	3	В	
	TI218	WORK SYSTEMS ENGINEERING I	3	C	
	TI219	COMPUTER PROGRAMMING LOGICS	3	С	
y	TI220	OPERATIONS RESEARCH I	3	C	
	TI221	INTRODUCTION TO MANAGEMENT AND BUSINESS	2	В	
) H	TI317	OPERATIONS RESEARCH II	3	В	
	TIA-111	INTRODUCTION TO ECONOMICS	2	A	
\	TIA-211	INDUSTRIAL PSYCHOLOGY	2	В	
ļ	TIA-214	COST ACCOUNTING & ANALYSIS	2	C	
	TIA-301	JIGS, FIXTURES, MATERIAL HANDLING & INSPEC	3	AB	
	TIA-302	INDUTRIAL AUTOMATION	3	AB	
J	TIA-303	PRODUCTION PLANNING & CONTROL I	3	BC	
Ì	TIA-304	PRODUCTION PLANNING & CONTROL II	4	В	
į	TIA-305	WORK SYSTEMS ENGINEERING II	3	В	
	TIA-306	QUALITY MANAGEMENT & ENGINEERING	2	В	
	TIA-307	SYSTEMS MODELING	2	В	
	TIA-308	LOGISTIC SYSTEMS DESIGN	3	A	
	TIA-309	QUALITY CONTROL	2	C	
	TIA-310	RESEARCH METHODOLOGY	2	AB	
	TIA-311	ENGINEERING ECONOMICS	2	BC	
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	Course Description	CREDIT	GRADE
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TIA-313	ENTREPRENEURSHIP	2	AB
TIA-358	ORGANIZATIONAL BEHAVIOR	3	AB
TIA-401	FACILITIES LAYOUT DESIGN	4 17	В
TIA-402	INFORMATION SYSTEMS ANALYSIS & DESIGN	3	BC
TIA-404	RELIGION	2	AB
TIA-405	SYSTEMS SIMULATION	3	В
TIA-409	NETWORK ANALYSIS	3	В
TIA-452	PROJECT MANAGEMENT	3	C
TIA-465	SUPPLY CHAIN MANAGEMENT	3	В
TIA-490	INTERNSHIP	2	A
TIA-499	BUSINESS SYSTEM PLANNING	4	BC
TIA-500	FINAL PROJECT	6	A
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Thesis :

PROPOSED SERVICE QUALITY IMPROVEMENTS

USING METHODS IMPORTANCE PERFORMANCE MATRIX (IPM) AND KANO MODEL AT VILLAGE OF TAMANSARI BANDUNG

Graduated on: 24 January 2020
Total Credit: 146 GPA: 2,91
Predicate: Satisfactory

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Dyah Setyo Pertiwi, S.T., M.T., Ph.D.



Bandung, 6 March 2020

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Prof. Meilinda Nurbanasari, S.T., M.T., Ph.D.