Non-Functional Requirements:

1. The phases of the project shall be submitted according to the timeline posted in the SWE363 (**Web Engineering & Development**) course' repository,
https://github.com/hammadojh/web_course/blob/main/term_project.md#Phases

2. The system shall be implemented using HTML, CSS and JavaScript as a Front-End and Node.js, Express as a Back-End.

3. The system shall comply with the latest web code documentation standards using HTML, CSS, and JavaScript.

4. The system shall use React as the Front-End framework.

5. The system shall be implemented using MongoDB as a database.

6. The users shall be able to understand all the functionalities of the web-app within 15 minutes of usage, which is determined by a simple survey. (**Usability requirement**)

7. The system shall be available 24 hours a day. (**Availability requirement**)

8. The system shall follow KFUPM University' authentication rules to allow accessing the users to the system.

9. The system shall implement robust error handling mechanisms to ensure dependability.

10. The system shall ensure delivering items to the correct destination by verifying the client from his/her personal KFUPM email. (**Reliability requirement)**

11. The system shall be implemented by using a clean code methodology such as separating the files of the implementation to enhance the maintainability of the system. (**Maintainability requirement)**