

ENSE 271 – GROUP C PROJECT (OSI-CAN) USABILITY QUESTIONNAIRE

MOBILE VERSION

Specific User Tasks:

❖ Do you think all the critical information is easy to find?

-Yes, the critical information was very easy to find. Resources, donate, and volunteer were very accessible from the home screen

❖ Since we were also guided to organize the data, is it good that the resources have been categorized?

-Yes, it is important for the resources to be organized since there is a large variety of content between each of them. Having them organized makes it easier to find what the user is looking for

❖ In terms of navigation, like the menu bar, do you think it covers everything a user looks for?

-The menu bar is very well done, although it is just missing “contact us” and “search bar”

❖ What do you think about introducing a volunteer button on the homepage, for the user’s ease and interest?

-The Volunteer button is in an excellent spot for accessibility and exposure

❖ Will it really benefit a user if we introduce a search bar for programs, events,

and resources on those pages?

-Yes, a search bar would benefit users who are searching for information as there is a vast amount and unique variation of information

❖ Are you willing to add an anonymous option, along with personal and business options for donations?

-An anonymous option given to users when they donate is a great feature to include as some users have personal reason to keep their footprint hidden

Open Minded/General:

❖ Would you like us to explore more creative themes, options, or colours for the designs?

-Initially, the current theming for the prototype is good, but some colors and gradients could be reduced to keep the overall colours minimised for consistency

❖ Is the font/layout easy to read/understand for the users in the mobile version? ❖ Is there anything in the layout that looks distracting?

-The majority of the fonts is well in terms of being large enough and being easy to read but there are some places where the font is very tiny.

❖ Does anything in the prototypes feel like it needs more attention? ❖ Which aspects of the prototypes feel most successful?

-The prototype is well done in that it only needs some adjustments

and small fixes. The most successful aspects is that the entire user interface is easy to navigate and the information is displayed in an orderly and clean way

❖ Are there any specifications from the current website, that should be or not be in the prototypes?

-Keeping the hotline banner to be permanently at the top of the webpage is an excellent action that is important to keep

-Some information on the original website was taking up too much space that diverted attention away from the critical information

❖ How much would you rate (on a scale of 1 to 10) to both versions of the prototypes?

-9/10. There just needs some minor tweaks and small improvements