

SOFTWARE DEVELOPER

AGILE EXPERIENCE | SOFTWARE ENGINEERING | FAST LEARNER

SUMMARY OF QUALIFICATIONS

- Student of Software Engineering Technology at Centennial College with a **97% cumulative GPA**
- Skilled in: C#, JavaScript, HTML, Cascading Style Sheets (CSS), MySQL, GitHub, Angular, Node.js
- Competent in development of the software package using Agile and Waterfall methodology
- Highly knowledgeable of object-oriented programming and IT project management
- Computer skills include proficiency in Microsoft Office, MS Project, Jira, Trello
- Strong communication skills; integrity, people-oriented; multilingual in English and Farsi
- Innovative thinker, creative problem-solver, and strong collaborator

EDUCATION

Software Engineering Technology Advanced Diploma

Sept. 2021 - Present

Centennial College, Toronto, ON

Relevant Courses: Database Concepts | Software System Engineering | Web Interface Design
Client-Side Web Development | Java Programming | Software Systems Design

Bachelor of Science in Mathematics

YearShahed University, Tehran, Iran

ACADEMIC PROJECTS

Web Design – C#, HTML, JavaScript

- Designed a responsive, user-oriented marketing website for real estate agent
- Designed a web game (catch a bug)

Software Requirements Specification

- Collaborated for the planning SRS document for a mobile app that matches sport facilities owners with customers

RELEVANT EXPERIENCE

Operations Manager

Qarz Al-Hasaneh Mehr Iran Bank, Tehran, Iran Dec. 2012 - June 2019

- Coordinated systemic issues within bank departments to find out the root causes and create solutions
- Oversaw departmental IT solutions and communicated needs for smooth operations
- Controlled project flow by breaking down the tasks, assigning resources and budget, and managing the time frame to achieve on-time delivery by utilizing Microsoft Project
- Directed different teams engaged in product measurement, inspection, and testing activities to ensure quality control and reliability
- Regulated workflow schedules according to established manufacturing sequences and lead times

OTHER EXPERIENCE

Sales Associate

Canadian Tire, Aurora, ON

Nov. 2020 - Sept. 2022

- Communicated, responded to and handled multiple customer inquiries, requests, and concerns in a timely manner, over the phone and in person with over 100 customers daily
- Accomplished team sales target by 40% during the seasonal sales through effective sales strategies
- Dealt with conflict resolution in a professional manner and supported customer inquiries
- Processed customer purchases efficiently, following standardized procedures by identifying customers' needs and being responsive
- Shared opinions and ideas on how to improve store processes