

# **Social Media Sentiment Analysis System**

## **Objective:**

A system implementation to analyze such data on social media in view of the public sentiment issues of products, events, and political matters. The system should lead to the elicitation of public attitudes and trends and thus provide insights into businesses and research for policymakers.

## **Key Components:**

### ***Gathering Information:***

Use APIs, like Tweepy in the case of Twitter, to scrape social media platforms for keywords, hashtags, or user mentions.

If desired, it can also be scrapped from other social media platforms using a web scraping tool — BeautifulSoup.

### ***Data Cleaning:***

Clean collected data from noise: Special characters, URLs, and stop words.

Tokenize the text into individual words with stemming or lemmatization, reducing words to their root form.

What Is Exploratory Data:

### ***Analyze the data:***

The distribution of it, common words, and the trends in general sentiment.

Put a human face on the data: for instance, by using bar charts, word clouds, and sentiment timelines.

### ***Case Study Interpretation:***

Sentiment analysis may be performed using tools like VADER (Valence Aware Dictionary and sEntiment Reasoner) and TextBlob.

Classify the sentiment as positive, negative, or neutral according to the sentiment scores.

Model Development:

Train machine learning models on labeled sentiment data, such as logistic regression, SVM, or even deep-learning architectures like LSTM.

Measure the model's performance quantitatively through metrics including accuracy, precision, recall, and F1 score.

### ***Report Visualization:***

Some visualization combined with the reporting of the findings: trends over time, words such as general sentiment, and user response.

You can design interactive dashboards through applications such as Tableau.

### ***Humanify:***

Create a web application with a Flask or Django framework that shows real-time sentiment analysis results.

Host the mentioned application in the cloud; more specifically, in Heroku or AWS, to be made accessible.

Characteristics:

### ***Real-Time Sentiment Analysis:***

Sentimental analysis of social media posts as they flow in.

Visualize Data: Give life to data with visual insights on sentiment trends, common words, and user engagement.

User Interface: The user will be allowed to search for any topic and view the results of the sentiment analysis.

### ***Sample:***

**Market Analysis:** Know what the public feels about your product, brand, or event.

**Political Analysis:** Measure public perception of political issues or political candidates.

**Customer Experience:** You can analyze customer feedback to make your products or services better.

**Future Improvements Emotion Detection:** Improve sentiment analysis to include the detection of joy, anger, and sadness.

**Aspect-Based Sentiment Analysis:** The act of analyzing the sentiment provided regarding a given product or service according to the aspect of the product or service.

**Sentiment Analysis:** This feature should include multilingual support and be applicable to more extensive fields.

*This project has practical value in terms of the exposure of various forms of technology realized and room for improvement in future projects. This makes it an outstanding project for one to understand and leverage public sentiment from social media data.*

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