

Core Integration

- **Pull all orders from Shopify** into Airtable using Shopify Admin API
- **Real-time or scheduled sync** to keep order data current
- **Automated data mapping** between Shopify order fields and Airtable columns
- **Error handling and logging** for failed API calls or data inconsistencies

Required Airtable Views/Segmentation

The integration must automatically categorize orders into these specific views:

1. **All Orders** - Complete order database with all imported orders
2. **Orders 4+ Days Old (No Tracking)** - Orders over 4 days old without tracking information updates
3. **Orders in Transit 10+ Days** - Orders that have been in transit/shipped status for more than 10 days
4. **Orders 15+ Days Old (Undelivered)** - Orders over 15 days old that haven't been marked as delivered
5. **Failed Delivery** - Orders with failed delivery attempts or delivery issues

If status changes to partial refunded or refunded then we no longer need to check on it meaning we don't waste api calls checking the order

Same for orders that are delivered

We can do a sync / order check every 12 or 24 hours depending on api calls preferably 12 hours we need to check api limits to find out if this is possible

