

Peer testing 2 Woo Woo Network

1. Complete the following tasks

Introduction :

The Woo Woo Network is a platform focused on helping people via spiritual healing.

Since spiritual healing “Energy Medicine” is a scarce service, the platform proposed by our project sponsor, Kimberlee Klein, aims to provide a place where healers can provide their services to clients who need them. The website will connect clients with a variety of options for spiritual healers who will aid them with their healing process.

A **user** is a potential customer of the site. In the context of the project it would be someone that is looking for a spiritual healer.

Users can navigate the website, sign up, create an account, book appointments, look for healers nearby and more.

User :

- ? User sign up
- ? User log in
- ? User uses tags to search for a healer (search takes a while to load, click the search field first and wait till options show up, then use *tags* to manipulate search)
- ? User browses and selects a healer (use navigation bar and select healers to browse)
- ? User selects a healer to view its information
- ? User tries to book an appointment at different times
- ? User tries different services
- ? Access about us page
- ? User uses access near me
- ? User navigates map to find closest healer

Tags : buttons for different potential emotions the client might want to filter healers on

A **healer** is someone that is listing their service and is looking for clients through the website.

Healer :

- ? Sign up as healer

click on healer
should open more info
not only learn more

Questions

1.) ~~What do you think of the "login experience"?~~

2.) What do you think about the "near me" page?

Do you have any suggestions on the "overall functionality of the system"?

3.) Was anything confusing?

4.) What would you improve

- tag search

more intuitive

- header page

1.) - overall positive feedback
near me with prices

2.) UI improvements / highlight box
while selecting
overall intuitive

3.) N/A.

g.) - recommendation system

Session 2

- select / show more
breaks website

- selecting in drop
down not paired
with tag

- clickable uses tag

- service selection
confusing

- no heater feedback

- Account should display user info

- manage account for client

= edit info

- Customer/heater
confusion

- lack of info due to implementation