

# Ali Mohamed Abdi

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[LinkedIn](#) | [GitHub](#)

## RELEVANT SKILLS

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- Microsoft Office Suite
- Zoom
- File Management
- Web Development
- HTML5 / CSS
- SQL
- GitHub
- JavaScript
- Project Coordination
- Customer Service
- Business Communication
- Management

## EXPERIENCE

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**Redapt, Woodinville, WA**

September 2022 – Present

*Advanced Analytics Developer*

- Deliver exceptional project code via Python in order to ensure clean code
- Develop Python automation script to clean up dormant Power BI workspaces
- Utilize and incorporate REST technologies with Azure to optimize communication between resources
- Maintained and created Runbooks through Azure to enhance team collaboration

**G2 Secure Staff, SeaTac, WA**

July 2018 – April 2022

*Ops Manager*

- Tasked with organizing and planning smooth operation
- Managed the day-to-day operations with primary responsibility for scheduling/staffing, managing daily budgeted hours, and limiting overtime of the operation
- Coordinated communications to the cabin service agent team and management as well as updates/notifications between the Client and employees. Ensures all data is recorded according to company procedures
- Dealt with all levels of situations, client representatives, employees, and the public
- Analyzed data to inform operational decisions or activities
- Organized meetings for leads and managers each week to achieve effective planning and communication.
- Designed a staffing sheet with Excel to organize and schedule 150 employees resulting in a reduced margin of error for budging hours
- Implemented phone catalog for all employees to increase work efficiency for dispatchers

## EDUCATION

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**Year Up / Seattle Central College, Seattle, WA**

March 2022 – Present

*Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training and a six-month internship.*

- Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Application Development, including HTML, CSS, and JavaScript.
- Coding in HTML/CSS and JavaScript to prepare for Software Developer
- Programming with Visual Studio Code

## CERTIFICATIONS AND TRAINING

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Training or Certification name –