**Scenario Name:** Sign In

**Participating Actor Instances:** Berke: Guest

**Flow of Events:**

1- Berke wants to log in to his account and clicks the sign in button on the home page.

2- Berke fills the username and password fields.

3- Berke clicks the confirm button and waits to be redirected to the home page.

4- If username and password are matching, Berke is logged in and redirected to the home page.

5- If username and password are not matching, Berke gets a feedback that says “username or password is incorrect”

6- If Berke leaves one of the fields empty, gets a feedback that declares which field is empty.

**Scenario Name:** Sign Up

**Participating Actor Instances:** Berke: Guest

**Flow of Events:**

1- Berke wants to create an account and clicks to the sign-up button on the home page.

2- Berke fills the first name, last name, username, password, re-enter password, email fields and clicks the submit button.

3- If every entry in the form is appropriate, account is created.

4- If username or email is being used, or password doesn’t meet the requirements, Berke gets a feedback and fills the form again.

5- If one of the fields is empty, Berke gets a feedback that indicates which field is empty.

6- Recovery Code for the account is shown to Berke.

**Scenario Name:** Booking Cancellation

**Participating Actor Instances:** Berke: User, Ali: Restaurant Owner

**Flow of Events:**

1- Berke wants to cancel one of his bookings (current time is at least 1 hours earlier than the book time)

2- Berke enters his profile and clicks to the “my bookings” button.

3- Berke clicks the “cancel this booking” button near his/her booking.

4- Berke clicks “yes” from the alert that asks “are you sure you want to cancel this booking?”

5- Berke gets a feedback that says “your booking has been cancelled.”

6- Ali receives a notification.

7- If Berke clicks “no” in the alert, nothing happens and Berke returns to his bookings.

**Scenario Name:** View the Bookings of My Restaurant

**Participating Actor Instances:** Osman: RestaurantOwner

**Flow of Events:**

1- Osman wants to see the bookings that have been made for his restaurant.

2- Osman clicks the “Bookings for My Restaurant” button on the home page.

3- Osman is directed to the page that shows a list of bookings.

**Scenario Name:** Submit a Request Ticket

**Participating Actor Instances:** Berke: User or Volkan: Restaurant Owner

**Flow of Events:**

1- Berke or Volkan wants to request something from the administration.

2- Berke or Volkan clicks the support button at the top of the page.

3- Berke or Volkan clicks the “submit a ticket button” on the support page.

4- Berke or Volkan selects a category, and describes his request via the text area.

5- Berke or Volkan clicks the submit button.

6- If the text area, category or both is empty Berke or Volkan gets a feedback that indicates which field is empty.

7- Ticket is saved.

**Scenario Name:** Add Favorite Restaurant

**Participating Actor Instances:** Berke: User

**Flow of Events:**

1-Berke wants to add a restaurant to his favorites.

2-Berke finds the restaurant in website by past bookings, searching, most rated restaurants etc.

3- Berke enters the restaurant’s profile.

4- Berke clicks the star icon/button.

5- Berke gets a feedback “Restaurant is added to your favorites”.

**Scenario Name:** Respond to Request Ticket

**Participating Actor Instances:** Berat: Administrator, Volkan: User, Ali: Restaurant Owner

**Flow of Events:**

1-Berat wants to respond one of the request tickets.

2-Berat clicks the view the request tickets button on admin panel.

3- If there are any unresponded requests, Berat chooses one of them and clicks on it.

4- Berat reads the request ticket and writes his respond into the text are and clicks OK button.

5- Volkan or Ali gets a notification that says “your request ticket has been responded.”