**Scenario Name:** Sign In

**Participating Actor Instances:** Berke: Guest User

**Flow of Events:**

1- Berke wants to log in to his account and clicks the sign in button on the home page.

2- Berke fills the username and password fields.

3- Berke clicks the confirm button and waits to be redirected to the home page.

4- If username and password are matching and correct, Berke is logged in and redirected to the home page.

5- If username and password are not matching, Berke gets a feedback that says “username or password is incorrect”

**Scenario Name:** Sign Up

**Participating Actor Instances:** Berke: Guest User

**Flow of Events:**

1- Berke wants to create an account and clicks to the sign-up button on the home page.

2- Berke fills the first name, last name, username, password, re-enter password, email fields and clicks the submit button.

3- If every entry in the form is appropriate, account is created and Berke received an account-verification link via email.

4- If username or email is being used, or password doesn’t meet the requirements, Berke gets a feedback and fills the form again.

5- Recovery Code for the account is shown to Berke.

**Scenario Name:** Booking Cancellation

**Participating Actor Instances:** Berke: Registered User

**Flow of Events:**

1- Berke wants to cancel one of his bookings (current time is at least 1 hours earlier than the book time)

2- Berke signs in to his account.

2- Berke enters his profile and clicks to the “my bookings” button.

3- Berke clicks the “cancel this booking” button near his/her booking.

4- Berke clicks “yes” from the alert that asks “are you sure you want to cancel this booking?”

5- Berke gets a feedback that says “your booking has been cancelled.”

6- Related “RestaurantOwner” receives a notification.

7- If Berke clicks “no” in the alert, nothing happens and Berke returns to his bookings.

**Scenario Name:** See the Bookings of My Restaurant

**Participating Actor Instances:** Osman: RestaurantOwner

**Flow of Events:**

1- Osman wants to see the bookings that have been made for his restaurant.

2- Osman signs into his restaurant’s account.

3- Osman clicks the “Bookings for My Restaurant” button on the home page.

4- Osman is directed to the page that shows a list of bookings.

**Scenario Name:** Submit a Request Ticket

**Participating Actor Instances:** Berke: Registered User or Volkan: Restaurant Owner

**Flow of Events:**

1-Berke or Volkan wants to request something from the administration.

2- Berke or Volkan signs into his account.

3- Berke or Volkan clicks the support button at the top of the page.

4- Berke or Volkan clicks the “submit a ticket button” on the support page.

5- Berke or Volkan selects a category, and describes his request via the text area.

6- Berke or Volkan clicks the submit button.

7- If the text area is empty, Berke or Volkan gets a feedback that says “Please describe your request.”

8- Ticket is saved.

**Scenario Name:** Add Favorite Restaurant

**Participating Actor Instances:** Berke:Registered User

**Flow of Events:**

1-Berke wants to add a restaurant to his favorites and signs into his account.

2-Berke finds the restaurant in website by past bookings, searching, most rated restaurants etc.

2- Berke enters the restaurant’s profile.

3- Berke clicks the star icon/button.

4- Berke gets a feedback “Restaurant has added to the favorites”.