## **Ethical Considerations in Business Decision Making: A SWOT Analysis**

### Introduction

- Ethical decision-making influences customer perception, brand identification, and organizational stability.
- Ethics is a crucial aspect of strategic planning and management.
- A SWOT analysis assesses the impact of ethics on corporate strategies and financial motivations.

## **Strengths**

- Enhances business image and builds customer trust (Skard & Thorbjørnsen, 2013).
- Companies like Patagonia and Ben & Jerry's use ethics to attract socially responsible customers (Skard & Thorbjørnsen, 2013).
- Ethical branding increases consumer allegiance and supports premium pricing (Raza et al., 2023).
- Creates a positive corporate culture, attracting employees with similar values (Raza et al., 2023).

### Weaknesses

- Ethical sourcing and fair wages increase costs, reducing competitiveness (Setiawan, 2023).
- Sustainability initiatives can lower growth and profitability (Zhang et al., 2016).
- Ethical investing may slow profit growth, discouraging short-term investors (Setiawan, 2023).

# **Opportunities**

- Growing consumer demand for ethical products and CSR initiatives (Raza et al., 2023).
- Sustainability practices create a competitive advantage (Zhang et al., 2016).
- Ethical innovation leads to environmentally friendly products and revenue streams (Setiawan, 2023, p. 132).

#### **Threats**

- Increased public scrutiny can expose inconsistencies, damaging brand image (Skard & Thorbjørnsen, 2013, p. 154).
- Risk of accusations like "greenwashing" from social media and activist groups.
- Stricter regulations impose legal consequences and reputational damage (Zhang et al., 2016, p. 559).
- Ethical firms may lose competitiveness to lower-cost, non-ethical rivals (Raza et al., 2023, p. 2485).

### Conclusion

- Ethical business strategies offer strengths, including brand reputation and employee loyalty.
- Challenges include financial constraints, regulatory risks, and competition from unethical businesses.
- Balancing ethical values and profitability is essential for long-term success.

### References

- Raza, M., Khalid, R. & Raza, H., 2023. Surviving and thriving through a crisis: a resiliency branding approach to transform airline industry. *Kybernetes*, 52(7), pp.2470-2487. https://doi.org/10.1108/k-07-2022-1062
- Setiawan, A., (2023). A brand signature, awareness, attitude, and reputation influence Primebiz Hotel Surabaya's performance. *Business and Finance Journal*, 8(2), pp.126–140. https://doi.org/10.33086/bfj.v8i2.5222
- Skard, S. & Thorbjørnsen, H., 2013. Is publicity always better than advertising? The role of brand reputation in communicating corporate social responsibility. *Journal of Business Ethics*, 124(1), pp.149-160. https://doi.org/10.1007/s10551-013-1863-3
- Zhang, J., Liu, H., Sayogo, D., Picazo-Vela, S. & Luna-Reyes, L., 2016. Strengthening institutional-based trust for sustainable consumption: lessons for smart disclosure. *Government Information Quarterly*, 33(3), pp.552-561. https://doi.org/10.1016/j.giq.2016.01.009