Application	Link	Open with
CRM	https://crm.prod.equinox.vf-ie.internal.vodafone.com:34001/Crm/	Internet explorer
UFE	https://ufe.prod.equinox.vf-ie.internal.vodafone.com	Google chrome
NPT	https://npt.prod.equinox.vf-ie.internal.vodafone.com:8082/Mobile/HomeLocationRegister/Index in Chrome use following format : vf-root\citrix short user name , citrix password	Google chrome / citrix IE11
Tracker	\\vf-eg.internal.vodafone.com\offshore\Ireland_G\Ireland G 2017\EQX Training Aug 2017\new call logger\Call Logger Equinox V1.1.accdb	Google chrome or internet explorer
CIAM	https://ciam.admin.prod.equinox.vf-ie.internal.vodafone.com:29007/CiamAdmin/login.jsp	Citrix based from CRM_IE11_VGIE_P
Brite bill	https://britebill.admin.prod.equinox.vf-ie.internal.vodafone.com/admin_container/login;ADMINJSESSIONID=71846F9EFF512656029527495C6C3733.myadminworker_eqx1	Chrome / Citrix based from CRM_IE11_VGIE_P
IBAN Checker	http://www.ibancalculator.com/bic_und_iban.html	Chrome
webstate	http://ieipplb4/WebStats/IW/	
Premium Number Checker	http://servicechecker.comreg.ie/	Google chrome
G Drive	Here	
IW	http://ieipplb4/IW	Internet explorer
ER9	https://ercca.ie.prd.sp.vodafone.com/ercc/	Citrix based from CRM_IE11_VGIE_P
Landscape	http://10.162.168.203/landscape/#/map	Citrix based from CRM_IE11_VGIE_P
IEX/ NICE	https://ienw01vw.eito-dublin.local/web/guest USER NAME: Clarify username PASSWORD: Citrix password	Citrix based from CRM_IE11_VGIE_P

Knowledge base	https://portal.csrkb.prod.equinox.vf-ie.internal.vodafone.com/support/agent-knowledge.html	Citrix based from CRM_IE11_VGIE_P

*If UFE not working kindly add following Copy paste in <u>Internet explorer > settings icon> internet options> Connection tab > Lan settings > advanced > exceptions</u> box clear and paste following:

10.*;192.168.*;172.19.*;172.20.*;172.22.*;172.27.*;172.28.*;172.30.*;financial;<u>capri.vodafone.com</u>;<u>octkvs04.clickgsm.misrfone.com</u>;<u>hqarchive.clickgsm.misrfone.com</u>;195.233.180.7;195.233.218.*;195.233.219.*;195.233.3;<u>idm.vodafone.com</u>;172.18.*;<u>dcrfnpb1.clickgsm.misrfone.com</u>;<u>owa.vodafone.com.eg</u>;213.233.144.231;viscallback*;http://213.233.144.231:8080;virtualworkplace.internal.vodafone.com;lyncweb.internal.eg.vodafone.com;lyncdiscover.eg.vodafone.com;lyncdiscoverinternal.eg.vodafone.com;meet.eg.vodafone.com;dialin.eg.vodafone.com;ieipplb4.*;vodafonetube.*;*.<u>equinox.vf-ie.internal.vodafone.com</u>;<u>hqwikvsa01.internal.eg.vodafone.com</u>;hqwikvs01;<u>hqwikvsa02.internal.eg.vodafone.com</u>;hqwikvs02;<u>hqwikvsa03.internal.eg.vodafone.com</u>;hqwikvs03;<u>hqwikvsa05.internal.eg.vodafone.com</u>;hqwikvs05;<u>hqwikvsa06.internal.eg.vodafone.com</u>;hqwikvs06