**Links**

**IW**

<http://ieipplb4/IW>

**UFE**

[https://ufe.prod.equinox.vf-ie.internal.vodafone.com](https://ufe.prod.equinox.vf-ie.internal.vodafone.com/)

**CRM**

[https://crm.prod.equinox.vf-ie.internal.vodafone.com:3400](https://crm.prod.equinox.vf-ie.internal.vodafone.com:3400/)

**NPT**

<https://npt.prod.equinox.vf-ie.internal.vodafone.com:8082/>

<[\\vf-eg.internal.vodafone.com\offshore\Ireland\_G\Ireland G 2017\EQX Training Aug 2017\new call logger\Call Logger Equinox V1.1.accdb](file://\\vf-eg.internal.vodafone.com\offshore\Ireland_G\Ireland%20G%202017\EQX%20Training%20Aug%202017\new%20call%20logger\Call%20Logger%20Equinox%20V1.1.accdb)>

**IEX/ NICE**

<https://ienw01vw.eito-dublin.local/web/guest>

**Vodafone Website**

[http://www.vodafone.ie](http://www.vodafone.ie/)

**Bill pays plans**

<https://n.vodafone.ie/shop/bill-pay-plans.html>

**Roaming**

<https://www.vodafone.ie/roaming/>

**International rates**

<https://n.vodafone.ie/business/products-and-solutions/mobile-communications/international-rates.html>

**MBB plans**

<https://www.vodafone.ie/mobile-broadband/>

**To access the admin page of mbb**

<http://www.vodafonemobile.wifi/>

**For premium numbers**

[http://servicechecker.comreg.ie](http://servicechecker.comreg.ie/)

**Imei checker**

[http://www.imei.info](http://www.imei.info/)

**To avoid 1890 numbers**

[http://www.saynoto1890.com](http://www.saynoto1890.com/)

**To compare between 2 devices**

<https://www.gsmarena.com/>

**Troubleshooting steps for phones**

<http://deviceguides.vodafone.ie/>

**Truecaller link for android**

<https://play.google.com/store/apps/details?id=com.truecaller&hl=en>

**Truecaller link for iphone**

<https://itunes.apple.com/us/app/truecaller/id448142450?mt=8>

**CIAM**

<https://ciam.admin.prod.equinox.vf-ie.internal.vodafone.com:29007/CiamAdmin/login.jsp>

**Brite bill**

<https://britebill.admin.prod.equinox.vf-ie.internal.vodafone.com/admin_container/login;ADMINJSESSIONID=71846F9EFF512656029527495C6C3733.myadminworker_eqx1>

**IBAN Checker**

<http://www.ibancalculator.com/bic_und_iban.html>

**webstate**

<http://ieipplb4/WebStats/IW/>

**Premium Number Checker**

<http://servicechecker.comreg.ie/>

**ER9**

<https://ercca.ie.prd.sp.vodafone.com/ercc/>

**Landscape**

<http://10.162.168.203/landscape/#/map>

**Knowledge base**

<https://portal.csrkb.prod.equinox.vf-ie.internal.vodafone.com/support/agent-knowledge.html>

**\*If UFE not working kindly add following Copy paste in ​Internet explorer > settings icon> internet options> Connection tab > Lan settings > advanced > exceptions​ box clear and paste following:**

10.\*;192.168.\*;172.19.\*;172.20.\*;172.22.\*;172.27.\*;172.28.\*;172.30.\*;financial;​capri.vodafone.com​;​octkvs04.clic kgsm.misrfone.com​;​hqarchive.clickgsm.misrfone.com​;195.233.180.7;195.233.218.\*;195.233.219.\*;195.233.3;​id m.vodafone.com​;172.18.\*;​dcrfnpb1.clickgsm.misrfone.com​;​owa.vodafone.com.eg​;213.233.144.231;viscallback \*;http://213.233.144.231:8080;virtualworkplace.internal.vodafone.com;lyncweb.internal.eg.vodafone.com;lyncdi scover.eg.vodafone.com;lyncdiscoverinternal.eg.vodafone.com;meet.eg.vodafone.com;dialin.eg.vodafone.com; ieipplb4.\*;vodafonetube.\*;\*.​equinox.vf-ie.internal.vodafone.com​;​hqwikvsa01.internal.eg.vodafone.com​;hqwikvs0 1;​hqwikvsa02.internal.eg.vodafone.com​;hqwikvs02;​hqwikvsa03.internal.eg.vodafone.com​;hqwikvs03;​hqwikvsa 05.internal.eg.vodafone.com​;hqwikvs05;​hqwikvsa06.internal.eg.vodafone.com​;hqwikvs06