

Software Requirements Specification

For

Integrated Digital Delivery Service Platform For Ministry of Agriculture

Component 8: Irrigation, Water & Scheme Management System

Prepared By		Syntech Solution Limited
Document Pages		190
Version		1.0
Document Link		https://drive.google.com/drive/u/1/folders/1PVTXQgchaSY_NE7CaBENfbBIMotBx9sD

REVISION HISTORY

Ver. #	Date of Release	Prepared By	Reviewed By
1.0	12.11.2020	Md Amirul Islam Nadim Limon Biswas	Rashed Ahmed

Table of Contents

1. Configuration	7
1.1. Project Entry	7
1.2. Add Contractor	9
1.3. Scheme Type	11
1.4. Scheme Form affidavit	12
1.5. Store Item Category	14
1.6. Store Item Sub Category	14
1.7. Add Measurement Unit	15
1.8. Add Store Item	16
1.9. Pump Type	17
1.10. Pump Installation Progress Type	18
1.11. Laboratory Info	19
1.12. Payment Type	21
1.13. Report Heading	23
2. Pump Installation Management System (Module)	25
2.1. Dashboard	26
2.2. Application List (Feature)	27
2.3. Scheme Management (Feature)	32
2.3.1. Selected for license application (Sub Feature)	32
2.3.2. Current Status (Sub Feature)	32
2.4. Contract Agreement (Feature)	38
2.5. Requisition (Feature)	41
2.5.1. Irrigation Equipment Requisition (Sub Feature)	41
2.5.2. Supply Equipment (Sub Feature)	42
2.6. Pump Installation (Feature)	47
2.7. Pump Operator Selection (Feature)	50
2.7.1. New Application Lists (Sub Feature)	50
2.7.2. Renew Application Lists (Sub Feature)	51
2.8. Reports (Feature)	56
2.8.1. Scheme Report	56

2.8.2. Payment Report	57
2.8.3. Pump Operator Report	58
3. Task Management System (Module)	64
3.1. Dashboard	65
3.2. Assign Task (Feature)	66
3.3. Task Calendar (Feature)	69
3.4. Task Tracker (Feature)	72
3.5. Reports (Feature)	75
3.5.1. Task Status Report	75
4. Pump Information Management System	78
4.1. Dashboard	79
4.2. Pump Information (Feature)	80
4.3. Pump Operator (Feature)	83
4.4. Pump Scheduler (Feature)	86
4.5. Reports (Feature)	88
5.5.1. Pump Report	88
5.5.2. Pump Operator Report	89
5. Farmer's Card and Payment Management (Module)	92
5.1. Dashboard	93
5.2. Application List (Feature)	94
5.2.1. New application Lists (Sub Feature)	94
5.2.2. Reissue Application Lists (Sub Feature)	95
5.3. Generate Card (Feature)	100
5.4. Reports (Feature)	101
5.4.1. Application Report	101
5.4.2. Payment Collection Report	102
6. Pump Maintenance & Complain Management (Module)	105
6.1. Dashboard	106
6.2. Complain List (Feature)	107
6.3. Required Maintenance (Feature)	110
6.4. Maintenance Task (Feature)	115
6.5. Equipment Supply (Feature)	121
6.6. Directory (Feature)	124

6.6.1.	Hardware Dealer (Sub Feature)	124
6.6.2.	Shops (Sub Feature)	129
6.6.3.	Mechanics (Sub Feature)	133
6.7.	Reports (Feature)	136
6.7.1.	Complain Report (Searching Parameter)	136
6.7.2.	Maintenance Report (Searching Parameter)	137
6.7.3.	Rating & Feedback Report (Searching Parameter)	138
7.	Water Testing & Survey (Module)	144
7.1.	Dashboard	145
7.2.	Testing Request (Feature)	146
7.2.1.	Irrigation water (Sub Feature)	146
7.2.2.	Drinking Water (Sub Feature)	150
7.2.1.	Industrial Water (Sub Feature)	154
7.3.	Testing Report Collection (Feature)	155
7.4.	Publish water Testing Report (Feature)	158
7.5.	Reports (Feature)	160
7.5.1.	Water Testing Report	160
7.5.2.	Testing Payment Report	161
8.	Farmer & Operator Panel	164
8.1.	Dashboard	164
8.2.	Scheme Application (Feature)	165
8.3.	Pump Operator Application (Feature)	171
8.4.	Smart Card Application (Feature)	175
8.5.	Water Testing Request (Feature)	180
8.6.	My Task (Feature)	184
8.7.	Payment (Feature)	187
8.7.1.	Scheme Payment	187
8.7.2.	Card Payment	187
8.7.3.	Pump Operator Fee	187
8.7.4.	Water Testing Fee	188
8.8.	Complain	192
	New Complain (Button)	192
8.9.	Rating & Feedback	196



**Welcome to
Integrated Digital Service Delivery Platform**

Ministry of Agriculture

Irrigation, Water & Scheme Management System

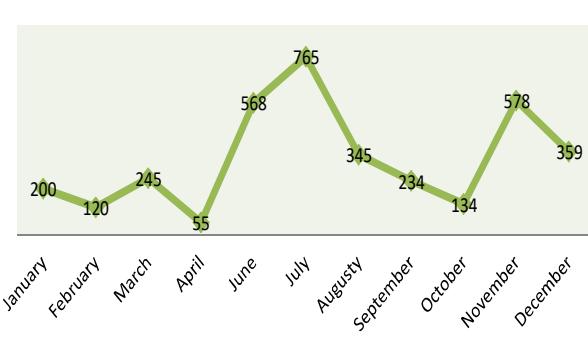
Dashboard Configuration Pump Installation Management System Task Management System Pump Information Management System Farmer's Card And Payment Management Pump Maintenance & Complain Management

Welcome to Admin Dashboard

BN EN logout 

1000 Total Scheme Application	1230 Total Installed Pump	1420 Total Pump Operator	10505 Total Task
20056 Total Farmer's Card	07 Total Water Testing Lab	230 Total Rejected Scheme	5600456 Total Payment

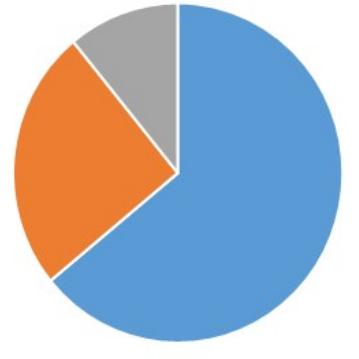
Site Visits Yearly Status



Month	Visits
January	200
February	120
March	245
April	55
June	568
July	765
August	345
September	234
October	134
November	578
December	359

Series1

Scheme Information



Scheme Status	Percentage
Approved Scheme	~95%
Pending Scheme	~3%
Rejected Scheme	~2%

■ Approved Scheme ■ Pending Scheme ■ Rejected Scheme

Developed By  **Syntech Solution Ltd**
For Your Business Automation

6 | Page

1. Configuration

1.1. Project Entry			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Add New Project (En)	Varchar	N/A	Yes
Add New Project (Bn)	Varchar	N/A	Yes
Status	N/A	N/A	Yes

(Table Format)

SL No	Project Name	Organization Name	Status	Action
				Edit / Delete



**Welcome to
Integrated Digital Service Delivery Platform**

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Project Entry 

Add Contractor

Scheme Type

Scheme Form affidavit

Equipment Type

Laboratory Info

Payment Type

Report Heading

Notification

Organization name

SL no	Organization name	Project Name	Status	Action
1				 

Add New

Select Organization Add New Project (En)
Add New Project (Bn) Status

Developed By  Syntech Solution Ltd
For Your Business Automation

1.2. Add Contractor

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Add New Contractor (En)	Varchar	N/A	Yes
Add New Contractor (Bn)	Varchar	N/A	Yes
Contractor Address	Varchar	N/A	Yes
Mobile Number	Int	N/A	Yes
Status	N/A	N/A	Yes

(Table Format)

SL No	Contractor Name	Organization Name	Status	Action
				Edit / Delete

 Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Project Entry

Add Contractor 

Scheme Type

Scheme Form affidavit

Equipment Type

Laboratory Info

Payment Type

Report Heading

Notification

Add New

SL no	Contractor Name	Organization name	Status	Action
1				 

Select Organization 

Add New Contractor (En) 

Add New Contractor (Bn) 

Status 

Active

Contractor Address 

Mobile Number 

Developed By  Syntech Solution Ltd
For Your Business Automation

1.3. Scheme Type

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Add Scheme Type (EN)	Varchar	N/A	Yes
Add Scheme Type (Bn)	Varchar	N/A	Yes

(Table Format)

SL No	Organization Name	Scheme Type	Status	Action
				Edit / Delete

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

SL no	Organization name	Scheme Type	Status	Action
1				

Add New

Select Organization:

Add Scheme Type (En):

Add Scheme Type (Bn):

Cancel Save

Developed By Syntech Solution Ltd
For Your Business Automation

1.4. Scheme Form affidavit

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Select Scheme Type	Varchar	N/A	Yes
Add Affidavit (En)	Text Editor	N/A	Yes
Add Affidavit (Bn)	Text Editor	N/A	Yes

(Table Format)

SL No	Organization Name	Scheme Type	Affidavit	Status	Action
					Edit / Delete

 Welcome to
Integrated Digital Service Delivery Platform

Ministry of Agriculture

Irrigation, Water & Scheme Management System

Configuration Pump Installation Management System Task Management System Pump Information Management System Farmer's Card And Payment Management Pump Maintenance & Complain Management Water Testing & Survey

Project Entry

Add Contractor

Scheme Type

Scheme Form affidavit 

Equipment Type

Laboratory Info

Payment Type

Report Heading

Notification

Scheme Type All Search Add New

SL no	Organization Name	Scheme Type	Affidavit	Status	Action
1					 

Add New

Select Organization Select Scheme Type

Add Affidavit (En) Add Affidavit (Bn)

Cancel Save

1.5. Store Item Category

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Add Category (En)	Varchar	N/A	Yes
Add Category (Bn)	Varchar	N/A	Yes

(Table Format)

SL No	Organization Name	Equipment Category	Action
			Edit / Delete

1.6. Store Item Sub Category

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Select Category	N/A	N/A	Yes
Add Sub Category (En)	Varchar	N/A	Yes
Add Sub Category (Bn)	Varchar	N/A	Yes

(Table Format)

SL No	Organization Name	Item Category	Sub Category	Action
				Edit / Delete

1.7. Add Measurement Unit

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Unit Name	Varchar	N/A	Yes

(Table Format)

SL No	Organization Name	Item Category	Sub Category	Action
				Edit / Delete

1.8. Add Store Item

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Select Item Category	N/A	N/A	Yes
Select Item Sub Category	N/A	N/A	Yes
Item Code	Varchar	N/A	Yes
Item Name	Varchar	N/A	Yes
Measurement Unit	N/A	N/A	Yes
Specification	Varchar	N/A	Yes

(Table Format)

SL No	Organization Name	Item Category	Sub Category	Item Code	Item Name	Specification	Action
							Edit / Delete

1.9. Pump Type

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Pump Type	Varchar	N/A	Yes
Horse Power	Varchar	N/A	Yes

(Table Format)

SL No	Organization	Pump Type	Horse Power	Action
				Edit / Delete

1.10. Pump Installation Progress Type			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Select Pump Type	N/A	N/A	Yes
Select Horse Power	N/A	N/A	Yes
Add Steps (Add more)	Varchar	N/A	Yes

(Table Format)

SL No	Organization	Pump Type	Horse Power	Steps	Action
				Link Link	Edit / Delete

1.11. Laboratory Info

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Add Laboratory (En)	Varchar	N/A	Yes
Add Laboratory (Bn)	Varchar	N/A	Yes
Laboratory Address (En)	Varchar	N/A	Yes
Laboratory Address (Bn)	Varchar	N/A	Yes
Status	N/A	N/A	Yes

(Table Format)

SL No	Organization Name	Laboratory Name	Status	Action
				Edit / Delete


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Project Entry

Add Contractor

Scheme Type

Scheme Form affidavit

Equipment Type

Laboratory Info 

Payment Type

Report Heading

Notification

Laboratory Name

SL no	Organization name	Laboratory Name	Status	Action
1				 

Add New

Select Organization

Add Laboratory (En)

Status

Add Laboratory (Bn)

Laboratory Address (Bn)

Laboratory Address (En)

Developed By 
For Your Business Automation

1.12. Payment Type

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Fiscal Year	N/A	N/A	Yes
Select Organization	N/A	N/A	Yes
Add Payment Type	Varchar	N/A	Yes
Amount	float	N/A	Yes

(Table Format)

SL No	Fiscal Year	Organization Name	Payment Type	Amount	Status

 Welcome to
Integrated Digital Service Delivery Platform

Ministry of Agriculture

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Project Entry

Add Contractor

Scheme Type

Scheme Form affidavit

Equipment Type

Laboratory Info

Payment Type 

Report Heading

Notification

Payment Type All Search Add New

SL no	Fiscal Year	Organization name	Payment Type	Amount	Status	Action
1						 

Add New

Fiscal Year  Add Payment Type
Select Organization  Amount

Developed By  Syntech Solution Ltd
For Your Business Automation

1.13. Report Heading

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Report Heading (En)	Varchar	N/A	Yes
Report Heading(Bn)	Varchar	N/A	Yes
Left Logo	N/A	N/A	Yes
Right Logo	N/A	N/A	Yes
Address (En)	Varchar	N/A	Yes
Address (Bn)	Varchar	N/A	Yes

(Table Format)

SL No	Organization Name	Report Heading	Address	Left Logo	Right Logo	Action
						Edit / Delete


Ministry of Agriculture

**Welcome to
Integrated Digital Service Delivery Platform**

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Project Entry

Add Contractor

Scheme Type

Scheme Form affidavit

Equipment Type

Laboratory Info

Payment Type

Report Heading 

Notification

Organization name

SL no	Organization name	Report Heading	Address	Left Logo	Right Logo	Action
1						 

Add New

Select Organization Report Heading(Bn)

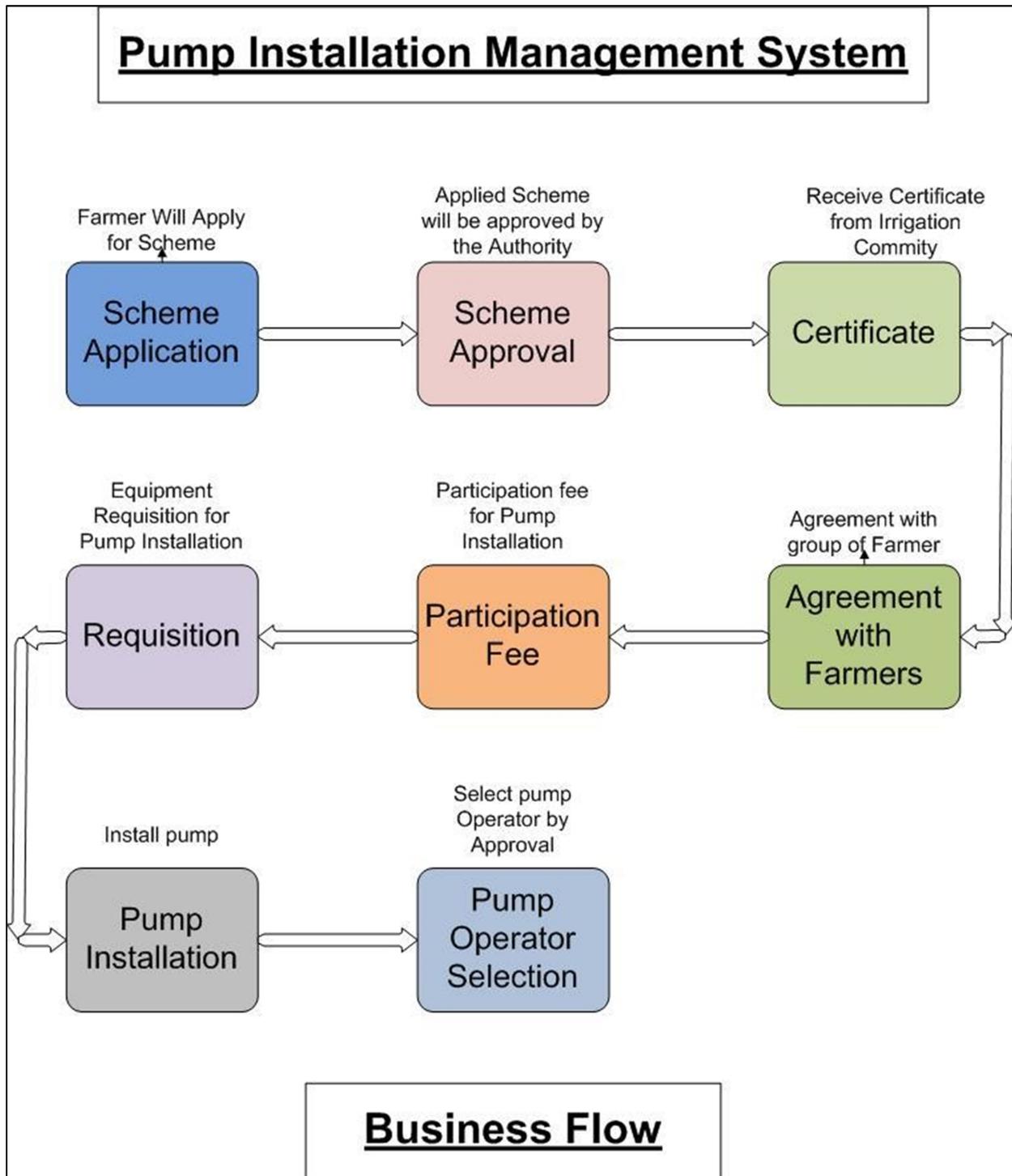
Report Heading(En) Left Logo

Address (En) Right Logo

Address (Bn)

Developed By  **Syntech Solution Ltd**
For Your Business Automation

2. Pump Installation Management System (Module)



2.1. Dashboard

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform' for the Irrigation, Water & Scheme Management System. The top navigation bar features the Ministry of Agriculture logo and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below this is a horizontal menu bar with seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left, a sidebar menu lists: Dashboard (selected), Application List, Manage Scheme, Contract Agreement, Equipment Requisition, Installation, Pump Operator Selection, and Reports. The main content area displays four summary cards: Total Application (320), Installed Pump (136), Rejected Scheme (45), Total Operator (140), and Total Licensed Scheme (156). A search bar at the top right allows users to 'Select Organization' and enter a 'Organization Name'. The bottom right corner credits 'Developed By Syntech Solution Ltd'.

Total Application	Installed Pump	Rejected Scheme
320	136	45

Total Operator	Total Licensed Scheme
140	156

2.2. Application List (Feature)

- All scheme applications will appear here.
- Here User can assign a project, Review Application, Reject the Application, add inspection report, direct approve or present for approval.

(Table Format)

S L N o	Appli catio n ID	Schem e manag er Name	Irrigatio n type (Deep Tubewe ll/Surfac e Water)	Applica tion Type	Schem e Locatio n	View Applicatio n	Attached Docume nt (link)	Form fee (Taka)	Project	Technic al Survey Report	Status	Action
0 1	0023	Arif	Deep Tubewe ll	New/ Resink	Rangpu r	View (Button)	link	150	Assign Project (Button)	Show Report	Pending,/ Reject/R eviewed/ Selected	Review (Button), Survey Report (Button), Reject (Button), Select (Button), Work Flow (Button)

Assign Project (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Assign Project	N/A	N/A	Yes

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	Yes

- Review action will appear in the service receiver panel.

Survey Report (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Survey Date	Date	N/A	Yes
Applicant's Name	N/A	N/A	Yes
Irrigation Type	N/A	N/A	Yes
Scheme Address	N/A	N/A	Yes
Other Note (Add More)	Varchar	N/A	Yes
Suggestion	Varchar	N/A	Yes

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes

- Review action will appear in the service receiver panel.


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme >

Contract Agreement

Equipment Requisition >

Installation

Pump Operator Selection >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Application List			Irrigation Type		All	Search					
SL.NO	Application ID	Scheme Manager Name	Number Of Water User	Irrigation Type	Address	View Application	Attached Document (Link)	Project	Inspection Report	Status	Action
						View	link	Assign Project	Show	Pending Approve Reject	Review Inspection Reject Approve Present

Assign project

Assign Project

Cancel **Save**

Review

Review Note

Cancel **Save**

Reject

Reject Note

Cancel **Save**

Developed By Syntech Solution Ltd
For Your Business Automation

Inspection Report

Inspection Date	<input type="text"/>		Other	<input type="text"/> Document Name	Add More
Applicant Name	<input type="text"/>		Other	<input type="text"/>	Add More
Irrigation Type	<input type="text"/>		Suggestion	<input type="text"/>	
Scheme Address	<input type="text"/>		Cancel	Save	

Developed By  Syntech Solution Ltd
For Your Business Automation

2.3. Scheme Management (Feature)

- Here will show all approved schemes.

2.3.1. Selected for license application (Sub Feature)

(Table Format)

SL No	Application ID	Scheme Type	Application Type	Scheme manager Name	Irrigation type	Scheme Location	View Application	Attached Document (link)	Action
01	0020	Solar	New/Resink	Arif	Deep Tubewell	Rangpur	View (Button)	link	Have license (Button), Apply new license (Button)

- User can apply for irrigation license, manage with component-1 (License, Registration, Clearance, & Certification Management System) / manually.
- If application type is new, the action button will be “Apply new license”,
- If application type is Resink, the action button will be “Have license”.

2.3.2. Current Status (Sub Feature)

- Here will show All pending license Application
- Users can Attach License with license number after getting license manually.

(Table Format)

SL No	Application ID	Scheme Name	Scheme manager Name	Irrigation type	Application Type	Scheme Location	Applied application	Attached Document	Attached License	Action
					New/Resink		View (Button)	link	Attach License (Button)	Verify License (Button)

Attach License (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
License No	Varchar	N/A	Yes
issue Date	Date	N/A	Yes
Attach Document	N/A	N/A	Yes

Verify License (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
License view	N/A	N/A	Yes
Verify (Button), Close(Button)			


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme > Approved for license application

Contract Agreement

Equipment Requisition > Pending License Application

Installation

Pump Operator Selection >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Approved for license application List								
		Scheme Manager name		Irrigation Type	District	View Application List	Attached Document (Link)	Apply for
SL NO	Application ID	Scheme name	Scheme Manager name	Irrigation Type	District	View	Link	Apply

Developed By  Syntech Solution Ltd
For Your Business Automation


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme > Approved for license application

Contract Agreement

Equipment Requisition > Pending License Application 

Installation

Pump Operator Selection >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Pending Application List					Scheme Manager name	All	Search		
SL NO	Application ID	Scheme name	Scheme Manager name	Irrigation Type	District	View Application List	Attached Document (Link)	Attach License	Apply for License
						<input type="button" value="View"/>	Link	<input type="button" value="Attach"/>	<input type="button" value="Apply"/>

Attach License

License No

Issue Date

Attach Document

Developed By  Syntech Solution Ltd
For Your Business Automation

2.4. Contract Agreement (Feature)

- Here will show all licensed applications which have paid participation fees.
- Users will get a predefined agreement format with the text editor.
- After signing the agreement the user will attach the signed document for archive.

Pending Agreement List(Table Format)

SL No	Application ID	Scheme manager Name	Scheme Location	Licenses No.	Applied application	Attached Document (link)	Make agreement	Signed Agreement Attachment
1	001	MD. Karim			View (Button)	link	Agreement Details	Attachment (Button)

Make Agreement (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Agreement Details	Text Editor	N/A	Yes
Save	Cancel		Print

Attachment (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Agreement Date	Date	N/A	Yes
Attach Document	N/A	N/A	Yes


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme >

Contract Agreement 

Equipment Requisition >

Installation

Pump Operator Selection >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

2.5. Requisition (Feature)

2.5.1. Irrigation Equipment Requisition (Sub Feature)

- Here user can make requisition for the selected pump
- Users also can approve and present for approval.

(Table Format)

SL No	Application ID	Scheme manager Name	Scheme Location	License No.	Applied application list	Attached Document (link)	Requisition	Status	View Requisition	Action
					View (Button)	link	New Requisition, Edit Requisition	Supply/ Reject	Link	Approve, Reject, Work Flow

- After approval of any requisition the “Edit Requisition” button will Not work.
- After requisition entry, then enable the action button.
- After supply and rejection from the store keeper, here will show the date and Notes.
- Present button will redirect to e-Nothi.

New Requisition (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Equipment Category	N/A	N/A	Yes
Select Equipment (Add More)	N/A	N/A	Yes
Quantity	Varchar	N/A	Yes
Note	Varchar	N/A	Yes

- Here user can add more field

2.5.2. Supply Equipment (Sub Feature)

- Approved requisition list will show here.
- Store keepers can supply or reject with relevant Notes.

(Table Format)

SL No	Requisition ID	Location	View Requisition	Supply Note	Reject Note (if)	Action
			View (Button)			Supply (Button) Review (Button)

Supply (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Supply Note	Varchar	N/A	Yes

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme >

Contract Agreement

Equipment Requisition 

New Requisition Entry

Installation

Supply Equipment

Pump Operator Selection >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

New Requisition List			Scheme Manager name		All		Search			
SL NO	Application ID	Scheme Manager name	Address	License NO.	View Application List	Attached Document (Link)	Requisition	Status	View Requisition	Action
					View	Link	New Requisition Edit Requisition		Link	Approve Reject Present

New Requisition

Schema Manager Name:.....

Application ID:.....

Address:.....

Enter Equipment Note [Add More](#)

[Cancel](#) [Save](#)

Developed By  Syntech Solution Ltd
For Your Business Automation


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme >

Contract Agreement

Equipment Requisition > New Requisition Entry

Installation Supply Equipment 

Pump Operator Selection >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Supply Equipment List		Requisition ID	All	Search		
SL NO	Requisition ID	Address	View Requisition	Supply Note	Reject Note	Action
			<input type="button" value="View"/>			<input type="button" value="Supply"/> <input type="button" value="Reject"/>

Supply

Requisition ID:.....
Address:.....

Supply Note

Reject

Requisition ID:.....
Address:.....

Supply Note

Developed By  Syntech Solution Ltd
For Your Business Automation

2.6. Pump Installation (Feature)

- Here will show all agreement signed scheme list
- User can update installation step with date range

(Table Format)

SL No	Scheme ID	Scheme manager Name	Pump Type	District	View Application	Attached Document (link)	License View	Installation Status	Action
					View (Button)	link	Link	Pending	Update Progress (Button)

Update Progress (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Assign Contractor	Varchar	N/A	Yes
Excavation	Checkbox	N/A	No
Date Range	Date	N/A	No
Layer	Checkbox	N/A	No
Date Range	Date	N/A	No
Lowering	Checkbox	N/A	No
Date Range	Date	N/A	No
T & T	Checkbox	N/A	No
Date Range	Date	N/A	No
Pump House	Checkbox	N/A	No
Date Range	Date	N/A	No
Electricity	Checkbox	N/A	No
Date Range	Date	N/A	No


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme >

Contract Agreement

Equipment Requisition >

Installation 

Pump Operator Selection >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Pump Installation List					Scheme ID	All	Search		
SL NO	Scheme ID	Scheme Manager name	Irrigation Type	District	View Application	Attached Document	License View	Installation Status	Action
					View	Link	Link	Link	Update Process

Update Progress

Scheme ID:.....

Address:.....

<input checked="" type="checkbox"/> Assign Contractor	<input type="text"/>	<input type="button" value="Save"/>		
<input checked="" type="checkbox"/> Excavation	from <input type="button" value="Calendar"/>	To <input type="button" value="Calendar"/>	Note <input type="text"/>	<input type="button" value="Save"/>
<input checked="" type="checkbox"/> Layer	from <input type="button" value="Calendar"/>	To <input type="button" value="Calendar"/>	Note <input type="text"/>	<input type="button" value="Save"/>
<input checked="" type="checkbox"/> Lowering	from <input type="button" value="Calendar"/>	To <input type="button" value="Calendar"/>	Note <input type="text"/>	<input type="button" value="Save"/>
<input checked="" type="checkbox"/> T & T	from <input type="button" value="Calendar"/>	To <input type="button" value="Calendar"/>	Note <input type="text"/>	<input type="button" value="Save"/>
<input checked="" type="checkbox"/> Pump House,	from <input type="button" value="Calendar"/>	To <input type="button" value="Calendar"/>	Note <input type="text"/>	<input type="button" value="Save"/>
<input checked="" type="checkbox"/> Electricity	from <input type="button" value="Calendar"/>	To <input type="button" value="Calendar"/>	Note <input type="text"/>	<input type="button" value="Save"/>

2.7. Pump Operator Selection (Feature)

2.7.1. New Application Lists (Sub Feature)

- Here will show a new application from the service receiver panel.
- Here can approve, reject or present for approval

(Table Format)

S L N o	Application ID	Operator Name	Pump Location	Mobile number	View Application	Status (Pending, Reject, Selected, Active)	Security Money Payment	Reject Note(if)	Action
					View (Button)		Amount		Approve (Button), Reject (Button), Work Flow (Button)

- Apply of "Approve" button will appear as "selected" in status. And the operator will get a participation payment Notification.
- "Active" Status will show after payment of Security fee from operator.
- Apply of "Present" Button will redirect to E-Nothi System.

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes

2.7.2. Renew Application Lists (Sub Feature)

(Table Format)

SL No	Operator ID	Operator Name	Pump Location	Mobile number	View Application	Status (Pending, Reject, Selected, Active)	Renew fee Payment	Reject Note(if)	Action
					View (Button)		Amount		Approve (Button), Reject (Button), Work Flow(Button)

- Apply of “Approve” button will appear as “selected” in status. And the operator will get a participation payment Notification.
- “Active” Status will show after Approval.
- Apply of “Present” Button will redirect to E-Nothi System.

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform' for the Ministry of Agriculture. The top navigation bar includes the Ministry of Agriculture logo and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below this is a blue header bar with the text 'Irrigation, Water & Scheme Management System'. A horizontal menu bar contains seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left side, there is a vertical sidebar with several menu items: Dashboard, Application List, Manage Scheme (with a right-pointing arrow), Contract Agreement, Equipment Requisition (with a right-pointing arrow), Installation, Pump Operator Selection (which is highlighted with a yellow background and has a cursor icon pointing at it), New Application, Reports, and Renew Application.

Developed By  Syntech Solution Ltd
For Your Business Automation

New Application List					Operator Name	All	Search			
SL NO	Application ID	Operator Name	Pump Address	Mobile number	View Application List	Status	Participation fee Payment	Reject Note(if)	Action	
					<input type="button" value="View"/>	Pending, Reject, Active	Amount		<input type="button" value="Approve"/> <input type="button" value="Reject"/> <input type="button" value="Present"/>	

Reject

Application ID:.....

Operator name:.....

Address:.....

Reject Note

Developed By  Syntech Solution Ltd
For Your Business Automation


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme >

Contract Agreement

Equipment Requisition >

Installation

Pump Operator Selection

New Application

Reports

Renew Application 

Developed By  Syntech Solution Ltd
For Your Business Automation

Renew Application List			Operator Name		All	Search				
SL NO	Application ID	Operator Name	Pump Address	Mobile number	View Application	Status	Renew fee Payment	Reject Note(if)	Action	
					<input type="button" value="View"/>	Pending, Reject, Selected, Active	Amount		<input type="button" value="Approve"/> <input type="button" value="Reject"/> <input type="button" value="Present"/>	

Reject

Application ID:.....

Operator name:.....

Address:.....

Reject Note

Developed By  Syntech Solution Ltd
For Your Business Automation

2.8. Reports (Feature)

- Here user can search reports.

2.8.1. Scheme Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Scheme Status	N/A	N/A	No
Organization	N/A	N/A	No
Division	N/A	N/A	No
Upazilla	N/A	N/A	No
Union	N/A	N/A	No
Mouza	N/A	N/A	No
Date From	N/A	N/A	No
Date To	N/A	N/A	No

Scheme Report (Table Format)

SL No	Applicant ID	Applicant Name	Location	Mobile number	View Application	Attachment	Survey Report	Notes	Status
					View (Button)	Link			

2.8.2. Payment Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Payment Type (Scheme fees/ fees/Participation fees/Operator Security Money/Operator Renewal fees)	N/A	N/A	No
Date From	Date	N/A	No
Date To	Date	N/A	No

Payment Report (Table Format)

SL No	Organization	Payment type	Payment date	Paid From	Status	Info
						Link

2.8.3. Pump Operator Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Status (Pending Application/Rejected Application/Approved application)	N/A	N/A	No
Division	N/A	N/A	No
District	N/A	N/A	No
Upazila	N/A	N/A	No
Union	N/A	N/A	No
Date From	N/A	N/A	No
Date To	N/A	N/A	No

Pump Operator Report (Table Format)

S L N o	Organization	Applicant Pump Operator ID	Applicant Pump Operator name	Pump Address	Payment status	Scheme License No	Application Status	View Application	Notes



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application List

Manage Scheme >

Contract Agreement

Equipment Requisition >

Installation

Pump Operator Selection >

Reports

Scheme Report

Scheme Status	<input type="text"/>	Organization	<input type="text"/>
Division	<input type="text"/>	District	<input type="text"/>
Upazilla	<input type="text"/>	Union	<input type="text"/>
Date From	<input type="text"/>	Date To	<input type="text"/>

Search

Developed By  **Syntech Solution Ltd**
For Your Business Automation

Pump Operator Report			
Organization	<input type="text"/>	Status	<input type="text"/>
Division	<input type="text"/>	District	<input type="text"/>
Upazilla	<input type="text"/>	Union	<input type="text"/>
Date From	<input type="text"/> 	Date To	<input type="text"/> 
Search			

Payment Report			
Organization	<input type="text"/>	Payment Type	<input type="text"/>
Date From	<input type="text"/> 	Date To	<input type="text"/> 
Search			

Developed By  **Syntech Solution Ltd**
For Your Business Automation

	<p style="text-align: center;">Ministry of Agriculture Building no 4, Secretariat, Abdul Gani Rd, Dhaka</p>									
Download Print										
Scheme Report										
SL NO	Applicant ID	Applicant Name	Address	Proposed Address	Mobile No	View Application	Attachment	Inspection Report	Notes	Status
						View	Link			

Developed By  Syntech Solution Ltd
For Your Business Automation



Ministry of Agriculture
Building no 4, Secretariat, Abdul Gani Rd, Dhaka

[Download](#)

[Print](#)

Payment Report

SL NO	Organization	Paid Prom	Payment date	Payment type	Status	Info
						link

Developed By  **Syntech Solution Ltd**
For Your Business Automation



Ministry of Agriculture

Building no 4, Secretariat, Abdul Gani Rd, Dhaka

[Download](#)

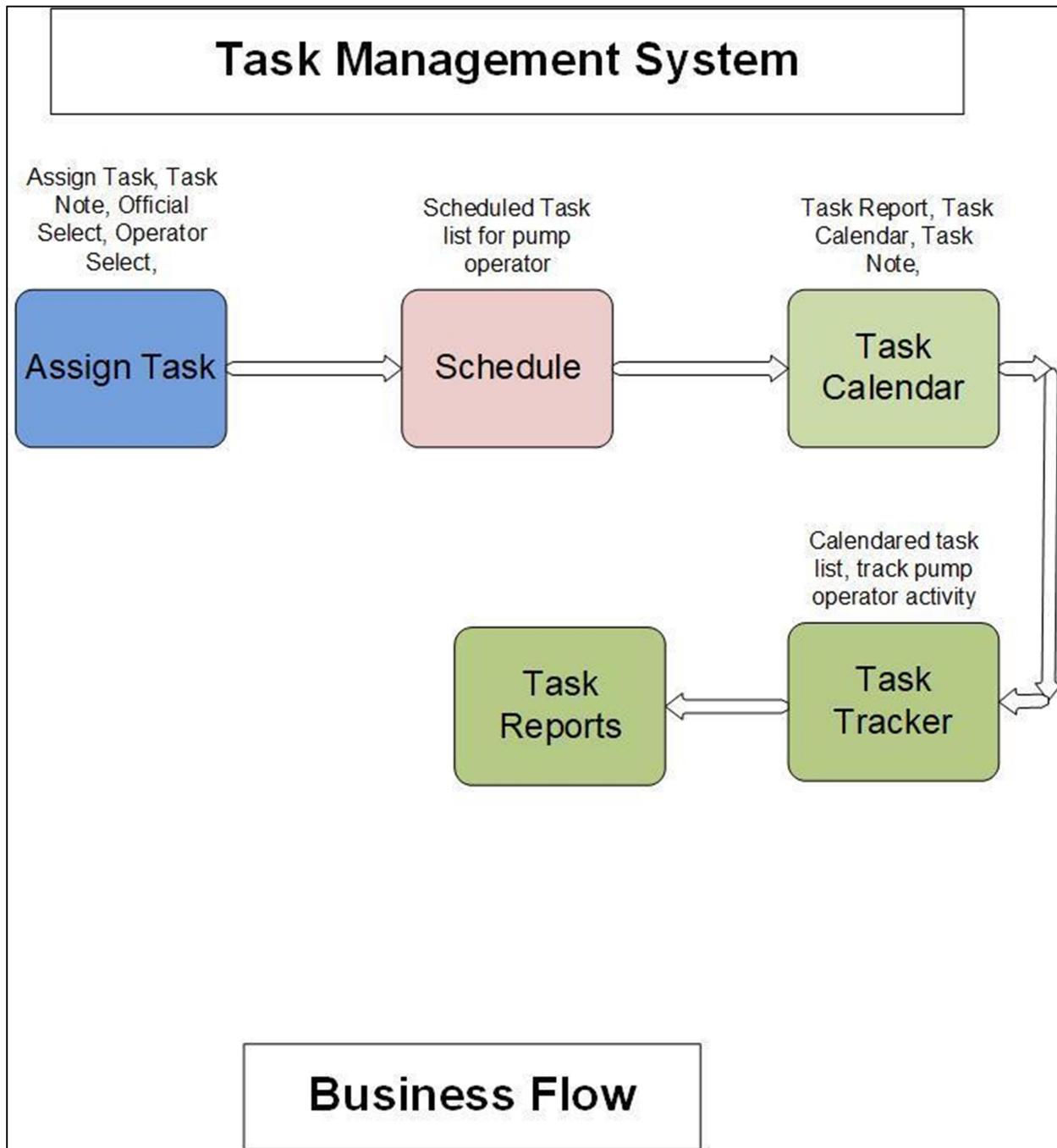
[Print](#)

Pump Operator Report

SL NO	Organization	Applicant Pump Operator ID	Applicant Pump Operator Name	Pump Address	Payment status	Application Status	View Application	Notes

Developed By  **Syntech Solution Ltd**
For Your Business Automation

3. Task Management System (Module)



3.1. Dashboard

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To its right, the text 'Welcome to Integrated Digital Service Delivery Platform' is displayed in large green letters. Below this, a blue header bar contains the text 'Irrigation, Water & Scheme Management System'. A navigation menu bar below the header includes links for Configuration, Pump Installation Management System, Task Management System (with a cursor icon pointing to it), Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left side, there is a vertical sidebar with links for Dashboard, Assign Task, Task Calendar, Task Tracker, and Reports. In the center, there is a search bar labeled 'Select Organization' with a dropdown menu and a 'Search' button. Below the search bar, there is a text input field labeled 'Organization Name:'. Three large cards provide summary statistics: 'Total Task' (320), 'Complete Task' (136), and 'Pending Task' (45). The bottom right corner features the Syntech Solution Ltd logo and the text 'Developed By'.

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration Pump Installation Management System Task Management System Pump Information Management System Farmer's Card And Payment Management Pump Maintenance & Complain Management Water Testing & Survey

Dashboard Assign Task Task Calendar Task Tracker Reports

Select Organization Organization Name:

Total Task 320 Complete Task 136 Pending Task 45

Developed By Syntech Solution Ltd
For Your Business Automation

3.2. Assign Task (Feature)

- Here user can create a new task for pump operator and officials individually.

Create New Task (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization Name	N/A	N/A	Yes
Task Name	Varchar	N/A	Yes
Task for Operator/Officials • Operator ID/Officials ID	Checkbox	N/A	Yes
Task Schedule	Date/Time	N/A	Yes
Task Note	Varchar	N/A	N/A
Attachment	N/A	N/A	No

Task List (Table Format)

SL No	Task ID	Task Name	Task for	Responsible	Attachment	Task Note	Schedule	Status (Pending, Complete, Calendared)	Action
01	002	mainte nance	Arif	Link		On Time: 05 am Off Time: 05 pm	Pending	Verify

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top left is the logo of the Ministry of Agriculture, Bangladesh, featuring a map of the country and the text 'বাংলাদেশ সরকার' and 'মন্ত্রণালয়'. To the right, the title 'Welcome to Integrated Digital Service Delivery Platform' is displayed in large green text. Below the title, a blue banner reads 'Irrigation, Water & Scheme Management System'. A horizontal menu bar follows, containing seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left side, a vertical navigation menu lists five options: Dashboard, Assign Task, Task Calendar, Task Tracker, and Reports. The 'Assign Task' option is highlighted with a green background and a white font, and a cursor icon is positioned over it. At the bottom right, there is a logo for 'Syntech Solution Ltd' with the tagline 'For Your Business Automation'.

Task List		Task Name		All	Search	Create New Task		
SL NO	Task Id	Task Name	Project Name	Responsible	Attachment	Schedule	Status (Pending, Reject, Selected, Active)	Action
					Link			 

New Task

Task ID:.....
Task name:.....

Organization:

Task for Operator: Operator ID:

Task for Officials: Officials ID:

Task Name:

Task Schedule:

Task Note:

Attachment:

Developed By  **Syntech Solution Ltd**
For Your Business Automation

3.3. Task Calendar (Feature)

- Here assigned officials will report his/her task.

Task List (Table Format)

SL No	Task Id	Task Name	Schedule	Attachment	Task Note	Review Note	Status (Pending, Complete, Verified)	Task Calendar Date	Action
01	002	Maintenance	On Time: 05 am Off Time: 05 pm	Link		Review (From Task Tracker)	(From Task Tracker)	(From Task Report button)	Task Report (Button)

Task Report (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Task Completion (Complete, Partial)	N/A	N/A	Yes
Attachment	N/A	N/A	No
Note	N/A	N/A	Yes
Date	N/A	N/A	Yes

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top left is the logo of the Ministry of Agriculture, Bangladesh, featuring a map of the country. To its right, the text 'Ministry of Agriculture' is displayed. The main title 'Welcome to Integrated Digital Service Delivery Platform' is centered at the top in large green letters. Below the title, a blue banner reads 'Irrigation, Water & Scheme Management System'. A horizontal menu bar follows, containing seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left side, a vertical sidebar lists five options: Dashboard, Assign Task, Task Calendar, Task Tracker, and Reports. The 'Task Calendar' option is highlighted with a yellow background and a cursor icon pointing to it.

Developed By  Syntech Solution Ltd
For Your Business Automation

Task List			Task Name	All	Search							
SL NO	Task Id	Task Name	Project Name	Schedule	Attachment	Task Note	Review Note	Status (Pending, Complete, Verified)	Task Calendar Date	Action		
					Link						Task Report	

Task Report

Task ID:.....	Attachment	Attach
Task name:.....	Date	
Project name:.....		
Task Completion (Complete, Partial)		
Note		
	Cancel	Save

Developed By  Syntech Solution Ltd
For Your Business Automation

3.4. Task Tracker (Feature)

- Here can track all task with report, attachment and Note.
- User can verify and review every single task.

Assigned Task List (Table Format)

SL No	Task Id	Task Name	Responsible	Attachment	Schedule	Task Report				
						Status (Partial, Complete)	Attachment	Note	Calendar Date	Action
01	002	Maintenance	Arif	Link		Partial	Link		On Time: 05 am Off Time: 05 pm	Verify (Button), Review, (Button)

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	Yes

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top left is the logo of the Ministry of Agriculture, featuring a map of India with the text 'राष्ट्रीय विकासी बैठकोदय' and 'मंत्री' below it. To the right of the logo, the text 'Ministry of Agriculture' is displayed. The main title 'Welcome to Integrated Digital Service Delivery Platform' is centered at the top in a large green banner. Below the title, a blue banner reads 'Irrigation, Water & Scheme Management System'. A horizontal menu bar follows, containing seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left side, a vertical sidebar lists five options: Dashboard, Assign Task, Task Calendar, Task Tracker (with a cursor icon pointing to it), and Reports. The 'Task Tracker' option is highlighted with a yellow background. At the bottom right, there is a 'Developed By' section with the Syntech Solution Ltd logo, which includes a stylized blue checkmark icon and the text 'Syntech Solution Ltd' with the tagline 'For Your Business Automation'.

Assigned Task List							Task Report				
SL NO	Task Id	Task Name	Project Name	Responsible	Attachment	Schedule	Status	Attachment	Note	Calendar Date	Action
					Link			Link			Verify Review

Review

Task ID:.....

Task name:.....

Review Note

Cancel **Save**

Developed By  Syntech Solution Ltd
For Your Business Automation

3.5. Reports (Feature)

- User can search for any report.

3.5.1. Task Status Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Task ID	Varchar	N/A	No
Task Status	N/A	N/A	No
Date From	Date	N/A	No
Date To	Date	N/A	No

Task Status Report (Table Format)

SL No	Task Id	Task Name	Responsible	Attachment	Schedule	Task Report			
						Status (Partial, Complete)	Attachment	Note	Calendar Date
01	002	Maintenance	Arif	Link	On Time: 05 am Off Time: 05 pm	Partial	Link		On Time: 05 am Off Time: 05 pm



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Assign Task

Task Calendar

Task Tracker

Reports 

Task Status Report

Organization

Task ID

Task Status

From Date

To Date

Developed By  **Syntech Solution Ltd**
For Your Business Automation



Ministry of Agriculture
Building no 4, Secretariat, Abdul Gani Rd, Dhaka

[Download](#)

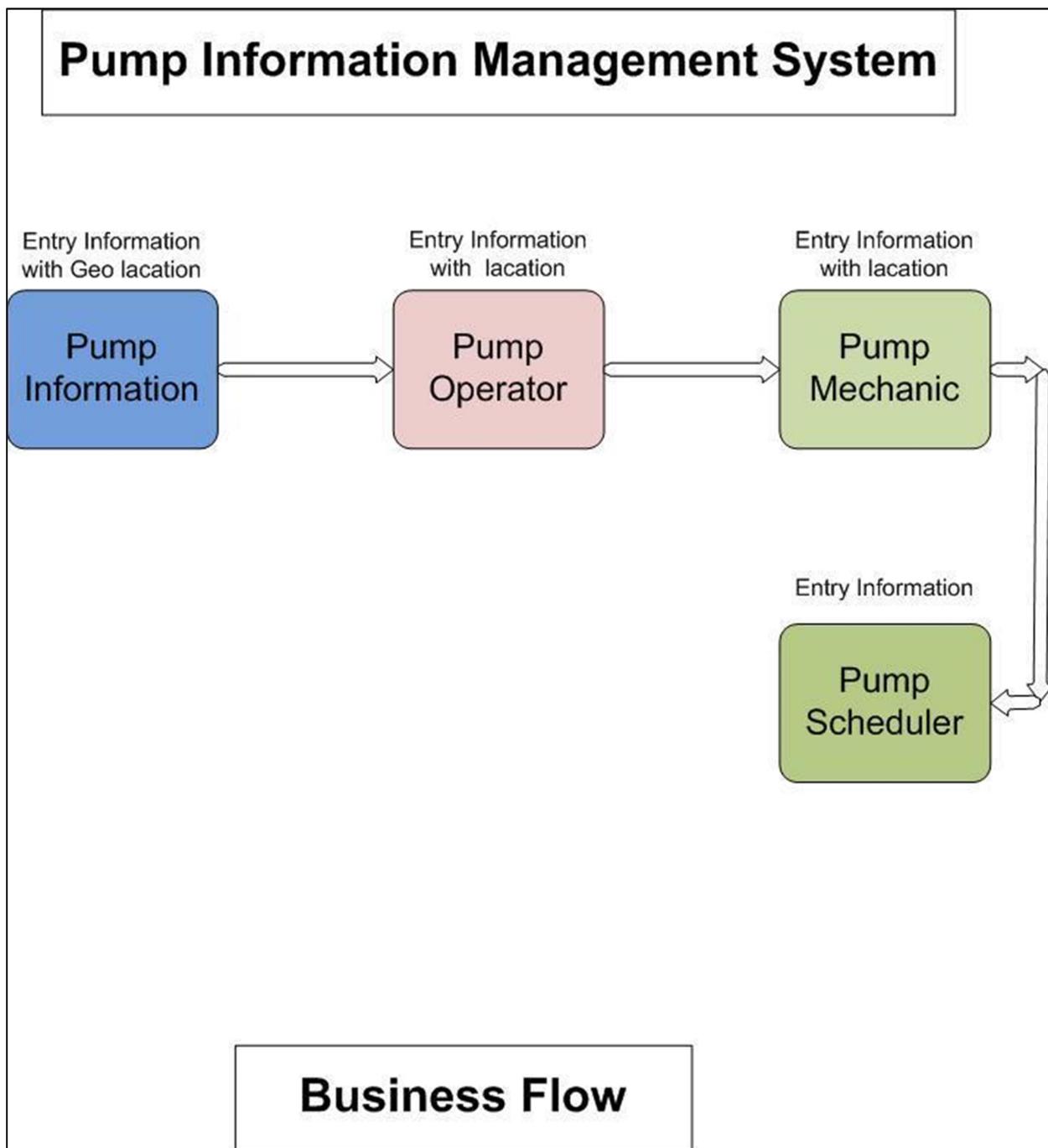
[Print](#)

Task Status Report

SL NO	Task Id	Task Name	Project Name	Responsible	Attachment	Schedule	Task Report			
							Status	Attachment	Notes	Calendar Date
					link			Link		

Developed By  Syntech Solution Ltd
For Your Business Automation

4. Pump Information Management System



4.1. Dashboard

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top, there is a green header with the Ministry of Agriculture logo and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below the header, a blue bar reads 'Irrigation, Water & Scheme Management System'. A navigation menu bar contains links for Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left, a sidebar lists links for Dashboard, Pump Information, Pump Operator, Pump Scheduler, and Reports. In the center, there is a search bar labeled 'Select Organization' with a dropdown arrow and a 'Search' button. Below the search bar, a text input field says 'Organization Name:'. Two large cards provide statistics: 'Total Pump' (320) with a pump icon, and 'Total operator' (400) with a person icon.

Developed By  Syntech Solution Ltd
For Your Business Automation

4.2. Pump Information (Feature)

- Here is entry field of pump information with GEO Location

Add New Pump (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	Varchar	N/A	Yes
Pump ID	Int	N/A	Yes
Select Project	Varchar	N/A	No
Division	N/A	N/A	Yes
District	N/A	N/A	Yes
Upazila	N/A	N/A	Yes
Union	N/A	N/A	Yes
Mouza	Varchar	N/A	Yes
JL No	Varchar	N/A	Yes
Plot No	Varchar	N/A	Yes
Water user group name/Id	Varchar	N/A	Yes
Add GEO Location	vector	N/A	Yes
Status	N/A	N/A	Yes

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top left is the logo of the Ministry of Agriculture, Bangladesh, featuring a map of the country and the text 'বাংলাদেশ সরকার' and 'মন্ত্রণালয়'. To the right, the title 'Welcome to Integrated Digital Service Delivery Platform' is displayed in large green text. Below the title, a blue banner reads 'Irrigation, Water & Scheme Management System'. A horizontal menu bar follows, containing seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. The 'Pump Information Management System' item is highlighted with a yellow background. On the left side, a vertical navigation menu lists five options: Dashboard, Pump Information, Pump Operator, Pump Scheduler, and Reports. The 'Pump Information' option is currently selected, indicated by a mouse cursor icon pointing at it. At the bottom right, there is a logo for 'Syntech Solution Ltd' with the tagline 'For Your Business Automation'.

Developed By  Syntech Solution Ltd
For Your Business Automation

Add New Pump

Organization	<input type="text"/>	<input type="button" value="▼"/>
Select Project	<input type="text"/>	<input type="button" value="▼"/>
Pump Id	<input type="text"/>	
Land owner Name	<input type="text"/>	
Add GEO Location		
Pump Address		
District	<input type="text"/>	<input type="button" value="▼"/>
Upazila	<input type="text"/>	<input type="button" value="▼"/>
Union	<input type="text"/>	<input type="button" value="▼"/>
Status	<input type="text"/>	<input type="button" value="▼"/>
	<input type="button" value="Cancel"/>	<input type="button" value="Save"/>

Developed By  Syntech Solution Ltd
For Your Business Automation

4.3. Pump Operator (Feature)

- Here is entry field of Pump Operator of Pump Operator

Add Pump Operator (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Pump ID	Int	N/A	Yes
Operator Name	Varchar	N/A	Yes
Father name	Varchar	N/A	Yes
Mother Name	Varchar	N/A	Yes
NID	Int	N/A	Yes
Division	N/A	N/A	Yes
District	N/A	N/A	Yes
Upazila	N/A	N/A	Yes
Union	N/A	N/A	Yes
Village	Varchar	N/A	Yes
Mobile No	Int	N/A	Yes
Email Address	Varchar	N/A	No
Add GEO Location	vector	N/A	Yes

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top left is the logo of the Ministry of Agriculture, featuring a map of India with the text 'MINISTRY OF AGRICULTURE' and 'INDIA'. To the right of the logo, the text 'Ministry of Agriculture' is displayed. The main title 'Welcome to Integrated Digital Service Delivery Platform' is centered at the top in a large, bold font. Below the title, a subtitle 'Irrigation, Water & Scheme Management System' is shown. A horizontal menu bar follows, containing seven items: 'Configuration', 'Pump Installation Management System', 'Task Management System', 'Pump Information Management System', 'Farmer's Card And Payment Management', 'Pump Maintenance & Complain Management', and 'Water Testing & Survey'. On the left side, there is a vertical sidebar with five menu options: 'Dashboard', 'Pump Information', 'Pump Operator' (which has a small hand cursor icon over it), 'Pump Scheduler', and 'Reports'. The background of the page is white.

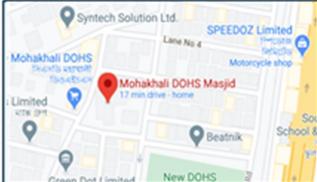
Developed By  Syntech Solution Ltd
For Your Business Automation

Add Pump Operator

Pump ID

Operator Name

Mobile No

Add GEO Location 

Pump Operator Address

District 

Upazila 

Union 

Email Address

Cancel **Save**

Developed By  **Syntech Solution Ltd**
For Your Business Automation

4.4. Pump Scheduler (Feature)

- Here user can on/off schedule for individual pump.

Pump Scheduler (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Division	N/A	N/A	Yes
District	N/A	N/A	Yes
Upazilla	N/A	N/A	Yes
Union	N/A	N/A	Yes
Mouza	Varchar	N/A	Yes
JL No	Varchar	N/A	Yes
Plot No	Varchar	N/A	Yes
Search Pump ID	N/A	N/A	Yes
Pump On Time	Time picker	N/A	Yes
Pump Off Time	Time picker	N/A	Yes

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture of Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed in large green letters. Below this, a blue banner reads "Irrigation, Water & Scheme Management System". A horizontal menu bar follows, containing seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. The "Pump Scheduler" item in the menu is highlighted with a yellow background and a cursor icon pointing at it. The main content area features a sub-menu on the left with options: Dashboard, Pump Information, Pump Operator, Pump Scheduler, and Reports. The "Pump Scheduler" option is currently selected. To the right of this sub-menu is a form titled "Pump Scheduler". It includes dropdown menus for "Division", "District", and "Upazilla", and input fields for "Search Pump ID", "Pump On Time", and "Pump Off Time". At the bottom right of the form are "Cancel" and "Save" buttons. In the bottom right corner of the page, there is a logo for Syntech Solution Ltd with the text "Developed By" and "For Your Business Automation".

4.5. Reports (Feature)

- Here user can search reports.

5.5.1. Pump Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Division	N/A	N/A	Yes
District	N/A	N/A	No
Upazila	N/A	N/A	No
Union	N/A	N/A	No
Union	N/A	N/A	Yes
Mouza	Varchar	N/A	Yes
JL No	Varchar	N/A	Yes
Plot No	Varchar	N/A	Yes
Pump ID	N/A	N/A	No
Search			

Pump Report (Report Format)

SL	Pump ID	Pump Location	Pump Location	Water user group Name/Id	Status
			Link		

5.5.2. Pump Operator Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	N/A
Division	N/A	N/A	N/A
District	N/A	N/A	N/A
Upazila	N/A	N/A	N/A
Union	N/A	N/A	N/A
Village	N/A	N/A	N/A
Pump Operator ID	N/A	N/A	N/A

Pump Operator Report (Report Format)

SL	Pump Operator ID	Operator Name	Operator Location	Pump Location	Status
			Link		


Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Pump Information

Pump Operator

Pump Scheduler

Reports 

Pump Report

Organization	<input type="text"/>	<input type="button" value="▼"/>
District	<input type="text"/>	<input type="button" value="▼"/>
Upazila	<input type="text"/>	<input type="button" value="▼"/>
Union	<input type="text"/>	<input type="button" value="▼"/>
ID	<input type="text"/>	<input type="button" value="▼"/>

Pump Operator Report

Organization	<input type="text"/>	<input type="button" value="▼"/>
District	<input type="text"/>	<input type="button" value="▼"/>
Upazila	<input type="text"/>	<input type="button" value="▼"/>
Union	<input type="text"/>	<input type="button" value="▼"/>
ID	<input type="text"/>	<input type="button" value="▼"/>

Search

Search

Developed By  Syntech Solution Ltd
For Your Business Automation



Ministry of Agriculture
Building no 4, Secretariat, Abdul Gani Rd, Dhaka

Download

Print

Pump Report

SL NO	Pump Id	District	Pump Location	Land owner Name	Status
			Link		

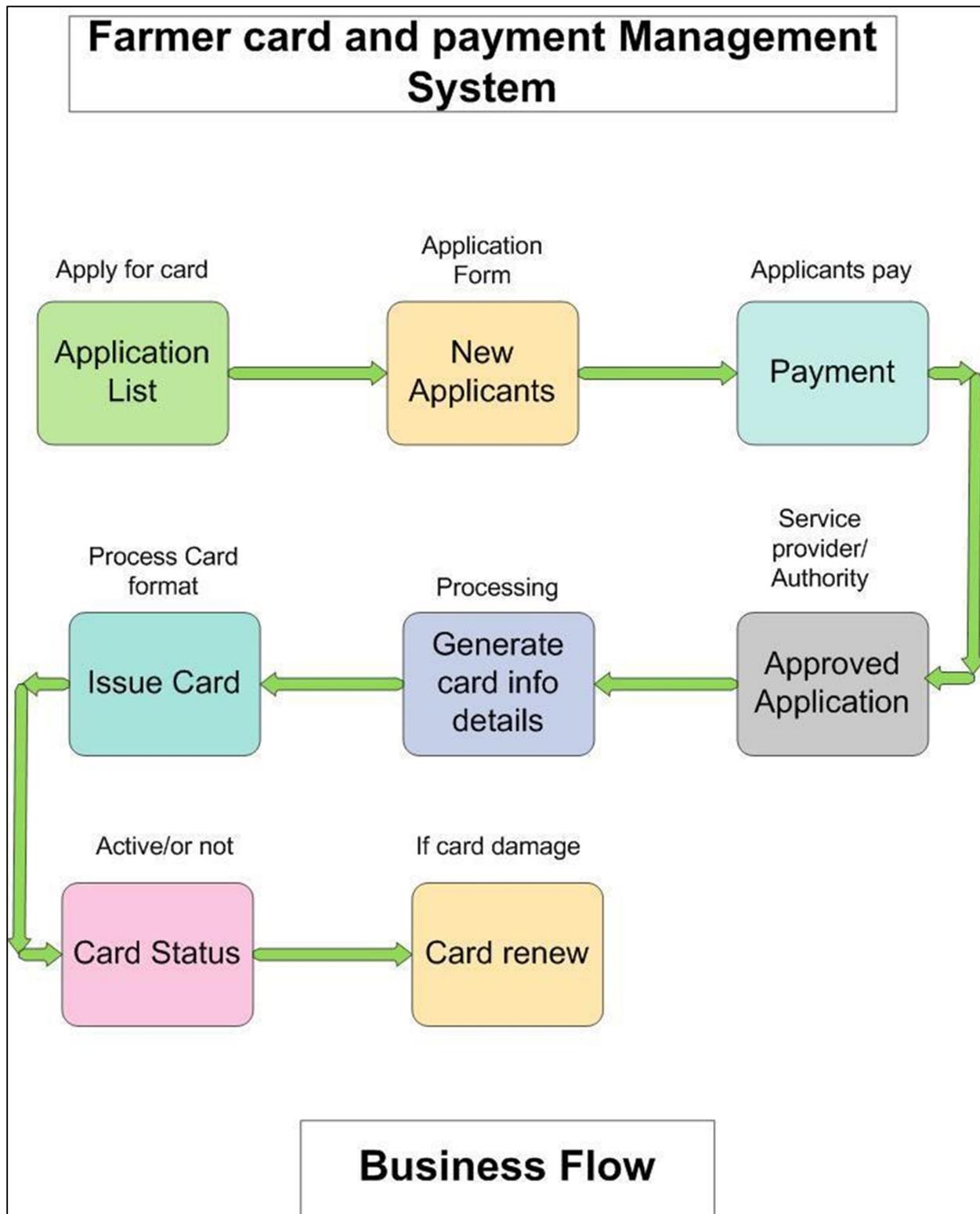
Download

Print

Pump Operator Report

SL NO	Pump Id	Operator Name	Operator Location	Pump Location	Status
			Link		

5. Farmer's Card and Payment Management (Module)



5.1. Dashboard

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform' for the Ministry of Agriculture. The top navigation bar includes links for Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management (with a cursor icon pointing to it), Pump Maintenance & Complain Management, and Water Testing & Survey. On the left, a sidebar menu lists Dashboard, Application list, Generate card, and Reports. The main content area displays three summary cards: Total Application (320), Pending Application (136), and Total Issued Card (45). A search bar at the top right allows users to search by organization name.

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration Pump Installation Management System Task Management System Pump Information Management System Farmer's Card And Payment Management Pump Maintenance & Complain Management Water Testing & Survey

Dashboard Application list > Generate card Reports

Select Organization Organization Name:

Total Application: 320 Pending Application: 136 Total Issued Card: 45

Developed By Syntech Solution Ltd
For Your Business Automation

5.2. Application List (Feature)

- Here will show all application lists applied from the service receiver panel.
- Users can Review, Reject, Approve or present for approval.

5.2.1. New application Lists (Sub Feature)

(Table Format)

SL No	Application ID	Applicant Name	Address	Application Date	View Application	Attached Document (link)	Status	Action
1					View (Button)	link	Pending, Reject, Approved	Review (Button), Reject (Button), Approve (Button), Work Flow (Button)

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	Yes

- Review action will show in the Service receiver panel.

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes

- Reject action will show in the Service receiver panel.

5.2.2. Reissue Application Lists (Sub Feature)

- Here will show all Reissue application lists applied from the service receiver panel.
- Users can Review, Reject, Approve or present for approval.

(Table Format)

SL No	Application ID	Card No	Applicant Name	Address	Application Date	View Application	Attached Document (link)	Status	Action
1						View (Button)	link	Pending, Reject, Approved	Review (Button), Reject (Button), Approve (Button), Workflow (Button)

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	N/A

- Review action will show in the Service receiver panel.

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes

- Reject action will show in the Service receiver panel.


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Application list > **New Application** 

Generate card **Renew Application**

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

New Application List			Application ID	All	Search			
SL NO	Application ID	Applicant Name	Address	Application Date	View Application List	Attached Document (link)	Status	Action
					View	link	Pending Reject Approve	Review Reject Approve Present

Review

Application ID:.....

Applicant Name:.....

Review Note

Cancel **Save**

Reject

Application ID:.....

Applicant Name:.....

Reject Note

Cancel **Save**

Developed By  **Syntech Solution Ltd**
For Your Business Automation

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform' for the Ministry of Agriculture. The top navigation bar includes the Ministry of Agriculture logo and the platform's name. Below this is a blue header bar with the text 'Irrigation, Water & Scheme Management System'. A horizontal menu bar follows, featuring seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management (with a cursor icon pointing to it), Pump Maintenance & Complain Management, and Water Testing & Survey. Underneath the menu is a vertical sidebar with four options: Dashboard, Application list (with a sub-item 'New Application'), Generate card (with a sub-item 'Renew Application'), and Reports.

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration Pump Installation Management System Task Management System Pump Information Management System Farmer's Card And Payment Management Pump Maintenance & Complain Management Water Testing & Survey

Dashboard

Application list > New Application

Generate card Renew Application

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Renew Application List			Application ID		All	Search			
SL NO	Application ID	Card no	Applicant Name	Address	Application Date	View Application List	Attached Document (link)	Status	Action
						View	link	Pending Reject Approve	Review Reject Approve Present

Review

Application ID:.....
Applicant Name:.....

Review Note

[Cancel](#) [Save](#)

Reject

Application ID:.....
Applicant Name:.....

Reject Note

[Cancel](#) [Save](#)

Developed By  Syntech Solution Ltd
For Your Business Automation

5.3. Generate Card (Feature)

- Here will show the approved application list.
- System will auto generate cards and show them with links.
- Users can issue cards.

Approved Application List (Table Format)

SL No	Application ID	Applicant Name	Application Type	Address	View Application	Attached Document (link)	Generated Card	Action	Checkbox
1					View (Button)	link	Link	Issue Card (Button)	Select All for issue card one shot

The screenshot displays the 'Integrated Digital Service Delivery Platform' interface. At the top, there is a green header with the Ministry of Agriculture logo and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below the header, a blue navigation bar contains the text 'Irrigation, Water & Scheme Management System' and several menu items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management (with a cursor icon pointing to it), Pump Maintenance & Complain Management, and Water Testing & Survey. A sidebar on the left includes links for Dashboard, Application list, Generate card (which is highlighted in green), and Reports. The main content area shows a table titled 'Approved Application List' with columns for SL NO, Application ID, Applicant Name, Application Type, Address, View Application List (with a 'View' button), Attached Document (link), Generated Card (with a 'Link' button), Action (with a 'Issue Card' button), and checkboxes for 'Select all' and 'Issue Card'. At the bottom right, there is a footer with the text 'Developed By Syntech Solution Ltd For Your Business Automation'.

SL NO	Application ID	Applicant Name	Application Type	Address	View Application List	Attached Document (link)	Generated Card	Action	Select all
					View	link	Link	Issue Card	<input checked="" type="checkbox"/>

5.4. Reports (Feature)

- User can search reports.

5.4.1. Application Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	N/A
ID	N/A	N/A	N/A
Application Type	N/A	N/A	N/A
Status	N/A	N/A	N/A
Date From	N/A	N/A	N/A
Date To	N/A	N/A	N/A

Application Report (Report Format)

SL No	Organization	Application ID	Applicant Name	Application Type	Status	View Application	Attached Document (link)	Generated Card
1						View (Button)	link	Link

5.4.2. Payment Collection Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	N/A
ID	N/A	N/A	N/A
Application Type	N/A	N/A	N/A
Date From	N/A	N/A	N/A
Date To	N/A	N/A	N/A

Payment Collection Report (Report Format)

SL No	Organization	Payment Type	Amount	Payment Date	Applicant Name	View Application	Attached Document (link)
1						View (Button)	link

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture of Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed in large white font. Below this, a blue banner contains the text "Irrigation, Water & Scheme Management System". A horizontal menu bar follows, featuring seven yellow buttons with black text: "Configuration", "Pump Installation Management System", "Task Management System", "Pump Information Management System", "Farmer's Card And Payment Management", "Pump Maintenance & Complain Management", and "Water Testing & Survey". On the left side, there is a vertical sidebar with four green buttons: "Dashboard", "Application list >", "Generate card", and "Reports". The "Reports" button is highlighted with a light green background and a white hand cursor icon pointing at it. At the bottom right of the page, there is a "Developed By" logo for Syntech Solution Ltd, which includes a blue checkmark icon and the company name.

The screenshot displays two report forms side-by-side. The left form is titled "Application Report" and includes fields for "Organization" (dropdown), "ID" (text input), "Application Type" (dropdown), "Status" (dropdown), "From Date" (calendar icon), "To Date" (calendar icon), and a "Search" button. The right form is titled "Payment Collection Report" and includes fields for "Organization" (dropdown), "ID" (text input), "Application Type" (dropdown), "From Date" (calendar icon), "To Date" (calendar icon), and a "Search" button. Both forms have a similar layout with dropdown menus and date selection tools.



Ministry of Agriculture

Building no 4, Secretariat, Abdul Gani Rd, Dhaka

[Download](#)

[Print](#)

Application Report

SL NO	Organization	Application ID	Applicant Name	Application Type	Status	View Application	Attached Document (link)	Generated Card
						View	Link	Link

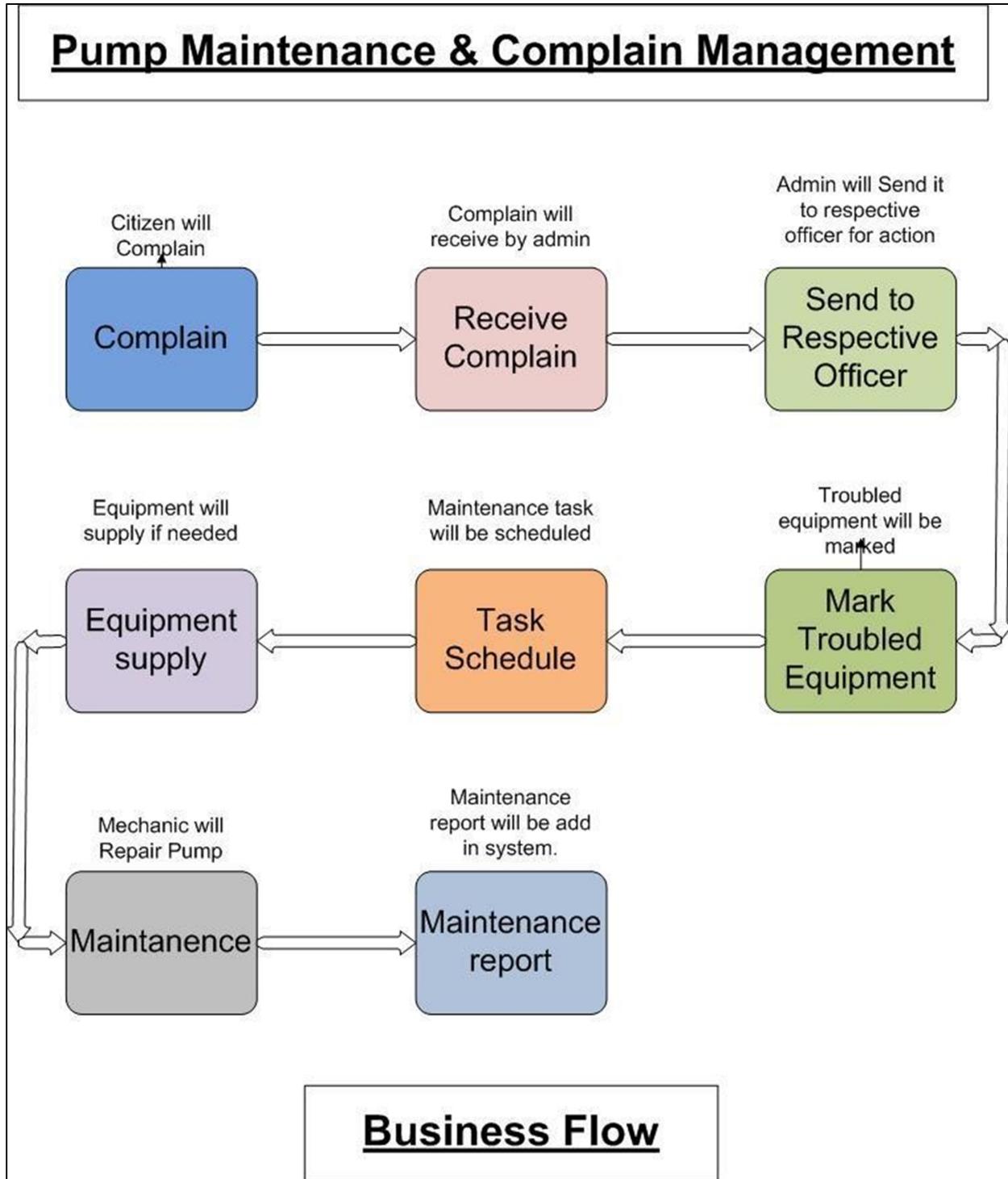
[Download](#)

[Print](#)

Payment Collection Report

SL NO	Organization	Payment Type	Amount	Payment Date	Applicant Name	View Application	Attached Document (link)
						View	Link

6. Pump Maintenance & Complain Management (Module)



6.1. Dashboard

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform' for the Ministry of Agriculture. At the top, there is the logo of the Ministry of Agriculture and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below this, a navigation bar contains links for 'Irrigation, Water & Scheme Management System' and several sub-links: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management (with a hand cursor icon), and Water Testing & Survey. On the left, a sidebar lists various menu items: Dashboard, Complain List, Required Maintenance, Maintenance Task, Equipment Supply, Directory (with a right arrow), and Reports. In the center, there is a search bar labeled 'Select Organization' with a dropdown and a 'Search' button. Below the search bar, there is a section for 'Organization Name:'. Three large cards provide summary statistics: 'Total Complain' (320, with a pencil icon), 'Pending Maintenance' (136, with a document icon), and 'Complete Maintenance' (45, with a clock icon). At the bottom right, there is a 'Developed By' logo for Syntech Solution Ltd, which includes a stylized blue swoosh graphic.

6.2. Complain List (Feature)

- Here will show all complain list from service receiver panel
- Users can Close, Present and send for maintenance.

Complain List (Table Format)

SL No	Organization	Complain ID	Complain ed by	Location	Subject	Date	View Complain	Attachment	Action
							View (Button)	Link	Resolved (Button), Workflow (Button), Send (Button), Review (Button)

- Apply of “Send” Button, the file will go to the “Required Maintenance” (Feature) for farther action.

Resolved (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Resolve Note	Varchar	N/A	Yes

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	Yes

The screenshot shows the homepage of the 'Integrated Digital Service Delivery Platform'. At the top left is the logo of the Ministry of Agriculture, featuring a map of India with the text 'MINISTRY OF AGRICULTURE' and 'INDIA'. To the right of the logo, the text 'Ministry of Agriculture' is displayed. The main title 'Welcome to Integrated Digital Service Delivery Platform' is centered at the top in a large green banner. Below the title, a blue banner reads 'Irrigation, Water & Scheme Management System'. A horizontal menu bar follows, containing seven items: 'Configuration', 'Pump Installation Management System', 'Task Management System', 'Pump Information Management System', 'Farmer's Card And Payment Management', 'Pump Maintenance & Complain Management', and 'Water Testing & Survey'. On the left side, a vertical navigation menu is visible, listing 'Dashboard', 'Complain List' (which has a white cursor icon pointing to it), 'Required Maintenance', 'Maintenance Task', 'Equipment Supply', 'Directory >', and 'Reports'. The 'Complain List' item is highlighted with a green background.

Developed By  **Syntech Solution Ltd**
For Your Business Automation

Complain List		District	All	Search					
SLno	Organization	Complain ID	Complained by	District	Subject	Date	View Complain	Attachment	Action
1							View	Link	Close Present Send Review

Review

Complain ID:.....
Complained by:.....

Review Note

[Cancel](#) [Save](#)

Close

Complain ID:.....
Complained by:.....

Close Note

[Cancel](#) [Save](#)

6.3. Required Maintenance (Feature)

- Here will show the Maintenance required list from the complaint list.
- Users can close, add troubled equipment & Send for tasks.
- This feature is for the person who can get information about troubled equipment and add for maintenance.

Maintenance List (Table Format)

SL No	Complain ID	Complain ed by	Locati on	Subje ct	Date	View Complain	Attachme nt	Identified Equipment List	Action
						View (Button)	Link		Resolved (Button) Resink (Button) Identify Equipment (Button),

- Apply of “Send for Task” Button, the file will go to “Maintenance Task” Feature for farther action

Resolved (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Resolve Note	Varchar	N/A	Yes

Resink (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Resink Note	Varchar	N/A	Yes

Identify Equipment (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Division (Address)	Varchar	N/A	Yes
District (Address)	Varchar	N/A	Yes
Upazila	Varchar	N/A	Yes

(Address)			
Union (Address)	Varchar	N/A	Yes
J/L No. (Address)	Varchar	N/A	Yes
Plot No. (Address)	Varchar	N/A	Yes
Equipment Name (Add Troubled Equipment)	Varchar	N/A	Yes
Problem Note (Add Troubled Equipment) +Add More	Varchar	N/A	Yes
Save as Draft (Button), Send for Task (Button), Close (Button),			


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

[Dashboard](#)

[Complain List](#)

[Required Maintenance](#) 

[Maintenance Task](#)

[Equipment Supply](#)

[Directory](#) 

[Reports](#)

Developed By  Syntech Solution Ltd
For Your Business Automation

Maintenance List			District	All	Search					
SL.no	Organization	Complain ID	Complained by	District	Subject	Date	View Complain	Attachment	Action	
1							View	Link	Close Add Equipment Send For Task	

Close

Complain ID:.....

Complained by:.....

Close Note

[Cancel](#) [Save](#)

Developed By  Syntech Solution Ltd
For Your Business Automation

Add Equipment

Complain ID:.....
Complained by:.....

Division Mauza
District J/L No.
Upazila Dag No.
Union

Add Troubled Equipment

Equipment Name Problem Note Add More

Cancel **Save**

Developed By  **Syntech Solution Ltd**
For Your Business Automation

6.4. Maintenance Task (Feature)

- Here will show a troubled equipment list that came from Required “Maintenance” Feature.
- Users can assign mechanics, update reports, and make requisitions to store.

Troubled Equipment List (Table Format)										
SL No	ID	Identified Equipment	Problem Note	Pump Location	Mechanic Status	Maintenance Report	Requisition Status	Progress Note	Assign Mechanic	Action
				Link	Assigned, Not Assigned	Processing, Complete, Partial, Not Done	Supplied, Pending, Rejected		Assign (Button), Change, (Button)	Resolved (Button), Requisition (Button) Report (Button)
<ul style="list-style-type: none"> • After Submission of report, all buttons will be inactive. 										

Assign (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Search Mechanic ID	Int	N/A	Yes

Assign

Resolved (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Resolve Note	Varchar	N/A	Yes

Submit

Requisition (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Item Name (Add Requisition)	Varchar	N/A	Yes
Quantity (Add Requisition) +Add More	Int	N/A	Yes
Remarks	N/A	N/A	Yes

Submit

Report (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complete (Progress)	N/A	N/A	N/A
Partial (Progress)	N/A	N/A	N/A
Not Done (Progress)	N/A	N/A	N/A
Progress Note	N/A	N/A	N/A
Date	N/A	N/A	N/A

Submit


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Complain List

Required Maintenance

Maintenance Task 

Equipment Supply

Directory >

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Troubled Equipment List			Equipment Name		All	Search				
SL NO	ID	Equipment Name	Problem Note	Pump Location	Mechanic Status	Maintenance Report	Requisition Status	Progress Note	Assign Mechanic	Action
				Link	Assigned, Not Assigned	Processing, Complete, Partial, Not Done	Supplied, Pending, Rejected		<input type="button" value="Assign"/> <input type="button" value="Close"/>	<input type="button" value="Report"/> <input type="button" value="Close"/> <input type="button" value="Requisition"/>

Close

ID:.....

Equipment Name:.....

Close Note

Assign

ID:.....

Equipment Name:.....

Search Mechanic ID

Developed By  Syntech Solution Ltd
For Your Business Automation

Requisition

ID:.....
Equipment Name:.....

Add Requisition

Item Name Quantity **Add more**

Remarks

Cancel **Submit**

Developed By  **Syntech Solution Ltd**
For Your Business Automation

Report

ID:.....
Equipment Name:.....

Progress Note:

Date: 

Progress

Complete	<input checked="" type="checkbox"/>
Partial	<input checked="" type="checkbox"/>
Not Done	<input checked="" type="checkbox"/>

Cancel **Submit**

Developed By  **Syntech Solution Ltd**
For Your Business Automation

6.5. Equipment Supply (Feature)

- Here will show requisition of maintenance hardware.
- Storekeeper can supply and reject valid Notes.

Requisition List (Table Format)

SL No	Requisition Date	Requisition ID	Pump location	View Requisition	Status
			Link	View (Button)	Pending/Partial/Complete

View(Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Item Info (Auto)	Varchar	N/A	Yes
Applied Quantity (Auto)	int	N/A	Yes
Approved Quantity	int	N/A	Yes
Shortage Reason	Varchar	N/A	Yes
Action (Issue/Reject)	N/A	N/A	Yes

Submit


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

[Dashboard](#)

[Complain List](#)

[Required Maintenance](#)

[Maintenance Task](#)

[Equipment Supply !\[\]\(9dfef12f8bb78b3a14d0ed146e9c103b_img.jpg\)](#)

[Directory >](#)

[Reports](#)

Developed By  **Syntech Solution Ltd**
For Your Business Automation

Requisition List		Requisition ID	All	Search		
SL no	Requisition Date	Requisition ID	Pump location	View Requisition	Status	
1			Link	<button>View</button>	Pending, Supplied, Rejected	

View					
SL no	Item Info	Applied Quantity	Approved Quantity	Shortage Reason	Action
1					<button>Issue</button> <button>Reject</button>

6.6. Directory (Feature)

- This feature is for only entry purposes.
- Users can enter, delete and edit.
- List with show district wise.

6.6.1. Hardware Dealer (Sub Feature)

Add New Hardware Dealer (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Hardware Dealer Name	Varchar	N/A	Yes
Select Equipment Category (Add More)+	N/A	N/A	Yes
Hardware Details (Text Box)+	Varchar	N/A	Yes
Division (Dealer Address)	N/A	N/A	Yes
District (Dealer Address)	N/A	N/A	Yes
Upazila (Dealer Address)	N/A	N/A	Yes
Union (Dealer Address)	N/A	N/A	Yes
Village	Varchar	N/A	Yes
Add GEO Location (Map)	Map	N/A	Yes
Address Line (Dealer Address)	Varchar	N/A	Yes
Mobile No	int	N/A	Yes

Email Address	Varchar	N/A	No
Attach Photo	N/A	N/A	No
Document Name (Attach Document)	Varchar	N/A	No
Upload (Attach Document)+ Add More	N/A	N/A	No

Submit

Hardware Dealer List(Table Format)

S L N o	Dealer ID	Dealer Name	Equipm ent Categor y	Hardware Details	Address Line	District	Mobile No	Email	Location	Attachmen t	Action
									Link	Link	Edit, Delete

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture of Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed in white on a green background. Below this, a blue banner contains the text "Irrigation, Water & Scheme Management System". A horizontal navigation bar below the banner has seven items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left side, there is a vertical sidebar with several menu items: Dashboard, Complain List, Required Maintenance, Maintenance Task, Equipment Supply, Directory, Reports, Hardware Dealer, Shops, and Mechanics. The "Directory" item is highlighted with a yellow background, and the "Hardware Dealer" item under it is also highlighted with a yellow background and has a cursor icon pointing at it.

Developed By  Syntech Solution Ltd
For Your Business Automation

Add New Dealer

Equipment Type.....
Hardware Name.....

Select Equipment Type

Dealer Name

Hardware Details

Mobile No

Email Address

Attach Photo

Attach Document

Document Name

Dealer Address

Division

District

Upazila

Union

Address Line

Add GEO Location



Developed By  **Syntech Solution Ltd**
For Your Business Automation

Hardware Dealer List											
Hardware Name <input type="text" value="All"/> <input type="button" value="Search"/>											
SL NO	Dealer ID	Equipment Type	Dealer Name	Hardware Details	Address Line	District	Mobile No	Email	Location	Attachment	Action
									Link	Link	 

Developed By  Syntech Solution Ltd
For Your Business Automation

6.6.2. Shops (Sub Feature)

Add New Shop (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Shop Name	Varchar	N/A	Yes
Select Equipment Category (Add More)+	N/A	N/A	Yes
Product Details (Text Box)+	Varchar	N/A	Yes
Division (Shop Address)	N/A	N/A	Yes
District (Shop Address)	N/A	N/A	Yes
Upazila (Shop Address)	N/A	N/A	Yes
Union (Shop Address)	N/A	N/A	Yes
Add GEO Location (Map)	vector	N/A	Yes
Address Line (Shop Address)	Varchar	N/A	No
Mobile No	int	N/A	Yes
Email Address	Varchar	N/A	Yes
Attach Photo	N/A	N/A	No
Document Name (Attach Document)	Varchar	N/A	No
Upload (Attach Document)	N/A	N/A	No

Add More (Attach Document)	N/A	N/A	No
Submit			

Shop List(Table Format)

S L N o	Shop ID	Shop Name	Equipment Category	Address Line	District	Product Details	Mobile No	Email	Location	Attachment	Action
									Link	Link	Edit, Delete



Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

- [Dashboard](#)
- [Complain List](#)
- [Required Maintenance](#)
- [Maintenance Task](#)
- [Equipment Supply](#)
- [Directory >](#)
 - [Hardware Dealer](#)
 - [Shops](#) 
 - [Mechanics](#)
- [Reports](#)

Add New Shop

Equipment Type.....
Shop Name.....

Select Equipment Type	<input type="text"/>	Shop Address	
Shop Name	<input type="text"/>	Division	<input type="text"/>
Product Details	<input type="text"/>	District	<input type="text"/>
Mobile No	<input type="text"/>	Upazila	<input type="text"/>
Email Address	<input type="text"/>	Union	<input type="text"/>
Attach Photo	<input type="button" value="Attach"/>	Address Line	<input type="text"/>

Attach Document

Document Name Upload

Cancel

Add GEO Location



Developed By  **Syntech Solution Ltd**
For Your Business Automation

Shop List		Shop Name		All	Search							
SL NO	Shop ID	Equipment Type	Shop Name	Product Details	Address Line	District	Mobile No	Email	Location	Attachment	Action	
									Link	Link	 	

Developed By  Syntech Solution Ltd
For Your Business Automation

6.6.3. Mechanics (Sub Feature)

Add New Mechanic (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Mechanic Name	Varchar	N/A	Yes
Select Equipment Category (Add More)	N/A	N/A	Yes
Mechanic Details (Text Box)	Varchar	N/A	Yes
Division (Mechanic's Address)	N/A	N/A	Yes
District (Mechanic's Address)	N/A	N/A	Yes
Upazila (Mechanic's Address)	N/A	N/A	Yes
Union (Mechanic's Address)	N/A	N/A	Yes
Village (Mechanic's Address)	Varchar	N/A	No
Address Line (Mechanic's Address)	Varchar	N/A	No
Add GEO Location (Map)	Map	N/A	Yes
Mobile No	int	N/A	Yes
Email Address	Varchar	N/A	Yes
Attach Photo	N/A	N/A	Yes
Document Name (Attach Document)	Varchar	N/A	No
Upload	N/A	N/A	No

(Attach Document)			
Add More (Attach Document)	N/A	N/A	No

Submit

Mechanic List(Table Format)

S L N o	Mech anic's ID	Mech anic Name	Equipment Category	Mechanic Details	Address Line	District	Mobile No	Email	Location	Attachme nt	Action
									Link	Link	Edit, Delete



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

- Dashboard
- Complain List
- Required Maintenance
- Maintenance Task
- Equipment Supply
- Directory >
- Reports

- Hardware Dealer
- Shops
- Mechanics

Powered By  **Syntech Solution Ltd**
For Your Business Automation

Add New Mechanic

Equipment Type.....
Mechanic Name.....

Select Equipment Type

Mechanic Address

Mechanic Name

Division

Mechanic Details

District

Mobile No

Upazila

Email Address

Union

Attach Photo

Attach Document

Document Name

Upload

Add more

Cancel

Submit

Add GEO Location



Developed By  **Syntech Solution Ltd**
For Your Business Automation

Mechanic List

All

Search

SL.NO	Equipment Type	Mechanic Name	Work Area	Address	Mobile No	Email	Location	Attachment	Action
							Link	Link	 

135 | Page

6.7. Reports (Feature)

- User can search reports.

6.7.1. Complain Report (Searching Parameter)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Division	N/A	N/A	No
District	N/A	N/A	No
Upazila	N/A	N/A	No
Union	N/A	N/A	No
Status (Closed/Complete/Processing)	N/A	N/A	No
From Date	N/A	N/A	No
To Date	N/A	N/A	No

Search

Complain Report (Report Format)

SL No	Complain id	Complainant Name	Complain Date	Location	Details	Status	View Complain	Attachment	Notes
							Link	Link	(From Action)

6.7.2. Maintenance Report (Searching Parameter)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Division	N/A	N/A	No
District	N/A	N/A	No
Upazila	N/A	N/A	No
Union	N/A	N/A	No
Status (Closed/Processing/Compl ete)	N/A	N/A	No
From Date	N/A	N/A	No
To Date	N/A	N/A	No
<input type="button" value="Search"/>			

Maintenance Report (Report Format)						
SL No	Maintenance id	Assigned Mechanic	Assigned Date	Location	Notes	Maintenance Status

6.7.3. Rating & Feedback Report (Searching Parameter)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Division	N/A	N/A	No
District	N/A	N/A	No
Upazila	N/A	N/A	No
From Date	N/A	N/A	No
To Date	N/A	N/A	No

Search

Rating & Feedback Report (Report Format)

SL No	Organization	Rated By	District	Rating	Feedback	Date


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

[Dashboard](#)

[Complain List](#)

[Required Maintenance](#)

[Maintenance Task](#)

[Equipment Supply](#)

[Directory >](#)

[Reports !\[\]\(512be580dcb949d4bf748e60ff19ce5c_img.jpg\)](#)

Developed By  Syntech Solution Ltd
For Your Business Automation

<p><u>Complain Report</u></p> <p>Organization <input type="text"/> <input type="button" value="▼"/></p> <p>Division <input type="text"/> <input type="button" value="▼"/></p> <p>District <input type="text"/> <input type="button" value="▼"/></p> <p>Upazila <input type="text"/> <input type="button" value="▼"/></p> <p>Status <input type="text"/> <input type="button" value="▼"/></p> <p>From Date <input type="text"/> <input type="button" value="▼"/> To Date <input type="text"/> <input type="button" value="▼"/></p> <p><input type="button" value="Search"/></p>	<p><u>Maintenance Report</u></p> <p>Organization <input type="text"/> <input type="button" value="▼"/></p> <p>Division <input type="text"/> <input type="button" value="▼"/></p> <p>District <input type="text"/> <input type="button" value="▼"/></p> <p>Upazila <input type="text"/> <input type="button" value="▼"/></p> <p>Status <input type="text"/> <input type="button" value="▼"/></p> <p>From Date <input type="text"/> <input type="button" value="▼"/> To Date <input type="text"/> <input type="button" value="▼"/></p> <p><input type="button" value="Search"/></p>
---	--

Developed By  **Syntech Solution Ltd**
For Your Business Automation

Rating & Feedback Report

Organization 

Division 

District 

Upazila 

Status 

From Date  To Date 

Search

Developed By  **Syntech Solution Ltd**
For Your Business Automation



Ministry of Agriculture

Building no 4, Secretariat, Abdul Gani Rd, Dhaka

[Download](#)

[Print](#)

Complain Report

SL NO	Complain id	Complain Name	Complain Date	Location	Details	Status	View Complain	Attachment	Notes
							Link	Link	Link

[Download](#)

[Print](#)

Maintenance Report

SL NO	Maintenance id	Assigned Mechanic	Assigned Date	Location	Notes	Maintenance Status



Ministry of Agriculture
Building no 4, Secretariat, Abdul Gani Rd, Dhaka

[Download](#)

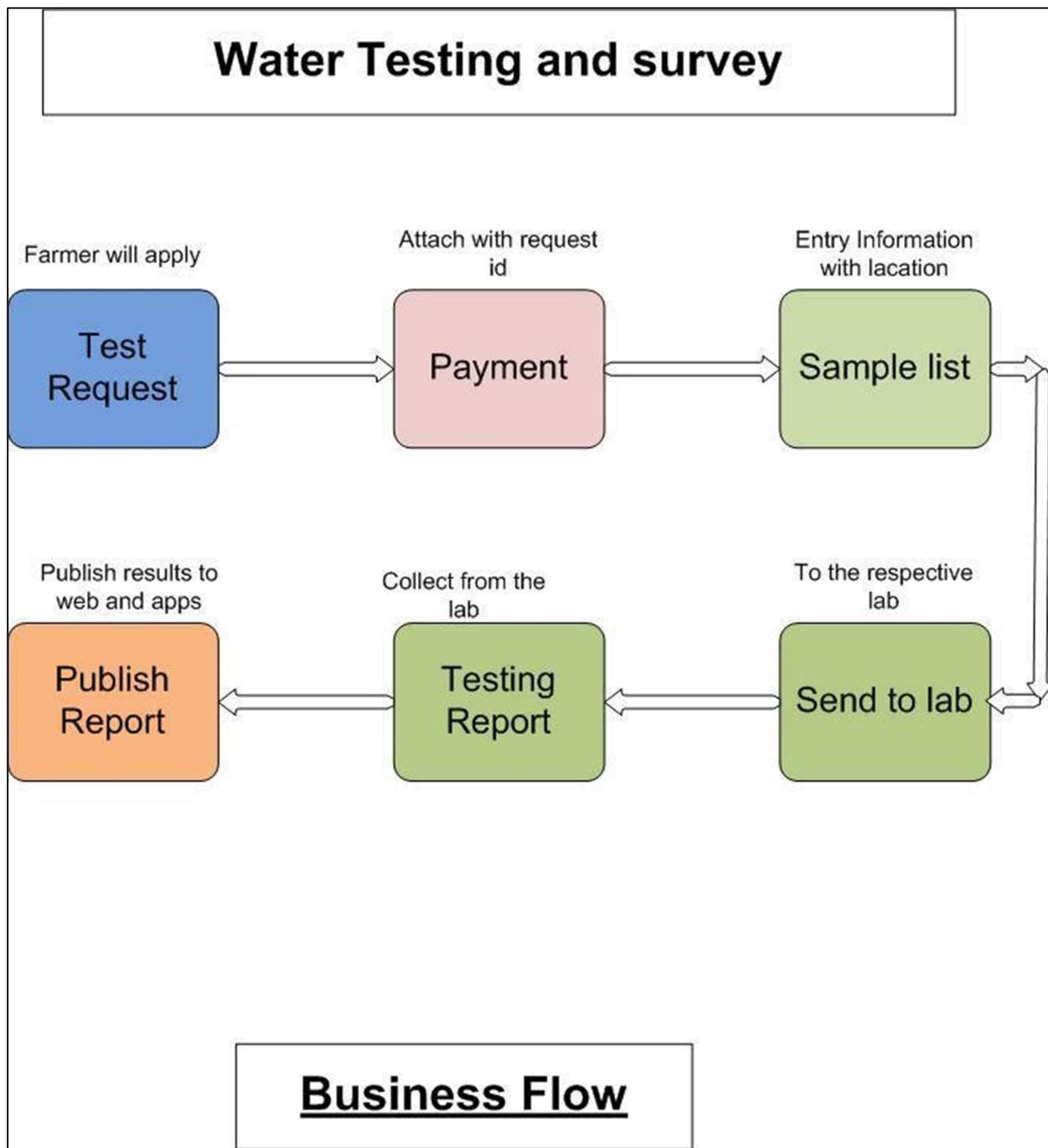
[Print](#)

Rating & Feedback Report

SL NO	Organization	Rated By	District	Rating	Feedback	Date
				★★★★★		

Developed By  **Syntech Solution Ltd**
For Your Business Automation

7. Water Testing & Survey (Module)



7.1. Dashboard

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture of Bangladesh. To the right, the title "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below the title, a blue header bar contains the text "Irrigation, Water & Scheme Management System". A horizontal menu bar follows, featuring seven yellow buttons labeled: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. The "Water Testing & Survey" button has a small hand cursor icon pointing at it. On the left side, there is a vertical sidebar with four green buttons: Dashboard, Testing Request, Testing Report Collect, and Publish Report. Under "Testing Request", there is a sub-menu with an arrow icon. In the center of the page, there is a search section with a dropdown menu labeled "Select Organization" and a "Search" button. Below this, a text field displays "Organization Name:". Three large rectangular boxes provide statistical information: "Total Test Request" (320), "Pending for Report" (136), and "Total Published Report" (45). Each box includes an icon: a document with a pencil for test requests, a clipboard with a checkmark for pending reports, and a document with a clock for published reports. At the bottom right, the text "Developed By" is followed by the Syntech Solution Ltd logo and the company name.

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration Pump Installation Management System Task Management System Pump Information Management System Farmer's Card And Payment Management Pump Maintenance & Complain Management Water Testing & Survey

Dashboard Testing Request Testing Report Collect Publish Report Reports

Select Organization Organization Name:

Total Test Request: 320 Pending for Report: 136 Total Published Report: 45

Developed By  Syntech Solution Ltd
For Your Business Automation

7.2. Testing Request (Feature)

- Here will show all water testing requests applied from the service receiver panel.
- Users can review, reject, & send samples to the lab after the service receiver presents the sample.
- Status will be pending until any action.

7.2.1. Irrigation water (Sub Feature)

Request List (Table Format)

SL No	Application ID	Applicant Name	Address	Application Date	View Application	Sample Number	Status	Payment Status	Action
1					View (Button)		Pending, Reject, Reviewed,		Send Sample (Button), Review (Button), Reject (Button),

Send Sample (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Lab (Drop Down)	N/A	N/A	Yes
Note	Varchar	N/A	No

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	Yes

- Review action will appear in the applicant panel.

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes

- Reject action will appear in the applicant panel.

 Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Testing Request	Irrigation Water 
Testing Report Collect	Drinking Water
Publish Report	
Reports	

Developed By  Syntech Solution Ltd
For Your Business Automation

Request List									
SL NO	Application ID	Applicant Name	Address	Application Date	View Application	Sample Number	Status	Payment Status	Action
					<input type="button" value="View"/>		Pending, Reject, Reviewed		<input type="button" value="Send Sample"/> <input type="button" value="Reject"/> <input type="button" value="Review"/>

Send Sample

Application ID:.....

Applicant Name:.....

Select Lab

Note

Developed By  Syntech Solution Ltd
For Your Business Automation

<p>Review</p> <p>Application Id:..... Applicant Name:.....</p> <p>Review Note <input type="text"/></p> <p>Cancel Save</p>	<p>Reject</p> <p>Application Id:..... Applicant Name:.....</p> <p>Reject Note <input type="text"/></p> <p>Cancel Save</p>
--	--

Developed By  Syntech Solution Ltd
For Your Business Automation

7.2.2. Drinking Water (Sub Feature)

Request List (Table Format)

SL No	Application ID	Applicant Name	Address	Application Date	View Application	Sample Number	Status	Payment Status	Action
					View (Button)		Pending, Reject, Reviewed,		Send Sample (Button), Review (Button), Reject (Button),

Send Sample (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Lab (Drop Down)	N/A	N/A	Yes
Note	Varchar	N/A	No

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	Yes

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Testing Request > Irrigation Water

Testing Report Collect Drinking Water 

Publish Report

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Request List									
SL NO	Application ID	Applicant Name	Address	Application Date	View Application	Sample Number	Status	Payment Status	Action
					<input type="button" value="View"/>		Pending, Reject, Reviewed		<input type="button" value="Send Sample"/> <input type="button" value="Reject"/> <input type="button" value="Review"/>

Send Sample

Application ID:.....

Applicant Name:.....

Select Lab

Note

Developed By  Syntech Solution Ltd
For Your Business Automation

<p>Review</p> <p>Application Id:..... Applicant Name:.....</p> <p>Review Note <input type="text"/></p> <p>Cancel Save</p>	<p>Reject</p> <p>Application Id:..... Applicant Name:.....</p> <p>Reject Note <input type="text"/></p> <p>Cancel Save</p>
--	--

Developed By  Syntech Solution Ltd
For Your Business Automation

7.2.1. Industrial Water (Sub Feature)

Request List (Table Format)

SL No	Application ID	Applicant Name	Address	Application Date	View Application	Sample Number	Status	Payment Status	Action
					View (Button)		Pending, Reject, Reviewed,		Send Sample (Button), Review (Button), Reject (Button),

Send Sample (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Lab (Drop Down)	N/A	N/A	Yes
Note	Varchar	N/A	No

Review (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review Note	Varchar	N/A	Yes

Reject (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Reject Note	Varchar	N/A	Yes

7.3. Testing Report Collection (Feature)

- Here will show all pending sample lists waiting for a report from the lab.
- Users can enter a report with report number and attachment after getting a report from the lab.

Pending Report List (Table Format)

SL No	Application Id	Applicant's Name	Address	Responsible Lab	Application Type	Sample Number	Status	Action
					Irrigation, Drinking, Industrial			Attach Report (Button)

Collect Report (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Report Memo No	Varchar	N/A	Yes
Attach Report File	N/A	N/A	Yes


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Testing Request >

Testing Report Collect 

Publish Report

Reports

Developed By  Syntech Solution Ltd
For Your Business Automation

Pending Report List								
SL NO	Application ID	Applicant Name	Address	Responsible Lab	Application Type	Sample Number	Status	Action
					Irrigation Water, Drinking Water		Pending, Reject, Reviewed	Attach Report

Collect Report

Application ID:.....

Applicant Name:.....

Report Number

Attach Report File

Developed By  Syntech Solution Ltd
For Your Business Automation

7.4. Publish water Testing Report (Feature)

- Here users can publish all collected reports.
- Service receivers will get a report after publishing from here.

Collected Report (Table Format)

SL No	Application Id	Applicant Name	Address	Responsible Lab	Sample Number	Application Type	Report Number	Report Attachment	Action
						Irrigation, Drinking, Industrial		Link	Publish (Button)

- Attached report will show here.

The screenshot shows the 'Integrated Digital Service Delivery Platform' interface. At the top, there is a logo of the Ministry of Agriculture and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below this is a blue header bar with the text 'Irrigation, Water & Scheme Management System'. Underneath is a navigation menu with several items: Configuration, Pump Installation Management System, Task Management System, Pump Information Management System, Farmer's Card And Payment Management, Pump Maintenance & Complain Management, and Water Testing & Survey. On the left side, there is a vertical sidebar with five buttons: Dashboard, Testing Request, Testing Report Collect, Publish Report (which has a hand cursor icon over it), and Reports. The 'Publish Report' button is the one currently being interacted with. At the bottom right, there is a footer with the text 'Developed By Syntech Solution Ltd For Your Business Automation'.

Collected Report										
SL NO	Application ID	Applicant Name	Address	Responsible Lab	Sample Number	Application Type	Report Number	Report Attachment	Action	
						Irrigation Water, Drinking Water		Link	Publish	

Powered By



7.5. Reports (Feature)

- Here users can search testing reports.

7.5.1. Water Testing Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Select Lab	N/A	N/A	No
Testing Type	N/A	N/A	No
From Date	N/A	N/A	No
To Date	N/A	N/A	No

Water Testing Report (Report Format)

SL No	Testing type	Applicant Name	Address	Responsible Lab	Sample Number	Report Number	Report Attachment
							Link

7.5.2. Testing Payment Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Select Lab	N/A	N/A	No
Testing Type	N/A	N/A	No
From Date	N/A	N/A	No
To Date	N/A	N/A	No

Testing Payment Report (Report Format)

SL No	Testing type	Applicant Name	Address	Responsible Lab	Amount	Payment Date


Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Irrigation, Water & Scheme Management System

Configuration	Pump Installation Management System	Task Management System	Pump Information Management System	Farmer's Card And Payment Management	Pump Maintenance & Complain Management	Water Testing & Survey
---------------	-------------------------------------	------------------------	------------------------------------	--------------------------------------	--	------------------------

Dashboard

Testing Request >

Testing Report Collect

Publish Report

Reports 

Water Testing Report

Organization 

Testing Type 

From Date

To Date

Search

Testing Payment Report

Organization 

Testing Type 

From Date

To Date

Search

Developed By  **Syntech Solution Ltd**
For Your Business Automation



Ministry of Agriculture

Building no 4, Secretariat, Abdul Gani Rd, Dhaka

[Download](#)

[Print](#)

Water Testing Report

SL NO	Testing type	Applicant Name	Address	Responsible Lab	Sample Number	Report Number	Report Attachment
							link

[Download](#)

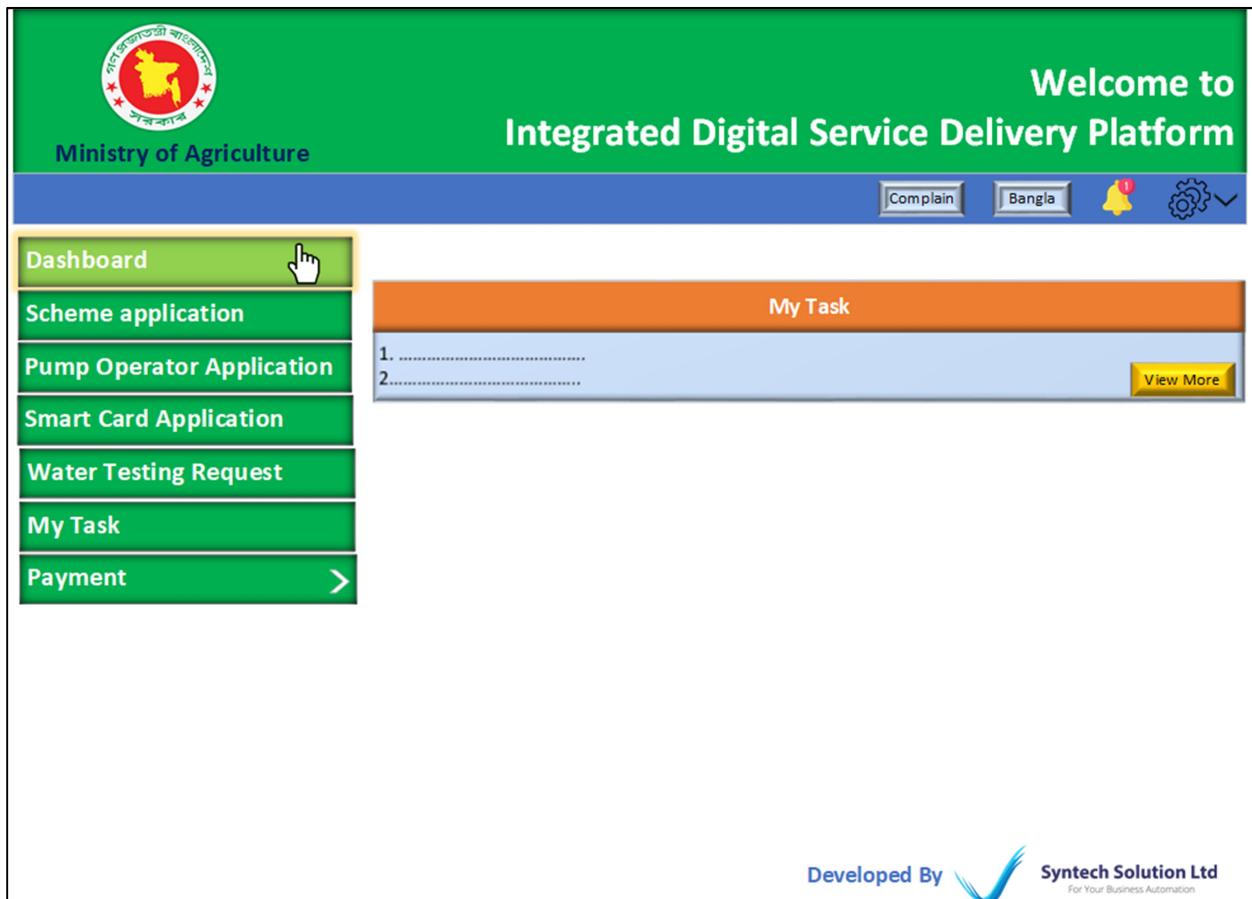
[Print](#)

Testing Payment Report

SL NO	Testing type	Applicant Name	Address	Responsible Lab	Amount	Payment Date

8. Farmer & Operator Panel

8.1. Dashboard



8.2. Scheme Application (Feature)

- This is a scheme application option for farmers.
- System will automatically remind for payment with submission.
- Without payment, the application will Not be submitted and the form will be saved as draft.
- The same address should be place with checkbox as (Same as applicant address).
- Integrated with SMS Gateway, Payment gateway,

Apply for a Scheme (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Scheme Type	N/A	N/A	Yes
Applicant's Name (Applicant Details)	Varchar	N/A	Yes
Father's Name (Applicant Details)	Varchar	N/A	Yes
Mother's Name (Applicant Details)	Varchar	N/A	Yes
NID	Int	N/A	Yes
District (Applicant Details)	N/A	N/A	Yes
Upazila (Applicant Details)	N/A	N/A	Yes
Union (Applicant Details)	N/A	N/A	Yes
Village (Applicant Details)	Varchar	N/A	Yes
Mobile No (Applicant Details)	Int	N/A	Yes
Applicant's Name	Varchar	N/A	Yes

(Scheme Manager Details)			
Father's Name (Applicant Details)	Varchar	N/A	Yes
Mother's Name (Applicant Details)	Varchar	N/A	Yes
NID	Int	N/A	Yes
District (Scheme Manager Details)	N/A	N/A	Yes
Upazila (Scheme Manager Details)	N/A	N/A	Yes
Union (Scheme Manager Details)	N/A	N/A	Yes
Village (Scheme Manager Details)	Varchar	N/A	Yes
Mobile No (Scheme Manager Details)	Int	N/A	Yes
Division (Proposed Pump Address)	N/A	N/A	Yes
District (Proposed Pump Address)	N/A	N/A	Yes
Upazila (Proposed Pump Address)	N/A	N/A	Yes

Union (Proposed Pump Address)	N/A	N/A	Yes
Mauza(Proposed Pump Address)	Varchar	N/A	Yes
J/L No (Proposed Pump Address)	Varchar	N/A	Yes
Plot No (Proposed Pump Address)	Varchar	N/A	Yes
General Minutes (Attachment)	N/A	N/A	Yes
List of scheme lands (Attachment)	N/A	N/A	No
Scheme Map (Attachment)	N/A	N/A	No
Affidavit	N/A	N/A	Yes

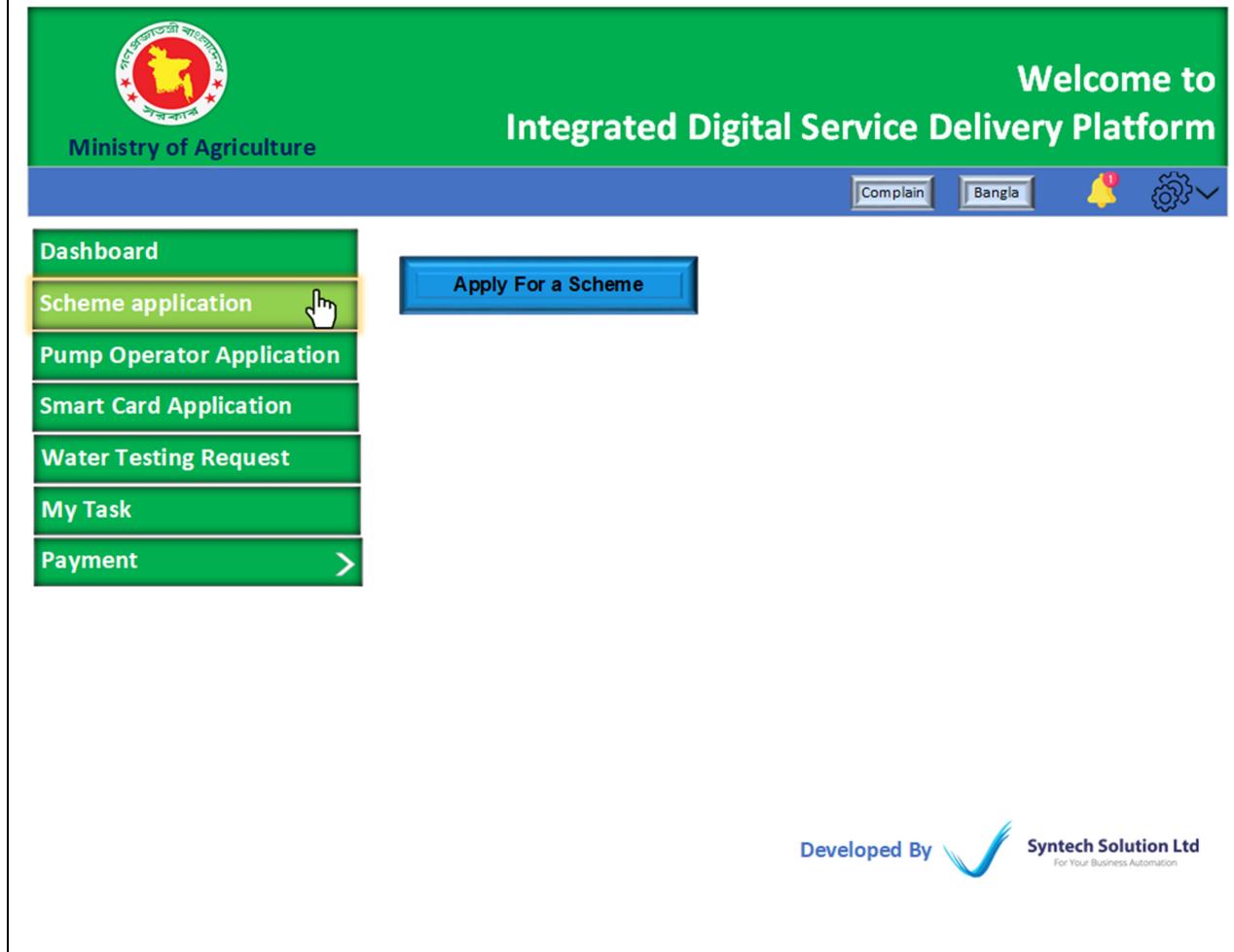
Submit

(Table Format)

S L N o	Applicati on Id	Applica nt Name	Add ress	Schem e Manage r Name	Sche me Type	Propo sed Pump Addre ss	Attach ment	Payment Status	Applica tion Status	Notes	Action
							Link	Not Paid, Form fee Paid, Participation Fee paid	Pending, Process ing, Approved, License d, Installe d, Resink		View (Button) Edit (Button) Apply Resink (Button)

- Farmer can view application status by several steps.

- Edit & cancel button will Not work after complete submission with payment.
- Using of “Apply Resink” Button, the application will be in edit mode, user can resubmit application for existing pump.
- Form fee will not applicable for resink. Farmer only pay participation fee.





Scheme Application Form

Select Authority

Scheme Type

Proposed Pump Address

Same as applicant address

District	<input type="text"/>
Upazila	<input type="text"/>
Union	<input type="text"/>
Mauza	<input type="text"/>
J/L No	<input type="text"/>
Dag No	<input type="text"/> S

Applicant Details

Applicant Name

District

Upazila

Union

Mauza

Mobile No

Scheme Manager

Applicant Name

Same as applicant address

District

Upazila

Union

Mauza

Mobile No

I agree to the terms of services and policy

Attachment

General Minutes

List of scheme lands

Scheme Map

Affidavit

1.....

2.....

Scheme Application List			Applicant Name		All	Search						
SL NO	Application Id	Applicant Name	Address	Scheme Manager Name	Scheme Type	Proposed Pump Address	Attachment	Payment Status	Application Status	Notes	Action	
							Link	Not Paid, Form fee Paid, Participatio n Fee paid	Pending, Processing, Approved, Licensed, Installed		  	

Developed By  Syntech Solution Ltd
For Your Business Automation

8.3. Pump Operator Application (Feature)

- Here farmer can apply to be a pump operator for multiple time.
- Integrated with NID/Porichoy.

Pump Operator Application (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Pump Id	Varchar	N/A	No
Applicant's Name	Varchar	N/A	Yes
Father's Name	Varchar	N/A	Yes
Mother's Name	Varchar	N/A	Yes
NID No	Int	N/A	Yes
Mobile Number	int	N/A	Yes
Division (Address)	N/A	N/A	Yes
District (Address)	N/A	N/A	Yes
Upazila (Address)	N/A	N/A	Yes
Union (Address)	N/A	N/A	Yes
Village (Address)	N/A	N/A	Yes
Date of Birth	Date	N/A	Yes
Educational Qualification (Last)	Varchar	N/A	No
Document Name (Attachment)	Varchar	N/A	No
Upload (Attachment)	N/A	N/A	No

Add More (Attachment)	N/A	N/A	No
--------------------------	-----	-----	----

Submit

(Table Format)

SL No	Application Id	Applicant Name	Address	Pump Location	Attachment	Application Status	Application Type	Notes	Payment Status	Action
					Link	Processing, Approved, Rejected, Active	New/Renew		Not Paid, paid	View (Button) Renew (Button)

- Applicant can view status.

Welcome to
Integrated Digital Service Delivery Platform

Ministry of Agriculture

Complain Bangla

Dashboard

Scheme application

Pump Operator Application

Smart Card Application

Water Testing Request

My Task

Payment >

Developed By Syntech Solution Ltd
For Your Business Automation



Pump Operator Application form

Select Authority

Select Pump

Applicant Name

Father Name

Mother Name

Mobile Number

Qualification

Birth Date 

NID

Address

District

Upazila

Union

Attach Document

Document Name

I agree to the terms of services and policy

Pump Operator Application List									
<input type="text" value="Applicant Name"/> <input type="button" value="All"/> <input type="button" value="Search"/>									
SL NO	Application Id	Applicant Name	Address	Pump Address	Attachment	Payment Status	Application Status	Notes	Action
					Link	Not Paid, Participation Fee paid	Pending, Processing, Approved, Licensed, Installed		View Renew

Developed By  Syntech Solution Ltd
For Your Business Automation

8.4. Smart Card Application (Feature)

- Here farmers can apply for smart cards.
- Integrated with NID/Porichoy.

New Application (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Farmer's Name	Varchar	N/A	Yes
Father's Name	Varchar	N/A	Yes
Mother's Name	Varchar	N/A	Yes
Marital Status	N/A	N/A	Yes
Husband's/Wife's Name	Varchar	N/A	No
No. of Children	int	N/A	No
NID No	Int	50	Yes
Mobile No	int	N/A	Yes
Gender	N/A	N/A	Yes
District	N/A	N/A	Yes
Upazila	N/A	N/A	Yes
Union	N/A	N/A	Yes
Village Name	Varchar	N/A	Yes
Ward No	Varchar	N/A	No
Date of Birth	Date	N/A	Yes
Educational Qualification (Last)	Varchar	N/A	Yes
Total Land (Auto) [Quantity of Land (Sotok)]	N/A	N/A	N/A

Owned Land [Quantity of Land (Sotok)]	float	N/A	Yes
Land Lease [Quantity of Land (Sotok)]	float	N/A	Yes
Barga Land [Quantity of Land (Sotok)]	float	N/A	Yes
Agriculture Related Received Training Info	Varchar	N/A	No
Earnings Without Agriculture	float	N/A	No
Crop Plan Details	Varchar	N/A	No

Application List (Table Format)

SL No	Application Id	Applicant Name	Address	Status	Payment Status	Print Card	Review Note	Reject Note	Apply for Renew	Duplicate Card Apply
				Pending, Processing, Approved, Generated ,		Link			Renew (Button)	Apply (Button)

Welcome to
Integrated Digital Service Delivery Platform

Ministry of Agriculture

Complain Bangla Bell Gears

Dashboard Scheme application Pump Operator Application Smart Card Application Water Testing Request My Task Payment >

Apply For a Smart Card

Developed By  Syntech Solution Ltd
For Your Business Automation



Smart Card Application Form

Organization	<input type="text"/>	Village	<input type="text"/>
Farmer name	<input type="text"/>	Ward	<input type="text"/>
Father Name	<input type="text"/>	Birth date	<input type="text"/>
Mother Name	<input type="text"/>	Qualification	<input type="text"/>
Marital Status	<input type="text"/>	Agriculture related received training	<input type="text"/>
Husband/wife name	<input type="text"/>	Earnings Without Agriculture	<input type="text"/>
Total Children	<input type="text"/>	Crop Plan Details	<input type="text"/>
NID No	<input type="text"/>	Quantity of Land (Sotok)	
Mobile No	<input type="text"/>	Total Land	<input type="text"/>
Gender	<input type="text"/>	Owned Land	<input type="text"/>
District	<input type="text"/>	Land Lease	<input type="text"/>
Upazila	<input type="text"/>	Barga Land	<input type="text"/>
Union	<input type="text"/>		

I agree to the terms of services and policy

Cancel

Submit

Application List			Applicant Name		All	Search					
SL NO	Application Id	Applicant Name	Address	Status	Payment Status	Print Card	Review Note	Reject Note	Apply for Renew	Duplicate Card Apply	
				Pending, Processing, Approved, Generated, Issued,		Link			Renew	Apply	

Developed By  Syntech Solution Ltd
For Your Business Automation

8.5. Water Testing Request (Feature)

- Here farmers can request for water tests multiple times.
- Farmers will pay a testing fee while applying.
- Farmers will get sample numbers.

Request for water testing (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Select Organization	N/A	N/A	Yes
Testing Type (Drinking Water/Irrigation Water/Industrial Water)	N/A	N/A	Yes
Applicant's Name	Varchar	N/A	Yes
District (Address)	N/A	N/A	Yes
Upazila (Address)	N/A	N/A	Yes
Union (Address)	N/A	N/A	Yes
Village (Address)	N/A	N/A	Yes
From Date (Schedule for Send Sample)	Date	N/A	Yes
To Date (Schedule for Send Sample)	Date	N/A	Yes
Submit and Pay			

Application List (Table Format)									
SL No	Application Id	Applicant Name	Authority Name	Testing Type	Address	Payment Status	Sample Number	Status	View Report
						Paid, Not Paid		Pending/ Processing / Sample Collected/ Reported	View (Button)

- Here farmers will view status and reports.



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

[Complain](#) [Bangla](#)

- [Dashboard](#)
- [Scheme application](#)
- [Pump Operator Application](#)
- [Smart Card Application](#)
- [Water Testing Request](#)
- [My Task](#)
- [Payment >](#)

[Request for water testing](#)

Developed By Syntech Solution Ltd
For Your Business Automation



Water Testing Request form

Organization

Testing Type

Applicant Name

Schedule for Send Sample

Address

District

Upazila

Union

From Date from

To Date TO

I agree to the terms of services and policy

Application List			Applicant Name		All	Search			
SL NO	Application Id	Applicant Name	Authority Name	Testing Type	Address	Payment Status	Sample Number	Status	View Report
						Paid, Not Paid		Pending, Processing, Sample Collected Reported	view

Developed By  Syntech Solution Ltd
For Your Business Automation

8.6. My Task (Feature)

- This feature is only for selected pump operator.
- The task will appear here from the “Task management system” admin panel.
- Operator will report for individual task.

Task List (Table Format)									
SL No	Task Id	Task Name	Schedule	Attachment	Task Note	Review Note	Status (Pending, Complete, Verified)	Task Calendar Date	Action
				Link		(From Task Tracker)		(From Task Report button)	Task Report (Button)

Task Report (Button)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Task Completion (Complete, Partial)	N/A	N/A	Yes
Attachment	N/A	N/A	No
Note	Varchar	N/A	Yes
Task Date	Date	N/A	Yes

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, there is a blue navigation bar containing several icons: "Complain", "Bangla", a bell icon with a red notification dot, and a gear icon with a dropdown arrow. On the left side, there is a vertical sidebar menu with the following items: "Dashboard", "Scheme application", "Pump Operator Application", "Smart Card Application", "Water Testing Request", "My Task" (which has a small hand cursor icon pointing at it), and "Payment". The "My Task" item is highlighted with a yellow background. At the bottom right of the page, there is a footer section that says "Developed By" followed by the Syntech Solution Ltd logo and the company name.

Developed By  Syntech Solution Ltd
For Your Business Automation

Task List		Task Name		All	Search						
SL NO	Task Id	Task Name	Project Name	Schedule	Attachment	Task Note	Review Note (From Task Tracker)	Status	Task Calendar Date	Action	
					Link		(Pending, Complete, Verified)			Task Report	

Task Report

Task Id:.....
Task name:.....

Task Completion

Complete

Partial

Note

Attachment

Date

Developed By Syntech Solution Ltd
For Your Business Automation

8.7. Payment (Feature)

- Here Service receiver can pay category wise payment
- Integrated with Payment Gateway, SMS Gateway.

8.7.1. Scheme Payment

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Scheme Payment (Scheme Form Fee/ Participation Fee)	Varchar	N/A	Yes

8.7.2. Card Payment

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Card Payment (Card Application Fee/Renew Fee)	Varchar	N/A	Yes

8.7.3. Pump Operator Fee

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Pump Operator Fee (Security Payment/Renew Fee)	Varchar	N/A	Yes

8.7.4. Water Testing Fee

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Water Testing Fee (Irrigation Water Testing Fee/Drinking Water Testing Fee)	Varchar	N/A	Yes

The screenshot shows the 'Integrated Digital Service Delivery Platform' interface. The top navigation bar includes the Ministry of Agriculture logo, the platform name, and language options (Complain, Bangla, Bell, Settings). The left sidebar menu lists various services: Dashboard, Scheme application, Pump Operator Application, Smart Card Application, Water Testing Request, My Task, and Payment. The 'Payment' option is selected and expanded, showing sub-options: Scheme Payment, Card Payment, Pump Operator Fee, and Water Testing Fee. The main content area displays a 'Scheme Payment' form with fields for Scheme Form Fee and Participation Fee, along with 'Cancel' and 'Pay' buttons.

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. The main title "Welcome to Integrated Digital Service Delivery Platform" is centered at the top. A blue navigation bar contains links for "Complain", "Bangla", a bell icon, and a gear icon. On the left, a vertical sidebar lists several menu items: Dashboard, Scheme application, Pump Operator Application, Smart Card Application, Water Testing Request, My Task, and Payment. The "Payment" item is highlighted with a yellow background and a right-pointing arrow. A dropdown menu titled "Scheme Payment" is open under "Payment", showing options: Card Payment, Pump Operator Fee, and Water Testing Fee. The "Card Payment" option is also highlighted with a yellow background and a cursor icon pointing to it. To the right of the sidebar, a large rectangular area displays a "Card Payment" interface. It includes a text input field, two buttons labeled "Card Application Fee" and "Renew Fee", and two buttons at the bottom labeled "Cancel" and "Pay".

The screenshot shows the 'Integrated Digital Service Delivery Platform' for the Ministry of Agriculture. The top navigation bar includes the Ministry of Agriculture logo, the platform name, and buttons for 'Complain', 'Bangla', a notification bell, and settings.

The left sidebar menu lists several options: Dashboard, Scheme application, Pump Operator Application, Smart Card Application, Water Testing Request, My Task, and Payment. The 'Payment' option is selected, revealing a dropdown menu with four items: Scheme Payment, Card Payment, Pump Operator Fee, and Water Testing Fee. The 'Pump Operator Fee' item is currently being selected, indicated by a cursor icon.

The main content area displays a sub-form titled 'Pump Operator Fee' with three buttons: 'Pump Operator Fee' (disabled), 'Security Payment' (highlighted with a blue border), and 'Renew Fee'. Below these buttons are 'Cancel' and 'Pay' buttons.

At the bottom right, there is a footer note: 'Developed By Syntech Solution Ltd For Your Business Automation'.

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. The main title "Welcome to Integrated Digital Service Delivery Platform" is centered at the top. A navigation bar with icons for "Complain", "Bangla", a bell with a notification count of 1, and a gear settings icon is located at the top right. On the left, a vertical sidebar menu lists: Dashboard, Scheme application, Pump Operator Application, Smart Card Application, Water Testing Request, My Task, and Payment. The "Payment" option is highlighted with a yellow background and a right-pointing arrow. A sub-menu for "Payment" is displayed on the right, containing: Scheme Payment, Card Payment, Pump Operator Fee, and Water Testing Fee. The "Water Testing Fee" option is also highlighted with a yellow background and a hand cursor icon. To the right of the sub-menu, a modal window titled "Water Testing Fee" is open, showing fields for "Water Testing Fee" and two buttons: "Irrigation Water Testing Fee" and "Drinking Water Testing Fee". Below these buttons are "Cancel" and "Pay" buttons. The footer of the page includes the text "Developed By" followed by the Syntech Solution Ltd logo and the tagline "For Your Business Automation".

8.8. Complain

- Here Service receiver can complain for any reason.

New Complain (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Division	N/A	N/A	Yes
District	N/A	N/A	Yes
Upazila	N/A	N/A	Yes
Union	N/A	N/A	Yes
Subject	Varchar	256	Yes
Details (Text Editor)	Varchar	256	Yes
Upload (Attachment)	N/A	N/A	No

Submit

Complain List (Table Format)

SL No	Organization	Complaint Id	District	Subject	Date	Details	Attachment	Status	Note
						View (Button)		Pending /Closed/ Sent for action/ Complete/ Reviewed	(Notes from action)

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To the right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, there is a blue header bar with several icons: a yellow "Complain" button with a hand cursor icon pointing at it, a "Bangla" button, a bell icon with a red notification dot, and a gear icon with a dropdown arrow.

On the left side, there is a vertical navigation menu with the following items:

- Dashboard
- Scheme application
- Pump Operator Application
- Smart Card Application
- Water Testing Request
- My Task
- Payment >

At the bottom right of the main content area, there is a footer section that reads "Developed By" followed by the Syntech Solution Ltd logo and the company name "Syntech Solution Ltd" with the tagline "For Your Business Automation".



Complain Form

Organization

Division

District

Upazila

Union

Subject

Upload

Details

Editing: Text

Add your text here

EDITOR SETTINGS

Paragraph Font Family B I U A I II III IV

Developed By  Syntech Solution Ltd
For Your Business Automation

Complain List			District	All	Search					
SL NO	Organization	Complain Id	District	Subject	Date	Details	Attachment	Status	Note	
						view		Pending / Closed/ Sent for action/ Complete/ Reviewed		

Developed By  Syntech Solution Ltd
For Your Business Automation

8.9. Rating & Feedback

- Here Service receivers can complain for any reason.

Rating & Feedback (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Rating (Example:5 Star)	N/A	N/A	Yes
Feedback	Varchar	N/A	No

Submit

Rating & Feedback List(Table Format)

SL No	Organization	Rating	Feedback	Action
				Edit (Button) Delete (Button)

- Service receivers can rate and feedback for a single organization at once.
(EX: If 3 organization; user can only rate 3 time)
- Users can Delete and edit the existing rating and feedback.



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Complain Bangla  

Profile Setting

Rating 

Rating & Feedback

Organization

Rating 

Feedback

Submit

Developed By  Syntech Solution Ltd
For Your Business Automation

Rating & Feedback List

SL NO	Organization	Rating	Feedback	Action
				 

Developed By  Syntech Solution Ltd
For Your Business Automation