

Software Requirements Specification

For

Integrated Digital Delivery Service Platform For Ministry of Agriculture

Component 11: Common Service Configuration

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REVISION HISTORY

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1. Information Service Management (Module)

1.1. Service Eligibility Type Entry			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Eligibility Type (En)	Varchar	N/A	Yes
Eligibility Type (Bn)	Varchar	N/A	Yes
Status (Active/Inactive)	N/A	N/A	Yes
			Save

(Table Format)

SL No	Eligibility Type	Status	Action
			Edit / Delete

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. The main title "Welcome to Integrated Digital Service Delivery Platform" is displayed prominently. Below the title, there is a navigation bar with several links: "Information service management", "Complain management", "Committee Management", "Dynamic Form Builder", "Organizational Profile Management", and "Organogram Management". A sidebar on the left contains links for "Service Eligibility Type Entry", "Content Entry", "Manage FAQ", and "Chatbot Operation". The central area displays a "Service Eligibility Type List" table with columns for SL NO, Eligibility Type, Status, and Action. An "Add New" button is located at the top right of this section. Below this is a modal window titled "Service Eligibility Type Entry" with fields for "Eligibility Type (En)*", "Eligibility Type (Bn)*", and "Status*". It also includes "Cancel" and "Save" buttons. At the bottom right, there is a "Developed By" logo for Syntech Solution Ltd.

1.2. Content Entry

- System user will enter service wise content for the service receiver.
- Users have to select service eligibility criteria for eligibility checking.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Component (Select)	N/A	N/A	Yes
Service (Select)	N/A	N/A	Yes
Content Description	Varchar	N/A	Yes
Eligibility Criteria (Show all eligibility with checkbox to select individually)	Checkbox	N/A	Yes
			Save

(Table Format)

SL No	Service Name	Content Description	Eligibility Criteria	Action
			(Selected List)	Edit / Delete

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Service Eligibility Type Entry

Content Entry Manage FAQ Chatbot Operation

Content List		Service Name	All	Search	Add New
SL NO	Service Name	Content Description	Eligibility Criteria	Action	
			(Selected List)		

Content Entry

Component*
Content Description*
Service*
Eligibility Criteria1*
Eligibility Criteria2*
Eligibility Criteria3*

Cancel Save

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1.3. Manage FAQ

- System user will add service wise Question and answer with this system.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Component (Select)	N/A	N/A	Yes
Service (Select)	N/A	N/A	Yes
Enter Question+ (Add More)	Varchar	N/A	Yes
Enter Answer+ (Add More)	Varchar	N/A	Yes
Save			

(Table Format)

SL No	Component Name	Service Name	Action
			View/Delete

View (Button)

Component Name: ----- Service Name: -----			
Sl	Question	Answer	Action
1	Which type application?	License	Edit / Delete
2	Do I Need to pay for license?	Yes	Edit / Delete
Back			

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, featuring a map of Bangladesh and the text "বাংলাদেশ সরকারী আগ্রহ বিভাগ" and "মন্ত্রণালয়". To the right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, a blue header bar says "Common Services Configuration". A horizontal menu bar contains six items: "Information service management", "Complain management", "Committee Management", "Dynamic Form Builder", "Organizational Profile Management", and "Organogram Management". On the left side, there is a sidebar with four green buttons: "Service Eligibility Type Entry", "Content Entry", "Manage FAQ" (with a hand cursor icon), and "Chatbot Operation". The main content area shows a "FAQ List" table with columns for SL NO, Component Name, Service Name, and Action. Below this is an "Add FAQ" form with fields for Component*, Service*, Enter Question*, Enter Answer*, and Add More, along with Save and Cancel buttons. At the bottom right, there is a logo for Syntech Solution Ltd with the tagline "For Your Business Automation".

View

Component Name: -----

Service Name: -----

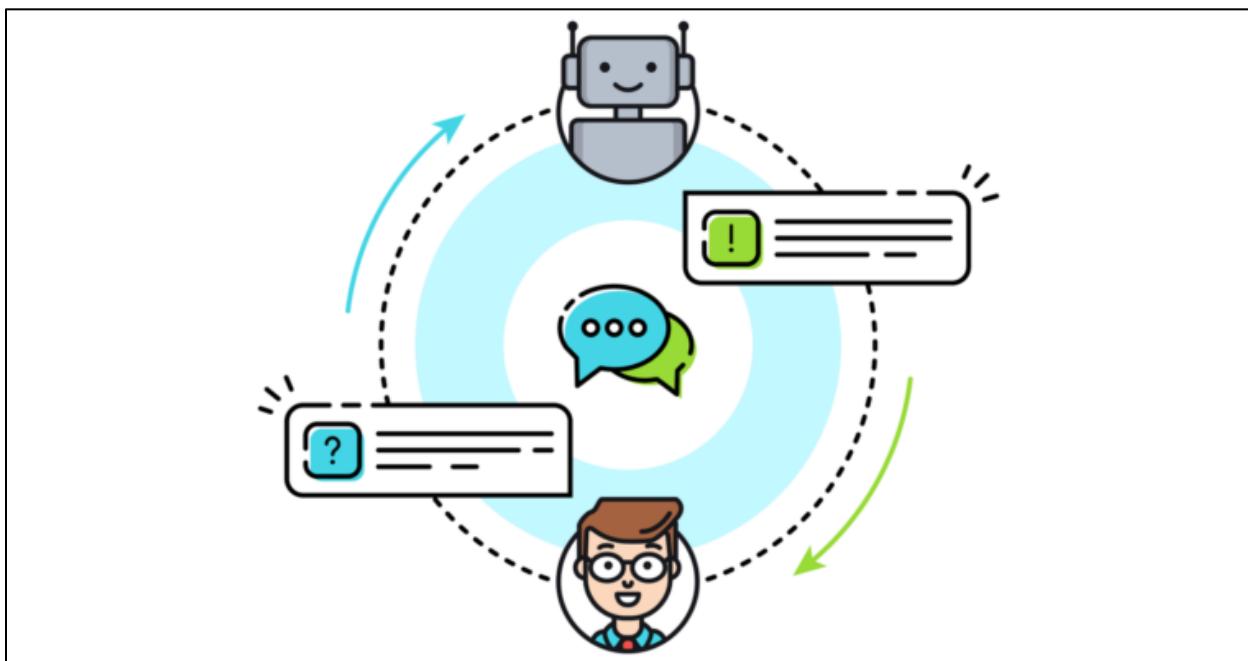
SL NO	Question	Answer	Action
01	Which type application?	License	
02	Do I Need to pay for license?	Yes	

Back

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1.4. Chatbot Operation

Field Name	Data Type	Data Length	Mandatory (Yes/No)
• Chatbot will be integrate with the 3 rd party chatbot system developed by A2i			



2. Complain Management (Module)

2.1. Create Complain Type			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain Type (En)	Varchar	N/A	Yes
Complain Type (Bn)	Varchar	N/A	Yes
Status (Active/Inactive)	N/A	N/A	Yes

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Complain Type 

Create Complain Designation

Submit Complain

Create Complain Chain

Complain Request

Track Your Complain

Feedback List

Complain Report

Complain Type list		Complain Type	All	Search	Add New
SL NO	Complain Type	Status		Action	
				 	

Add New Complain Type

Complain Type (En) * Complain Type (Bn) *
Status*

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2.2. Create Complain Designation

- Here system user will create complain designation for complain process.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Enter Designation (En)	Varchar	N/A	Yes
Enter Designation (Bn)	Varchar	N/A	Yes
Status (Active/Inactive)	N/A	N/A	Yes
			Save

(Table Format)

SL No	Designation	Status	Action
			Edit / Delete

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Complain Type

Create Complain Designation (highlighted with a cursor)

Submit Complain

Create Complain Chain

Complain Request

Track Your Complain

Feedback List

Complain Report

Complain Designation list Designation All Search Add New

SL NO	Designation	Status	Action
			 

Add New Complain Type

Enter Designation(En) * Enter Designation(Bn) *
Status*

Cancel Save

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2.3. Submit Complain

- This Feature is for Complainant.
- Complainant will complain by fill this form.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Service	N/A	N/A	No
Division	N/A	N/A	Yes
District	N/A	N/A	Yes
Upazila	N/A	N/A	Yes
Union	N/A	N/A	No
Mobile No	Int	N/A	Yes
E-mail Address	Varchar	N/A	No
Complain Title	Varchar	N/A	Yes
Complain Description	Varchar	N/A	Yes
Attachment	N/A	N/A	No
			Submit

- After submit a complain the complainant will get successful message with complain ID. Complainant can track the complaint by this ID.


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Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Complain Type

Create Complain Designation

Submit Complain 

Create Complain Chain

Complain Request

Track Your Complain

Feedback List

Complain Report

Submit Your Complain

Organization* Service
Division* District*
Upazilla* Union
Mobile No* E-mail Address
Complain Title* Complain Description*
Attachment Cancel

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2.4. Create Complain Chain

- Here system user will create complain chain to process the complain.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Role ID	Varchar	N/A	Yes
Complain Designation (Select)	N/A	N/A	Yes
Sorting Order (Select)	N/A	N/A	Yes
Status (Active/Inactive)	N/A	N/A	Yes
Save			

(Table Format)

SL No	Organization	Role ID	Name	Designation	Status	Action
						Edit / Delete


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Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Complain Type

Create Complain Designation

Submit Complain

Create Complain Chain 

Complain Request

Track Your Complain

Feedback List

Complain Report

Complain Chain list Organization: All Designation: All Search Add New

SL NO	Organization	Role ID	Name	Designation	Status	Action
					(Active/Inactive)	 

Add New Complain Chain

Organization* Role ID*
Complain Designation* Sorting order *
Status*

Cancel Save

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2.5. Complain Request

- Here will show all submitted complain.
- User can view full complain, assign a committee and add committee report.

(Table Format)

S L N o	Organiza tion	Compl ain ID	Complain er Name	Complain er Location	Complain Title	Complain Description	Status	Action
							Pending/ Processi ng/ Presente d/ Rejected/ Solved/ Appealed	View (Button), Assign Committee (Button), Committee Report (Button),


Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management **Complain management** **Committee Management** **Dynamic Form Builder** **Organizational Profile Management** **Organogram Management** ➔

Create Complain Type

Create Complain Designation

Submit Complain

Create Complain Chain

Complain Request ➔

Track Your Complain

Feedback List

Complain Report

Complain Request list Organization **All** Complainant Location **All** **Search**

SL NO	Organization	Complain ID	Complainant Name	Complainant Location	Complain Title	Complain Description	Status	Action
							Pending/ Processing/ Presented/ Rejected/ Solved/Appealed	View Assign Committee Committee Report

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View (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain ID (Auto)	N/A	N/A	N/A
Complainant Name (Auto)	N/A	N/A	N/A
Complainant Location (Auto)	N/A	N/A	N/A
Complain Date (Auto)	N/A	N/A	N/A
Complain Title (Auto)	N/A	N/A	N/A
Complain Description (Auto)	N/A	N/A	N/A
Committee Member (Auto)	N/A	N/A	N/A
Committee Report (Auto)	N/A	N/A	N/A
Attached Document (Auto)	N/A	N/A	N/A
Send (Button), Present (Button), Solve (Button), Reject (Button)			

- File can be sent to another responsible person from created complain chain by applying “Send” Button.
- File can be sent to E-nothi for further approval by applying of “Present” Button.

Assign Committee (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Role ID	Varchar	N/A	Yes
Employee Name (Auto)	N/A	N/A	N/A
Designation + (Add More)	Varchar	N/A	Yes
Save			

View

Complaint ID	<input type="text"/>
Complainant Name	<input type="text"/>
Complainant Location	<input type="text"/>
Complainant Date	<input type="text"/>
Complainant Title	<input type="text"/>
Complainant Description	<input type="text"/>
Committee Member	<input type="text"/>
Committee Report	<input type="text"/>
Attached Document	<input type="text"/>

Send Present Reject

Assign Committee

Role ID *	<input type="text"/>	Employee Name	<input type="text"/>	Designation *	<input type="text"/>	Add More
						Save

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Committee Report (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain Title (Auto)	N/A	N/A	Yes
Complain Description (Auto)	N/A	N/A	N/A
Report Note	Varchar	N/A	Yes
Attachment	N/A	N/A	No
			Save

Send (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain Title (Auto)	N/A	N/A	Yes
Complain Description (Auto)	N/A	N/A	N/A
Send to (Select from chain)	N/A	N/A	Yes
Note	Varchar	N/A	Yes
			Send

Committee Report

Complain Title*

Report Note*

Complain Description

Attachment

Send to another person

Complain Title*

Send to*

Complain Description

Note*

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Solved (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain Title (Auto)	N/A	N/A	N/A
Complain Description (Auto)	N/A	N/A	N/A
Note	Varchar	255	Yes
Attachment	N/A	N/A	No
Submit			

Reject (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain Title (Auto)	N/A	N/A	N/A
Complain Description (Auto)	N/A	N/A	N/A
Reject Note	Varchar	255	Yes
Attachment	N/A	N/A	No
Submit			

Solve the file

Complain Title*

Complain Description

Note*

Attachment

Reject file

Complain Title*

Complain Description

Reject Note*

Attachment

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2.6. Track Your Complain (Complainier)

- This Feature is for Complainier.
- Complainier can track his/her complain with a complain id.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain ID	Varchar	N/A	Yes
Search			

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Complain Type
Create Complain Designation
Submit Complain
Create Complain Chain
Complain Request
Track Your Complain
Feedback List
Complain Report

Track Your Complain

Complain ID* Search

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Complain Status (Report)

Complain ID :-----	Complaint By :-----	Complain Date :-----	Complain Title :-----
Complain Description:-----			
Status: Applied/Appealed.....Pending..... Processing.....Presented..... Rejected.....Solved			
Step No	Actioner (Name, Designation)	Action	Notes
1			
2			
3			
Give Feedback(Button),			Appeal (Button)



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Building no 4, Secretariat, Abdul Gani Rd, Dhaka

Complain Status

Complain ID: -----

Complain Date : -----

Complain Description: -----

Complaint By:-----

Complain Title: -----

Status:



Step No	Actioner (Name, Designation)	Action	Notes
01		-----	-----
02		-----	-----
03		-----	-----

Give Feedback

Appeal

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Give Feedback (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Review (5 Star)	N/A	N/A	Yes
Feedback	Varchar	N/A	No
Submit			

- Complainant can give review and feedback as per the service.

Appeal (Button)			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Complain Title (Auto)	N/A	N/A	Yes
Complain Description (Auto)	N/A	N/A	Yes
Status (Auto)	N/A	N/A	Yes
Appeal Note	Varchar	N/A	No
Submit			

- Complainant can appeal solved complain if he/she is not satisfied.

Give Feedback

Review *		Feedback <input style="width: 100px; height: 40px; border: 1px solid #ccc; border-radius: 5px; margin-right: 10px;" type="text"/>	
		<input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px; margin-right: 10px; background-color: #f0f0f0; color: #0070C0; font-weight: bold; font-size: 10px; font-family: sans-serif; text-decoration: none; text-align: center; width: 50px; height: 25px; vertical-align: middle;" type="button" value="Cancel"/>	<input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px; background-color: #0070C0; color: white; font-weight: bold; font-size: 10px; font-family: sans-serif; text-decoration: none; text-align: center; width: 50px; height: 25px; vertical-align: middle;" type="button" value="Submit"/>

Appeal for the application

Complain Title *	<input style="width: 100px; height: 30px; border: 1px solid #ccc; border-radius: 5px;" type="text"/>	Appeal Note <input style="width: 100px; height: 150px; border: 1px solid #ccc; border-radius: 5px; margin-top: 10px;" type="text"/>	
		<input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px; margin-right: 10px; background-color: #f0f0f0; color: #0070C0; font-weight: bold; font-size: 10px; font-family: sans-serif; text-decoration: none; text-align: center; width: 50px; height: 25px; vertical-align: middle;" type="button" value="Cancel"/>	<input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 10px; background-color: #0070C0; color: white; font-weight: bold; font-size: 10px; font-family: sans-serif; text-decoration: none; text-align: center; width: 50px; height: 25px; vertical-align: middle;" type="button" value="Submit"/>

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2.7. Feedback List

- This feature is for system user.
- All feedback and review from the complainer will appear here.

SL	Complain ID	Feedback by	Review	Feedback

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management	Complain management	Committee Management	Dynamic Form Builder	Organizational Profile Management	Organogram Management

Create Complain Type

Create Complain Designation

Submit Complain

Create Complain Chain

Complain Request

Track Your Complain

Feedback List

Complain Report

Feedback List		Complain ID	All	Search
SL NO	Complain ID	Feedback by	Review	Feedback

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2.8. Complain Report

- Here system user can search the report with various searching parameter.

(Searching Parameter)

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Complain ID	Varchar	N/A	No
Division	N/A	N/A	No
District	N/A	N/A	No
Upazila	N/A	N/A	No
From Date	N/A	N/A	No
To Date	N/A	N/A	No
Status (Solved/Rejected/Processing/Appealed)	N/A	N/A	No
			Search

**Welcome to
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Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Complain Type
Create Complain Designation
Submit Complain
Create Complain Chain
Complain Request
Track Your Complain
Feedback List
Complain Report

Complain Report

Organization* Complain ID
Division District
Upazilla Status
From Date To Date

Cancel Search

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(Report Format)

SL No	Organization	Complain ID	Complainier Name	Complainier Location	Complain Title	Complain Description	Status	Action
							Pending/ Processing/ Presented/ Rejected/ Solved/ Appealed	View History (Button)



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Complain Report

SL NO	Organization	Complain ID	Complainier Name	Complainier Location	Complain Title	Complain Description	Status	Action
							Pending/ Processing/ Presented/ Rejected/ Solved/ Appealed	view History

Complain History (View History Button)

Organization :					
Complain ID :					
Complaint By :					
Complain Date :					
Complain Title :					
Complain Description:					
<p>Status: Applied/Appealed..... Pending..... Processing..... Presented..... Rejected..... Solved</p>					
Committee Members: 1. Member1 2. Member2 3. Member3					
Step No	Actioner (Name, Designation)	Date	Action	Notes	Attachment
1					
2					
3					
Close					

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Building no 4, Secretariat, Abdul Gani Rd, Dhaka

Complain History

Organization: ----- Complaint By: ----- Complain Title : -----

Download

Complain ID:----- Complain Date : ----- Complain Description: -----

Print

Status:

**Committee Members:**

1.Member1

2.Member2

3.Member3

Step No	Actioner (Name, Designation)	Date	Action	Notes	Attachment
01		-----	-----	-----	-----
02		-----	-----	-----	-----
03		-----	-----	-----	-----

Close

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3. Committee Management (Module)

<h4>3.1. Create Committee</h4> <ul style="list-style-type: none"> Here system user can create new committee with member and role. 			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Committee Name	Varchar	N/A	Yes
Formation Date	Date	N/A	Yes
Purpose	Varchar	N/A	Yes
Committee Member+ (Add More)	Varchar	N/A	Yes
Member Role + (Add More)	Varchar	N/A	Yes
Committee Duration	Date	N/A	Yes
Document Name	Varchar	N/A	No
Attachment	N/A	N/A	No
Save			

(Table Format)

SL No	Committee ID	Organization	Committee Name	Formation Date	Purpose	Committee Members	Committee Duration	Attachment	Status	Action
								Link	Approved/ Presented/ Pending	Edit / Delete/ Approve/ Present

- System user can edit, Delete, Approve or Present to the e-nothi for approval.


Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management >

Create Committee 

Manage Agenda

Generate & Circulate

Manage Expense

Create a New Committee

Organization* Committee Name*
Formation Date* Purpose*
Committee Member* Member Role* Add More
Committee Duration* Document Name Upload

Cancel Save

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Committee List			Organization	All	Committee Name	All	Search				
SL NO	Committee ID	Organization	Committee Name	Formation Date	Purpose	Committee Members	Committee Duration	Attachment	Status	Action	Approved/ Presented/ Pending
									Link		

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3.2. Manage Agenda

- Here system user can add agenda as per committee with date and memo number.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Committee ID	Varchar	N/A	Yes
Committee Name (Auto)	N/A	N/A	N/A
Meeting Number	Int	N/A	Yes
Memo Number	Varchar	N/A	Yes
Memo Issue Date	Date	N/A	Yes
Agenda Entry	Varchar	N/A	Yes
Meeting Date	Date	N/A	Yes
Attachment	N/A	N/A	No

(Table Format)

SL No	Committee ID	Meeting Number	Memo Number	Memo Issue Date	Agenda	Meeting Date	Attachment	Action
							Link	Edit / Delete/



ମୁଖ୍ୟମନ୍ତ୍ରାଳୟ ଆଧୁନିକତାମୂଳିକ
କ୍ଷେତ୍ର କାର୍ଯ୍ୟ

Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

[Information service management](#) [Complain management](#) [Committee Management](#) [Dynamic Form Builder](#) [Organizational Profile Management](#) [Organogram Management](#) 

Create Committee

Manage Agenda 

Generate & Circulate

Manage Expense

Manage Agenda

Committee ID*	<input type="text"/>
Meeting Number*	<input type="text"/>
Memo Issue Date*	<input type="text"/>
Meeting Date*	<input type="text"/>
Committee Name*	<input type="text"/>
Memo Number*	<input type="text"/>
Agenda Entry*	<input type="text"/>
Attachment	<input type="button" value="Upload"/>
<input type="button" value="Cancel"/> <input type="button" value="Save"/>	

Manage Agenda List

SL NO	Committee ID	Meeting Number	Memo Number	Memo Issue Date	Agenda	Meeting Date	Attachment	Action
								 

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3.3. Generate & Circulate

- System user can add agenda decision with document attachment with this feature.
- Agenda wise meeting minutes will be circulated as the Committee /User needed by Notification

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Committee ID	Varchar	N/A	Yes
Committee Name (Auto)	N/A	N/A	N/A
Select Agenda (Select)	N/A	N/A	Yes
Decision	Varchar	N/A	Yes
Attendance Attachment	N/A	N/A	Yes
Document Attachment	N/A	N/A	No

(Table Format)

SL No	Organization	Committee Name	Agenda	Meeting Date	Decision	Attendance	Document	Status	Action
						Link	Link	Pending/Complete	View Minutes (Button)/Circulate (Button)


Ministry of Agriculture

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Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Committee Manage Agenda Generate & Circulate Manage Expense

Generate & Circulate

Committee Id* Committee Name*
Select Agenda* Decision *
Attendance Attachment Upload Document Attachment Upload
Cancel Save

Generate & Circulate List Notification Type All Component All Search

SL NO	Organization	Committee Name	Agenda	Meeting Date	Decision	Attendance	Document	Status	Action
						Link	Link	Pending/ Complete	<input type="button" value="View Minutes"/> <input type="button" value="Circulate"/>

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3.4. Manage Expenses

- Here can manage committee expenses.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Committee ID	Varchar	N/A	Yes
Agenda (Select)	N/A	N/A	Yes
Amount	Int	N/A	Yes
Description	Varchar	N/A	Yes
Attachment	N/A	N/A	No

(Table Format)

SL No	Organization	Committee ID	Committee Name	Agenda	Meeting Date	Amount	Description	Attachment
								Link

Welcome to
Integrated Digital Service Delivery Platform

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Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management

Create Committee Manage Agenda Generate & Circulate Manage Expense

Manage Expense

Committee Id* Amount*
Select Agenda* Description*
Attachment

Manage Expense List Organization All Committee Name All Search

SL NO	Organization	Committee ID	Committee Name	Agenda	Meeting Date	Amount	Description	Attachment	Link

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4. Dynamic Form Builder (Module)

- This is dynamic form builder. System user can build a form as need.

The screenshot shows the 'Integrated Digital Service Delivery Platform' interface. At the top, there is a logo of the Ministry of Agriculture and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below this is a navigation bar titled 'Common Services Configuration' with several tabs: 'Information service management', 'Complain management', 'Committee Management', 'Dynamic Form Builder' (which is highlighted with a cursor icon), 'Organizational Profile Management', 'Organogram Management', and 'User Management'. To the right of the tabs is a sidebar containing icons for various field types: Autocomplete, Button, Checkbox Group, Date Field, File Upload, Header, Hidden Input, Number, Paragraph, Radio Group, Select, Text Field, and Text Area. At the bottom of the page, there are buttons for 'CLEAR', '[...]', and 'SAVE', along with the Syntech Solution Ltd logo and tagline 'For Your Business Automation'.

Drag a field from the right to this area

CLEAR [...] SAVE

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- System user will get Drag and Drop facility to build a form.

The image shows a form builder application interface. The main area contains several form elements:

- Autocomplete
- BUTTON
- Checkbox Group
Option 1
- Date Field
mm/dd/yyyy
- File Upload
Browse...
- Header
- Hidden Input: hidden-1605775745956
- Number
- Paragraph
- Radio Group
Option 1
Option 2
Option 3
- Select
Option 1
- Text Field
- Text Area

A sidebar on the right lists the available field types with icons:

- Autocomplete
- Button
- Checkbox Group
- Date Field
- File Upload
- Header
- Hidden Input
- Number
- Paragraph
- Radio Group
- Select
- Text Field
- Text Area

At the bottom right of the workspace, there are three buttons: CLEAR, {...}, and SAVE.

4.1. Auto Complete			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	Yes
Help Text	Varchar	N/A	No
Placeholder	Varchar	N/A	No
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Options +(Add Option)	N/A	N/A	No
			Close

Autocomplete

Required

Label Autocomplete

Help Text

Placeholder

Class form-control

Name autocomplete-1605774738234

Access Limit access to one or more of the following roles:

Options

Option 1	option-1	
Option 2	option-2	X
Option 3	option-3	X

[Add Option +](#)

Only accept a pre-defined Option

[Close](#)

Autocomplete

Button

Checkbox Group

Date Field

File Upload

Header

Hidden Input

Number

Paragraph

Radio Group

Select

Text Field

Text Area

[CLEAR](#) [\[...\]](#) [SAVE](#)

4.2. Button			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Label	Varchar	N/A	Yes
Type (Select)	N/A	N/A	Yes
Style (Select)	N/A	N/A	Yes
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Value	Varchar	N/A	No
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No

Close

Button

Label	Button
Type	Button
Style	DEFAULT DANGER INFO PRIMARY SUCCESS WARNING
Class	btn-default btn
Name	button-1605774806045
Value	Value

Access Limit access to one or more of the following roles:

Autocomplete
Button
Checkbox Group
Date Field
File Upload
Header
Hidden Input
Number
Paragraph
Radio Group
Select
Text Field
Text Area

4.3. Checkbox Group

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	Yes
Help Text	Varchar	N/A	No
Toggle	Checkbox	N/A	No
Inline (Display Checkbox inline)	Checkbox	N/A	No
Class	Varchar	N/A	No
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Enable "Other" (Let User Enter an unlisted option)	Checkbox	N/A	No
Options +(Add Option)	N/A	N/A	No
			Close

Checkbox Group

Required

Label

Help Text

Toggle

Inline Display checkbox inline

Class

Name

Access Limit access to one or more of the following roles:

Enable "Other" Let users enter an unlisted option

Options Option 1

Autocomplete

Button

Checkbox Group

Date Field

File Upload

Header

Hidden Input

Number

Paragraph

Radio Group

Select

Text Field

Text Area

CLEAR **[...]** **SAVE**

4.4. Date Field

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	No
Help Text	Varchar	N/A	No
Placeholder	Varchar	N/A	No
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Value	Varchar	N/A	No
			Close

Date Field

Required

Label Date Field

Help Text

Placeholder

Class form-control

Name date-1605774894037

Access Limit access to one or more of the following roles:

Value Value

CLEAR **[{...}]** **SAVE**

The screenshot displays a configuration interface for a 'Date Field'. On the left, there's a detailed configuration panel with fields for 'Required' (unchecked), 'Label' ('Date Field'), 'Help Text', 'Placeholder', 'Class' ('form-control'), 'Name' ('date-1605774894037'), and an 'Access' section with a checked checkbox for limiting roles. Below these are 'Value' and a 'Close' button. On the right, a sidebar lists various component types with their icons: Autocomplete, Button, Checkbox Group, Date Field (selected), File Upload, Header, Hidden Input, Number, Paragraph, Radio Group, Select, Text Field, and Text Area. At the bottom right are three buttons: 'CLEAR', '[{...}]', and 'SAVE'.

4.5. File Upload

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	No
Help Text	Varchar	N/A	No
Placeholder	Varchar	N/A	No
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Type (Select)	N/A	N/A	Yes
Multiple Files (Allow user to upload Multiple Files)	Checkbox	N/A	No
			Close

File Upload

Required

Label

Help Text

Placeholder

Class

Name

Access Limit access to one or more of the following roles:

Type

Multiple Files Allow users to upload multiple files

Autocomplete

Button

Checkbox Group

Date Field

File Upload

Header

Hidden Input

Number

Paragraph

Radio Group

Select

Text Field

Text Area

4.6. Header

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Label	Varchar	N/A	Yes
Type (Select)	N/A	N/A	Yes
Class	Varchar	N/A	No
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
			Close

Header

Label Header

Type h1

Class space separated classes

Access Limit access to one or more of the following roles:

 Autocomplete

 Button

 Checkbox Group

 Date Field

 File Upload

 Header

 Hidden Input

 Number

 Paragraph

 Radio Group

 Select

 Text Field

 Text Area

CLEAR [...] SAVE

4.7. Hidden Input

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Name	Varchar	N/A	Yes
Value	Varchar	N/A	No
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Close			

Hidden Input: hidden-1605775059384

Name	hidden-1605775059384
Value	<input type="text"/>

Access Limit access to one or more of the following roles:

-  Autocomplete
-  Button
-  Checkbox Group
-  Date Field
-  File Upload
-  Header
-  Hidden Input
-  Number
-  Paragraph
-  Radio Group
-  Select
-  Text Field
-  Text Area

4.8. Number

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	Yes
Help Text	Varchar	N/A	No
Placeholder	Varchar	N/A	No
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Value	Varchar	N/A	No
Min	Varchar	N/A	No
Max	Varchar	N/A	No
Step	Varchar	N/A	No
			Close

Number

Required

Label Number

Help Text

Placeholder

Class form-control

Name number-1605775097607

Access Limit access to one or more of the following roles:

Value Value

Min

Max

Step

4.9. Paragraph

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Content (Text Box)	Varchar	N/A	No
Type	Varchar	N/A	Yes
Class	Varchar	N/A	No
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
			Close

Paragraph

Content Paragraph

Type p

Class space separated classes

Access Limit access to one or more of the following roles:

Autocomplete

Button

Checkbox Group

Date Field

File Upload

Header

Hidden Input

Number

Paragraph

Radio Group

Select

Text Field

Text Area

4.10. Radio Group

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	Yes
Help Text	Varchar	N/A	No
Inline (Display Radio Inline)	Checkbox	N/A	No
Class	Varchar	N/A	No
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Enable "Other" (Let User Enter an unlisted option)	Checkbox	N/A	No
Options +(Add Option)	N/A	N/A	No
			Close

Radio Group

Required

Label Radio Group

Help Text

Inline Display radio inline

Class space separated classes

Name radio-group-1605775303078

Access Limit access to one or more of the following roles:

Enable "Other" Let users enter an unlisted option

Options	Value	Label	
<input type="radio"/> Option 1	<input type="text" value="option-1"/>	<input type="button" value=""/>	<input type="button" value="X"/>
<input type="radio"/> Option 2	<input type="text" value="option-2"/>	<input type="button" value=""/>	<input type="button" value="X"/>
<input type="radio"/> Option 3	<input type="text" value="option-3"/>	<input type="button" value=""/>	<input type="button" value="X"/>

- Autocomplete
- Button
- Checkbox Group
- Date Field
- File Upload
- Header
- Hidden Input
- Number
- Paragraph
- Radio Group
- Select
- Text Field
- Text Area

4.11. Select

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	Yes
Help Text	Varchar	N/A	No
Placeholder	Varchar	N/A	No
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Access <ul style="list-style-type: none">• Limit Access to one or more of the following roles.• Allow Multiple Sections	Checkbox	N/A	No
Options +(Add Option)	N/A	N/A	
			Close

Select

Required

Label

Help Text

Placeholder

Class

Name

Access Limit access to one or more of the following roles:
 Allow Multiple Selections

Options

<input checked="" type="radio"/>	Option 1	option-1	<input type="button" value="x"/>
<input type="radio"/>	Option 2	option-2	<input type="button" value="x"/>
<input type="radio"/>	Option 3	option-3	<input type="button" value="x"/>

Autocomplete
Button
Checkbox Group
Date Field
File Upload
Header
Hidden Input
Number
Paragraph
Radio Group
Select
Text Field
Text Area

4.12. Text Field

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	Yes
Help Text	Varchar	N/A	No
Placeholder	Varchar	N/A	No
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Value	Varchar	N/A	No
Type	Varchar	N/A	Yes
Max Lenth	Float	N/A	No
			Close

Text Field

Required

Label

Help Text

Placeholder

Class

Name

Access Limit access to one or more of the following roles:

Value

Type

Max Length

Autocomplete

Button

Checkbox Group

Date Field

File Upload

Header

Hidden Input

Number

Paragraph

Radio Group

Select

Text Field

Text Area

4.13. Text Area

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Required	Checkbox	N/A	No
Label	Varchar	N/A	Yes
Help Text	Varchar	N/A	No
Placeholder	Varchar	N/A	No
Class	Varchar	N/A	Yes
Name	Varchar	N/A	Yes
Access (Limit Access to one or more of the following roles)	Checkbox	N/A	No
Value	Varchar	N/A	No
Type	Varchar	N/A	Yes
Max Lenth	Float	N/A	No
Rows	Int	N/A	No

Text Area

Required

Label

Help Text

Placeholder

Class

Name

Access Limit access to one or more of the following roles:

Value

Type

Max Length

Rows

Autocomplete

Button

Checkbox Group

Date Field

File Upload

Header

Hidden Input

Number

Paragraph

Radio Group

Select

Text Field

Text Area

5. Organizational Profile Management (Module)

5.1. Country Entry

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Country Name (En)	Varchar	N/A	Yes
Country Name (Bn)	Varchar	N/A	Yes
Save			

(Table Format)

SL No	Country Name	Action
		Edit, Delete

5.2. Division Entry

- Here system user can add division.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Division Name (En)	Varchar	N/A	Yes
Division Name (Bn)	Varchar	N/A	Yes
Save			

(Table Format)

SL No	Division Name	Action

		Edit, Delete
--	--	-----------------


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder **Organizational Profile Management** Organogram Management User Management >

Division Entry 

District Entry

Upazila Entry

Union Entry

Office Type Entry

Organization Profile

Office Entry

Component Entry

Module Entry

Service Entry

Division list Division Name All Search Add New

SL NO	Division Name	Action
		 

Add New Division

Division Name (En)* Division Name (Bn)*

Cancel **Save**

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5.3. District Entry

- Here system user can add district under a division.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Division (Select)	N/A	N/A	Yes
District Name (En)	Varchar	N/A	Yes
District Name (Bn)	Varchar	N/A	Yes
Save			

(Table Format)

SL No	Division Name	District Name	Action
			Edit, Delete


Ministry of Agriculture

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Division Entry District Entry Upazila Entry Union Entry Office Type Entry Organization Profile Office Entry Component Entry Module Entry Service Entry

District Entry

District list District Name All Search Add New

SL NO	Division Name	District Name	Action
			 

Add New District

Division* District Name (En)* District Name (Bn)*

Cancel save

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5.4. Upazila Entry

- Here system user can add Upazila under a district.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Division (Select)	N/A	N/A	Yes
District (Select)	N/A	N/A	Yes
Upazila Name (En)	Varchar	N/A	Yes
Upazila Name (Bn)	Varchar	N/A	Yes
			Save

(Table Format)

SL No	Division	District	Upazila Name	Action
				Edit, Delete


Ministry of Agriculture

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Division Entry

District Entry

Upazila Entry 

Union Entry

Office Type Entry

Organization Profile

Office Entry

Component Entry

Module Entry

Service Entry

Upazila list Upazila Name All Search Add New

SL NO	Division Name	District Name	Upazila Name	Action
				 

Add New Upazila

Division* District*

Upazilla Name (En)* Upazilla Name (Bn)*

Cancel **save**

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5.5. Union Entry

- Here system user can add Union, under a Upazila.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Division (Select)	N/A	N/A	Yes
District (Select)	N/A	N/A	Yes
Upazila (Select)	N/A	N/A	Yes
Union Name (En)	Varchar	N/A	Yes
Union Name (Bn)	Varchar	N/A	Yes
			Save

(Table Format)

SL No	Division	District	Upazila	Union Name	Action
					Edit, Delete

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, a navigation bar contains links for "Common Services Configuration", "Information service management", "Complain management", "Committee Management", "Dynamic Form Builder", "Organizational Profile Management", "Organogram Management", and "User Management". A sidebar on the left lists various entry points: Division Entry, District Entry, Upazila Entry, Union Entry (which is highlighted with a mouse cursor), Office Type Entry, Organization Profile, Office Entry, Component Entry, Module Entry, and Service Entry.

The main content area displays two forms. The first form, titled "Union list", includes fields for "Union Name" (with a dropdown menu set to "All"), a "Search" button, and an "Add New" button. The second form, titled "Add New Union", contains fields for "Division*", "District*", "Upazilla*", "Union Name (En)*", and "Union Name(Bn)*". It also features "Cancel" and "save" buttons.

At the bottom right, there is a "Developed By" section featuring the Syntech Solution Ltd logo and the text "For Your Business Automation".

5.6. Office Type Entry

- Here system user can add type of office.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Office type (En)	Varchar	N/A	Yes
Office type (Bn)	Varchar	N/A	Yes
Save			

(Table Format)

SL No	Office type	Action
		Edit, Delete

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, a blue header bar contains the title "Common Services Configuration". Underneath the header, there is a horizontal menu bar with seven items: "Information service management", "Complain management", "Committee Management", "Dynamic Form Builder", "Organizational Profile Management" (which is highlighted in yellow), "Organogram Management", and "User Management". A green sidebar on the left lists various entry points: "Division Entry", "District Entry", "Upazila Entry", "Union Entry", "Office Type Entry" (with a cursor icon pointing to it), "Organization Profile", "Office Entry", "Component Entry", "Module Entry", and "Service Entry". The main content area features two tables. The first table, titled "Office type list", includes columns for "SL NO", "Office type", and "Action" (with edit and delete icons). The second table, titled "Add New Office type", has fields for "Office type (En)*" and "Office type (Bn)*", along with "Cancel" and "Save" buttons. At the bottom right, there is a "Developed By" section with the Syntech Solution Ltd logo and the tagline "For Your Business Automation".

5.7. Organization Profile

- Here system user can add organization with mission, vision, about and logo.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization Name (En)	Varchar	N/A	Yes
Organization Name (Bn)	Varchar	N/A	Yes
Year of Establishment (En)	Int	N/A	Yes
Year of Establishment (Bn)	Int	N/A	Yes
About Organization (En)	Varchar	N/A	Yes
About Organization (Bn)	Varchar	N/A	Yes
Mission (En)	Varchar	N/A	Yes
Mission (Bn)	Varchar	N/A	Yes
Vision (En)	Varchar	N/A	Yes
Vision (Bn)	Varchar	N/A	Yes
Upload Logo	N/A	N/A	Yes
Hierarchy	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Organization Name	Year of Establishment	About Organization	Mission	Vision	Logo	Hierarchy	Action
								Edit, Delete


Ministry of Agriculture

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Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management	Complain management	Committee Management	Dynamic Form Builder	Organizational Profile Management	Organogram Management	User Management	
--------------------------------	---------------------	----------------------	----------------------	-----------------------------------	-----------------------	-----------------	---

Division Entry

District Entry

Upazila Entry

Union Entry

Office Type Entry

Organization Profile 

Office Entry

Component Entry

Module Entry

Service Entry

Organizational profile list Organization Name All  Add New

SL NO	Organization Name	Year of Establish	About Organization	Mission	Vision	Logo	Hierarchy	Action
								 

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Add new Organization

<p>Organization Name(En)* <input type="text"/></p> <p>Year of Establishment (En)* <input type="text"/> </p> <p>About Organization(En)* <input type="text"/></p> <p>Mission (En)* <input type="text"/></p> <p>Vision (En)* <input type="text"/></p> <p>Upload Logo* <input type="file"/> Upload</p>	<p>Organization Name(Bn)* <input type="text"/></p> <p>Year of Establishment (Bn)* <input type="text"/> </p> <p>About Organization(Bn)* <input type="text"/></p> <p>Mission (Bn)* <input type="text"/></p> <p>Vision (Bn)* <input type="text"/></p> <p>Hierarchy* <input type="text"/> </p>
Cancel Save	

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5.8. Office Entry

- Here system user can add offices under the organization.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Office type (Select)	N/A	N/A	Yes
Division (Select)	N/A	N/A	Yes
District (Select)	N/A	N/A	Yes
Upazila (Select)	N/A	N/A	Yes
Union (Select)	N/A	N/A	No
Office Name (En)	Varchar	N/A	No
Office Name (Bn)	Varchar	N/A	No
Office Code	Varchar	N/A	No
Parent Office Type	N/A	N/A	Yes
Parent Office Name	N/A	N/A	Yes
Status(Active/Inactive)	N/A	N/A	Yes
			Save

(Table Format)

SL No	Organization	Office type	District	Upazila	Office Code	Status	Action
						(Active/Inactive)	Edit, Delete

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management User Management

Division Entry District Entry Upazila Entry Union Entry Office Type Entry Organization Profile Office Entry Component Entry Module Entry Service Entry

Office list Office Name: All Search Add New

SL NO	Organization	Office type	About Organization	District	Upazilla	Office Code	Status	Action
							(Active/Inactive)	 

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Add new Office

Organization *	<input type="text"/>	Office type *	<input type="text"/>
Division *	<input type="text"/>	District *	<input type="text"/>
Upazilla *	<input type="text"/>	Union *	<input type="text"/>
Office Name (En) *	<input type="text"/>	Status *	<input type="text"/>
Office Name (Bn) *	<input type="text"/>	Office Code *	<input type="text"/>

[Cancel](#) [Save](#)

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5.9. Component Entry

- Here system user can add component name and description with selection of organization.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Component Name (En)	Varchar	N/A	Yes
Component Name (Bn)	Varchar	N/A	Yes
Component Description (En)	Varchar	N/A	Yes
Component Description (Bn)	Varchar	N/A	Yes
Organization List (Checkbox)	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Component Name	Component Description	Organization	Action
				Edit, Delete

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management	Complain management	Committee Management	Dynamic Form Builder	Organizational Profile Management	Organogram Management	User Management
--------------------------------	---------------------	----------------------	----------------------	-----------------------------------	-----------------------	-----------------

Division Entry

District Entry

Upazila Entry

Union Entry

Office Type Entry

Organization Profile

Office Entry

Component Entry 

Module Entry

Service Entry

Component list Component Name

SL NO	Component Name	Component Description	Organization	Action
				 

Add New Component

Component Name(En)* Component Name(Bn)*
Component Description(En)* Component Description(Bn)*
Organization List

01 Bangladesh Agriculture Development Corporation 02 Department of Agriculture Extention

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5.10. Module Entry

- Here system user can add Modules under the component.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Choose Component	N/A	N/A	Yes
Module Name (En)	Varchar	N/A	Yes
Module Name (Bn)	Varchar	N/A	Yes
Organization List (Checkbox)	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Component Name	Module Name	Organization	Action
				Edit, Delete

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, a horizontal menu bar contains seven items: "Information service management", "Complain management", "Committee Management", "Dynamic Form Builder", "Organizational Profile Management" (which is highlighted in yellow), "Organogram Management", and "User Management". A right-pointing arrow is located at the end of the "User Management" item. On the left side, there is a vertical sidebar with ten entries: "Division Entry", "District Entry", "Upazila Entry", "Union Entry", "Office Type Entry", "Organization Profile", "Office Entry", "Component Entry", "Module Entry" (which is highlighted in green and has a cursor icon pointing to it), and "Service Entry". The main content area features two tables. The first table, titled "Common Services Configuration", lists various management modules. The second table, titled "Add New Module", allows users to input details for a new module, including fields for "Choose Component*", "Module name(En)*", "Module name(Bn)*", and checkboxes for "01 Bangladesh Agriculture Development Corporation" and "02 Department of Agriculture Extention". Buttons for "Cancel" and "Save" are at the bottom of this form. At the bottom right, there is a "Developed By" section featuring the Syntech Solution Ltd logo and the company name.

5.11. Service Entry

- Here system user can add services under component and module.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Choose Component	N/A	N/A	Yes
Choose Module	N/A	N/A	Yes
Service Name (En)	Varchar	N/A	Yes
Service Name (Bn)	Varchar	N/A	Yes
Status (Active/Inactive)	N/A	N/A	Yes

Submit

(Table Format)

SL No	Component Name	Module Name	Service Name	Status	Action
				Active/Inactive	Edit, Delete

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed in large, bold, white font. Below this, a blue header bar contains several menu items: "Information service management", "Complain management", "Committee Management", "Dynamic Form Builder", "Organizational Profile Management" (which is highlighted in yellow), "Organogram Management", and "User Management". A yellow arrow points from the "User Management" item towards the main content area. On the left side, there is a vertical sidebar with green buttons labeled: "Division Entry", "District Entry", "Upazila Entry", "Union Entry", "Office Type Entry", "Organization Profile", "Office Entry", "Component Entry", "Module Entry", and "Service Entry". The "Service Entry" button is highlighted in green and has a mouse cursor icon pointing at it. The main content area is divided into two sections. The top section is titled "Common Services Configuration" and contains a table with columns: SL NO, Component Name, Module Name, Service Name, Status, and Action (with edit and delete icons). The bottom section is titled "Add New Service" and contains fields for "Choose Component*", "Choose Module*", "Service name(En)*", "Service name(Bn)*", and "Status*". It also features "Cancel" and "Save" buttons.

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5.12. Menu Entry

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Choose Component	N/A	N/A	Yes
Choose Module	N/A	N/A	Yes
Choose Service	N/A	N/A	Yes
Menu Name (En)	Varchar	N/A	Yes
Menu Name (Bn)	Varchar	N/A	Yes
Status (Active/Inactive)	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Component Name	Module Name	Service Name	Status	Action
				Active/Inactive	Edit, Delete

6. Organogram Management (Module)

6.1. Organogram Tree

Field Name	Data Type	Data Length	Mandatory (Yes/No)
• Here will show Organogram Tree view.			

6.2. Layer Define

- Here can create Layer to manage the organogram.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Layer No	N/A	N/A	N/A
Layer Name (En)	Varchar	N/A	Yes
Layer Name (Bn)	Varchar	N/A	Yes
Sorting Order	Varchar	N/A	Yes
			Submit

(Table Format)

SL No	Organization Name	Layer Name	Sorting Order	Action
				Edit / Delete

6.3. Designation

- Here system user can add designations.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Name of designation (EN)	Varchar	N/A	Yes
Name of designation (BN)	Varchar	N/A	Yes
Direct Post (Select)	N/A	N/A	Yes
Promotional Post (Select)	N/A	N/A	Yes
Total Post (Auto)	N/A	N/A	Yes
Grade of Post (Select)	N/A	N/A	Yes
Sorting Order	N/A	N/A	Yes
Status (Select)	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Name of designation	Direct Post	Promotional Post	Total Post	Grade of Post	Status	Sorting Order	Action
								Edit / Delete

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management User Management

Create Layer

Designation

Assign Designation

SL NO	Name of Designation	Direct Post	Promotional Post	Total Post	Grade of Post	Status	Sorting Order	Action

Add New

Add New Designation

Select Organization* Name of designation (EN)*
Name of designation (EN)* Promotional Post*
Direct Post* Status*
Grade of Post* Sorting Order*
Total Post*

Cancel Submit

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6.4. Assign Designation

- Here system user can assign designation to the selected office.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	Yes
Office Type	N/A	N/A	Yes
Name of Office (Select)	N/A	N/A	Yes
Designation (Select)	N/A	N/A	Yes
Approved post (Select)	N/A	N/A	Yes
Sorting Order (Select)	N/A	N/A	Yes
Status (Select)	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Name of Office	Designation	Approved post	Status	Sorting Order	Action
						Edit / Delete


Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management User Management >

Create Layer

Designation

Assign Designation 

SL NO	Name of Office	Designation	Approved post	Status	Sorting Order	Action
						 

Add New

Assign Designation

Name of Office * Designation *
Approved post * Sorting Order *
Status *

Cancel Submit

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7. User Management (Module)

<h3>7.1. User Role</h3> <ul style="list-style-type: none">• Here system user can create role under organization and designation.			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Designation (Select)	N/A	N/A	Yes
User Role Name (En)	Varchar	N/A	Yes
User Role Name (Bn)	Varchar	N/A	Yes
Status (Select)	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Organization	Designation	User Role Name	Status	Action
				Active/Inactive	Edit / Delete

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management	Complain management	Committee Management	Dynamic Form Builder	Organizational Profile Management	Organogram Management	User Management
--------------------------------	---------------------	----------------------	----------------------	-----------------------------------	-----------------------	-----------------

User Role 

Secret Question

User Account

User Account Recovery

Change Password

User Role list Organization All Designation All Search Add New

SL NO	Organization	Designation	User Role Name	Status	Action
				Active/Inactive	 

Add New User Role

Organization*	Designation*
User Role Name (En)*	User Role Name (Bn)
Status*	

Cancel Submit

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7.2. Secret Question

- Here system user can add secret question for user account recovery process.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Secret Question (En)	Varchar	N/A	Yes
Secret Question (Bn)	Varchar	N/A	Yes
Submit			

(Table Format)

SL No	Secret Question	Action
		Edit / Delete

The screenshot shows the login page of the Integrated Digital Service Delivery Platform. The header features the logo of the Ministry of Agriculture, Myanmar, and the text "Welcome to Integrated Digital Service Delivery Platform". Below the header is a navigation menu with links: "Information service management", "Complain management", "Committee Management", "Dynamic Form Builder", "Organizational Profile Management", "Organogram Management", and "User Management". A sidebar on the left lists "User Role", "Secret Question" (which has a cursor icon pointing to it), "User Account", "User Account Recovery", and "Change Password". The main content area displays two forms: "Secret Question list" and "Add New Secret Question". The "Secret Question list" form includes columns for SL NO, Secret Question, and Action (with edit and delete icons). The "Add New Secret Question" form has fields for "Secret Question (En)*" and "Secret Question (Bn)*", along with "Cancel" and "Submit" buttons.

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management Complain management Committee Management Dynamic Form Builder Organizational Profile Management Organogram Management User Management

User Role

Secret Question

User Account

User Account Recovery

Change Password

Secret Question list Organization All Search Add New

SL NO	Secret Question	Action

Add New Secret Question

Secret Question (En)* Secret Question (Bn)*

Cancel Submit

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7.3. User Account (Double Menu)

- Here system user can create new operating user and assign a role.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Office Type	N/A	N/A	Yes
Office (Select)	N/A	N/A	Yes
Designation (Select)	N/A	N/A	Yes
Assign Role (Select)	N/A	N/A	Yes
Name (En)	Varchar	N/A	Yes
Name (Bn)	Varchar	N/A	Yes
Phone No	Int	N/A	Yes
E-mail	Varchar	N/A	Yes
Upload Photo	N/A	N/A	Yes
Secret Question (Select)	N/A	N/A	Yes
Secret Question Answer	Varchar	N/A	Yes
User Id	N/A	N/A	Yes
Password	Varchar	N/A	Yes
Repeat Password	Varchar	N/A	Yes

Status (Select)	N/A	N/A	Yes
Submit & Verify			

(Table Format)

S L N o	Organization	Office	Designation	User Id	Name	Phone No	Status	Action
							Active/ Inactive	Edit / Delete/View Profile



**Welcome to
Integrated Digital Service Delivery Platform**

[Common Services Configuration](#)

Information service management
Complain management
Committee Management
Dynamic Form Builder
Organizational Profile Management
Organogram Management
User Management

User Role

Secret Question

User Account


User Account Recovery

Change Password

User list		Organization	All	Designation	All	Search	Add New	
SL NO	Organization	Office	Designation	User Id	Name	Phone No	Status	Action
							Active/ Inactive	 

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Add New User

<p>Organization* <input type="text"/></p> <p>Designation * <input type="text"/></p> <p>Secret Question * <input type="text"/></p> <p>Name (En)* <input type="text"/></p> <p>Phone No * <input type="text"/></p> <p>User ID * <input type="text"/></p> <p>Password* <input type="text"/></p>	<p>Office* <input type="text"/></p> <p>Assign Role* <input type="text"/></p> <p>Status * <input type="text"/></p> <p>Name (Bn)* <input type="text"/></p> <p>E-mail* <input type="text"/></p> <p>Secret Question Answer <input type="text"/></p> <p>Repeat Password * <input type="text"/></p>
---	---

Upload Photo*

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7.4. User Account Recovery

- This feature is for office user. User can recover his/her password here.
- After submission of this form, user will get SMS/e-Mail to recover the password and user can add new password.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
User Id	Varchar	N/A	Yes
Phone No	Int	N/A	Yes
E-mail Address	Varchar	N/A	Yes
Secret Question (select)	N/A	N/A	Yes
Submit			



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Information service management	Complain management	Committee Management	Dynamic Form Builder	Organizational Profile Management	Organogram Management	User Management
--------------------------------	---------------------	----------------------	----------------------	-----------------------------------	-----------------------	-----------------

User Role
Secret Question
User Account
User Account Recovery
Change Password

Account Recovery

User Id * Secret Question*

Phone No/E-mail Address*

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7.5. Change Password

This feature is for office user. User can change his/her password by own decision.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
User Id (Auto)	Varchar	N/A	Yes
Old Password	Varchar	N/A	Yes
New Password	Varchar	N/A	Yes
Repeat New Password	Varchar	N/A	Yes
Submit			



Ministry of Agriculture

**Welcome to
Integrated Digital Service Delivery Platform**

Common Services Configuration

Information service management	Complain management	Committee Management	Dynamic Form Builder	Organizational Profile Management	Organogram Management	User Management
--------------------------------	---------------------	----------------------	----------------------	-----------------------------------	-----------------------	-----------------

User Role

Secret Question

User Account

User Account Recovery

Change Password 

Change Your Password

User Id*	<input type="text"/>	Old Password*	<input type="text"/>
New Password*	<input type="text"/>	Repeat New Password*	<input type="text"/>

Cancel **Submit**

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8. Access Control Management (Module)

8.1. Multi-Layer Access Mechanism

Field Name	Data Type	Data Length	Mandatory (Yes/No)
------------	-----------	-------------	--------------------

- Every user can be assigned to one or multiple role.

8.2. Factor Authentication

Field Name	Data Type	Data Length	Mandatory (Yes/No)
------------	-----------	-------------	--------------------

- This system will have two step verification.

8.3. SSO

Field Name	Data Type	Data Length	Mandatory (Yes/No)
------------	-----------	-------------	--------------------

- This system will be integrated with a SSO Manager developed by A2i

9. API Management (Module)

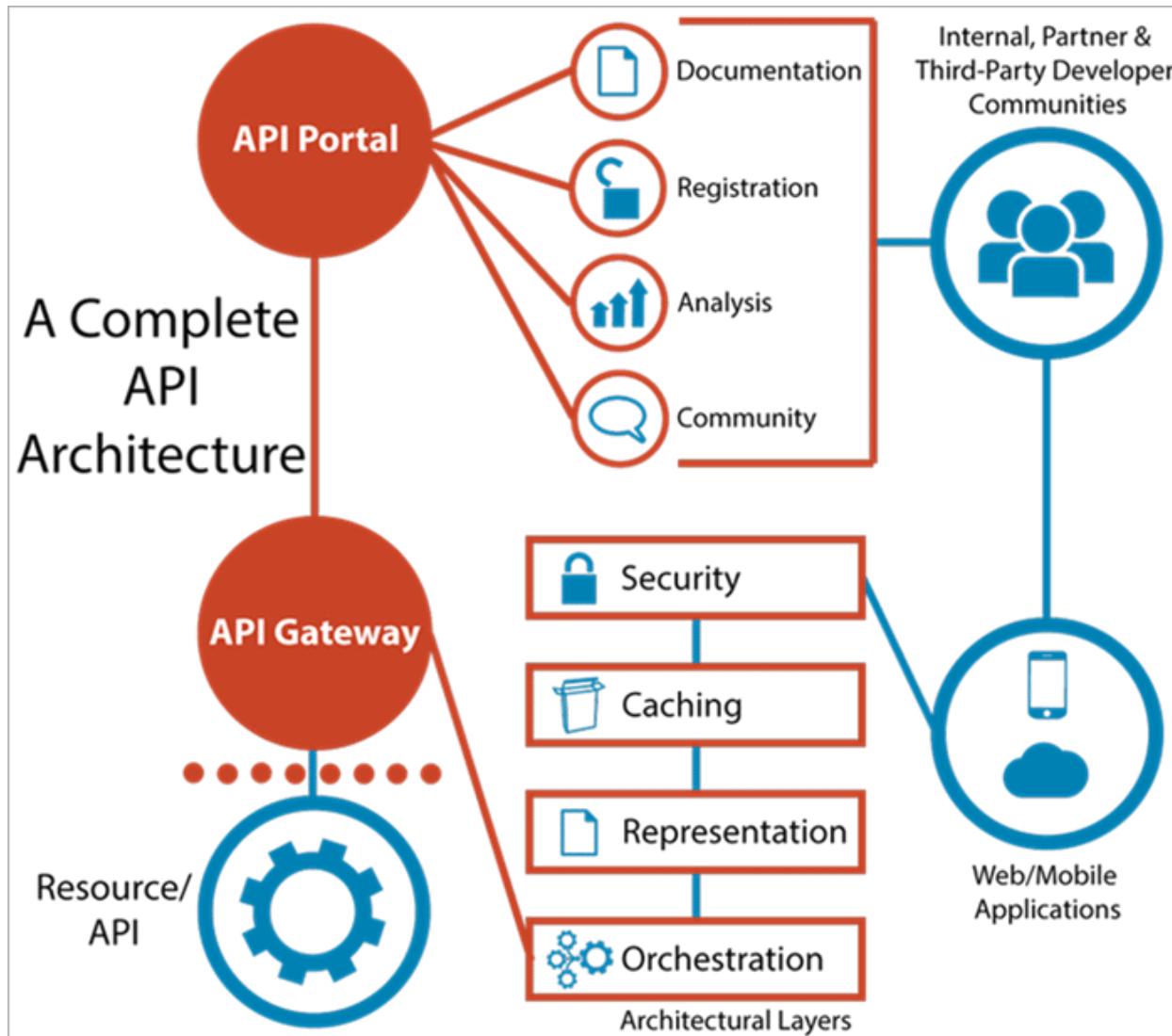
All API will be managed by a 3rd party API manager (EX: WSO2).

API Management (APIM) is a way to create consistent and modern API gateways for existing back-end services.

An Application Programming Interface (API) allows individual programs to communicate with one another directly and use each other's functions. An API is a window onto data and functionality within an organization. It enables developers to write applications that interact with backend systems.

General functions which API management tools provide are:

- Protection of API from getting misused.
- Memory management.
- Traffic monitoring.
- Automating and controlling the connection of APIs and the applications which are using the APIs and
- Ensuring the uniformity in multiple API implementations and versions.



10. Notification Management (Module)

10.1. Notification Type

- Here system user can create notification type.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Notification Type Name	Varchar	N/A	Yes
Status	N/A	N/A	Yes
Save			

(Table Format)

SL No	Notification Type Name	Status	Action
			Edit / Delete



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

[User Management](#) [Access Control Management](#) [API Management](#) [Notification Management](#) [Document Management](#) [Dashboard management](#) [Report Management](#)

Notification Type Notification SettingNotification TemplateCirculate NoticeNotification History

Notification Type listNotification Type  SearchAdd New

SL NO	Notification Type Name	Status	Action
			 

Add New Notification Type

Notification Type Name * Status* 

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0.2. Notification Setting

- This feature is for add the notification to the specific menu.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Component (Select)	N/A	N/A	Yes
Module (Select)	N/A	N/A	Yes
Service (Select)	N/A	N/A	Yes
Menu (Select)	N/A	N/A	Yes
Notification Type (Select)	N/A	N/A	Yes
Save			

(Table Format)

SL No	Organization	Component	Module	Service	Menu	Notification Type	Action
							Edit / Delete

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

User Management Access Control Management API Management Notification Management Document Management Dashboard management Report Management

Notification Type

Notification Setting 

Notification Template

Circulate Notice

Notification History

Component All Module All Search Add New

SLNO	Organization	Component	Module	Service	Menu	Notification Type	Action
							 

New Notification Setting

Organization* Component*
Module* Service*
Menu* Notification Type*

Cancel Save

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10.3. Notification Template

- Here can add notification template for specific notification.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Notification Type (Select)	N/A	N/A	Yes
Component (Select)	N/A	N/A	Yes
Module (Select)	N/A	N/A	Yes
Service (Select)	N/A	N/A	Yes
Menu (Select)	N/A	N/A	Yes
Title	Varchar	N/A	Yes
Massage	Varchar	N/A	Yes
Save			

(Table Format)

S L N o	Organizat ion	Notificatio n Type	Compone nt	Module	Service	Menu	Title	Massage	Action
									Edit / Delete



Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

User Management Access Control Management API Management Notification Management Document Management Dashboard management Report Management

Notification Type

Notification Setting

Notification Template 

Circulate Notice

Notification History

Notification Template list		Notification Type	All	Component	All	Search	Add New		
SL NO	Organization	Notification Type	Component	Module	Service	Menu	Title	Massage	Action
									 

Add New Notification Template

Organization*	<input type="text"/>
Module*	<input type="text"/>
Menu*	<input type="text"/>
Title*	<input type="text"/>
Component*	<input type="text"/>
Service *	<input type="text"/>
Notification Type*	<input type="text"/>
Massage*	<input type="text"/>

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0.4. Circulate Notice

- Here system user can make and circulate notices.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Notification Type	N/A	N/A	Yes
Notice Title	Varchar	N/A	Yes
Description	Varchar	N/A	Yes
Notice for (Service Provider/Service Receiver)	N/A	N/A	Yes
Office (If Service Provider)	N/A	N/A	Yes
Designation (If Service Provider)	N/A	N/A	Yes
Date (Scheduler)	Date	N/A	Yes
Time (Scheduler)	Time	N/A	Yes
Save			

(Table Format)

S L N o	Organization	Notification Type	Notice Title	Description	Notice for	Office	Designation	Schedule	Action
					Service Provider /Service Receiver				Edit / Delete

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

User Management Access Control Management API Management Notification Management Document Management Dashboard management Report Management

Notification Type

Notification Setting

Notification Template

Circulate Notice 

Notification History

Notice list Notice Tile All Search Add New

SL NO	Organization	Notification Type	Notice Title	Description	Notice for	Office	Designation	Schedule	Action
					Service Provider/ Service Receiver				 

Add New Notice

Organization*	<input type="text"/>	Notice Title*	<input type="text"/>
Notice for *	<input type="text"/>	Description *	<input type="text"/>
Designation*	<input type="text"/>	Date*	<input type="text"/>
Notification Type*	<input type="text"/>	Time*	<input type="text"/>
Office *	<input type="text"/>		

Cancel Save

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0.5. Notification History

- Here will show all notification history with date and time.

Field Name	Data Type	Data Length	Mandatory (Yes/No)

(Table Format)

SL No	Notification Type	Title	Notification Message	Received by	Date & Time

The screenshot shows the 'Integrated Digital Service Delivery Platform' interface. At the top, there is a logo of the Ministry of Agriculture and the text 'Welcome to Integrated Digital Service Delivery Platform'. Below this is a navigation bar with tabs: User Management, Access Control Management, API Management, Notification Management (which is highlighted in yellow), Document Management, Dashboard management, and Report Management. On the left, there is a sidebar with links: Notification Type, Notification Setting, Notification Template, Circulate Notice, and Notification History (which is highlighted in green). The main content area displays a table titled 'Notification History list' with columns: SL NO, Notification Type, Title, Notification Message, Received by, and Date & Time. There are search filters for Notification Type (All) and Title (All) and a 'Search' button. At the bottom right, there is a footer with the text 'Developed By Syntech Solution Ltd For Your Business Automation'.

11. Document Management (Module)

1.1. Document Category

- Here system user can create document category.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Document Category Name	Varchar	N/A	Yes
Sorting Order (Select)	N/A	N/A	Yes
Save			

- Sorting order is needed for document indexing.

(Table Format)

SL No	Document Category Name	Sorting order	Action
			Edit / Delete

The screenshot shows the 'Integrated Digital Service Delivery Platform' interface for the Ministry of Agriculture. At the top left is the Bangladeshi Government logo and the text 'Ministry of Agriculture'. The main title 'Welcome to Integrated Digital Service Delivery Platform' is centered at the top right. Below the title is a blue header bar labeled 'Common Services Configuration'. Underneath this are seven yellow buttons with icons: 'User Management' (User icon), 'Access Control Management' (Key icon), 'API Management' (API icon), 'Notification Management' (Bell icon), 'Document Management' (Document icon), 'Dashboard management' (Dashboard icon), and 'Report Management' (Report icon). On the left side, there is a vertical sidebar with four green buttons: 'Document Category' (highlighted with a mouse cursor), 'Add Document', 'Document indexing', and 'Archived Document'. The central area contains a table titled 'Document Category list' with columns: SL NO, Document Category Name, Sorting order, and Action (with edit and delete icons). Below this is a modal window titled 'Add New Document Category' with fields for 'Document Category Name *' and 'Sorting order *'. It also has 'Cancel' and 'Save' buttons. At the bottom right, there is a footer with the text 'Developed By Syntech Solution Ltd For Your Business Automation'.

1.2. Add Document

- Here system user can upload document under organization. User can edit, delete, download and archive the document.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Category (Select)	N/A	N/A	Yes
Document Name	Varchar	N/A	Yes
Upload	N/A	N/A	Yes
			Save

(Table Format)

SL No	Organization	Category	Document Name	View Document	Action
				Link	Edit, Delete, Download, Archive

- After archive a document, document will go to the archived list.

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Nepal, featuring a yellow map of the country and the text "गणराज्योत्तरी भारतीय नेपाल" and "मंत्रालय". To the right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, a blue header bar contains the text "Common Services Configuration". A horizontal menu bar below the header includes "User Management", "Access Control Management", "API Management", "Notification Management", "Document Management", "Dashboard management", and "Report Management". On the left side, there is a vertical sidebar with four green buttons: "Document Category", "Add Document" (which has a mouse cursor icon pointing to it), "Document indexing", and "Archived Document". The main content area features a "Document list" table with columns: SL NO, Organization, Category, Document Name, View Document, and Action. The "View Document" column contains a "Link" button, and the "Action" column contains icons for edit, delete, download, and print. Below this is a modal window titled "Add New Document" with fields for "Organization*" (dropdown), "Category*" (dropdown), "Document Name*" (text input), and "Upload Document *". It also includes "Cancel" and "Save" buttons. At the bottom right of the page, there is a footer section with the text "Developed By" and the Syntech Solution Ltd logo, which includes a stylized blue swoosh graphic and the text "Syntech Solution Ltd" followed by "For Your Business Automation".

1.3. Document Indexing

- Here system user can view the documents by indexing system.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
All Category List (Checkbox)	N/A	N/A	Yes
Submit			

Document Index (Table Format)

SL No	Organization	Category	Document Name	View Document	Action
				Link	Remove

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, featuring a map of India with yellow and green colors, surrounded by a circular border with text in Odia. To the right of the logo, the text "Ministry of Agriculture" is displayed. The top right corner features the heading "Welcome to Integrated Digital Service Delivery Platform". Below this, a blue header bar contains the text "Common Services Configuration". A horizontal menu bar below the header includes links for User Management, Access Control Management, API Management, Notification Management, Document Management, Dashboard management, and Report Management. On the left side, there is a vertical sidebar with four green buttons: "Document Category", "Add Document", "Document indexing" (which has a cursor icon pointing to it), and "Archived Document". The main content area displays a table titled "Document indexing list" with columns for SL NO, Organization, Category, Document Name, View Document (with a "Link" button), and Action (with a red minus sign button). Above the table are search filters for "Document Name" (with dropdowns for "All" and "Search") and "Category" (with dropdowns for "All" and "Search"). A green "Add New" button is located at the top right of the table. Below this, a modal window titled "Add New Document Indexing" is open, showing fields for "Organization*" (with a dropdown menu) and "All Category List *". Under "All Category List *", four categories are listed: "Category-1" (checked), "Category-2" (checked), "Category-3" (checked), and "Category-4" (checked). At the bottom of the modal are "Cancel" and "Save" buttons. In the bottom right corner of the main content area, there is a "Developed By" section featuring the Syntech Solution Ltd logo, which includes a stylized blue swoosh graphic, and the company name "Syntech Solution Ltd" followed by the tagline "For Your Business Automation".

1.4. Archived Document

- Here will show all archived document. User can download and print the document.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
------------	-----------	-------------	--------------------

(Table Format)

SL No	Organization	Category	Archive Date	Document Name	View Document	Action
					Link	Download, Print


Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

User Management Access Control Management API Management Notification Management Document Management Dashboard management Report Management

Document Category

Add Document

Document indexing

Archived Document 

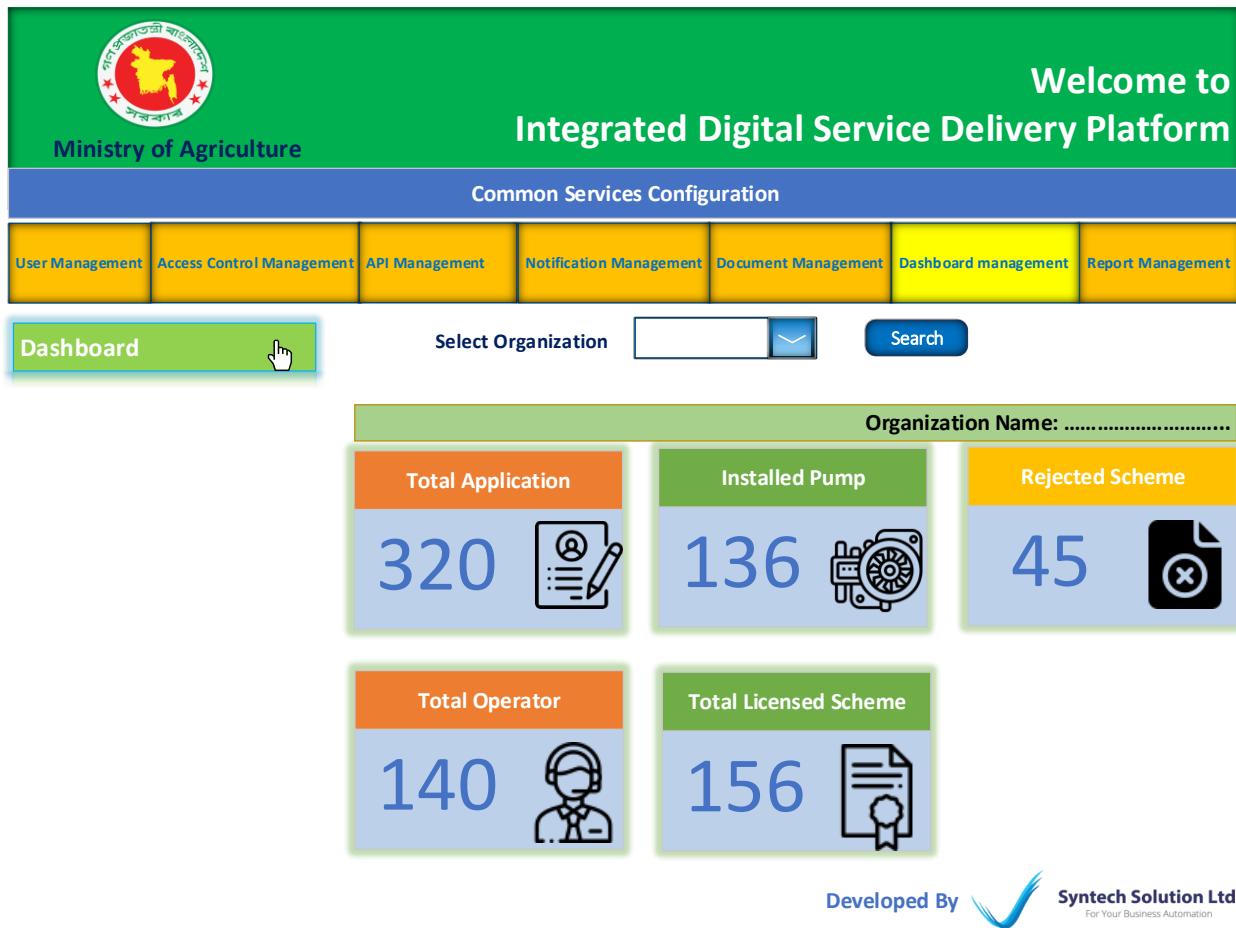
Archived Document list Document Name All Category All Search

SL NO	Organization	Category	Archive Date	Document Name	View Document	Action
					 	

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12. Dashboard Management (Module)

- Dashboard will be managed by User Privilege system.



Sample Dashboard

13. Report Management (Module)

We can easily manage Analytical and Dynamic Reports through this reporting Module with Analytical and Dynamic Reports. Here, all Organization has ability to set and define Analytical and Dynamic Reports and generate daily, weekly, monthly & yearly reports related to the MoA.

3.1. Report Template			
<ul style="list-style-type: none">Here system user can make report template.			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Report Heading (En)	Varchar	N/A	Yes
Report Heading (Bn)	Varchar	N/A	Yes
Address (En)	Varchar	N/A	No
Address (Bn)	Varchar	N/A	No
Right Logo (Upload)	N/A	N/A	No
Left Logo (Upload)	N/A	N/A	No
Save			

(Table Format)

SL No	Organization	Report Heading	Address	Right Logo	Left Logo	Action
						Edit / Delete

The screenshot shows the 'Integrated Digital Service Delivery Platform' for the Ministry of Agriculture. The top navigation bar includes the Ministry of Agriculture logo and the platform title. Below the navigation is a 'Common Services Configuration' section with links for User Management, Access Control Management, API Management, Notification Management, Document Management, Dashboard management, and Report Management. A sidebar on the left provides links for Report Template, Generate Report, and Report Scheduler. The main content area displays a 'Report Template' list with columns for SL NO, Organization, Report Heading, Address, Right Logo, Left Logo, and Action. An 'Add New' button is located at the top right of this list. Below this is a modal window titled 'Add New Report Template' with fields for Organization, Report Heading (En) and (Bn), Address (En) and (Bn), and options to upload logos. Buttons for Cancel and Save are at the bottom of the modal.

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

User Management Access Control Management API Management Notification Management Document Management Dashboard management Report Management

Report Template

Generate Report

Report Scheduler

Add New

SL NO	Organization	Report Heading	Address	Right Logo	Left Logo	Action

Add New Report Template

Organization*

Report Heading (En)* Report Heading (Bn)*

Address (En) Address (En)

Right Logo Left Logo

Cancel Save

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3.2. Generate Report

- Here is various searching parameter for view a report.

13.2.1. Scheme Report

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Scheme Status	N/A	N/A	No
Organization	N/A	N/A	No
Division	N/A	N/A	No
Upazila	N/A	N/A	No
Union	N/A	N/A	No
Date From	N/A	N/A	No
Date To	N/A	N/A	No

Scheme Report (Table Format)

S L N o	Applicant ID	Applicant Name	Address	Mobile number	View Application	Attachment	Inspection Report	Notes	Status
					View (Button)	Link			
Download									

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, featuring a map of Bangladesh and the text "বাংলাদেশ জাতীয় আণ্টরিয়েল মন্ত্রণালয়" and "মন্ত্র নামস্বরূপ". To the right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed in large white font on a green header bar. Below this, a blue bar contains the text "Common Services Configuration". A horizontal navigation bar below the blue bar includes links for "User Management", "Access Control Management", "API Management", "Notification Management", "Document Management", "Dashboard management", and "Report Management", with arrows at both ends of the bar. A green sidebar on the left lists "Report Template", "Generate Report", "Report Scheduler", and "Pump Operator Report". The main content area features a grid of report categories: "Scheme Report" (highlighted with a cursor icon), "Payment Report", and "Report Template". At the bottom right, there is a footer section with the text "Developed By" followed by the Syntech Solution Ltd logo and the company name.

Ministry of Agriculture

Welcome to
Integrated Digital Service Delivery Platform

Common Services Configuration

User Management Access Control Management API Management Notification Management Document Management Dashboard management Report Management

Report Template

Generate Report > Scheme Report

Report Scheduler Payment Report

Pump Operator Report

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Scheme Report list		Applicant ID	All	Address	All	Search	Download		
SL NO	Applicant ID	Applicant Name	Address	Mobile number	View Application	Attachment	Inspection Report	Notes	Status
					View	Link			

Scheme Report

Scheme Status	<input type="text"/>
Division	<input type="text"/>
Date From	<input type="text"/>
Date To	<input type="text"/>
Cancel	Submit

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13.2.2. Payment Report			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Payment Type (Scheme form fees/Participation fees/Operator Security Money/Operator Renewal fees)	N/A	N/A	No
Date From	Date	N/A	No
Date To	Date	N/A	No

Payment Report (Table Format)

SL No	Organization	Payment type	Payment date	Paid From	Status	Info
						Link

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, featuring a map of Bangladesh and the text "বাংলাদেশ জাতীয় আণ্টরিয়েল মন্ত্রণালয়" and "মন্ত্র নথি সেবা". To the right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this is a blue header bar labeled "Common Services Configuration". Underneath is a horizontal row of seven yellow buttons with black text: "User Management", "Access Control Management", "API Management", "Notification Management", "Document Management", "Dashboard management", and "Report Management". On the far left of the "User Management" button is a left arrow icon, and on the far right of the "Report Management" button is a right arrow icon. Below these buttons is a green header bar labeled "Report Template". Underneath is a grid of four buttons:

Generate Report >	Scheme Report
Report Scheduler	Payment Report
Pump Operator Report	

At the bottom right of the page, there is a footer section with the text "Developed By" followed by the Syntech Solution Ltd logo, which consists of a blue swoosh graphic and the company name "Syntech Solution Ltd" with the tagline "For Your Business Automation".

Payment Report list		Organization	All	Payment type	All	Search	Download
SL NO	Organization	Payment type	Payment date	Paid From	Status	Info	Link
							Link

Payment Report

Organization <input style="width: 100%;" type="text"/>	Payment Type <input style="width: 100%;" type="text"/>
Date From <input style="width: 100%;" type="text"/>	Date To <input style="width: 100%;" type="text"/>
<input style="width: 80px; height: 30px; background-color: #e67e22; color: white; border-radius: 10px; border: none; font-size: 10px; font-weight: bold; padding: 0 5px; margin-right: 10px; outline: none;" type="button"/> Cancel <input style="width: 80px; height: 30px; background-color: #28a745; color: white; border-radius: 10px; border: none; font-size: 10px; font-weight: bold; padding: 0 5px; outline: none;" type="button"/> Submit	

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13.2.3. Pump Operator Report			
Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization	N/A	N/A	No
Status (Pending Application/Rejected Application/Approved Application)	N/A	N/A	No
Division	N/A	N/A	No
District	N/A	N/A	No
Upazila	N/A	N/A	No
Union	N/A	N/A	No
Date From	N/A	N/A	No
Date To	N/A	N/A	No

Pump Operator Report (Table Format)

S L N o	Organization	Applicant Pump Operator ID	Applicant Pump Operator name	Pump Address	Payment status	Scheme License No	Application Status	View Application	Notes
Download									

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, featuring a map of Bangladesh and the text "বাংলাদেশ জাতীয় আণ্টরিয়েল মন্ত্রণালয়" and "মন্ত্র নামস্বরূপ". To the right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed in large white font on a green header bar. Below this, a blue bar contains the text "Common Services Configuration". A horizontal menu bar follows, containing seven items: "User Management", "Access Control Management", "API Management", "Notification Management", "Document Management", "Dashboard management", and "Report Management". The "Report Management" item is highlighted with a yellow background. Below the menu is a section titled "Report Template" with two rows of buttons. The first row contains "Generate Report" and "Scheme Report". The second row contains "Report Scheduler" and "Payment Report". The third row contains "Pump Operator Report", which is highlighted with a yellow background and has a hand cursor icon pointing at it. At the bottom right, there is a logo for "Syntech Solution Ltd" with the tagline "For Your Business Automation".

Pump Operator Report list			Applicant ID	All <input type="button" value="▼"/>	Address	All <input type="button" value="▼"/>	Search	Download	
SL NO	Organization	Applicant Pump Operator ID	Applicant Pump Operator name	Pump Address	Payment status	Scheme License No	Application Status	View Application	Notes
								<input type="button" value="View"/>	

Pump Operator Report

Organization <input type="text"/>	Status <input type="text"/>
Division <input type="text"/>	Upazilla <input type="text"/>
Date From <input type="text"/>	Union <input type="text"/>
Date To <input type="text"/>	

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3.3. Report Scheduler

- Here system user can schedule a report and circulate to responsible organization.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Report Name (Select)	N/A	N/A	No
From Date	Date	N/A	No
To Date	Date	N/A	No
Schedule Date	Date	N/A	Yes
Schedule Time	Time	N/A	No
Circulate to (Select)	N/A	N/A	Yes
Submit			

(Table Format)

SL No	Organization	Report Name	Report Date	Schedule Date	Schedule Time	Circulate to	Status	Action
							Pending/ Delivered	Edit , Delete, View Report

- View Report will active after Schedule Time.


Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

User Management Access Control Management API Management Notification Management Document Management Dashboard management Report Management

Report Template

Generate Report

Report Scheduler 

SL NO	Organization	Report Name	Report Date	Schedule Date	Schedule Time	Circulate to	Status	Action
							Pending/Delivered	   

New Report Scheduler

Organization* Report Name
From Date To Date
Schedule Date* Schedule Time
Circulate to*

Cancel Submit

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14. Payment Management (Module)

14.1. Service Entry (Payment)

- Here can add payment amount under a specific service.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Organization (Select)	N/A	N/A	Yes
Component (Select)	N/A	N/A	Yes
Module (Select)	N/A	N/A	Yes
Service (Select)	N/A	N/A	Yes
Amount	Float	N/A	Yes
			Save

(Table Format)

SL No	Organization Name	Component	Module	Service	Amount	Action
						Edit / Delete

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top left is the logo of the Ministry of Agriculture, Bangladesh. To its right, the text "Welcome to Integrated Digital Service Delivery Platform" is displayed. Below this, a blue header bar contains the text "Common Services Configuration". A navigation menu below the header includes links for "Dashboard management", "Report Management", "Payment Management" (which is highlighted in yellow), "Service/Application Tracking", "Archive Management", and "System Monitoring". On the left side, there are two green buttons: "Service entry (Payment)" with a cursor icon pointing at it, and "Payment Log". The main content area features a search and filter interface with fields for "Service list", "Component" (set to "All"), "Module" (set to "All"), and a "Search" button. Below this is a table with columns: SL NO, Organization Name, Component, Module, Service, Amount, and Action (containing icons for edit and delete). A large modal window titled "Add New Service" is open in the center. It contains fields for "Organization*" (dropdown), "Component*" (dropdown), "Module*" (dropdown), "Service*" (dropdown), and "Amount*" (text input). At the bottom of the modal are "Cancel" and "Save" buttons. In the bottom right corner of the page, there is a logo for "Syntech Solution Ltd" with the tagline "For Your Business Automation".

4.2. Payment Log

- Here will show all payment log with transection date and number.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
------------	-----------	-------------	--------------------

(Table Format)

SL No	Organization Name	Service	Payment By	Bill No	Transection No	Transection Date
					(For Successful Transection)	(For Successful Transection)

 Ministry of Agriculture

Welcome to Integrated Digital Service Delivery Platform

Common Services Configuration

Dashboard management Report Management Payment Management Service/Application Tracking Archive Management System Monitoring

Service entry

Payment Log 

Payment Log list		Organization	All 	Service	All 	Search
SL NO	Organization Name	Service	Payment By	Bill No	Transection No	Transection Date
					(For Successful Transection)	(For Successful Transection)

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15. Service/Application Tracking (Module)

Track Your Application

- Here user can track service applications with application id.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Application ID	Varchar	N/A	Yes
Search			

The screenshot shows the homepage of the Integrated Digital Service Delivery Platform. At the top, there is a green header with the Ministry of Agriculture logo and the text "Welcome to Integrated Digital Service Delivery Platform". Below the header is a blue navigation bar titled "Common Services Configuration" which includes links for Dashboard management, Report Management, Payment Management, Service/Application Tracking (which is highlighted with a yellow background and a cursor icon), Archive Management, and System Monitoring. The main content area features a blue box titled "Track Your Application" containing a form with an "Application ID*" input field and a "Search" button. At the bottom right, there is a footer with the text "Developed By" followed by the Syntech Solution Ltd logo and the company name.

(Report Format)

Service Name: -----
Application ID: -----
Applicant's Name: -----
Application Date: -----

Step No	Step Name	Details	Date	Status
01	Review Application	-----	-----	Complete
02	Approve Application	-----	-----	Complete
03	Payment	-----	-----	Processing



Ministry of Agriculture

Building no 4, Secretariat, Abdul Gani Rd, Dhaka

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Application Status

Service Name: -----

Applicant Name: -----

Application Id:-----

Application Date: -----

Step No	Step Name	Details	Date	Status
01	Review Application	-----	-----	Complete
02	Approve Application	-----	-----	Complete
03	Payment	-----	-----	Processing

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16. Archive Management (Module)

16.1. Data Archive

- Here system user can archive data under the date range or schedule for archive.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
Component	N/A	N/A	Yes
Module	N/A	N/A	Yes
Service	N/A	N/A	Yes
Data Archiving Date (Up to)	Date	N/A	Yes
Schedule Date	Date	N/A	No
Submit			

Scheduled Archiving List (Table Format)

SL No	Component	Module	Service	Data Archiving Date (Up to)	Schedule Date	Action
						Edit / Delete

The screenshot shows the 'Integrated Digital Service Delivery Platform' for the Ministry of Agriculture. The top navigation bar includes the Ministry of Agriculture logo and the platform title. Below the navigation bar is a blue header titled 'Common Services Configuration'. A horizontal menu bar contains six items: 'Dashboard management', 'Report Management', 'Payment Management', 'Service/Application Tracking', 'Archive Management', and 'System Monitoring'. On the left side, there are two green buttons: 'Data Archive' (with a cursor icon) and 'Archive Log'. The main content area displays a search interface for 'Scheduled Archiving List' with filters for 'Component' (All), 'Service' (All), and a 'Search' button. Below this is a table with columns: SL NO, Component, Module, Service, Data Archiving Date (Up to), Schedule Date, and Action. The 'Action' column includes edit and delete icons. At the bottom of the page is a form titled 'Add Scheduled Archiving' with fields for 'Component*', 'Module*', 'Data Archiving Date (Up to)*', 'Service*', and 'Schedule Date'. It also features 'Cancel' and 'Submit' buttons. The footer of the page includes the text 'Developed By' followed by the Syntech Solution Ltd logo and the company name.

6.2. Archive Log

- Here will show archiving log report.

Field Name	Data Type	Data Length	Mandatory (Yes/No)
------------	-----------	-------------	--------------------

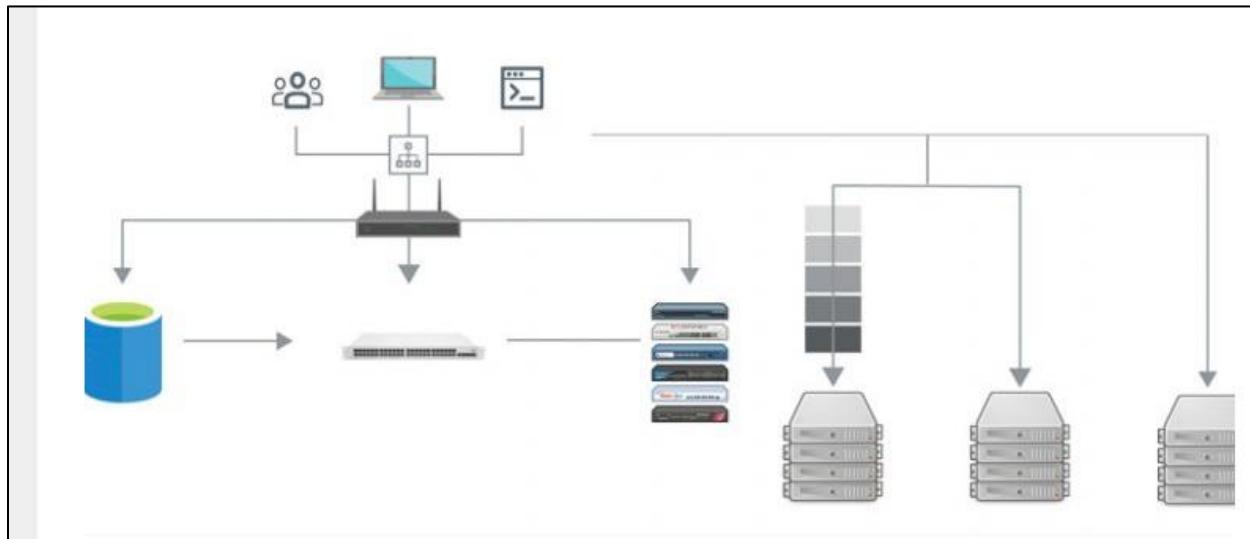
(Table Format)

SL No	Component	Module	Service	Data Archiving Date (Up to)	Archive Date	View Data	Schedule Date	Action
								Restore

The screenshot shows the 'Welcome to Integrated Digital Service Delivery Platform' interface. On the left, there is a logo of the Ministry of Agriculture and a navigation menu with links like Dashboard management, Report Management, Payment Management, Service/Application Tracking, Archive Management, and System Monitoring. Below the menu, there are two green buttons: 'Data Archive' and 'Archive Log'. A cursor is hovering over the 'Archive Log' button. The main content area has a heading 'Common Services Configuration' and a sub-section titled 'Archive Log'. It includes search filters for Component (All), Module (All), and Data Archiving Date (Up to), and a table with columns: SL NO, Component, Module, Service, Data Archiving Date (Up to), Archive Date, View Data, Schedule Date, and Action (with a 'Restore' button). At the bottom right, there is a footer with the text 'Developed By Syntech Solution Ltd For Your Business Automation'.

17. System Monitoring (Module)

- This system will be integrated with open source tools to monitor host server's hardware, processor usage, VM or Physical machines status.
- A system monitor is a hardware or software component used to monitor system resources and performance in a computer system. Among the management issues regarding use of system monitoring tools are resource usage and privacy.



Sample of System, network and infrastructure Monitoring.