FAQ about GDAP

the new Microsoft CSP Security program

Why is GDAP relevant to you?

Granular Delegated Admin Privileges (GDAP) is the successor of Delegated Admin Privileges (DAP). It is **necessary for SoftwareONE as your CSP partner to grant and assign Microsoft licenses** for you. Microsoft improved the security for its customers: While in the past, DAP gave us Global Admin permissions, the new GDAP will allow us to provision more granular and time bound access, allowing us to support you, but addressing your security concerns at the same time.

How secure is GDAP?

GDAP is **greatly reducing risk** for you! It allows us to only ask for the permission that we need to deliver the services that you have purchased.

Level of Access/Roles	GDAP will allow us to request more granular level permissions. This is extremely important if you work with a provider today and do not want the risk of a 3rd party data breach.
Relationship Timeline	DAP relationships last indefinitely. GDAP allows us to ask for a 2-year relationship that you can terminate at any time during the service lifetime.
Activity Logs	GDAP is now providing you with visibility in the Azure AD Activity logs. You can see when delegated access permission are being leveraged by SoftwareONE from the Partner Center and they include information around the lifecycle of a delegated admin relationship (when it was accepted, when it was removed, etc.).
Access to the S&C Center	DAP did not allow us to enter certain admin portals on your behalf through partner centers. The Security and Compliance center (now splitting to two admin centers) has been a good example of this lack of access. GDAP is now opening up more flexibly here.

How can I activate GDAP?

If you have used DAP before, we will move you from **DAP to a GDAP**. Microsoft is providing a dedicated tool for us to do that between August and end of October 2022.

Can I see when SoftwareONE uses GDAP?

Yes. The enhanced security that GDAP offers means that you can see SoftwareONE activity using GDAP in your Microsoft audit logs. This means there is a visible audit trail of the actions SoftwareONE has taken and these can be fed into any monitoring solutions that you may use.

What permissions is SoftwareONE going to ask me for?

As your CSP provider we ask you for a collection of **Administration Roles** that are applicable for the service you´ve purchased from SoftwareONE. In some services, this can be quite a large number of roles, but NONE of these roles are Global Administrator. The full collection of the roles can be found [here](#). SoftwareONE will be asking you for a subset of these depending on the corresponding service.

Can I turn GDAP on just for when SoftwareONE needs it?

No. For you it's currently not possible to enable "Just in Time" access for GDAP. You may be using Privileged Identity Management (PIM) in your Microsoft tenant, but currently there is no way for SoftwareONE to use your PIM workflows to enable access.

Can I revoke permissions?

Yes. SoftwareONE is asking you for a two year long GDAP relationships to reduce the administrative burden. It is possible for you to revoke access at any point during this period. In addition, SoftwareONE will revoke the GDAP relationship for a specific service during the off boarding process. Anyway, a GDAP relationship can be re-established by SoftwareONE sending you a new invitation URL.

> If you have any further specific GDAP queries, please reach out to your Future Workplace consultant at SoftwareONE. We are happy to help you!