

The data conversion process for Cornerstone has different methods to convert one type of data. A prospective customer must make a decision about which method the data conversion process can use to convert one type of their data. For example, a prospective customer can make a decision about how the data conversion process converts the cost price of product records. As a result, the prospective customer's decision helps to decrease the possible problems of the data conversion.

**Note:** The Data team uses the term *configurables*.

Sales staff can use this documentation to show prospective customers the different alternative method to convert one type of data. The prospective customer must make a decision which method they want to use.

This table shows the alternative methods of the data conversion process that a prospective customer must make a decision about:

Cornerstone data type	Conversion methods
Product cost prices.	The alternative methods are: <ul style="list-style-type: none"><li>Convert the product cost price</li><li>Convert the product cost price with tax included</li></ul>
Product prices.	The alternative methods are: <ul style="list-style-type: none"><li>Convert the product price</li><li>Convert the product price with tax included</li></ul>
Service fees of products.	The alternative methods are: <ul style="list-style-type: none"><li>Convert the service fee</li><li>Convert the service fee with tax included</li></ul>
Products that have standard tax rates.	The alternative methods are: <ul style="list-style-type: none"><li>Add the standard tax rate</li><li>Do not add the standard tax rate</li></ul>
Patient record notes.	The alternative methods are: <ul style="list-style-type: none"><li>Convert the patient record notes</li><li>Convert the patient record notes and identify them as important</li></ul>
Message records (for example, appointment reminder emails for clients).	The alternative methods are: <ul style="list-style-type: none"><li>Put message records in the <b>In Clinic notes</b> section of a clinical record</li><li>Put message records in the <b>History</b> section of a clinical record</li></ul>
Medication product records that have void notes.	The alternative methods are: <ul style="list-style-type: none"><li>Convert medication products records that have void notes</li><li>Do not convert medication products that have void notes</li></ul>
Staff user accounts.	The alternative methods are: <ul style="list-style-type: none"><li>Identify if a staff member is a veterinarian</li><li>Do not identify if a staff member is a veterinarian</li></ul>

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