

Salesforce Lightning migration for one of the big five banks in Canada

Challenges

Scrum Mindset

- Scrum Planning, Product owner
- Different LoBs enhancements
- Tools to track

Migrating LoBs

- Independent LoB roll outs, staggered
- No impact to existing other LoB's business processes
- Security blessings on highly sensitive information in Hybrid environment

Integration

- Several validations at UI level
- Several integration points at the backend as well
- Investment and corporate Banking
- Data validation

Mobile Adoption

- Blackberry UEM container
- Limited cache – customize functionality for investment & corp. banking on the go

Solution

Virtusa addressed the challenges using Lightning migration techniques

- Extensive planning and road mapping for LoBs with defined critical path & dependencies
- Extensive security and access testing
- Inventory of all the screens and backend dependencies
- Vendor coordination with front and backend systems
- Incorporate modules developed by a specialized mobile partner

Value delivered

- 30% development cost savings
- Increased user satisfaction; better UI and navigation experience
- Mobile implementation
- Offline capabilities
- Mass Email
- Onboarding, offboarding automation
- Mobile and Web Automation testing
- Version control and Deployment automation