



SUDARSHAN MUDALE

Email: sudarshan.mudale@gmail.com

Mobile: 9886628506

LinkedIn: <https://www.linkedin.com/in/sudarshan-mudale-9643963a/>

PROFILE

- 14 years of overall IT experience with demonstrated capabilities in Virtualization (VMware), Cloud (Azure), Digital Transformation and IT modernization.
- Expert knowledge on VCF (Virtual Cloud Foundation) and HCX migration tool.
- Substantial experience in working with onshore-offshore delivery model
- Enriched with the latest trends and techniques and a wide range of skill in Project Management, Technology, Critical Thinking, Troubleshooting

PROFESSIONAL EDUCATION & CERTIFICATIONS

- M.Sc. (Computer Science)
- Microsoft Certified Azure Security Engineer (AZ-900)
- Nutanix Platform Professional (4.5)
- VMware Certified Professional (VCP-DCV 6.0)
- Windows Server 2008, Server Administrator.
- Windows Server 2008, Active Directory, Configuration
- ITIL V3 Foundation certified

ACHIEVEMENTS

- Accenture Celebrates Excellence (ACE) Award: In Individual category for excellence in Business Operations - Contribution to Delivery Excellence Performance in FY15.
- Certificate of Appreciation: For leading a project in VM decommissioning in the Wintel space.

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions Pvt Ltd

1. Infrastructure Operation Specialist

Jan 2022 - till date

Job Role and Responsibilities:

- Recruited, trained, and mentored technical teams responsible for delivery in Virtualization & Cloud platforms.
- Successfully implemented several PoCs (Proof of Concept) for the accounts by gathering required information and as per requirement.
- Weekly report publication and customer meetings to review issues and process changes.
- Ensure appropriate documentation is in place for specific deliverables' requirements.
- Team leading & people development skills.
- Building and maintaining strong and effective relationships with the teams
- Played a key role in developing different services such as, VxRail configuration and management, ESXi Host upgradation.
- Led the project on Azure Data Factory implementation and integration with Azure DevOps.

- Played a key role in VCF (**Virtual Cloud Foundation**) project demo to the customer showcasing our capabilities to manage Hyper Converged Infrastructure for modernizing data centers and container-based applications.

[DXC Technologies.](#)

ITO Service Delivery Consultant

Nov 2016 – Jan 2022

Job Role and Responsibilities:

- IT Infrastructure Management & Service Delivery.
- Remote IT infrastructure Build & Management.
- Working on Datacenter migration projects.
- Transition of Client Infrastructure support & Migrations.
- Migrating the On-Prem environment to Virtual private cloud for HPE's client.
- Upgrading the On-Prem platform (Server OS, VMware vSphere, Database etc.) to latest build and then migrate it to VPC.
- Plan, create, follow up to get the approvals and complete the change tickets in Service Now for migration activities.
- Cleaning up the On-Prem platform to reduce the footprint.
- Leading a Wintel/VMware team, decommissioning old 2003 servers and building a new physical/virtual server as per client request.
- Raising changes/approving in SNOW for weekend activities like, Shutdown physical/Virtual servers, monthly patching, C: drive clean up, Production servers reboot and if any hardware upgrade/Changes.
- Conducting KT & technical sessions for new joiners in the team.
- Management responsibilities include, creating & maintaining shift roster, shift-allowance sheet & On-call allowance sheet for the team.

[Accenture Services Pvt. Ltd.](#)

IT Operations senior analyst (Cloud and VMware Administrator)

Jul 2010 - May 2013

Job Role and Responsibilities:

- Data Center management which hosts the servers and applications for Accenture internal services.
- Perform Data Center check daily and make sure Power, Cooling, server/network equipment health checks are as per standards.
- Configuration of DRAC & iLO for remote server management.
- Creation of Technical troubleshooting documents, VMware & Server Capacity Reports.
- Server Hardware & OS level Monitoring using SCOM & WhatsUP Gold.
- Responsible to manage productivity report for the team.
- Implementation and Administration of VMware Environment. (vSphere 4.1 & 5.0)
- Implementation of ESX Cluster. (HA, DRS, vMotion, Storage vMotion)
- ESX upgradation and Patch Management.
- Installation and Administration of vCenter Server & ESXi servers.
- Managing Hosts & VMs using VI Client through vCenter.
- Creating Host Profiles and applying them to Hosts.
- Creation and deployment of VM Templates, OVF Files.
- Windows Server Administration. (2003, 2008 R2 & R2 SP1)

I played a key role in few major projects, below are the details

- 1. Application Migration Project from Madrid Data Center to Bangalore Data Center:** Worked for migration project and involved in
 - Exporting/ Importing of OVF template.
 - Building new VMs.
 - Installation of SQL2005/2008

2. **Security Assessment of the Data center:** Worked with Security team in assessing complete Data Center. All devices (Network, Servers, Application and Database) were scanned and as per the assessment, I worked with different teams to close all security threats.

3. **Data Center Expansion**

I was part of the Data Center expansion activity which includes,

- Racking and stacking the servers and all devices in Data Center.
- Cabling and labeling all devices.
- Building servers with windows 2003 and 2008 versions.
- Capacity planning of Power, Air Condition required for the new devices moved in the Data Center
- Different Security and Safety systems like Camera, Access control, Water leakage detection system, rodent repellent, Gas suppression system for Fire, etc.
- Vendor Management

Kasthuri Medias Pvt Ltd

System Administrator

Oct 2007 - Dec 2010

Job Role and Responsibilities:

- Configuring, maintaining and troubleshooting FTP server and FTP clients.
- Maintaining the Hp Servers, Hp Desktops, Hp Laptops.
- Configuring and maintaining Wireless network and LAN.
- Installing and Maintaining AVID Software's and AVID applications (News Cutter XP, Assist, Media Composer, iNews and Avid Liquid)
- Administration of Windows based clients, LAN maintenance, Helpdesk.
- Managing network connections and troubleshooting network connectivity issues.
- Troubleshooting system hardware level problems, network printer and other user level issues.
- Updating the Antivirus Software's frequently on all client machines and also on Servers to protect systems from security threats.
- Remote technical support using Team Viewer, VNC etc. and telephonic support.
- Oversee all technical needs of the projects includes, troubleshooting hardware and software issues, supporting end users. Hardware upgrades & OS upgrades
- Preparing RCAs for the Business-Critical Calls and when there is any Technology Outage.
- Successfully handled audit for one of the banking projects; cleared all compliance and security related issues for which I gained a lot of client appreciation.
- Successfully handled the project migration from one location to other. Migration includes the movement of all desktops, servers & network equipments.
- Procurement- Based on inputs from service team and reporting manager, initiate requests and update relevant backend changes in order to facilitate procurement.
- Service Transition- Implement service specific Technology Migration and upgradation activities in order to complete service transition plan. Handling the transition for various projects for Ramp Ups/new sub process and setup the projects' production floor at the Infosys campus.
- Change Management- Raising change controls for major changes to be done on the projects which may involve the production downtime and provide user communication document and implement change controls.

Languages known: English, Hindi, Kannada, Marathi

References: Available on request