

# Commercial Online Business Banking Channel upgrade to drive 2X revenue

Challenges	Solution	Value delivered
<ul style="list-style-type: none"><li>• The Client needed to modernize existing Treasury Management Web Portals, Payment Portals</li><li>• Objectives for the Program included Single Sign-In, Superior User Experience, Central Administration, Customer Profile mirroring, Mobile Banking.</li><li>• The Customers should have personalized Bulletins, Alerts, Self Service, eVault, Customers Services Module, etc.</li></ul>	<p>Highly scalable, reliable, secure, 24/7 available, multi-channel payment treasury portal to provide quality user experience to Corporate and Small Business customers. Virtusa solution consisted of the following highlights –</p> <ul style="list-style-type: none"><li>• Architecture Consulting, Design &amp; Development using OLTP &amp; OLAP DB Modeling</li><li>• Testing Services (Functional, Automation, Performance)</li><li>• Reporting, Data Migration and Analytical DB and Data replication</li><li>• Shared Platform for sharing of services across multiple LOBs (Wire Transfer, Account Transfer, E-statement, Balance Reporting, Stop Pay etc.)</li><li>• Specialized Frameworks &amp; Common Interfaces to host multiple systems, security &amp; sessions management</li><li>• Conceptual / Physical data model for OLBB enterprise portal system</li></ul>	<ul style="list-style-type: none"><li>• Business benefits included Cost Containment, Cross Selling &amp; Marketing, Greater Production Penetration</li><li>• Reduced month end billing time from 18 hours to 1 hour</li><li>• Faster data migration for 1.2 Bn. transaction volume</li></ul>