



the results company



Your Guide to Microsoft Portals & Certifications

Katie Zak | Q1 2023

Agenda

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Benefits of Becoming a Microsoft Certified Professional

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What's In it for Me?

The Benefits of Becoming a Microsoft Certified Professional



Hso

Why Get Certified?

How Employees Benefit

Engaged employees who contribute towards retaining our status of a Microsoft Gold Partner

Opportunity to establish yourself as an expert in your area and cross-skill in other modules

Receive Company-Wide and Industry Recognition!

Value Add

How HSO Benefits

Gold Partnership = more leads from Microsoft, resulting in less time on the bench

Supports our resourcing efforts to align the right people to the right projects

Continued alignment between our Career Framework and Microsoft's role-based skill competencies

2022 Microsoft Stats

- 1 **On average certified employees earn 15% more** than their industry peers without certifications.
- 2 **74% Microsoft Certified Professionals** say they have **greater work autonomy and independence**.
- 3 **Pearson VUE reported 91% of IT professionals** felt **increasingly confident handling complex tasks**
- 4 **94% of decision-makers worldwide** say that certified team members **provide added value**.

What's in it for me?

Benefits of Being an HSO Employee



Claim HSO's 100% exam discount + unlimited attempts



FREE Practice Tests
Originally: \$99.99

MSFT wants to avoid use of ExamTopics.com



Career Growth & Development

Certification targets are aligned with Career Framework Guidelines and Performance Management goals.



You get a Bonus!

Up to \$1000 Bonus Per Year
~\$500 Bonus per **Net New** Exam Passed
~Maximum of 2/year

This is an automated quarterly process.
You'll see your bonus on the 2nd paycheck of the subsequent quarter.

Role-Based

Microsoft Certification Pathways



Become Microsoft Certified

Learn more at: microsoft.com/certifications



	<div><div></div>Azure</div>	<div><div></div>Dynamics 365</div>	<div><div></div>Microsoft 365</div>	<div><div></div>Power Platform</div>	<div><div></div>Security, Compliance, and Identity</div>	
<div><div>Fundamentals</div><div>Master the basics</div></div>	<div><div>Azure Fundamentals</div><div>AZ-900</div></div> <div><div>Azure AI Fundamentals</div><div>AI-900</div></div> <div><div>Azure Data Fundamentals</div><div>DP-900</div></div>	<div><div>Dynamics 365 Fundamentals (CRM)</div><div>MB-910</div></div> <div><div>Dynamics 365 Fundamentals (ERP)</div><div>MB-920</div></div>	<div><div>Microsoft 365 Fundamentals</div><div>MS-900</div></div>	<div><div>Power Platform Fundamentals</div><div>PL-900</div></div>	<div><div>Security, Compliance, and Identity Fundamentals</div><div>SC-900</div></div>	
<div><div>Role-based</div><div>Expand your technical skill set</div></div>	<div><div>Azure Administrator Associate</div><div>AZ-104</div></div> <div><div>Azure Developer Associate</div><div>AZ-204</div></div> <div><div>Azure Security Engineer Associate</div><div>AZ-500</div></div> <div><div>Azure Network Engineer Associate</div><div>AZ-700</div></div> <div><div>Azure AI Engineer Associate</div><div>AI-102</div></div> <div><div>Azure Data Engineer Associate</div><div>DP-203</div></div> <div><div>Azure Enterprise Data Analyst Associate</div><div>DP-600</div></div> <div><div>Azure Solutions Architect Expert</div><div>AZ-305</div></div>	<div><div>Azure Developer Associate</div><div>AZ-400</div></div> <div><div>Azure Stack Hub Operator Associate</div><div>AZ-600</div></div> <div><div>Windows Server Hybrid Administrator Associate</div><div>AZ-800</div></div> <div><div>Azure Data Scientist Associate</div><div>DP-100</div></div> <div><div>Azure Database Administrator Associate</div><div>DP-300</div></div> <div><div>DevOps Engineer Expert</div><div>AZ-400</div></div>	<div><div>Dynamics 365 Sales Functional Consultant Associate</div><div>MB-210</div></div> <div><div>Dynamics 365 Marketing Functional Consultant Associate</div><div>MB-220</div></div> <div><div>Dynamics 365 Customer Service Functional Consultant Associate</div><div>MB-230</div></div> <div><div>Dynamics 365 Field Service Functional Consultant Associate</div><div>MB-240</div></div> <div><div>Dynamics 365 Finance Functional Consultant Associate</div><div>MB-300</div></div> <div><div>Dynamics 365 Supply Chain Management Functional Consultant Associate</div><div>MB-300</div></div> <div><div>Dynamics 365 Supply Chain Management Manufacturing Functional Consultant Associate</div><div>MB-300</div></div> <div><div>Dynamics 365 Commerce Functional Consultant Associate</div><div>MB-300</div></div> <div><div>Dynamics 365 Finance and Operations Apps Developer Associate</div><div>MB-300</div></div> <div><div>Dynamics 365 Finance and Operations Apps Solution Architect Expert</div><div>MB-700</div></div> <div><div>Dynamics 365 Business Central Functional Consultant Associate</div><div>MB-800</div></div>	<div><div>Teams Application Developer Associate</div><div>MS-600</div></div> <div><div>Messaging Administrator Associate</div><div>MS-203</div></div> <div><div>Modern Desktop Administrator Associate</div><div>MD-100</div></div> <div><div>Security Administrator Associate</div><div>MS-500</div></div> <div><div>Teams Administrator Associate</div><div>MS-700</div></div> <div><div>Teams Voice Engineer Expert</div><div>MS-720</div></div> <div><div>Enterprise Administrator Expert</div><div>MS-100</div></div>	<div><div>Power Platform App Maker Associate</div><div>PL-100</div></div> <div><div>Power Platform Functional Consultant Associate</div><div>PL-200</div></div> <div><div>Power BI Data Analyst Associate</div><div>PL-300</div></div> <div><div>Power Platform Developer Associate</div><div>PL-400</div></div> <div><div>Power Automate RPA Developer Associate</div><div>PL-500</div></div> <div><div>Power Platform Solution Architect Expert</div><div>PL-600</div></div>	<div><div>Azure Security Engineer Associate</div><div>AZ-500</div></div> <div><div>Identity and Access Administrator Associate</div><div>SC-300</div></div> <div><div>Microsoft 365 Security Administrator Associate</div><div>MS-500</div></div> <div><div>Information Protection Administrator Associate</div><div>SC-400</div></div> <div><div>Security Operations Analyst Associate</div><div>SC-200</div></div> <div><div>Cybersecurity Architect Expert</div><div>SC-100</div></div>
<div><div>Specialty</div><div>Deepen your technical skills and manage industry solutions</div></div>	<div><div>Azure for SAP Workloads Specialty</div><div>AZ-100</div></div> <div><div>Azure Support Engineer for Connectivity Specialty</div><div>AZ-700</div></div> <div><div>Azure Cosmos DB Developer Specialty</div><div>DP-420</div></div>	<div><div>Azure Virtual Desktop Specialty</div><div>AZ-140</div></div> <div><div>Azure IoT Developer Specialty</div><div>AZ-220</div></div>	<div><div>Customer Data Platform Specialty</div><div>MB-200</div></div>	<div><div>Exchange Online Support Engineer Specialty</div><div>MS-220</div></div> <div><div>Teams Support Engineer Specialty</div><div>MS-740</div></div>		

Bookmark: <http://aka.ms/TrainCertPoster>

Bookmark: <http://aka.ms/TrainCertPoster>

Badge Program Levels



1 Exam



1-2 Exams



2-3 Exams



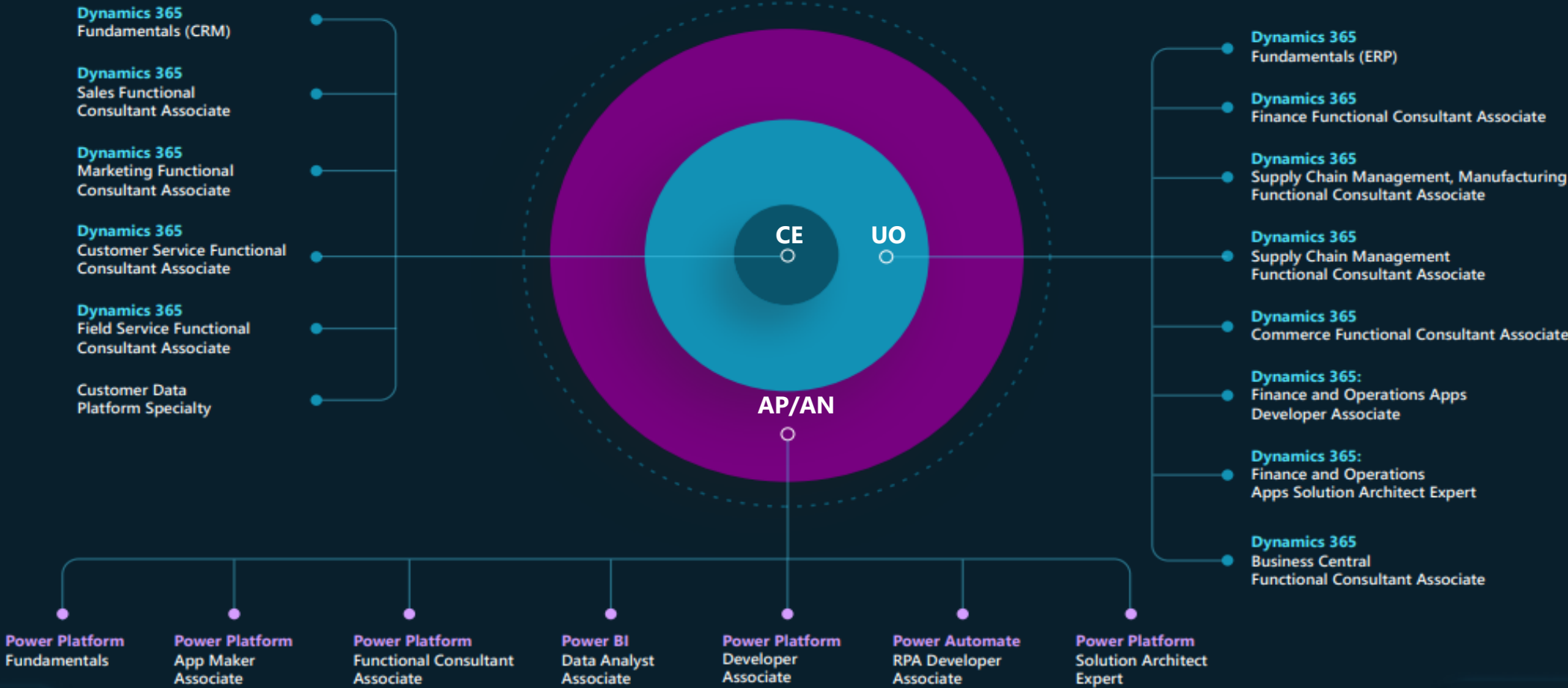
1 Exam

Microsoft Power Platform and Dynamics 365 certifications

Help advance your career, earn recognition, and validate your technical knowledge and abilities in current and future industry job roles with Microsoft Power Platform and Dynamics 365 certifications. Visit the [certifications page](#) to get started.



ROLE-BASED PATHWAYS



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Where should I start? What should I take next?

Explore the Power Platform Certification Pathways

97%

of Fortune 500 companies are CURRENTLY using some form of Power Platform as of Oct 2022

500M

new apps will be developed in the next 3-5 years predict Microsoft experts

4M

Professional Developer shortage which led to a new focus on building citizen developers

4x

Gartner expects the number of active citizen developers within large organizations to be 4X the number of prof developers by the end of 2023.

70%

of medium-large businesses new applications will be developed using low-code solutions by 2025.
-Gartner



Power Apps
Application development



Power Pages
Website development



Power BI
Business analytics



Power Automate
Workflow automation



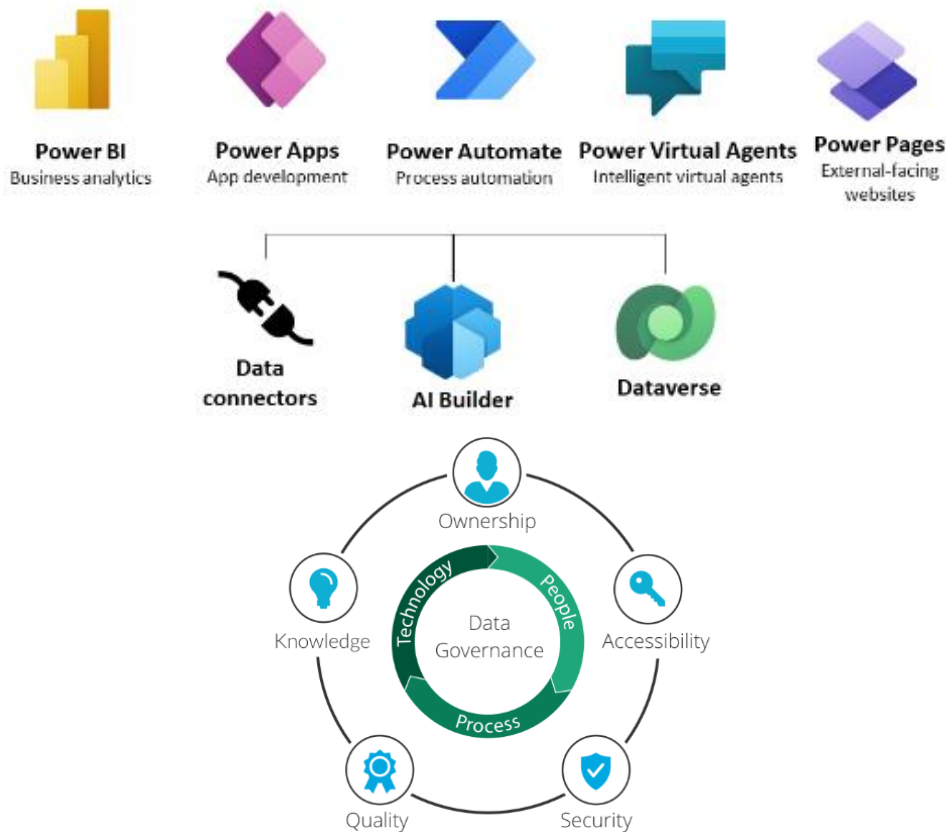
Power Virtual Agents
Intelligent virtual agents

What is a Citizen Developer?

Citizen developers are business users who can create their own applications with little to no coding knowledge using low-code platforms such as...



The low code platform that spans Microsoft 365, Azure, Dynamics 365, and standalone apps.



Interesting Reads

- [Understanding Citizen Developer: Microsoft Power Platform](#)
- [Citizen Developers in 2023: Who Are They & Why Do They Matter \(aimultiple.com\)](#)
- [Dynamics 365 and the Citizen Developer - Steve Mordue MVP](#)
- [Citizen Developers: Out of the Shadows | Power Platform Community \(microsoft.com\)](#)

Microsoft Portals

Associating to HSO



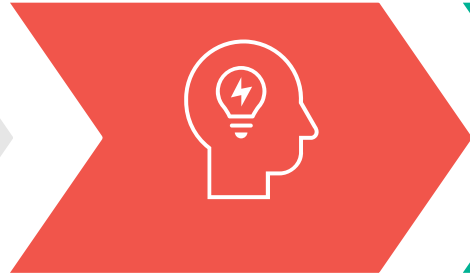
Association Process

Steps to Complete



1. Create your Personal MSFT Account

- Also referenced as a Microsoft Live-ID
- This will be [set up](#) using your **personal e-mail address**
- If you already have an account, please test [logging in](#) to ensure you don't need to reset your password



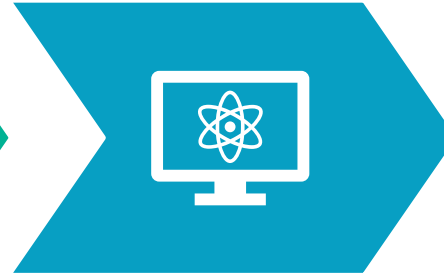
2. Create a Microsoft Learning Profile

- [Login](#) using your Personal Microsoft Account
- Go through the set-up prompts using your **legal name** that matches the identification you'll provide when taking an exam
- Add HSO as a linked account (Path: Settings > Account Management > Add Account)
- Validate MCP ID created*



3. Associate to HSO's MPN ID

- Login to [Partner Center](#) with your HSO credentials
- Update your profile & Associate your Microsoft Learning Account
- Validate that you see your name and HSO's MPN ID (1021608) in Partner Center



4. ESI Profile Set-Up

- Formerly known as the Learning Experience Portal (LxP)
- Set up an [ESI account](#) profile using your HSO credentials
- Your 1 stop shop for Microsoft learning and certification resources



5. Link Accounts for Scheduling Discounts

- Upon scheduling your first exam or practice test, you will be prompted to link your personal and work account.
- Claim discount option = no more manual voucher tracking or expense hassle!
- **You MUST schedule your exam within 30 days of claiming your discount code.**

NOTE: If MCP ID was created with your former employer's e-mail, we will create a new profile and raise a ticket with MSFT to merge profiles.*

Enterprise Skills Initiative (ESI) Portal Tour



Enterprise Skills Initiative (ESI) Portal

Microsoft Learn: Course Catalogue Filters

- Product Specific
- Role-Based
- Subject Oriented
- Specialty (example: MCT)

Microsoft Certifications:

- Certification Guides & Journey Maps
- Study Materials
- Practice Tests
- Exam Scheduling

Microsoft Virtual Training Days:

- In-depth, virtual and FREE!
- Sessions are offered [weekly](#) across Microsoft Azure, M365, D365, Power Platform and Security
- Bookmark – available seats for sessions fill up fast.
- If unable to join live, you will receive a link to the recording.

Preparing for a Microsoft Exam



Study Materials on the Portal

Example: D365 F&O Apps Solution Architect Expert

Certification resources

Microsoft Power Platform and Dynamics 365 certifications poster

Check out an overview including fundamentals, role-based, and specialty certifications for Power Platform and Dynamics 365.

Training and certification guide

Explore all certifications in a concise training and certifications guide.

Exam Replay

See two great offers to help boost your odds of success.

Support for certifications

Get help through Microsoft Certification support forums. A forum moderator will respond in one business day, Monday-Friday.

Journey to certification

Explore steps to get certified and the resources available to help you prepare.

Certification poster

Check out an overview of fundamentals, role-based and specialty certifications.

Certification dashboard

Review and manage your scheduled appointments, certificates, and transcripts.

Share your certification badges

Celebrate your accomplishment with your network. Claim your Microsoft Certification badge and add it to

All Exam pages will have a 'Certification Resources' section:

- [Certification Posters](#)
- [Training + Certification Guides \(microsoft.com\)](#)
- [Certification support | Microsoft Learn](#)
- Certification Dashboard > MSFT [Learn Profile](#)
- [View, use, and share certificates and badges | Microsoft Learn](#)> Credly

ESI Certification Exam Policy Changes starting January 16th, 2023:

- ① •Learners who miss any scheduled exams in a rolling 180-day period are required to pay a refundable deposit when they schedule their next exam. If they miss the rescheduled exam without canceling or rescheduling within 24 hours of the exam date, they will forfeit the deposit. The deposit can be as much as USD99 (credit card required) and may vary by country or region. Upon completion of the rescheduled exam, the partner will refund the deposit.
- Learners can have a maximum of 2 scheduled exams at any given time. (As noted, after a learner takes a scheduled exam, the opportunity to register for another one is available to them.)

Journey to Certification

Example: D365 F&O Apps Solution Architect Expert

Complete one prerequisite



PREREQUISITE OPTION 1
Microsoft Certified:
Dynamics 365 Finance
Functional Consultant
Associate

OR



PREREQUISITE OPTION 2
Microsoft Certified:
Dynamics 365 Supply
Chain Management,
Manufacturing
Functional Consultant
Associate

OR



PREREQUISITE OPTION 3
Microsoft Certified:
Dynamics 365 Supply
Chain Management
Functional Consultant
Associate

OR



PREREQUISITE OPTION 4
Microsoft Certified:
Dynamics 365: Finance
and Operations Apps
Developer Associate

Take one exam



CERTIFICATION EXAM
Microsoft Dynamics 365: Finance
and Operations Apps Solution
Architect

Earn the certification



EXPERT CERTIFICATION
Microsoft Certified:
Dynamics 365: Finance and
Operations Apps Solution
Architect Expert

The journey to Microsoft Certified:

Dynamics 365 Finance and Operations Apps Solution Architect Expert

Get started at

aka.ms/Dynamics365Certs_FinOpsAppSolutionArchitect



Start here
Decide if this is the right
certification for you

Get trained

Build confidence

Get recognized

Continue to grow

This certification is a good fit if:

- You have significant experience as a Dynamics 365 Finance and Operations apps functional consultant, developer, or solution architect.

OR

- You're responsible for successful design, implementation, deployment, and adoption of an overall technology solution in your organization.

Skills outline guides

› [MB-700](#)

Self-paced training

› [Microsoft Learn](#)

Instructor-led training

› [Course MB-700T00: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect](#)

Exam preparation

› [Exam Readiness Zone](#)

Take a practice exam

› [Microsoft Official Practice Test MB-700](#)

Skills measured:

- Identify solution requirements
- Design solution components
- Define solution testing and management strategies

Additional resources

[Microsoft Docs](#)
[Learning Catalog](#)

› Pass [Exam MB-700](#) to earn this certification.



Microsoft Certified:
[Dynamics 365: Finance and Operations Apps Solution Architect Expert](#)

The solution architect for Dynamics 365 finance and operations apps is a trusted advisor who provides information technology solutions to meet business needs.

Products featured

- Dynamics 365 Finance
- Dynamics 365 Commerce

- Dynamics 365 Supply Chain Management
- Dynamics 365 Supply Chain Management, Manufacturing

Not right for you? [Browse all Microsoft Dynamics 365 certifications](#)

Microsoft Dynamics 365

[Watch the certifications overview video](#)

[Start a Free Trial for Microsoft Dynamics 365 | Microsoft Dynamics 365](#)

HSO Academy Exam Resources & Forums

Teams

Your teams

Global HSO Academy

General

Azure AZ-103 preparation

Azure AZ-900 training

MB-910 - CRM fundamentals

MB-920 - ERP fundamentals

26 hidden channels

PMO-US

HSO US CE and PowerA...

General

Templates

Training

HSO Templates

HSO Academy team

Join or create a team

Global HSO Academy

AI-102 - Azure AI Solutions

AI-900 - Azure AI Fundamentals

AX2009 training material

AX2012 training material

AZ-204 - Developing Solutions ...

D365FO DEV training

DA-100

DP-900

HSO-NL-PS Training Day

MB-200 - D365 - Core

MB-210 - D365 Sales

MB-220 - D365 Marketing

MB-230 - D365 Customer Service

MB-240 - D365 Field Service

MB-300 - D365 FO - Core

MB-310 - D365 FO - Finance

MB-310 training

MB-320 - D365 FO - Manufactu...

MB-330 - D365 FO - SCM

Teams

Your teams

Global HSO Academy

General

Azure AZ-103 preparation

Azure AZ-900 training

MB-300 - D365 FO - Core

MB-910 - CRM fundamentals

MB-920 - ERP fundamentals

25 hidden channels

PMO-US

MB-300 - D365 FO - Core

Posts

Files

Wiki

3 more

+ New

Upload

Share

Copy link

Sync

MB-300 training

Name	Modified
MB-300 recordings	June 27
Microsoft Partner content	January 21
MB-300 Exam_16122021 Actual Question &...	September 13
MB-300 overview.xlsx	April 29
MB-300 Questionnaire incl. Answers and C...	July 7

Teams

Your teams

Global HSO Academy

General

Azure AZ-103 preparation

Azure AZ-900 training

MB-300 - D365 FO - Core

MB-910 - CRM fundamentals

MB-920 - ERP fundamentals

25 hidden channels

PMO-US

HSO US CE and PowerA...

General

MB-300 - D365 FO - Core

Posts

Files

Wiki

3 more

Meet

I here were no practical lab exercises, those are gone.

Wednesday, February 2, 2022

Hassaan Khan 2/2 2:41 AM
Just passed MB300 exam. During preparation I came across few more questions (and some of them were in the exam tool!) and a case study. I have uploaded that file in group with name 'MB300 extra questions and answers_HKhan'. Case that I have uploaded and got in exam does not have answers so someone will have to solve it. Good luck.

Friday, March 18, 2022

Navdeep Sheokand 3/17 2:22 PM
MB-300 Exam passed !
MB-300 - D365 FO - Core I passed the exam today. Thanks for the training material. There were two Case story carrying 6 questions each and I found them most challenging. There were 52 questions in total and the remaining questions have references in training materials and on Exam topics.

[HSO Academy Team Site Link](#)
[HSO Academy Yammer Group Link](#)

Certification Renewals



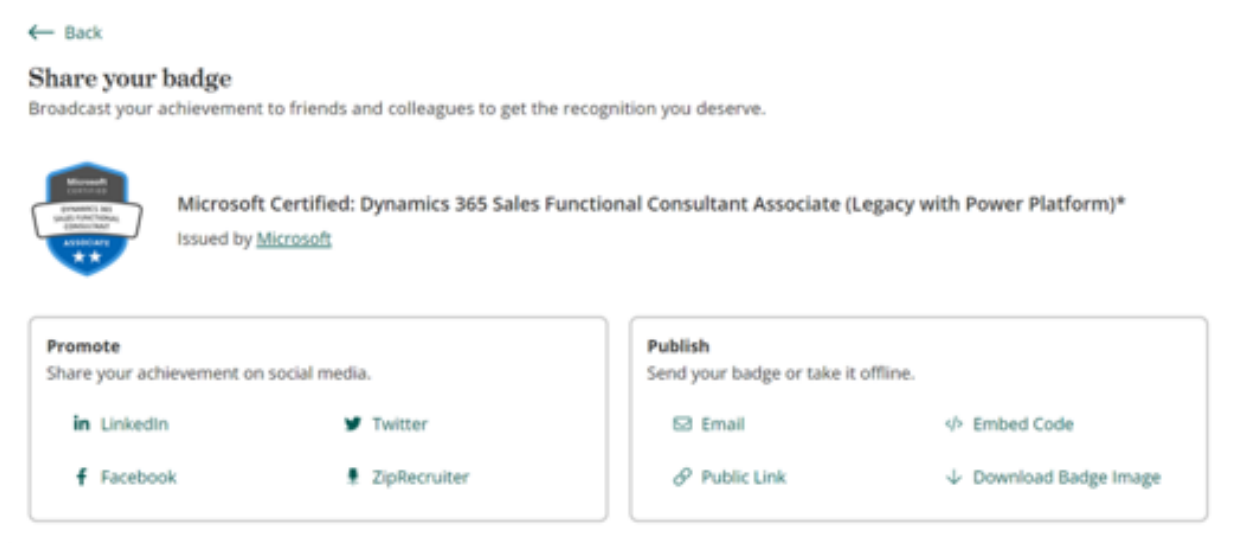
†If certification expires, learner must re-take certification exam(s).

- Role-Based and Specialty Exams are subject to expiration unless renewed annually.
- **Renewal exams are...**
 - **Free:** no discount codes applicable
 - **Significantly shorter** ~30-45 mins to complete
 - **Simplified:** not proctored and open-book via MSFT Learn
 - **Self-paced with unlimited re-take attempts**
 - Immediate access upon receiving the 6 month notice of expiration**OR**
 - 24 hours between re-takes
- **Protect your investment:** If not renewed by the deadline, you will have to re-take applicable exams to re-certify.

[Renew your Microsoft Certification - FAQ | Microsoft Learn](#)

How-To Claim and Post Certification Badges

1. Navigate to your Microsoft Certification [Dashboard](#)
2. Click: View Certification Details
3. By clicking '**Share**' it will route you to the Credly website.
4. Create a Credly account or login with your existing account.
5. After login, you will see the certification badge and 'Promote' options to publish to your social media platform of choice.



[View, use, and share certificates and badges | Microsoft Learn](#)

Other Microsoft Resources



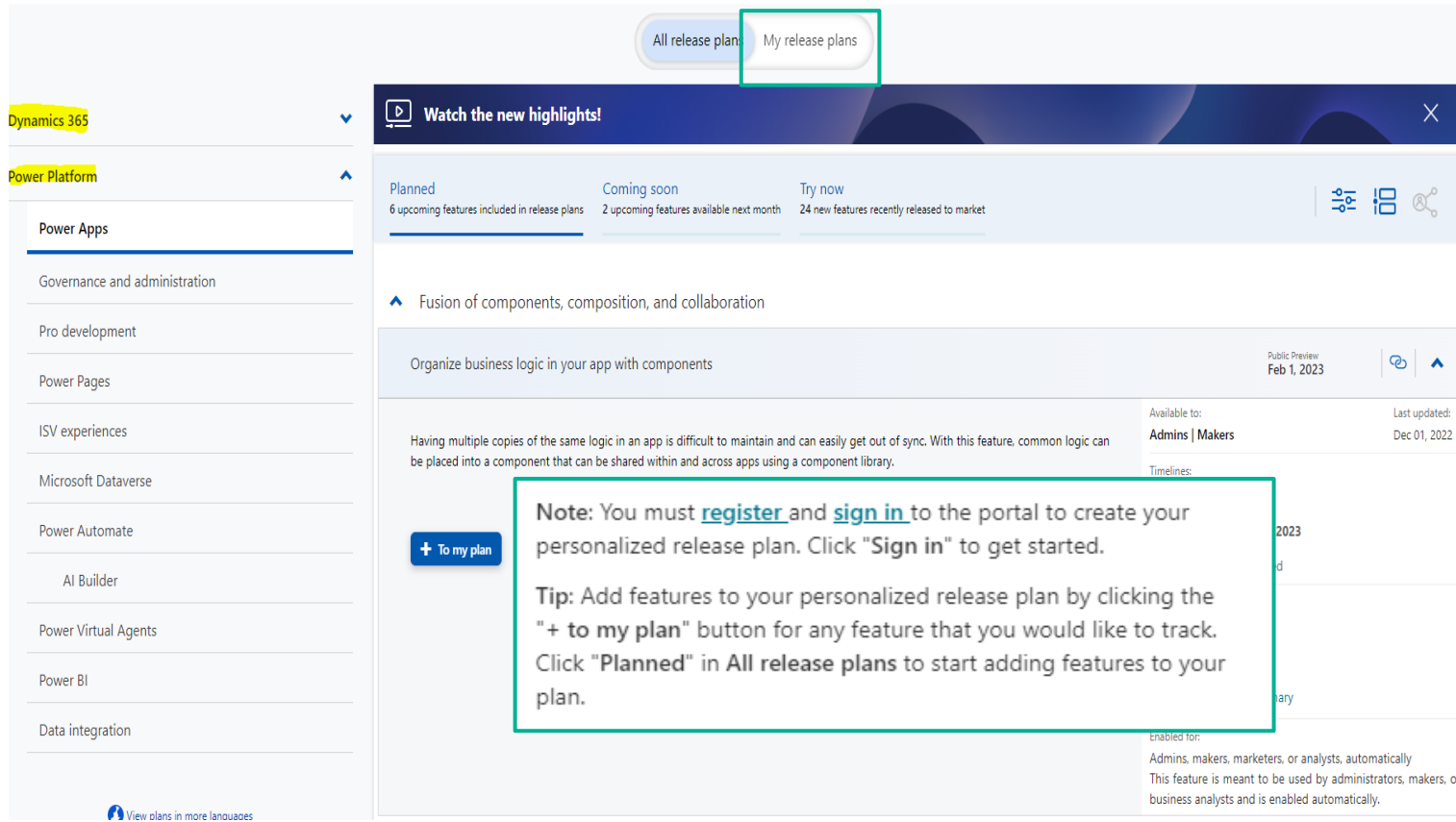
Microsoft Portals – Cheat Sheet

PORTAL LINK	Credentials	Primary Use
Personal Microsoft Account	Your <u>Personal</u> Microsoft ID (Examples: @gmail, @yahoo, etc.)	Personal use and the primary account used to link to other profiles.
Microsoft Learning Profile	Your <u>Personal</u> Microsoft ID	<ul style="list-style-type: none">• Maintain certification profile• View and pull certification history transcripts• View and claim Microsoft badges, recognition points, etc.
Partner Center	HSO Credentials	<ul style="list-style-type: none">• Primary platform to associate your personal Microsoft account to your work account to reap the benefits/discounted of being employed by HSO.• Raise Microsoft Support tickets
ESI Portal	HSO Credentials	<ul style="list-style-type: none">• Your all-in-one platform to access Microsoft Learning resources and free study materials• Replaces the manual voucher process. Employees can now claim discount codes and register for their exam in 1 platform

Microsoft Resources – Link Library

Resource	Guides/Links
Microsoft Virtual Training Days (Free)	<ul style="list-style-type: none"> ❖ Enterprise Skills Initiative: Microsoft Virtual Training Days ❖ February 2023 Hot Sheet - US Partner Training
Certification Guides	<ul style="list-style-type: none"> ❖ Dynamics 365 Training + Certification Guide (microsoft.com) ❖ Renewals - Microsoft Community Hub ❖ Pearson VUE Online Testing Guide
Explore Product Guides & Documentation <i>(overview guides, what's new, trials, best practices, etc.)</i>	<ul style="list-style-type: none"> ❖ Microsoft Release planner (PREVIEW) (dynamics.com) ❖ Dynamics 365 Documentation Microsoft Learn ❖ Power Platform Documentation Microsoft Learn ❖ Technical documentation Microsoft Learn ❖ Microsoft Dynamics 365 Ecosystem map October 2022 (Author: Vadim Korepin)
Microsoft Community Blogs and Newsletters	<ul style="list-style-type: none"> ❖ Dynamics 365 Blog Modernizing Business with Cloud and AI ❖ Microsoft Power Platform Blog Innovate with Business Apps ❖ Power Platform Weekly Revue (ppweekly.com) ❖ Azure Blog and Updates Microsoft Azure ❖ Digital Security Tips and Solutions - Microsoft Security Blog ❖ DevBlogs - Microsoft Developer Blogs ❖ D365 FastTrack Blog & TechTalks Videos ❖ FastTrack Magazine: Follow on LinkedIn ❖ Microsoft Industry Blogs Digital Solutions for Business (Sales) ❖ Microsoft Learn Blog - Microsoft Community Hub

Dynamics 365 and Microsoft Power Platform Release Planner



- Launched in the May 2022
- Allows our team to review/track new features of a release wave via a new portal experience
- Split into 2 areas that you can collapse and expand for general and detailed feature descriptions
- The date represents when the feature will be come available and whether it's in:
 - Early Access
 - Private Preview
 - General Availability (GA)

[Microsoft Release planner \(PREVIEW\) \(dynamics.com\)](https://dynamics.com/microsoft-release-planner)

Scheduling Processes & Tips



Scheduling an Exam



Initial exam registration steps and claiming partner discount is managed through the ESI Portal



You will be re-directed to schedule the exam through [Pearson ONVue](#)



You will have the option to take on-site at a testing facility OR an online *proctored* exam from home



Once your exam is scheduled, you can cancel or reschedule **up to 24 hours** before your set exam date/time



Pearson VUE highly encourages exam takers to use a [personal computer](#) and not an employer-issued computer
NO tablets or touch-screen devices



Do not take your exam in these environments:

- X **Public places** such as libraries, coffee shops, etc.
- X **Hotels**
- X **Corporate Offices** where firewalls, VPNs or other security measures may block video streaming

Taking a Test Online

Prepare Day(s) Before the Scheduled Exam

- Review the guide ahead of time: [Pearson VUE Online Testing Guide](#)
- Ensure you meet the [testing requirements](#)
- At least a week in advance [run a system test](#) (or two) – checks compatibility of hardware/network connection
- Ensure your test space meets the strict testing guidelines as you will need to provide photos

IMPORTANT GUIDELINE CRITERIA :

- | | |
|--|---|
| X NO additional monitors (2 options: remove or un-plug) | ✓ You MUST provide a government-issued approved form of ID |
| X NO tablets or touchscreen technology is permitted | ✓ You MUST take your exam in an enclosed, private, and quiet space |
| X NO blue tooth devices or headsets | ✓ You MUST use a device that has a webcam |
| X NO applications can be running in the background of your testing device | ✓ You MUST disconnect from any VPNs |
| X NO scratch paper or writing utensils can be present | ✓ You MUST stay in view of your web-cam at all times |
| X NO breaks or eating while testing | |
| X NO one can enter your testing environment | |

Testing Day Tips

- **Initiate Check-In 30 mins prior**
 - ✓ Force close ALL other applications running on your computer
 - ✓ Disable apps that may deliver pop-up/unprompted reminders or messages
 - ✓ Multiple system check steps will be completed upon download of the OnVUE application
- **Prepare the items to be provided to the proctor:**
 - ✓ Headshot Photos
 - ✓ Government-issued approved form of ID
 - ✓ Testing space photos to pass the room scan criteria
- **DURING the Exam**
 - Carefully adhere to the rules and be mindful of the clock
 - If you need [support](#) or experience technical issues, raise immediately and do not wait to submit an issue
- **AFTER the Exam**
 - Most tests will display your score immediately upon completion
 - Follow the how-to instructions carefully when exiting the platform
 - If you leave the view of your camera BEFORE successfully exiting the platform, the proctor may interpret as a testing violation and revoke your exam submission!



the results company

Thank you for your
time and attention!

Katie Zak | kzak@hso.com

**Driving
Improvements
in Business
Performance**

