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Troubleshooting pages

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The following pages and posts are tagged with

troubleshooting

Title	Type	Excerpt
ShakeCast FAQ (v3_faq.html)	Page	<p>## Emails and Notifications</p> <p>**Why do some scenarios send email notifications while others do not?** ``</p> <p>Notifications are created based on four requests for four different event types, actual, test, scenario, and heartbeat. Unexpected results may happen when you mixed notifications of different event types. I will need more detailed...</p>
Install ShakeCast on AWS (v3_install_shakecast_on_aws.html)	Page	<p>## ShakeCast Cloud Installation</p> <p>ShakeCast V3 is shipped primarily as a pre-packaged Linux system image. Among tested distributions,</p>

		CentOS (open-source equivalent of the RedHat Enterprise Linux) is the default operating system (OS). With the ready-to-use ShakeCast V3 system image, users can evaluate the software without excessive IT commitment to determine...
Install ShakeCast on Windows (v3_install_shakecast_on_windows.html)	Page	{% include tip.html content="For a better terminal emulator on Windows, use [Git Bash] (https://git-for-windows.github.io/). Git Bash gives you Linux-like control on Windows." %} ## ShakeCast MS-Windows Installation A Windows Installer Package of ShakeCast V3 for Windows allows the administrator download, install, and configure the ShakeCast system. The package requires administrative privileges...
ShakeCast Implementation Recommendation (v3_introduction.html)	Page	## Introduction ### Purpose This document presents recommendations for the technology infrastructure and setup requirements for deploying the ShakeCast V3 system at Caltrans. The contents of this report are intended for use by information technology (IT) professionals to serve as a technical reference during the deployment process. The recommendations contained...
System Administration (v3_operator_admin.html)	Page	The ShakeCast administrative interface is

		platform independent and is designed for an administrator to perform common tasks ranging from management of facili...
User Inventory Format (v3_operator_appenda.html)	Page	Appendix A provides specifications on the format of the data files that must be supplied to customize the system to a user's facility inventory, fragilities and their user and notification information. An example of each file is provided with the V3 ShakeCast distribution in a folder found in the ShakeCast...
XML/JSON Metadata Formats (v3_operator_appendb.html)	Page	Extensible Markup Language (known by the acronym XML) is a widely used and easily implemented method of exchanging data between disparate computer systems. The ShakeCast System receives ShakeMap information in XML from the USGS web server and uses XML to communicate all kinds of information between ShakeCast servers: - Data...
Utility Scripts (v3_operator_appendc.html)	Page	A number of valuable Perl scripts are distributed with ShakeCast. This Appendix documents these utilities. For the most part, these scripts are internal to the system and normally users many need only a few of them, but users with complicated databases and needs may benefit at

		least an awareness of...
HAZUS MBT (v3_operator_appendd.html)	Page	Relating HAZUS Structure Types to Seismic Performance
MBT Fragility (v3_operator_appende.html)	Page	HAZUS Model Building Fragility Table
Template Keywords (v3_operator_appendf.html)	Page	ShakeCast Notification Template Keywords
System Configuration (v3_operator_config.html)	Page	## Post-installation System Configuration The ShakeCast AWS VM pre-built ShakeCast system comes with a minimal set of configurations with a default email server and worldwide monitoring for earthquake of magnitude 3.0 or greater. Unlike the AWS VM, a non-cloud installation of ShakeCast does not include information for an email server...
Customization (v3_operator_custom.html)	Page	Tags provide another means of navigation for your content. Unlike the table of contents, tags can show the content in a variety of arrangements and groupings...
Installation Notes (v3_operator_install.html)	Page	This guide is intended for ShakeCast system managers, operators and IT support staff. This guide is for you if you are installing, operating, or configuring ...
User Guide (v3_pages.html)	Page	This guide is intended for ShakeCast V3 users. This guide is for you if you are using ShakeCast notifications, facility

		assessment or inspection reports, or ...
System Requirements (v3_requirements.html)	Page	This document presents recommendations for the technology infrastructure and setup requirements for deploying the ShakeCast V3 system. The contents of this ...
Support (v3_support.html)	Page	Contact us for any support issues.
Migrate Inventory from ShakeCast V2 to V3 (v3_v2_to_v3.html)	Page	This page describes steps for migrating from V2 to V3 system.
Reference to %dns address% keyword for ShakeCast notification (2016_reference_to_dns_address_notification.html)	Post	Reference to %dns address% keyword for ShakeCast notification
Default Browser Key for Google Maps API (2016_google_maps_api_key.html)	Post	ShakeCast includes a default browser key for Google Maps API in latest github revision to satisfy key requirement.

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