ShakeCast Documentation 3.0

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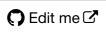
Troubleshooting

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Migrate Inventory from ShakeCast V2 to V3

Summary: This page describes steps for migrating from V2 to V3 system.



ShakeCast 🗗 V3 accepts facility inventory in both V2 and V3 format. Even though existing ShakeCast users need to update their inventory to take full advantage of the ShakeCast V3 functions, it is possible to jumpstart the process by loading V2 inventory into the V3 system first.

The new Group function of the ShakeCast V3 system uses the same format as the Profile function of V2. The administrator can use the same profile configuration file for direct upload into the V3 system. It is not possible to export group configuration using the ShakeCast administration interface.

The User function of the ShakeCast V3 system uses the same format as the V2 system. The administrator can use the same profile configuration file for direct upload into the V3 system. However, with the new Group function it is recommended to compile a new user CSV file with proper group definition and association. It is not possible to export full user inventory using the ShakeCast administration interface but basic information.

Depending on the complexity of user's inventory, it generally falls into several categories with increasing difficulties as described in the instructions below.

V2 Inventory in ShakeCast CSV Format Without Custom Facility Type

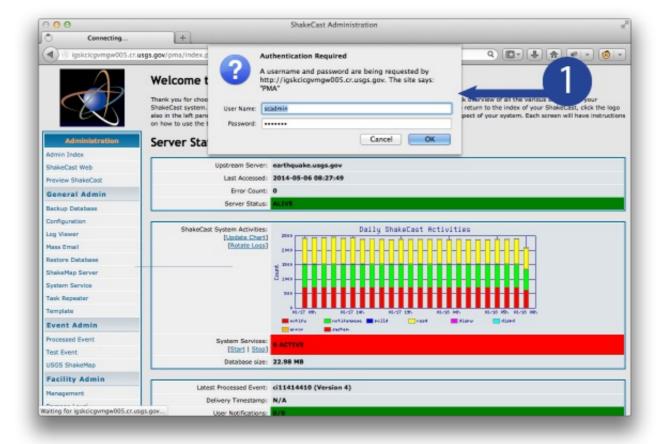
You are in luck. Just use the V3 upload tool described in the ShakeCast Guide (./v3_operator_admin.html) to upload individual facility, group, and user inventory.

V2 Inventory in ShakeCast CSV Format With Custom Facility Type

You will need to define custom facility types in the V3 system first then use **Step 1** to upload individual facility, group, and user inventory.



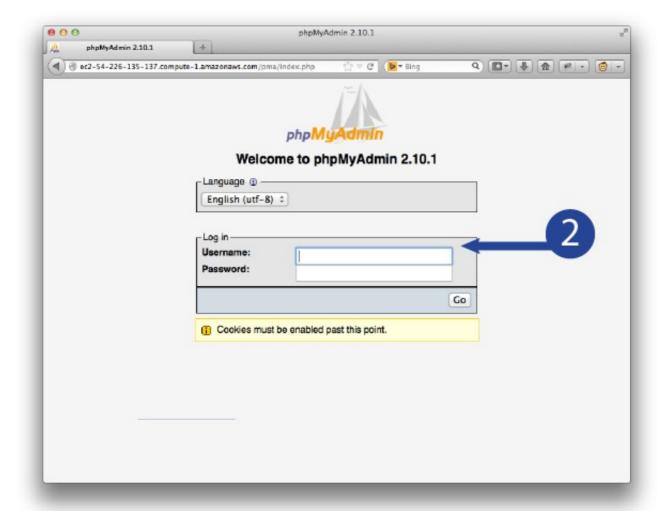
From the ShakeCast V2 administration interface



Change the URL from /admin/index.php to /pma/index.php. Use the ShakeCast administrator credentials for authentication to access the phpMyAdmin database interface

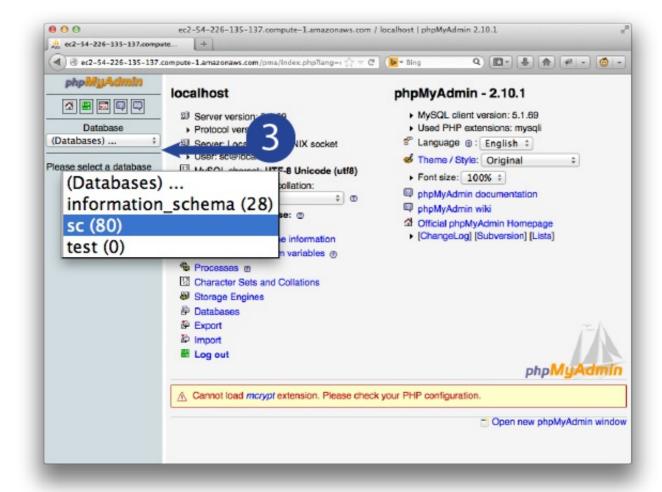
Access the phpMyAdmin database interface





Enter the ShakeCast database crendentials, default "sc" for both username and password

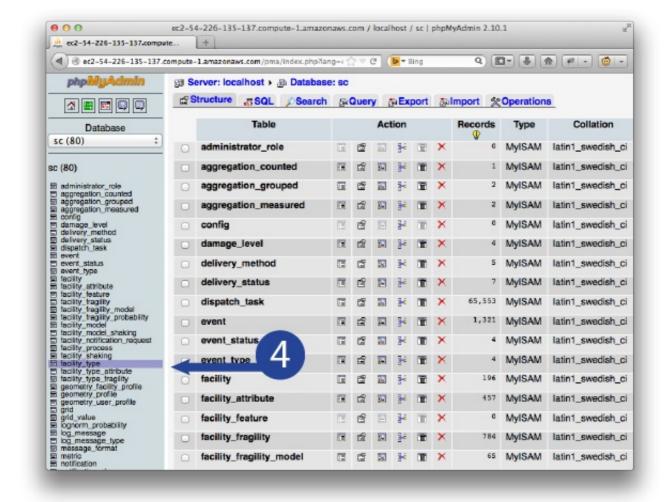




From the phpMyAdmin interface, select the ShakeCast database **sc** from the pull-down panel in the left navigation panel

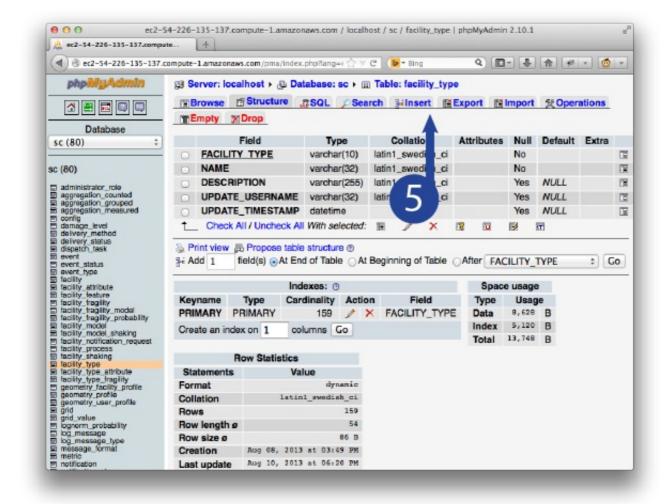






From the ShakeCast database view, select the table facility_type from the left table list panel





With the **facility_type** table highlighted, select the **Insert** function near the top of the table schema page

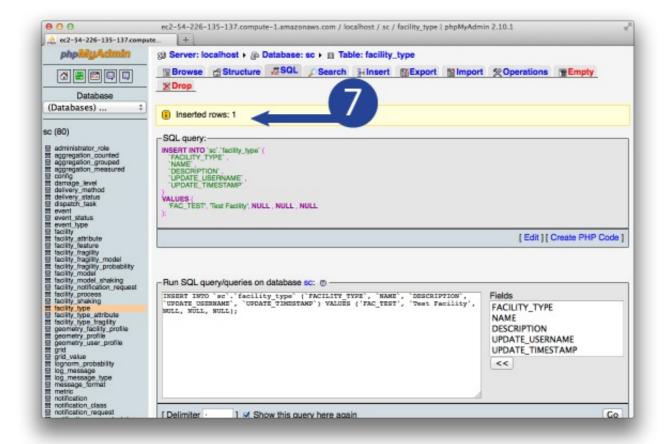
Insert New Facility Type Entries



Enter required **FACILITY_TYPE** and **NAME** fields for each custom facility type defined in user's ShakeCast V2 system. The other fields are optional.

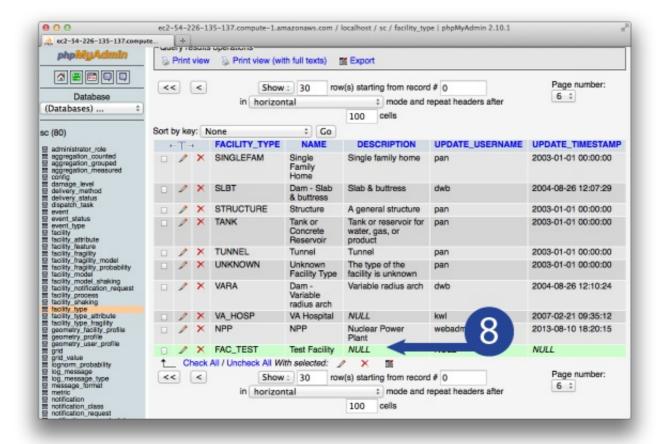
Results of Facility Type Insert





Each **FACILITY_TYPE** entry must be unique. Results of database query will be displayed to verify each facility type insert.

Verify Facility Type Entries from the phpMyAdmin interface

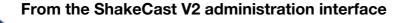


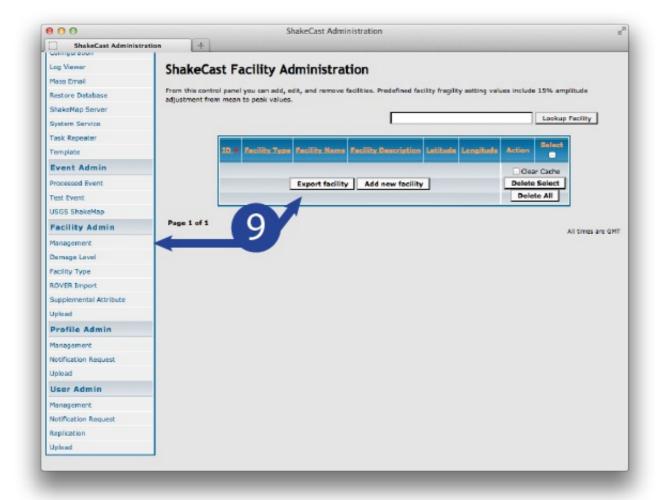
With the "facility_type" table highlighted, select the **Browse** function near the top of the table schema page and navigate to the end of the table to verify the new entries.

V2 Inventory Only in the ShakeCast Database

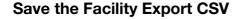
You will export your inventory from the V2 first then use **Step 1** and **2** to upload individual facility, group, and user inventory.

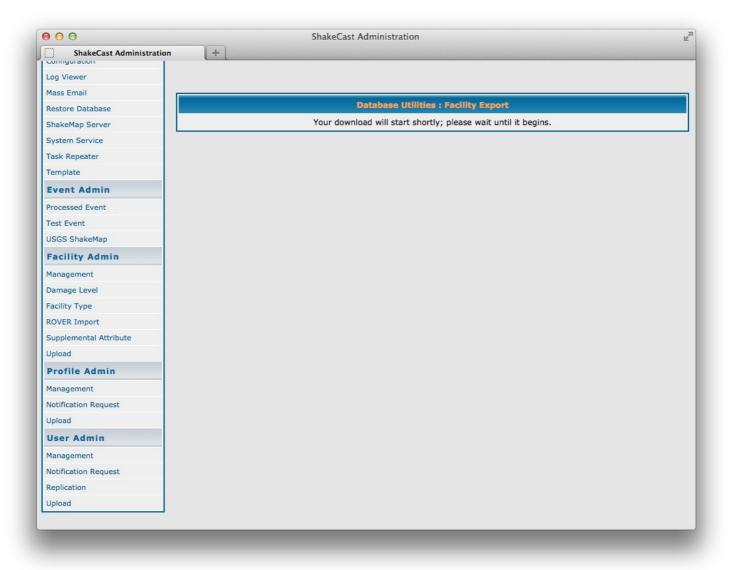
To export facilities from the ShakeCast:

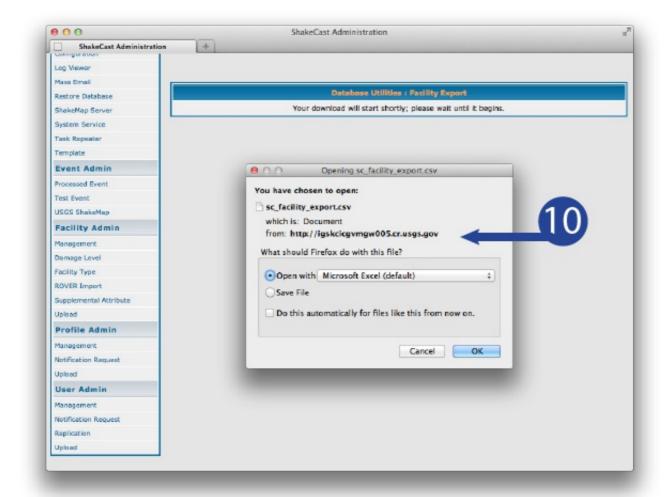




Select Facility Admin Management in the left navigation panel and choose the export facility function







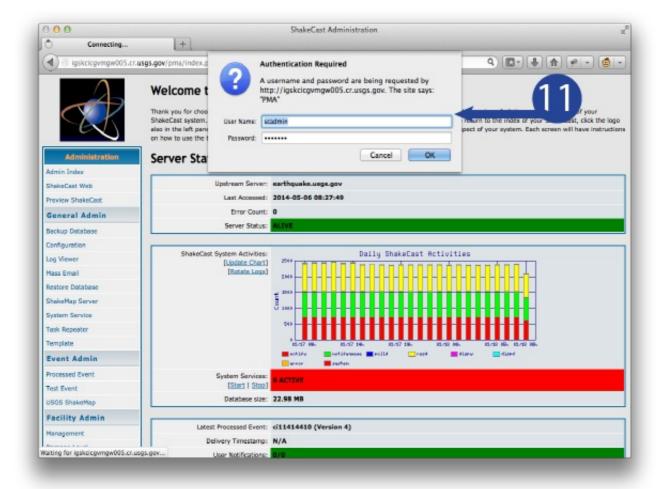
Save the facility export CSV file "sc_facility_export" when prompted for file handling For custom facility types, follow **Step** 2 to create custom facility types

Follow **Step** 1 to upload facility inventory

Export Basic User Information from the ShakeCast V2 system



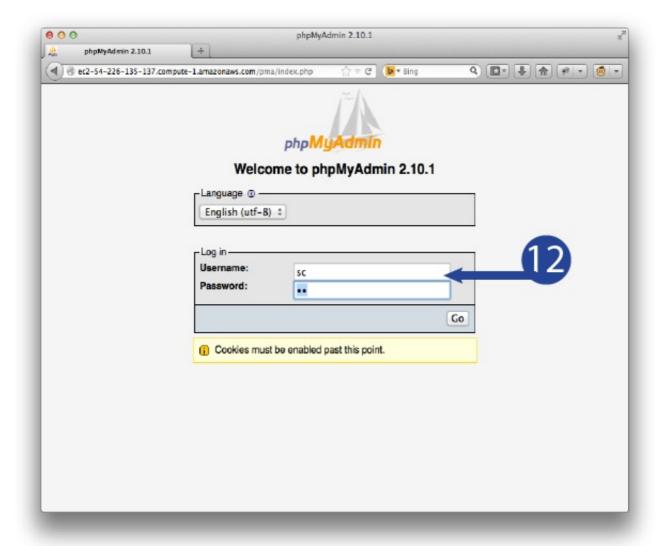
From the ShakeCast V2 administration interface



Change the URL from /admin/index.php to /pma/index.php. Use the ShakeCast administrator credentials for authentication to access the phpMyAdmin database interface

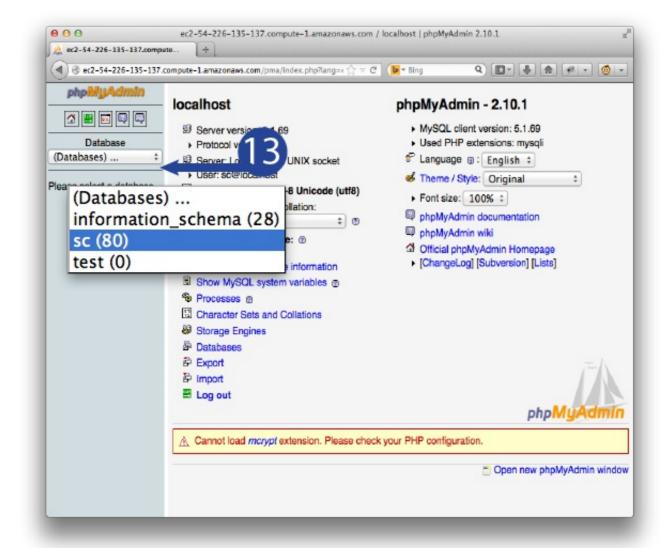
Access the phpMyAdmin database interface





Enter the ShakeCast database crendentials, default "sc" for both username and password

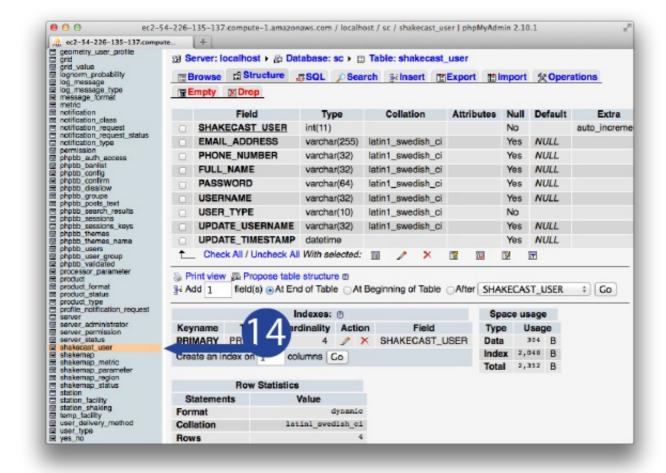




From the phpMyAdmin interface, select the ShakeCast database **sc** from the pull-down panel in the left navigation panel

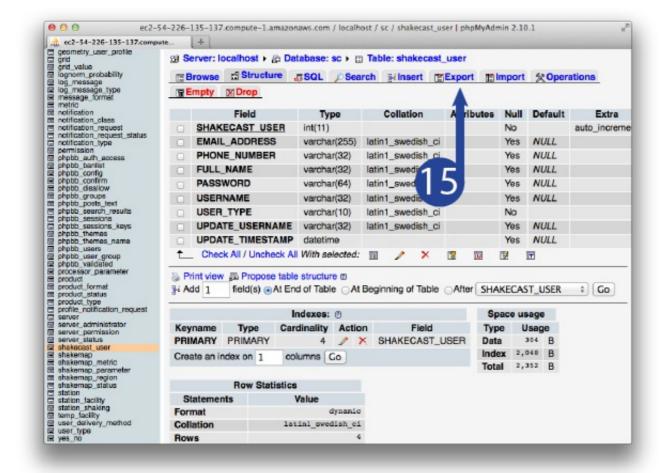






From the ShakeCast database view, select the table shakecast_user from the left table list panel

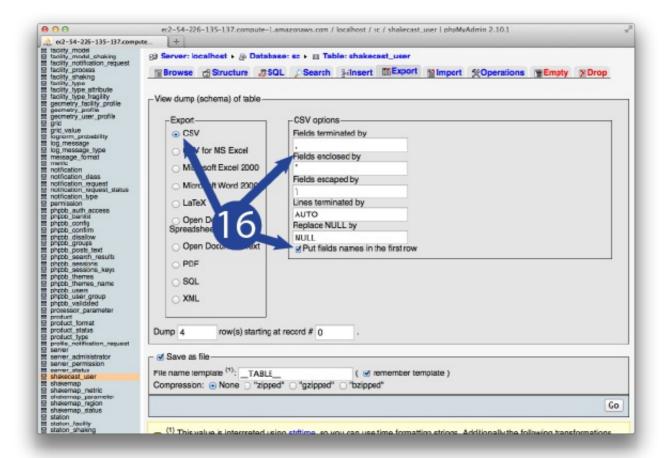




With the **shakecast_user** table highlighted, select the **Export** function near the top of the table schema page

Save User Inventory with Basic Information





To save the user file in CSV format, choose the **CSV** option, "," as field termination, check to include the header line, and save the output into a file.

[]:

 Tags:
 troubleshooting (tag_troubleshooting)
 shakecast_v3 (tag_shakecast_v3)

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