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The following functional requirements (FRs) are part of a subject system aimed at providing services for vehicle collision estimation, repair auditing, searching for recycled parts, and the like. Note that the FRs are only partial.

- The user shall search for the preferred repair facility using vehicle location and radius in miles.
- The adjuster shall enter the preferred repair facility on the estimate assignment.
- The adjuster shall be able to override the preferred repair facility on the estimate assignment.
- The estimator shall search for available recycled parts using damaged vehicle parts information.
- The estimator shall search for available recycled parts using a list of preferred parts suppliers.
- The estimator shall search by zip-code with a radius of 30 miles if no parts are found for the preferred parts suppliers.
- The available recycled parts information and their suppliers shall be returned to the user.
- The estimator shall apply selected recycled parts to the collision estimate.
- The adjuster shall review the collision estimate.
- The adjuster shall request a recycled parts audit of the collision estimate.
- The audit report shall be displayed to the user.
- The audit report shall be available to other adjusters at later points in time.
- The user shall select to view the preferred repair facility ratings.
- The user shall enter new ratings based on the audit report.
- The user shall select to save the preferred repair facility ratings.