

ESG KPIs for Monitoring

Katsiaryna Bahamazava, PhD.

Mathematical department of Politecnico di Torino

July 25, 2024

Introduction

- ESG (Environmental, Social, and Governance) KPIs help companies measure their performance in sustainable and ethical practices.
- This presentation covers examples of KPIs for Environmental, Social, and Governance aspects.
- We will also demonstrate how AI can predict KPIs using the turnover rate as an example.

Environmental KPIs

■ GHG Emissions

- Measures the total greenhouse gases emitted by the company.
- Example: Reduce GHG emissions by 25% by 2025.

■ Energy Consumption

- Tracks the total energy used by the company from all sources (electricity, gas, renewable energy, etc.).
- Example: Report total energy consumption in MWh annually.

■ Water Consumption

- Measures the total amount of water used by the company.
- Example: Report total water usage in cubic meters annually.

■ Waste Generated

- Measures the total amount of waste produced.
- Example: Report total waste generated in metric tons annually.

Social KPIs

■ Turnover Rates

- Measures the rate at which employees leave the company.
- Example: Reduce turnover rates by 15% by 2023.

■ Percentage of Diverse Employees

- Tracks diversity in the workforce.
- Example: Increase percentage of diverse employees by 20% by 2024.

■ Pay Equity Ratios

- Measures the pay gap between different groups.
- Example: Achieve pay equity by 2025.

■ Number of Product Recalls

- Measures the number of product recalls due to safety issues.
- Example: Maintain zero product recalls annually.

Governance KPIs

■ Board Diversity

- Measures diversity within the company's board.
- Example: Achieve 40% board diversity by 2023.

■ Number of Ethical Training Hours

- Measures the total hours of ethical training completed by employees.
- Example: Increase ethical training hours by 30% by 2024.

■ Number of Data Breaches

- Measures the number of data breaches the company experiences.
- Example: Maintain zero data breaches annually.

■ Response Time to Data Breaches

- Measures the time taken to respond to data breaches.
- Example: Reduce average response time to data breaches to under 24 hours.

Predicting KPIs with AI

- AI can be used to predict various company KPIs, improving decision-making and strategy.
- Example: Predicting employee turnover rate.

Predicting Employee Turnover with AI

- Use AI and machine learning to predict employee turnover rates.
- Key steps in the prediction pipeline:

Step 1: Data Collection

- Collect relevant employee data:
 - Demographic data (age, gender, marital status).
 - Job-related data (role, department, salary, tenure).
 - Performance data (job satisfaction, performance rating).
 - Work environment data (work-life balance, work hours).

Step 2: Data Preprocessing

- Clean and preprocess the data:
 - Handle missing values.
 - Encode categorical variables.
 - Scale numerical features.

Step 3: Feature Engineering

- Create new features if necessary:
 - Interaction terms.
 - Transformations of existing features.

Step 4: Model Training

- Train a neural network model:
 - Define the neural network architecture.
 - Compile the model with appropriate loss function and optimizer.
 - Train the model on the training dataset.

Step 5: Model Evaluation

- Evaluate the model using test data:
 - Calculate metrics such as accuracy, precision, recall, F1-score, and ROC-AUC.
 - Plot training history to observe performance over epochs.

Step 6: Prediction

- Use the trained model to predict turnover on new data.
- Implement the model into the company's HR management system for real-time predictions.

Conclusion

- Monitoring ESG KPIs helps companies improve sustainability and ethical practices.
- Setting clear goals and tracking progress is essential for achieving ESG objectives.
- Predicting employee turnover using AI demonstrates how AI can be used to predict other company KPIs.
- Regular reporting and alignment with standards enhance transparency and accountability.

License

- This work is licensed under a Creative Commons Attribution-NonCommercial-ShareAlike 4.0 International License.
- You must give appropriate credit, provide a link to the license, and indicate if changes were made. You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use.
- You may not use the material for commercial purposes.
- If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original.

