TONGJIE YU

Seeking a full time employment starting from September 2020

A graduate student in the Master of Business Administration, concentrating on marketing and business.



WORK EXPERIENCE

A BOWL INC

Account Manager

March 2020 - until now

San Diego, CA

- Assisted owners to manage operations of the company and various functional departments and coordinated internal relations of various departments
- Communicated potential opportunities in the market to clients and reviewed business results with shareholders via regular meetings
- Obligated for other emergency situations when the shareholders' absence and inspected the work content to improve the work efficiency
- Formulated, improved and implemented the company's operation process and rules and regulations, and put forward positive suggestions for reference

INTERNSHIP

JAY TEA HOUSE INC

Assistant Manager

Movember 2017 - November 2018 ♥ San Diego, CA

- Led our team to break the record of the monthly profits on August, it was more than 15% of the business volume on June of the same year 2018
- Responsible for writing summary reports, document drafting, correspondence, information release, business plans, project analysis reports
- Recorded monthly cost to create a suitable pricing scheme that increased customer satisfaction of both products and service about our company
- Evaluated and compared the relative quality and quantity of various goods, analyzed the marketing trends by following their sales activities

TASTY NOODLE HOUSE INC

Supervisor

Movember 2017 - November 2018
San Diego, CA

- Organized and led worker training programs, including hiring and evaluating new staff, resolving personnel schedule
- Managed the profits and loss and other related financial aspects for the center ensuring optimal facility operations
- Developed new customer development strategies to capture market channels and increase client penetration
- Provided investment strategy and developmental advisory service to external partners and assisted internal executives with project optimization

EDUCATION

Alliant International University

Master of Business Administration

San Diego, California, U.S.A.

- GPA: 3.81

COURSES & TRAINING

HarvardX



April 2020

Online Course

- Certificate

ACHIEVEMENTS



Scholarship

Granted student scholarship



Excellent Staff

Voted as a good employee when working in A Bowl INC



Academic Excel

Ranked top with full marks in following courses, including

- Organizational Behavior and Global Leadership
- Strategic Analysis and Modeling for Business
- Marketing Research and Data Analytics
- Financial and Accounting Management
- Operations Management and Logistics
- Project Management
- Strategic Management

SOFT SKILL

Leadership

Operations Management

Teamwork

Emergency treatment

Work Ethic

Decision Making

Highly Responsible & Reliable

PROFESSIONAL SKILL

- Network Techniques
- Operations Administration
- Proficient in Office Software
- Data Analysis
- Strategy Research & Analysis
- Administration Skills
- Supply Chain Management
- Strategy Risk Assessment
- Business Strategy
- Market Analysis
- Business Communication Skills

LANGUAGES

Mandarin English Cantonese



OTHERS

• Driving License - C