Capstone Project | Bellabeat Data Analysis

Code **▼**

Alicia Alkire

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Bellabeatis a successful small business who specializes in health-focused smart devices for women. With their innovative smart device design, they have potential to become a larger player in the global market.

1 Ask

1.1 Business task

The stakeholders at Bellabeat would like to identify new opportunities for growth. Given this task, I will be conducting an analysis based on the information of its users and how they are utilizing the products offered by the company. I then will make useful recommendations to unlock new marketing strategies based on trends within the data.

1.2 Key stakeholders

- Urška Sršen: Bellabeat's co-founder and Chief Creative Officer.
- Sando Mur. Mathematician and Bellabeat's co-founder.
- Bellabeat marketing analytics team.

2 Prepare

##About the data:

The data used for this analysis is public and accessible by everyone. The source of the data is reliable as it was provided by FitBit Fitness Tracker, which is a well known entity.

To download the data, click here (https://www.kaggle.com/datasets/arashnic/fitbit).

Limitations: + The data is from 2016. FitBit devices have likely changed over time to deliver more accurate results. + This data was collected through survey which may indicate that the results are not accurate, as surveys rely on participants providing honest answers. + The sample size is relatively small, which can lead to potential sampling bias. Furthermore, since the target audience is specifically women, we should factor this unreliability into any business decision as a result from this analysis.

2.1 Installing packages 2.2 Loading libraries 2.3 Daily activity 2.4 Daily sleep

2.5 Hourly steps 2.6 Weight

To begin, start by installing the necessary packages and loading them into the library for easy analysis.

```
# installing packages.

install.packages("tidyverse")
install.packages("kableExtra")
install.packages("highcharter")
install.packages("RColorBrewer")
install.packages("scales")
install.packages("cowplot")
install.packages("plotly")
install.packages("dplyr")
```

3 Process

3.1 Viewing the datasets

3.1.1 Daily activity 3.1.2 Daily sleep 3.1.3 Hourly steps 3.1.4 Weight

```
# Viewing the datasets using the "kableExtra" package

kbl(daily_activity[1:5, ], 'html', caption = 'Table 1: Daily activity') %>%
  kable_styling(bootstrap_options = c("striped", "hover", "condensed")) %>%
  scroll_box(width = "100%") # Adding a scroll bar
```

Table 1: Daily activity								
Id	ActivityDate	TotalSteps	TotalDistance	TrackerDistance	LoggedActivitiesDistance V			
1503960366	4/12/2016	13162	8.50	8.50	0			
1503960366	4/13/2016	10735	6.97	6.97	0			
1503960366	4/14/2016	10460	6.74	6.74	0			
1503960366	4/15/2016	9762	6.28	6.28	0			

1503960366 4/16/2016 12669 8.16 8.16 0	Id	ActivityDate	TotalSteps	TotalDistance	TrackerDistance	LoggedActivitiesDistance V
	1503960366	4/16/2016	12669	8.16	8.16	0

3.2 Cleaning data

[1] 8

While further reviewing the datasets, we can observe that some columns won't be needed. We will remove these variables that aren't useful for our analysis.

```
# removing unnecessary columns

daily_activity <- daily_activity %>% select(-c(TrackerDistance))

weight <- weight %>% select(-c(WeightKg, Fat, IsManualReport, LogId))
```

I will start by checking unique Id's, removing duplicates, renaming columns for consistency, and splitting the datetime into two columns. I'll also clean up the date columns to make them all match the correct format.

```
# Checking the number of unique Id's

n_distinct(daily_activity$Id)

[1] 33

Hide

n_distinct(daily_sleep$Id)

[1] 24

Hide

n_distinct(weight$Id)
```

```
Hide
n_distinct(hourly_steps$Id)
[1] 33
                                                                                           Hide
# Checking for duplicates
sum(duplicated(daily_activity))
[1] 0
                                                                                           Hide
sum(duplicated(daily_sleep))
[1] 3
                                                                                           Hide
sum(duplicated(weight))
[1] 0
                                                                                           Hide
sum(duplicated(hourly_steps))
[1] 0
                                                                                           Hide
# Remove duplicates and drop null values
daily_sleep <- daily_sleep[!duplicated(daily_sleep),]</pre>
```

```
# Confirming duplicates in sleep table were removed
sum(duplicated(daily_sleep))
```

```
[1] 0
```

Here, I'll focus on formatting, consistent column names, and splitting "Date" and "Time" into their own separate columns.

Hide

```
# split datetime into its own columns "Date", "Time" and rename columns for consistency.
weight <- separate(data = weight, col = Date, into = c('Date', 'Time'), sep = ' ')</pre>
daily_sleep <- separate(data = daily_sleep, col = SleepDay, into = c('Date', 'Time'), se</pre>
         p = ' ')
hourly_steps <- separate(data = hourly_steps, col = ActivityHour, into = c('Date', 'Tim
         e'), sep = ' ')
colnames(daily activity)[2]="Date"
# formatting variables.
daily_activity <- daily_activity %>%
  mutate(Date = as_datetime(Date, format = "%m/%d/%Y"))
daily_sleep <- daily_sleep %>%
  mutate(Date = as_datetime(Date, format ="%m/%d/%Y"))
hourly steps<- hourly steps %>%
  mutate(Date = as_datetime(Date, format ="%m/%d/%Y"))
weight <- weight %>%
  mutate(Date = as_datetime(Date, format ="%m/%d/%Y"))
```

3.3 Checking variables

```
# Checking variables
str(daily_activity)
```

```
'data.frame': 940 obs. of 14 variables:
 $ Id
                          : num 1.5e+09 1.5e+09 1.5e+09 1.5e+09 ...
                          : POSIXct, format: "2016-04-12" "2016-04-13" "2016-04-14" "201
 $ Date
6-04-15" ...
 $ TotalSteps
                          : int 13162 10735 10460 9762 12669 9705 13019 15506 10544 981
9 ...
 $ TotalDistance
                          : num 8.5 6.97 6.74 6.28 8.16 ...
 $ LoggedActivitiesDistance: num 00000000000...
 $ VeryActiveDistance
                          : num 1.88 1.57 2.44 2.14 2.71 ...
 $ ModeratelyActiveDistance: num
                                0.55 0.69 0.4 1.26 0.41 ...
 $ LightActiveDistance
                                6.06 4.71 3.91 2.83 5.04 ...
                          : num
 $ SedentaryActiveDistance : num 00000000000 ...
 $ VeryActiveMinutes
                         : int 25 21 30 29 36 38 42 50 28 19 ...
 $ FairlyActiveMinutes
                        : int 13 19 11 34 10 20 16 31 12 8 ...
 $ LightlyActiveMinutes
                         : int 328 217 181 209 221 164 233 264 205 211 ...
 $ SedentaryMinutes
                          : int 728 776 1218 726 773 539 1149 775 818 838 ...
 $ Calories
                          : int 1985 1797 1776 1745 1863 1728 1921 2035 1786 1775 ...
```

4 Analyze

I'll set up a common theme for plots in the analysis here before I start. This makes our visuals more streamline and consistent.

```
# Creating common theme for plots
custom_theme <- function() {</pre>
  theme(
    panel.border = element_rect(colour = "black",
                                 fill = NA,
                                 linetype = 1),
    panel.background = element rect(fill = "white",
                                     color = 'grey50'),
    panel.grid.minor.y = element_blank(),
    axis.text = element text(colour = "black",
                              face = "italic",
                              family = "Helvetica"),
    axis.title = element_text(colour = "black",
                               family = "Helvetica"),
    axis.ticks = element_line(colour = "black"),
    plot.title = element_text(size=23,
                               hjust = 0.5,
                               family = "Helvetica"),
    plot.subtitle=element_text(size=16,
                                hjust = 0.5),
    plot.caption = element_text(colour = "black",
                              face = "italic",
                              family = "Helvetica")
  )
}
```

4.1 Smart Device Usage

To really dig into consumer behaviors, we'll need to understand how the devices are being used and for what purposes. We will do this by grouping the datasets daily_activity, daily_sleep, and weight. This will allow us to find the distinct number of participants, the frequencies they're using smart devices, as well as the distribution.

4.1.1 Grouping users

```
# Grouping daily activity for daily averages of users
daily_activity_user_summary <- daily_activity %>%
 group by(Id) %>%
 summarise(n = n(), steps = round(mean(TotalSteps)), calories = round(mean(Calories)),
           VeryActiveMinutes = round(mean(VeryActiveMinutes)),
           FairlyActiveMinutes = round(mean(FairlyActiveMinutes)),
           LightlyActiveMinutes = round(mean(LightlyActiveMinutes)),
           SedentaryMinutes = round(mean(SedentaryMinutes)))
# Grouping sleep log by user
daily_sleep_user_summary <- daily_sleep %>%
  group by(Id) %>%
  summarise(n=n(), averageTimeAsleep = mean(TotalMinutesAsleep), averageTimeInBed = mean
         (TotalTimeInBed))
# Grouping weight log by user
weight_user_summary <- weight %>%
  group by(Id) %>%
  summarise(n=n(), weight_lbs = mean(WeightPounds), max_weight = max(WeightPounds), min_w
         eight = min(WeightPounds), averageBMI = mean(BMI))
n_distinct(daily_activity_user_summary$Id)
[1] 33
                                                                                        Hide
n distinct(daily sleep user summary$Id)
[1] 24
                                                                                        Hide
n_distinct(weight_user_summary$Id)
[1] 8
```

Participant numbers in this activity are 33 for activity, 24 for sleep, and 8 for weight datasets.

If we categorize the users based on how often they log per day, then group the data based on the categories, we will be able see the total number, and percentage of users in each category. Which will give us a better picture of how the devices are being used.

To do this, I'll start by categorize them into "low", "medium" and "regular" for usage of 0-10, 11-20, and 21-31 days.

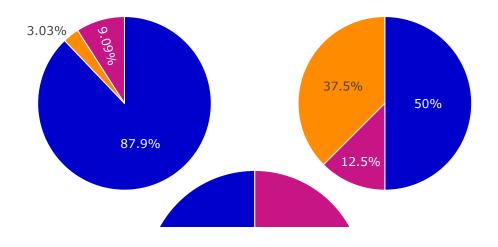
After grouping the data, we'll pull the total number and percentage so we can create a visualization of the distribution by usage for all three types of health data.

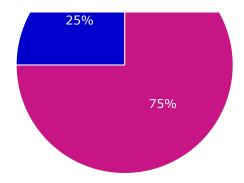
4.1.2 Assigning categories, grouping, sorting and viewing the usage distribution

```
# Assigning categories to users based on number of days logged
daily activity user summary$Usage <- ifelse(daily activity user summary$n<=10,"Low",
                ifelse(daily activity user summary$n>10 & daily activity user summary$n<2
         1, "Medium",
                        "Regular"))
daily sleep user summary$Usage <- ifelse(daily sleep user summary$n<=10,"Low",</pre>
                ifelse(daily sleep user summary$n>10 & daily sleep user summary$n<21, "Me
         dium", "Regular"))
weight user summary$Usage <- ifelse(weight user summary$n<=10,"Low",</pre>
                ifelse(weight_user_summary$n>10 & weight_user_summary$n<21, "Medium", "Re
         gular"))
# Grouping users based on number of days logged
daily_activity_usage <- daily_activity_user_summary %>%
  group by(Usage) %>%
  summarise(userCount=n(), average_usage= round(mean(n),0))
daily_sleep_usage <- daily_sleep_user_summary %>%
  group by(Usage) %>%
  summarise(userCount=n(), average_usage= round(mean(n),0))
weight usage <- weight user summary %>%
  group_by(Usage) %>%
  summarise(userCount=n(), average usage= round(mean(n),0))
# Sorting categories based on the number of users in each category
daily activity usage <- daily activity usage[order(-daily activity usage$average usage),]
daily_sleep_usage <- daily_sleep_usage[order(-daily_sleep_usage$average_usage),]</pre>
weight_usage <- weight_usage[order(-weight_usage$average_usage),]</pre>
# Adding percentage column for the number of users in each category
daily_activity_usage$perc <-scales::percent(</pre>
  daily_activity_usage$userCount/sum(daily_activity_usage$userCount))
daily sleep usage$perc <- scales::percent(</pre>
  daily sleep usage$userCount/sum(daily sleep usage$userCount))
weight usage$perc <- scales::percent(</pre>
```

```
weight usage$userCount/sum(weight usage$userCount))
# Visualizing the representation of usage
colors <- c("mediumblue" , "mediumvioletred", "darkorange" )</pre>
colors1 <- c("mediumblue", "mediumvioletred", "darkorange" )</pre>
fig usage <- plot ly()</pre>
fig_usage <- fig_usage %>% add_pie(data = daily_activity_usage, labels = ~Usage, values =
         ~userCount,
                       name = "Activity", domain = list(x = c(0, 0.4), y = c(0.4, 1)),
                        marker = list(colors = colors, line = list(color = '#FFFFFF', wid
         th = 1)))
fig usage <- fig usage %>% add pie(data = daily sleep usage, labels = ~Usage, values = ~u
         serCount,
                       name = "Sleep", domain = list(x = c(0.6, 1), y = c(0.4, 1)),
                       marker = list(colors = colors, line = list(color = '#FFFFFF', widt
         h = 1)),
                       showlegend = TRUE)
fig_usage <- fig_usage %>% add_pie(data = weight_usage, labels = ~Usage, values = ~userCo
         unt,
                       name = "Weight", domain = list(x = c(0.25, 0.75), y = c(0, 0.6)),
                      marker = list(colors = colors1, line = list(color = '#FFFFFF', widt
         h = 1)))
fig_usage <- fig_usage %>% layout(title = "Usage distribution in activity, sleep and weig
         ht data sets", showlegend = F,
         xaxis = list(showgrid = FALSE, zeroline = FALSE, showticklabels = FALSE),
         yaxis = list(showgrid = FALSE, zeroline = FALSE, showticklabels = FALSE))
fig_usage
```

Usage distribution in activity, sleep and weight data sets





Hide

NA

NA

NA

Here we can see that 87.9% of users are regularly logging when it comes to daily activity. We have 9.09% medium, and 3.03% low frequency users.

However, if we look at the charts for sleep and weight we can see that they're both being underutilized. Sleep logs show only 50% of users are logging regularly and weight has a mere 25%.

Key takeaway: Users are not logging their sleep and weight as often. Providing the devices with a feature to remind users to log activities would be helpful.

4.1.3 Monitoring Inactivity

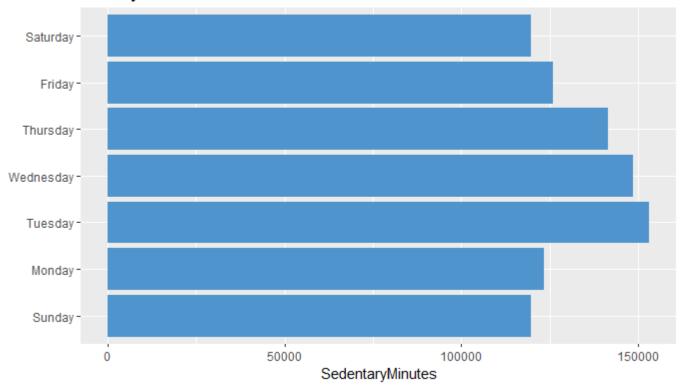
```
# Creating a Weekday category for further evaluation.

Date <- daily_activity %>% distinct(Date)
Date$WeekDay <- weekdays(Date$Date)
daily_activity <- merge(daily_activity, Date, by= "Date")

# mapping our Weekday category with activity logs to see any trends of inactive logging.

ggplot(data=daily_activity)+
  geom_col(mapping=aes(x=SedentaryMinutes,y=factor(WeekDay,levels=c("Sunday","Monday","Tu esday", "Wednesday", "Thursday","Friday","Saturday"))),fill='steelblue3')+labs(t itle="Weekly Inactive Minutes",y= " ", caption = 'Data Source: FitBit Fitness Tracker Data')</pre>
```

Weekly Inactive Minutes



Data Source: FitBit Fitness Tracker Data

Users are most inactive Tuesday to Thursday. These days could be spiked up higher due to a normal work week.

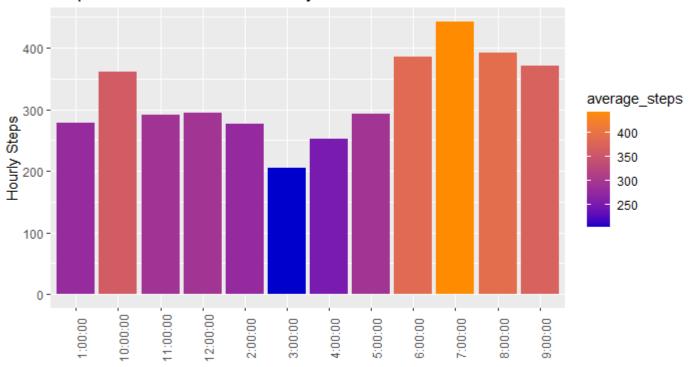
Key takeaway: Providing reminders or notifications for inactivity can also help encourage movement when users have been inactive for too long.

4.2 Steps

4.2.1 Analyse Hourly Steps

Now, let's look at is when users are most active.

Steps taken each hour of the day



Data Source: FitBit Fitness Tracker Data

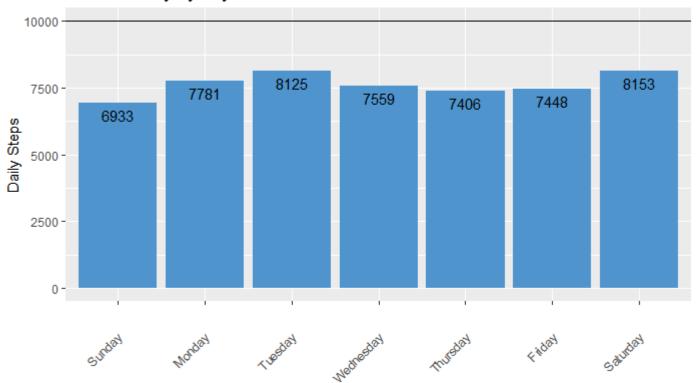
Users are most active between the hours of 5:30p.m.-9:30p.m., and again around 10:00a.m., which is consistent with a modern work schedule.

Key takeaway: It appears that our audience are mostly corporate workers who utilize their lunch and after work hours for movement. Possible recommendation would be articles on how to achieve movement while at work.

4.2.2 Daily step activity

```
# Checking users' daily activity throughout the week.
weekday_steps <- daily_activity %>%
  mutate(weekday = weekdays(Date))
weekday steps$weekday <-ordered(weekday steps$weekday, levels=c("Sunday", "Monday", "Tuesd</pre>
         ay", "Wednesday", "Thursday", "Friday", "Saturday"))
# Grouping by weekday
weekday_steps <-weekday_steps%>%
  group_by(weekday) %>%
  summarize (daily steps = mean(TotalSteps))
# Visualizing users activity by day
ggplot(weekday_steps,aes(x=weekday, y=daily_steps)) +
  geom col(fill = "steelblue3") +
  geom_hline(yintercept = 10000) +
  geom_text(data=weekday_steps,aes(label = round(daily_steps), vjust = 1.5))+
labs(title="Users activity by day",
    x= " ",
    y = "Daily Steps",
    caption = 'Data Source: FitBit Fitness Tracker Data')+
  theme(axis.text.x = element text(angle = 45, vjust = 0.5, hjust = 1))
```

Users activity by day



Data Source: FitBit Fitness Tracker Data

In this bar chart, we can see the difference between days of the week. Noting that **Tuesdays** and **Saturdays** are the best day for users'.

```
[1] 79
```

79% of our users average below the recommended 10,000 steps a day (per CDC guidelines). Users get the highest amount of steps on Saturdays, and the least on Sundays. During the week their step count is generally lower.

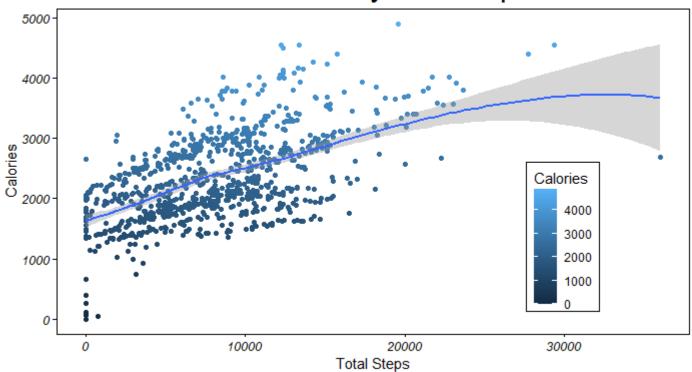
Key takeaway: To help users meet their target step count, Bellabeat can provide notifications and reminders to walk more when inactive and at specific times in the day.

4.3 Calories burned

4.3.1 Calories burned by steps

```
# Checking Calories burned by Total Steps
daily_activity %>%
  group by(TotalSteps, Calories) %>%
  ggplot(aes(x = TotalSteps , y = Calories, color = Calories)) +
  geom_point() +
  geom_smooth() +
  custom_theme() +
  theme(legend.position = c(.8, .3),
        legend.spacing.y = unit(1, "mm"),
        panel.border = element_rect(colour = "black", fill=NA),
        legend.background = element_blank(),
        legend.box.background = element_rect(colour = "black")) +
  labs(title = 'Calories burned by total steps taken',
       y = 'Calories',
       x = 'Total Steps',
       caption = 'Data Source: FitBit Fitness Tracker Data')
```

Calories burned by total steps taken



Data Source: FitBit Fitness Tracker Data

In the above graph, we can clearly see a positive correlation between Steps and Calories burned. To check the correlation, we will use the Pearson Correlation Coefficient which will measure the linear correlation between the two variables. To read more, click here

(https://en.wikipedia.org/wiki/Pearson_correlation_coefficient).

```
Hide
```

```
# Running the Pearsons Correlation Coefficient.

cor.test(daily_activity$TotalSteps, daily_activity$Calories, method = 'pearson', conf.lev
    el = 0.95)
```

```
Pearson's product-moment correlation

data: daily_activity$TotalSteps and daily_activity$Calories

t = 22.472, df = 938, p-value < 2.2e-16

alternative hypothesis: true correlation is not equal to 0

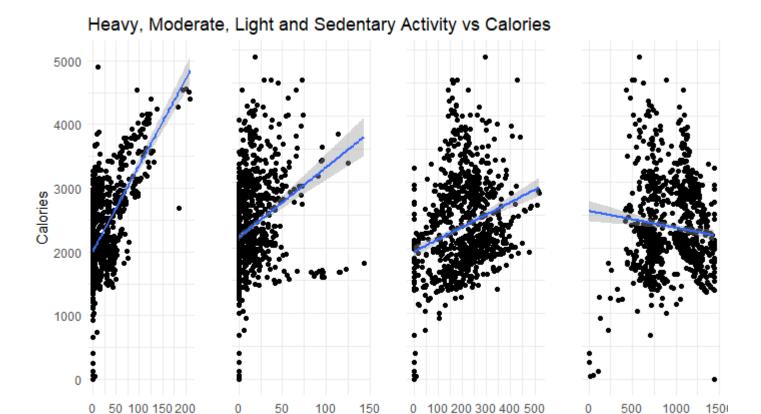
95 percent confidence interval:
    0.5483688    0.6316184

sample estimates:
    cor
    0.5915681
```

We can see that the correlation is almost 60%. This means that there is a strong relationship between steps and calories burned.

Key takeaway: There is a strong relationship between total steps taken and calories burned. Simply put, the more steps you take the more calories you burn.

4.3.2 Calories Burned by activity level



There is a positive correlation between the type of activity and the calories burned. Meaning the more active you are, the more calories you burn, and vice verse.

Lightly Active

Moderately Active

Key takeaway: Staying active will make a huge difference in the amount of calories you burn on a daily basis.

4.4 Exercise

Heavily Active

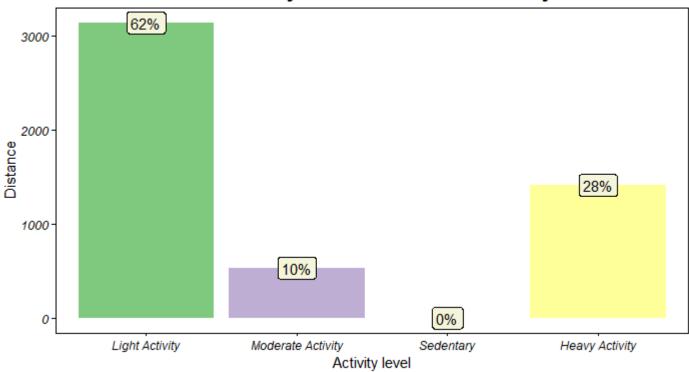
4.4.1 Intensity of exercise activity

Hide

Sedentary

```
# Checking users' activity levels.
daily_activity %>%
  select(VeryActiveDistance,
         ModeratelyActiveDistance,
         LightActiveDistance, SedentaryActiveDistance) %>%
  summarise(across(everything(), list(sum))) %>%
  gather(activities, value) %>%
  mutate(ratio = value / sum(value),
         label = percent(ratio %>% round(4))) %>%
mutate(activities = factor(activities,
                          labels = c('Light Activity', 'Moderate Activity', 'Sedentary', 'H
         eavy Activity'))) %>%
  ggplot(aes(x = (activities),
             y = value,
             label = label,
             fill = activities)) +
  geom_bar(stat='identity') +
  geom_label(aes(label = label),
             fill = "beige",
             colour = "black",
             vjust = 0.5) +
  custom_theme() +
  scale fill brewer(palette="Accent") +
  theme(legend.position="none") +
    title = "Intensity of exercise activity",
    x = "Activity level",
    y = "Distance",
    caption = 'Data Source: FitBit Fitness Tracker Data'
  )
```

Intensity of exercise activity



Data Source: FitBit Fitness Tracker Data

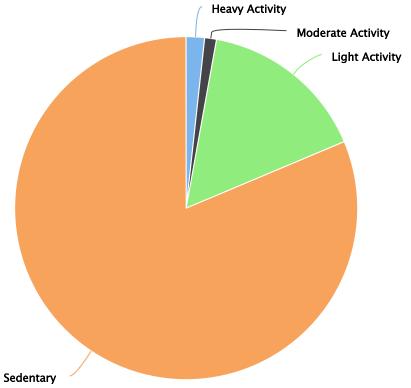
The most common exercise activity level is **light**.

Key takeaway: Users seem to prefer lighter activities. Adding in-app articles or even a guided exercise program could bring more engagement.

4.4.2 Distribution of daily activity level

```
# Checking the Distribution % of daily activity levels.
daily_activity %>%
  select(VeryActiveMinutes,
         FairlyActiveMinutes,
         LightlyActiveMinutes,
         SedentaryMinutes) %>%
  summarise(across(everything(), list(sum))) %>%
  gather(active_level, minutes) %>%
  mutate(active_level = factor(active_level,
                          labels = c('Moderate Activity','Light Activity',
                                      'Sedentary', 'Heavy Activity'))) %>%
  hchart('pie', hcaes(x = active_level, y = minutes)) %>%
  hc_title(text = "Distribution of daily activity level in minutes",
           style = list(fontFamily = "Helvetica", fontSize = "30px"),
           align = "center") %>%
  hc_tooltip(pointFormat = "<b>Value:</b> {point.y} <br>
                 <b>Percentage</b> {point.percentage:,.2f}%") %>%
  hc_credits(
    enabled = TRUE,
    text = "<em>Data Source: FitBit Fitness Tracker Data</em></span>",
    style = list(fontSize = "12px", color = 'black',type = "spline")
```

Distribution of daily activity level in minutes



Data Source: FitBit Fitness Tracker Data

Above we can see that the majority of people are **sedentary** during the day.

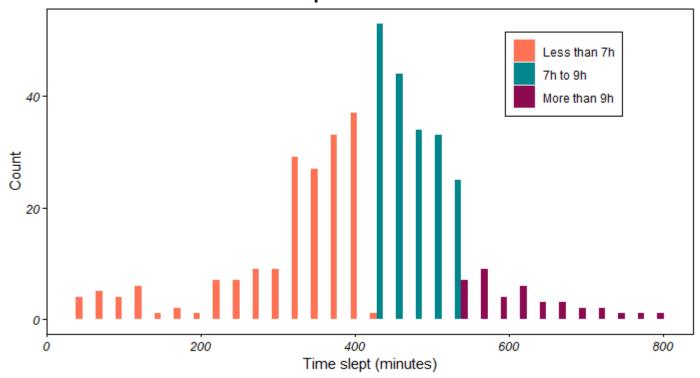
Key takeaway: Movement reminders would help reduce this number.

4.5 Sleep

4.5.1 Sleep distribution

```
# Distribution sleep time.
daily_sleep %>%
  select(TotalMinutesAsleep) %>%
  drop_na() %>%
  mutate(sleep_quality = ifelse(TotalMinutesAsleep <= 420, 'Less than 7h',</pre>
                         ifelse(TotalMinutesAsleep <= 540, '7h to 9h',
                          'More than 9h'))) %>%
  mutate(sleep_quality = factor(sleep_quality,
                          levels = c('Less than 7h','7h to 9h',
                                      'More than 9h'))) %>%
  ggplot(aes(x = TotalMinutesAsleep, fill = sleep_quality)) +
  geom_histogram(position = 'dodge', bins = 30) +
  custom theme() +
  scale_fill_manual(values=c("coral1", "turquoise4", "deeppink4")) +
  theme(legend.position = c(.80, .80),
        legend.title = element_blank(),
        legend.spacing.y = unit(0, "mm"),
        panel.border = element_rect(colour = "black", fill=NA),
        legend.background = element_blank(),
        legend.box.background = element_rect(colour = "black")) +
  labs(
    title = "Sleep distribution",
    x = "Time slept (minutes)",
    y = "Count",
    caption = 'Data Source: FitBit Fitness Tracker Data'
  )
```

Sleep distribution



Data Source: FitBit Fitness Tracker Data

We can see by this graph that users sleep averages to about 300 to 520 minutes (or 5 to 8 hours) of sleep each day.

Key takeaway: according to the CDC guidelines, users should be getting approximately 7-9 hours of sleep each night. Users are not quite meeting this recommended goal. Developing an in-app sleep routine or schedule would help users meet their sleep goals. Articles about sleep routines would be helpful as well.

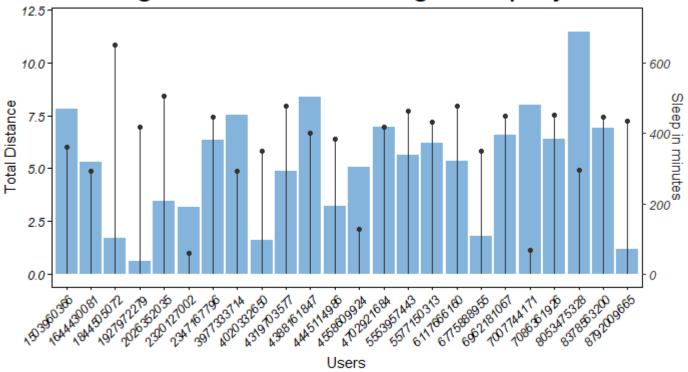
4.5.2 Sleep vs distance covered

```
Hide
```

```
# Merging daily activity and daily sleep for sleep analysis
daily_sleep_activity <- merge(daily_activity, daily_sleep, by = "Id")</pre>
```

```
# Checking Sleep vs. Distance Covered.
daily_sleep_activity %>%
  select(Id, TotalDistance, TotalMinutesAsleep) %>%
  group_by(Id) %>%
  summarise_all(list(~mean(., na.rm=TRUE))) %>%
  drop na() %>%
  mutate(Id = factor(Id)) %>%
  ggplot() +
  geom_bar(aes(x = Id, y = TotalDistance), stat = "identity", fill = 'steelblue3', alpha
         = 0.7) +
  geom_point(aes(x = Id, y = TotalMinutesAsleep/60), color = 'gray20') +
  geom\_segment(aes(x = Id, xend = Id, y = 0, yend = TotalMinutesAsleep/60), color = 'gray
         20' , group = 1) +
  custom_theme() +
  scale_y_continuous(limits=c(0, 12), name = "Total Distance",
    sec.axis = sec_axis(~.*60, name = "Sleep in minutes")) +
  theme(axis.text.x = element_text(angle = 45, hjust = 1)) +
  theme(axis.title.y.right = element text(color = "gray20"),
        axis.ticks.y.right = element_line(color = "gray20"),
        axis.text.y.right = element_text(color = "gray20")) +
  labs(
    title = "Average distance vs average sleep by user",
    x = "Users",
    caption = 'Data Source: FitBit Fitness Tracker Data'
  )
```

Average distance vs average sleep by user



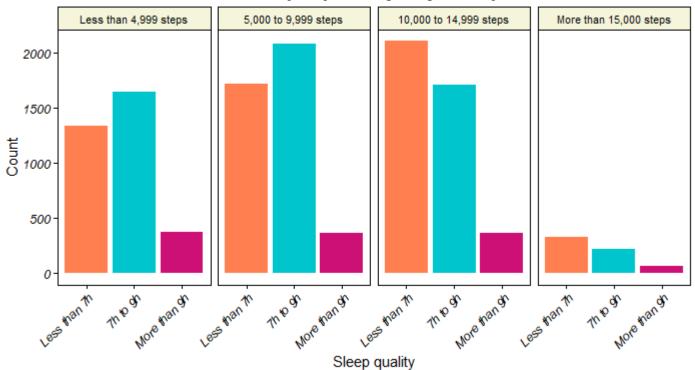
Data Source: FitBit Fitness Tracker Data

We can see that moving a greater distance doesn't equate to a better nights sleep (on average). Let's look into this further by checking the sleep quality vs step totals.

4.5.3 Sleep quality vs Step totals

```
# Checking Sleep Quality vs. Step Totals.
daily_sleep_activity %>%
  select(TotalMinutesAsleep, TotalSteps) %>%
  mutate(sleep_quality = ifelse(TotalMinutesAsleep <= 420, 'Less than 7h',</pre>
                         ifelse(TotalMinutesAsleep <= 540, '7h to 9h',
                         'More than 9h'))) %>%
 mutate(active level = ifelse(TotalSteps >= 15000, 'More than 15,000 steps',
                        ifelse(TotalSteps >= 10000,'10,000 to 14,999 steps',
                        ifelse(TotalSteps >= 5000, '5,000 to 9,999 steps',
                        'Less than 4,999 steps')))) %>%
  select(-c(TotalMinutesAsleep, TotalSteps)) %>%
  drop_na() %>%
  group by(sleep quality, active level) %>%
  summarise(counts = n()) %>%
  mutate(active_level = factor(active_level,
                                levels = c('Less than 4,999 steps',
                                            '5,000 to 9,999 steps',
                                            '10,000 to 14,999 steps',
                                            'More than 15,000 steps'))) %>%
 mutate(sleep_quality = factor(sleep_quality,
                          levels = c('Less than 7h','7h to 9h',
                                      'More than 9h'))) %>%
  ggplot(aes(x = sleep_quality,
             y = counts,
             fill = sleep quality)) +
  geom_bar(stat = "identity") +
  custom_theme() +
  scale fill manual(values=c("coral", "turquoise3", "deeppink3")) +
  facet wrap(~active level, nrow = 1) +
  theme(legend.position = "none") +
  theme(axis.text.x = element text(angle = 45, hjust = 1)) +
  theme(strip.text = element text(colour = 'black', size = 8)) +
  theme(strip.background = element_rect(fill = "beige", color = 'black'))+
  labs(
    title = "Sleep quality by steps",
    x = "Sleep quality",
   y = "Count",
    caption = 'Data Source: FitBit Fitness Tracker Data'
  )
```

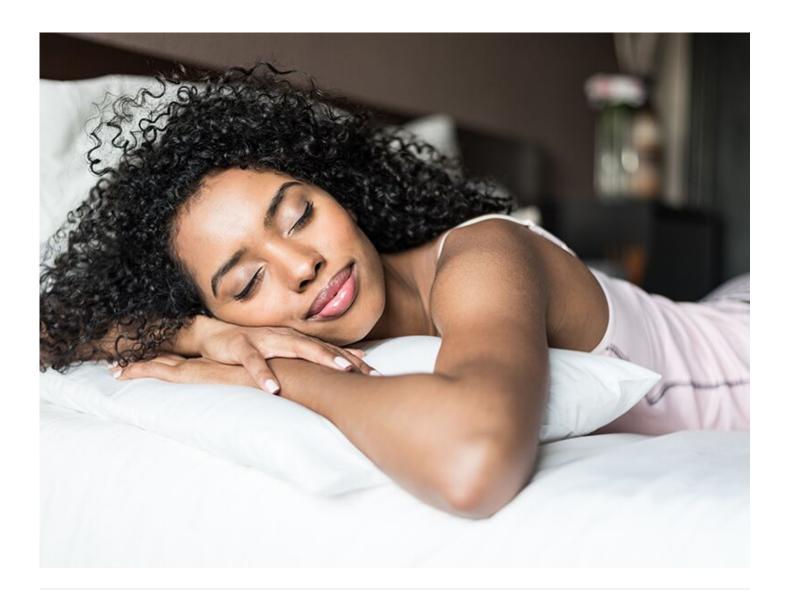
Sleep quality by steps



Data Source: FitBit Fitness Tracker Data

Here we can see that the best sleep on average is achieved when the users total sleep does not exceed 9,999 steps a day.

Key takeaway: Users sleep quality is the best when they stay within their step goals.



5 Share

5.1 Key takeaways

logging:

1. Users are not logging their sleep and weight as often. Providing the devices with a feature to remind users to log activities would be helpful.

Movement:

- 1. Providing reminders or notifications for inactivity can help encourage movement when users have been inactive for too long.
- 2. To help users meet their target step count, Bellabeat can provide notifications and reminders to walk more when inactive and at specific times in the day.
- 3. In order to create a habit of exercising every day, Bellabeat could send a notification at a specific time for the user to remain consistent throughout the week. Reminding users that even light activity, is still activity.

Calories:

1. Calories are burnt by the steps taken daily. Based on users' objectives, Bellabeat could recommend a minimum number of steps for users to take to encourage them to achieve their goals throughout the day.

Activities:

 Users seem to prefer lighter activities. Adding in-app articles or even a guided exercise program could bring more engagement.

Sleep:

- 1. According to the CDC guidelines, users should be getting approximately 7-9 hours of sleep each night. Users are not quite meeting this recommended goal. Developing an in-app sleep routine or schedule would help users meet their sleep goals.
- 2. Studies have shown that a routine before bed can help achieve a better sleep. Bellabeat could send a reminder to start that routine at a certain time and recommend activities to relax and improve sleep. Articles about sleep routines would be helpful as well.
- 3. The data shows that in order to sleep better the best type of exercise is light to moderate (less than 10,000 steps). Bellabeat could loop this recommendation into the above reminder by encouraging light movement that could better suit their physical needs during the workweek.

Engagement:

- 1. Bellabeats main focus is to create more engagement with their users by providing a good consumer experience. It is easy to gain a following, but the idea is to maintain one as well and prevent any decrease in monthly users. That's why it is important to inform users how our services will benefit them in the long run. Small things such as congratulating a user for walking a farther distance today compared to yesterday will go a long way.
- 2. It appears that our audience are mostly corporate workers who utilize their lunch and after work hours for movement and exercise. A possible recommendation would be to add articles on how to achieve movement while at work.
- 3. A great way Bellabeat could motivate users is also recommending some mindful eating habits and recipe articles within the Bellabeat app.
- 4. Providing quarterly or annual health reports could prove to encourage ongoing user engagement.
- 5. A recommended diet plan based off of users BMI or health status can help users be more knowledgeable of their health.
- 6. 1 month free trials can help more users sign up for this service.
- 7. Establishing a social media presence can help consumers learn more about what services Bellabeat offers.



5.2 Recomendations

- Logging, inactivity, step goal, exercise and sleep routine reminders and notifications.
- Recommendation on minimum steps throughout the day to encourage users.
- In-app articles on exercise including one specifically geared towards corporate workers.
- In-app guided exercise program.
- In-app sleep routines or schedules.
- Good consumer experiences, such as congratulating users for reaching higher milestones than the previous days.
- Quarterly or annual health reports for members.
- Diet plan based off of users BMI or health report.
- 1 month free trials to bring in more consumers.
- Establishing a social media presence to help consumers learn more about our services.

Thank you for reading. If you would like to view more of my work, you can access my portfolio here ().