



CenterPointEnergy.com

CUSTOMER
TIMOTHY MARX

SERVICE ADDRESS
4530 Mayfair St, Bellaire, TX 77401-2603

ACCOUNT NUMBER
6400430575-7
DATE MAILED
Mar 14, 2017

AUTOPAY DATE **Mar 29, 2017**
AMOUNT DUE **\$ 32.23**

Page 1 of 4

Gas leak or emergency

Leave immediately, then call
888-876-5786, 24 hours a day

Customer service

713-659-2111 or 800-752-8036
Monday - Friday, 7 am - 7 pm

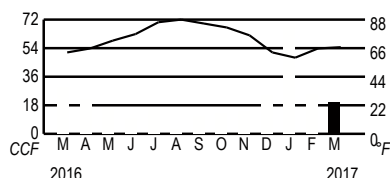
Call before you dig

Call 811
24 hours a day

Comments

PO Box 2628
Houston, TX 77252-2628

Your usage in a glance



| Previous usage | Usage this month | Average daily temperature | | |
|-----------------------------|------------------|---------------------------|------------|------------|
| | | 1 year ago | Last month | This month |
| Total CCF used | 29 | 25 | 20 | |
| Average daily gas use (CCF) | 1.0 | 0.9 | 0.7 | |
| Average daily temperature | 62 | 65 | 66 | |
| Days in billing period | 29 | 29 | 28 | |

To better understand your home energy usage and learn energy savings tips, visit CenterPointEnergy.com/myenergyanalyzer

To report gas leaks, carbon monoxide and other gas emergencies, please call 1-888-876-5786. We appreciate your understanding that billing inquiries cannot be answered on this line.

ACCOUNT SUMMARY

| | |
|--|-----------------|
| Previous gas amount due | \$ 35.04 |
| Payment Feb 28, 2017 | - 35.04 |
| Current gas charges (Details on page 2) | + 32.23 |
| DO NOT PAY - Total amount due to be drafted | \$ 32.23 |

How to pay your bill

Online

Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Please keep this portion for your records

Phone

Call 713-659-2111 and make a payment using your checking or savings account, or by debit or credit card.

In person

To find a payment location, visit: CenterPointEnergy.com/paybill or call 713-659-2111.

Mail

To mail a payment, send to:
PO Box 4981
Houston, TX 77210-4981



ACCOUNT NUMBER **6400430575-7**

Has your AutoPay bank account changed? See form on back of stub.

AUTOPAY DATE **Mar 29, 2017**
AMOUNT DUE **\$ 32.23**

00004549 1

TIMOTHY MARX
4530 MAYFAIR ST
BELLAIRE, TX 77401-2603

Your bill is scheduled to be paid automatically by bank draft on the due date Mar 29, 2017. Your bank draft is set up for:
BANK OF AMERICA N.A.

0940115767656

008200640043057570000000032230000000322380



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DEFINITIONS

CCF 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

Customer charge and base amount. Covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

Gas Cost Adjustment (GCA) is the cost CenterPoint Energy pays for the gas it delivers to its customers.

Storage inventory charge allows the Company the opportunity to recover the regulated carrying cost of its investment in storage.

Reimbursement of local franchise fee is a fee paid to the city for the company's use of right-of-way in streets and alleys.

Reimbursement of state gross receipts tax is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 713-659-2111.

Current gas charges

Rate: R-2094

Meter Number **Day Billing Period**
3790900102586 28

| Billing Period | Current Reading | - | Previous Reading | = | Usage |
|--------------------------------------|-----------------|---|------------------|---|---------------------------|
| 02/08/17 - 03/08/17 | 6763 | | 6743 | | 20 CCF |
| Customer charge | | | | | \$ 16.75 |
| Storage inventory charge | | | | | 20 CCF x \$ 0.00298 0.06 |
| Base amount | | | | | 20 CCF x \$ 0.08514 1.70 |
| Gas cost adjustment | | | | | 20 CCF x \$ 0.57363 11.47 |
| Reimbursement of local franchise fee | | | | | 1.61 |
| Reimbursement of State GRT | | | | | 0.64 |
| Total current charges | | | | | \$ 32.23 |

Your account, managed your way

Sign up at CenterPointEnergy.com/myaccount

- **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.
- **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

- **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!

- **Even out the highs and lows of your monthly bills.** Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.

- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

- **Other services.** Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit CenterPointEnergy.com/selfservice if you'd prefer not to register.

- **Moving?** Please call us at 713-659-2111 at least two weeks before you move, or complete the forms at CenterPointEnergy.com/selfservice

Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981

Has your AutoPay bank account changed?

To update your bank account information, please sign and date this form and return it with this month's payment, using one of your new checks. Money orders do not qualify for enrollment or updating. Your next bill will be automatically deducted from the account listed on your check. For more information or to update your banking information electronically, go to CenterPointEnergy.com/autopay.

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date

Get natural gas heating system inspected, tuned up by a certified technician

Safeguard your home and family against carbon monoxide exposure and keep your system running efficiently.

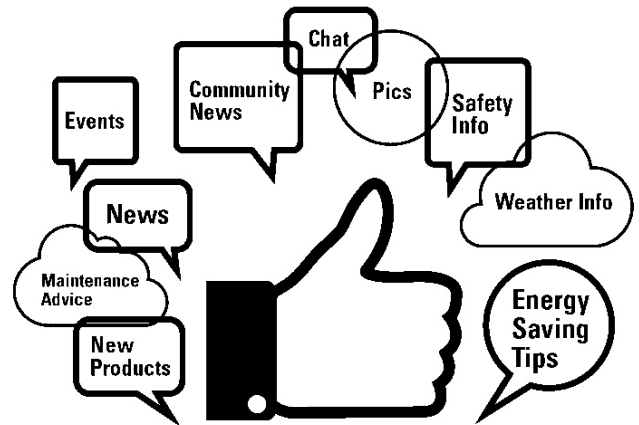


An annual inspection should include:

- Looking at the heat exchanger to ensure it's not cracked or rusted.
- Examining the burner area to make sure it's clean and producing a clear blue flame.
- Checking vents and pipes to make sure they are clear of debris, obstructions, gaps, leaks, spaces and are not rusted through.

CenterPointEnergy.com/CarbonMonoxide

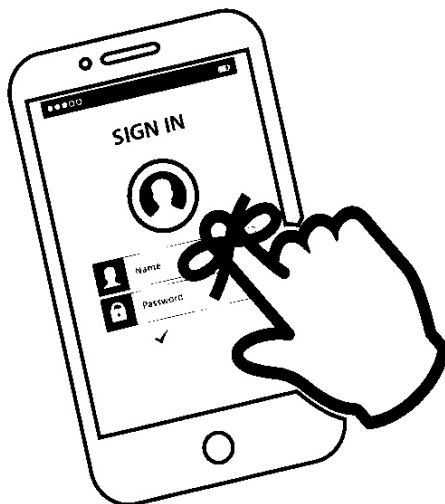
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Like us on Facebook

Connect with us at **Facebook.com/CenterPointEnergy** for energy saving tips, community news, weather info, home maintenance advice and some pet pics that will make you smile.

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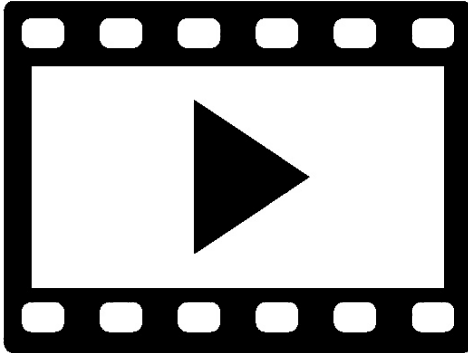
Remember: *My Account* is MOBILE FRIENDLY!

Doing business with us is easy and convenient, whether you're at home or away.

Our web pages automatically re-size for your desktop, tablet or smartphone.

Log in at **CenterPointEnergy.com/MyAccount**.

163200_CNP



Did you know...

Natural gas is a better energy choice than electricity for things like home heating, water heating, cooking and drying clothes?

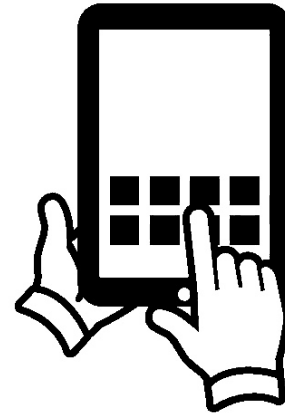
It costs less to use and is better for the environment.

Watch a 30-second video to learn more.

CenterPointEnergy.com/NaturalGasBenefits

Investing in infrastructure, technology, and services – to make your life better

163734_LA



See how your energy use adds up

Our energy calculator will help you learn the cost and emissions differences between natural gas, electricity and propane. You can also compare the benefits of high-efficiency natural gas equipment.

**CenterPointEnergy.com/
MyEnergyAnalyzer**

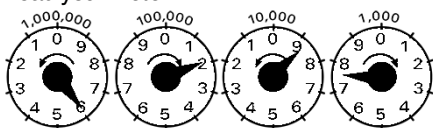
163054

A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-296-9815. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "100-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "100-thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "100-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.