

SHAHBAZ ALI MIKRANI

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PROFESSIONAL SUMMARY

System Administrator & Cybersecurity Enthusiast with hands-on experience managing Windows and Linux systems, maintaining secure network infrastructure, and supporting enterprise IT operations. CompTIA Security+ certified with strong knowledge of system security controls, LAN/WAN networking, firewall and antivirus management, access control, and data protection. Proven ability to ensure system availability, reduce downtime, and support security best practices in day-to-day operations. Actively transitioning toward System Administration and Entry-Level Cybersecurity roles.

CORE SKILLS

System Administration: Windows OS & Windows Server fundamentals, Linux basics, system installation & configuration, user and access management, patching & updates

Networking: LAN/WAN administration, TCP/IP, DNS/DHCP basics, VPN configuration, network troubleshooting

Cybersecurity: Firewall & antivirus management, access control, system hardening, vulnerability awareness, backup & recovery, risk mitigation (Security+ aligned)

IT Support & Remote Tools: AnyDesk, TeamViewer, Quick Assist, hardware & peripheral troubleshooting

Scripting & Tools: Python (basic automation), Linux shell basics, VS Code, GitHub, Jupyter Notebook

Productivity: Microsoft Office Suite (2007–2024)

PROFESSIONAL EXPERIENCE

System Administrator / IT Support | Elite Design and Build Pvt. Ltd. | Nepal

Nov 2022 – Present - Administer and maintain Windows-based systems for 50+ users, ensuring system stability and performance - Install, configure, and update operating systems, business applications, and security patches - Manage LAN/WAN infrastructure and resolve network connectivity issues to minimize downtime - Configure and monitor firewall, antivirus, and access controls to protect systems and organizational data - Implement and test regular data backup and recovery procedures to ensure business continuity - Enforce basic security best practices including password policies and endpoint protection - Provide second-level technical support and conduct user awareness sessions on security and system usage - Collaborate with management to evaluate and deploy new technologies aligned with operational and security needs

INTERNSHIP & TRAINING

Social Media Marketing Intern | International Model United Nations (via Internshala)
June 2020 – July 2021

Machine Learning Workshop Participant | Sands Centre for Innovation & Testing, Chennai
March 2019

CERTIFICATIONS

- CompTIA Security+ (SY0-601)
 - Introduction to Cyber Security
 - Introduction to Ethical Hacking
 - Introduction to Cyber Crime
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EDUCATION

Bachelor of Technology in Computer Science Engineering
Bharath Institute of Higher Education & Research
July 2018 – May 2022

+2 Higher Secondary
Dr. Zakir Hussain High School
June 2015 – July 2017

SOFT SKILLS

- Analytical thinking and incident troubleshooting
- Documentation and attention to detail
- Risk-aware mindset
- Team collaboration and communication
- Continuous learning and adaptability