



Muhammad Ali

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OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

EXPERIENCE

2023 -
2024

- **Call center agent**
Zh it solution
Highly motivated and customer_focused Call Center representative With 2 year of experience in handling high volume inbound and outbound calls.Skilled in resolving Customer queries , up selling service, track record of improving customer satisfaction and meeting performance

2023 -
2025

- **Writing**
Freelance
Creative and detail-oriented Content Writer With experience in Writing SEO-friendly blog posts, product description, and social media content. Skilled in research grammar, and tone adjustment based on target audience.

2024 -
2025

- **Frontend development**
Freelance
MOTIVATED and creative junior frontend developer with a strong foundation in html ,Css, JavaScript, and responsive web design. Experience in creating User-friendly interface And mobile -first layout.passionate about clean code ,UI/UX design, and improving user experience through modern web practice.

EDUCATION

2024

- **Web development**
Ideoversty
10

2024

- **Intermediate of commerce**
Punjab college
10

2023

- **Content Writing and copy writing**
Ideoversty
10

SKILLS

Web development



Content Writer



Copy writing



Market research Consultant



PROJECTS

- Portfolio website

Designed And developed a personal portfolio with a clean layout and responsive design using html,css and js

- **Netflix clone**

Developed a visually accurate clone of Netflix homepage with responsive design and interactive element.included custom layout with hero section, multiple content carousels (like trending ' popular 'etc.),Using html,css,js and jquery

- **E-commerce website clone J.**

Using html css js developed a responsive e-commerce homepage inspired by Junaid Jamshed's official website. Designed product listing section, promotional banner's, navigation menus, and category- wise layout to mimic a real_world online shopping experience

LANGUAGES

- English
- Urdu
- Punjabi

LANGUAGES

- Html
- Css
- JavaScript
- Bootstrap and jquery