



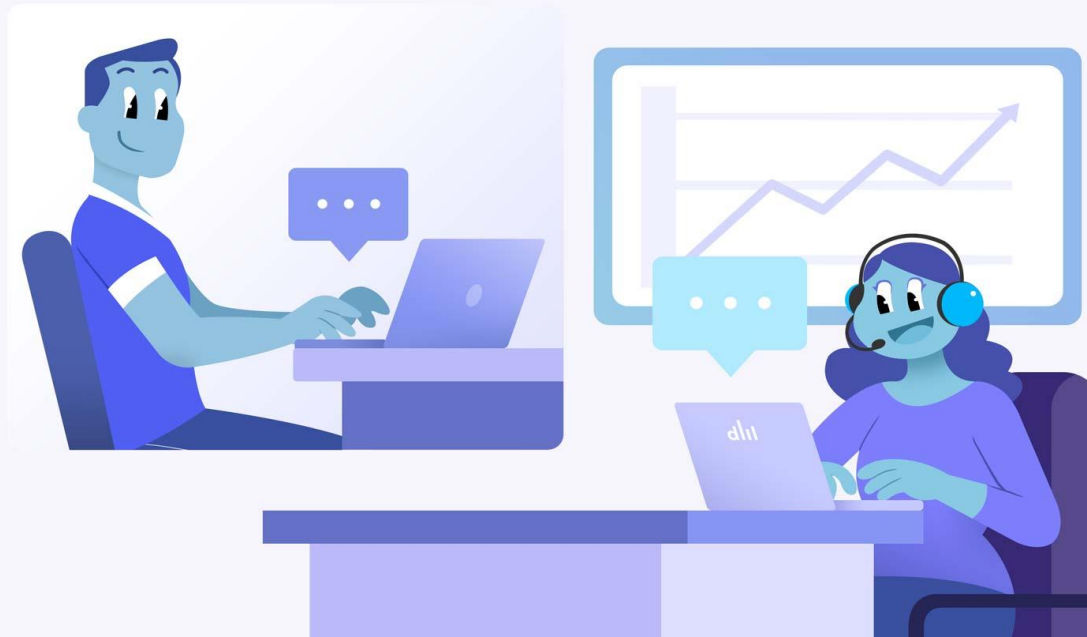
GESTÃO E QUALIDADE DE SOFTWARE

SOFTWARE DE ATENDIMENTO AO CLIENTE
COM CONTROLE DE CHAMADOS

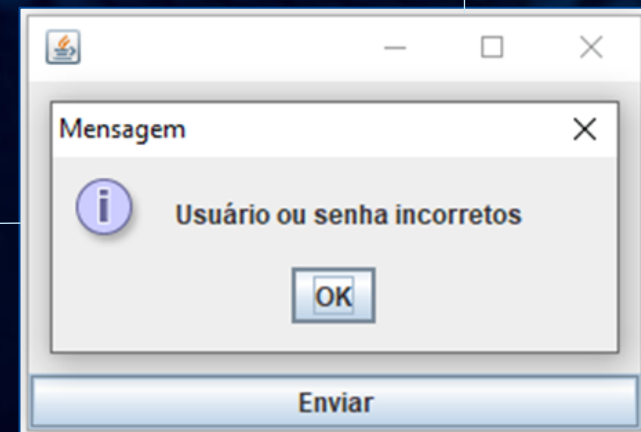
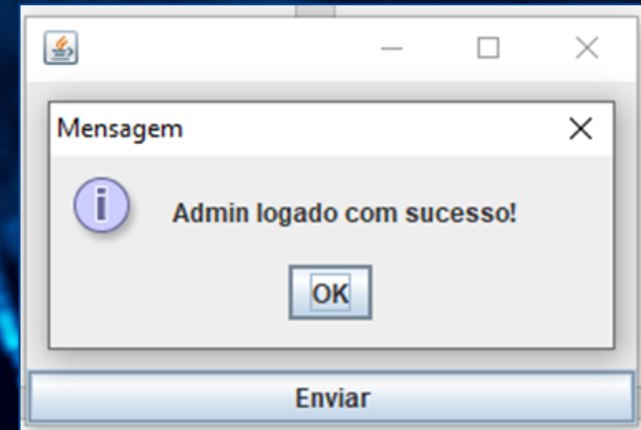
INTERFACE DE LOGIN



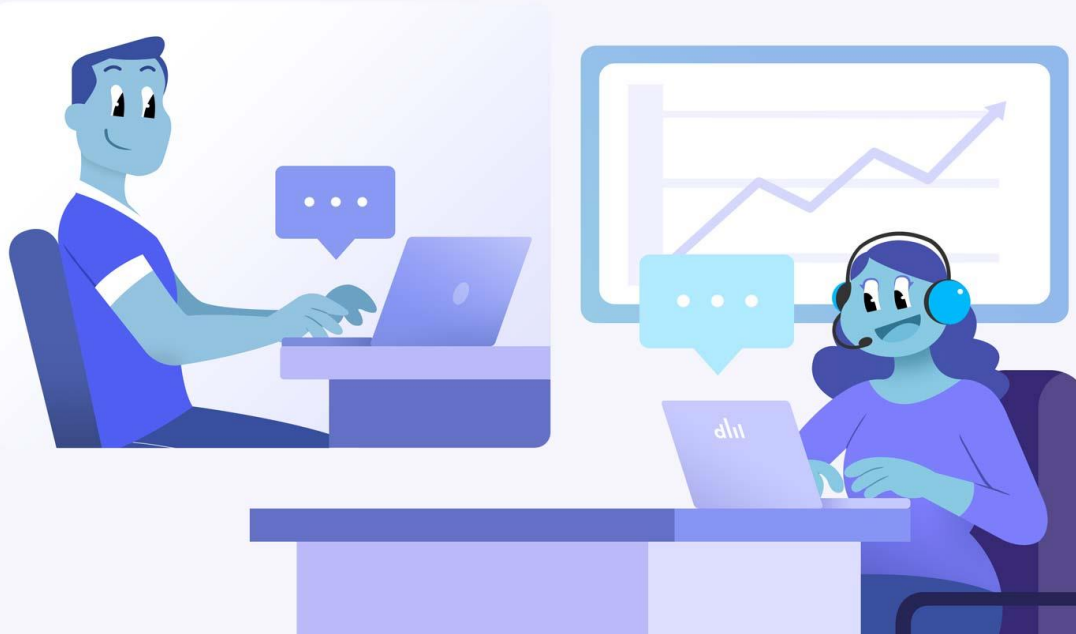
Administrador



<p>Usuário: <input type="text"/></p> <p>Senha: <input type="password"/></p> <p>Enviar</p>	<p>Usuário: <input type="text" value="admin"/></p> <p>Senha: <input type="password" value="•••••"/></p> <p>Enviar</p>
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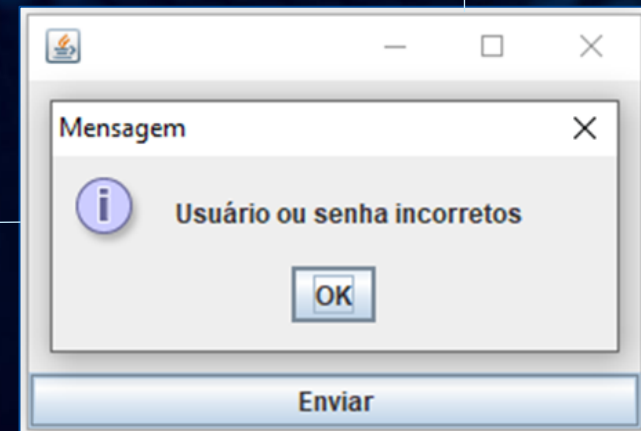
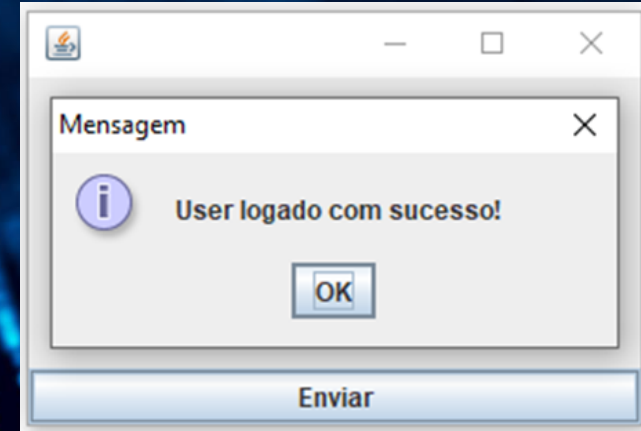


INTERFACE DE LOGIN

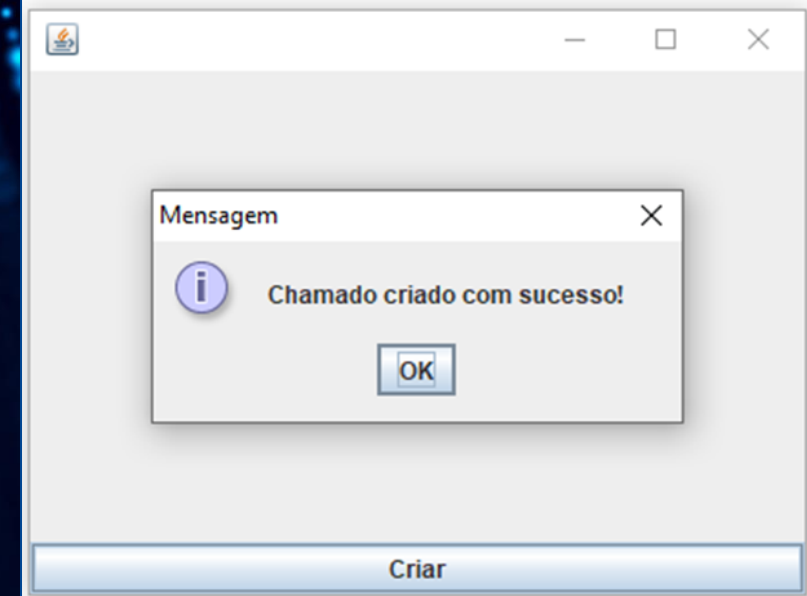
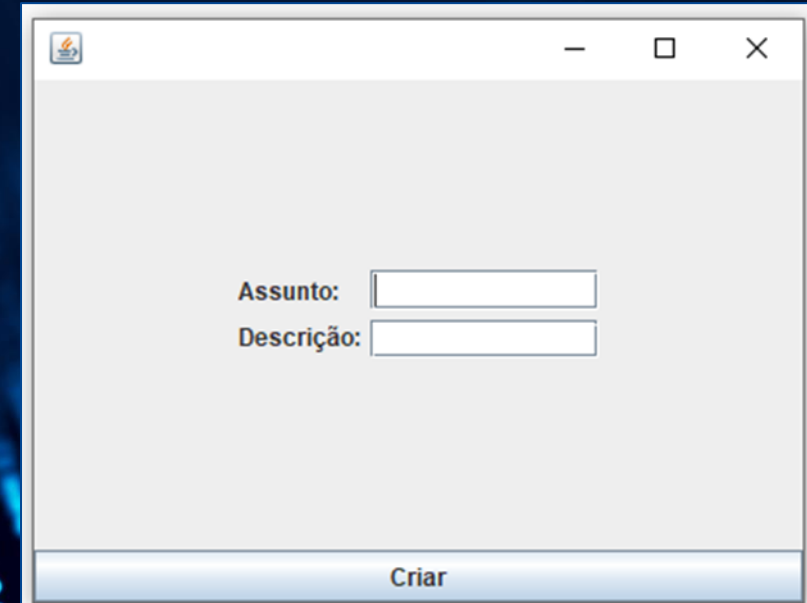
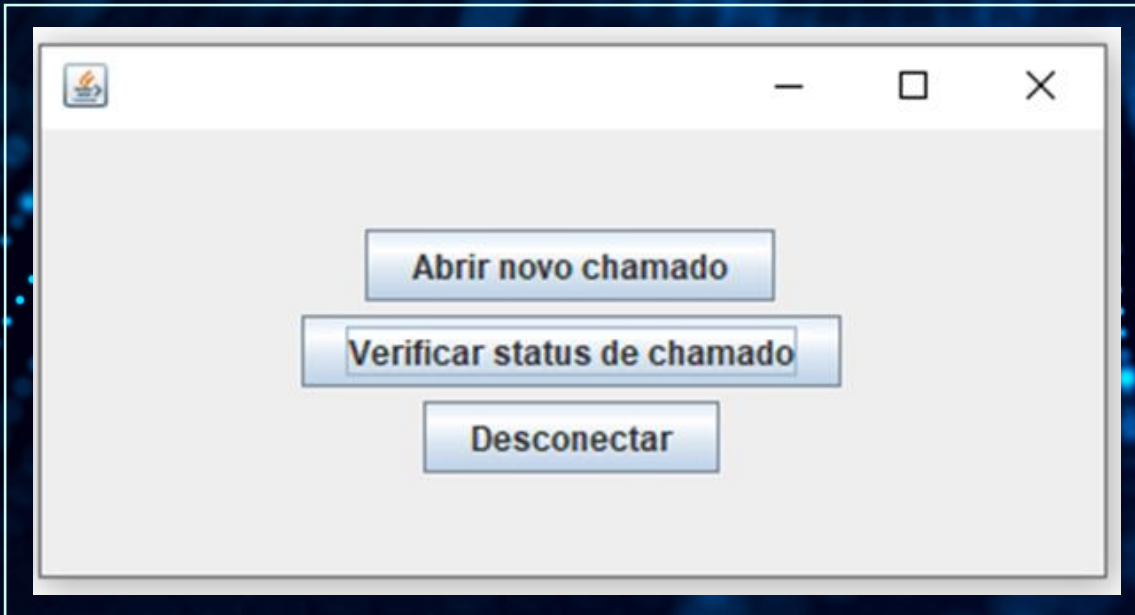


An illustration of two people working at computers. On the left, a man in a blue shirt is sitting at a desk with a laptop. On the right, a woman in a blue shirt and headset is sitting at a desk with a laptop. In the background, there is a large screen displaying a line graph with an upward trend.

Forma	Usuário:	Senha:	Botão
Forma 1	<input type="text"/>	<input type="password"/>	Enviar
Forma 2	<input type="text" value="user"/>	<input type="password" value="••••"/>	Enviar



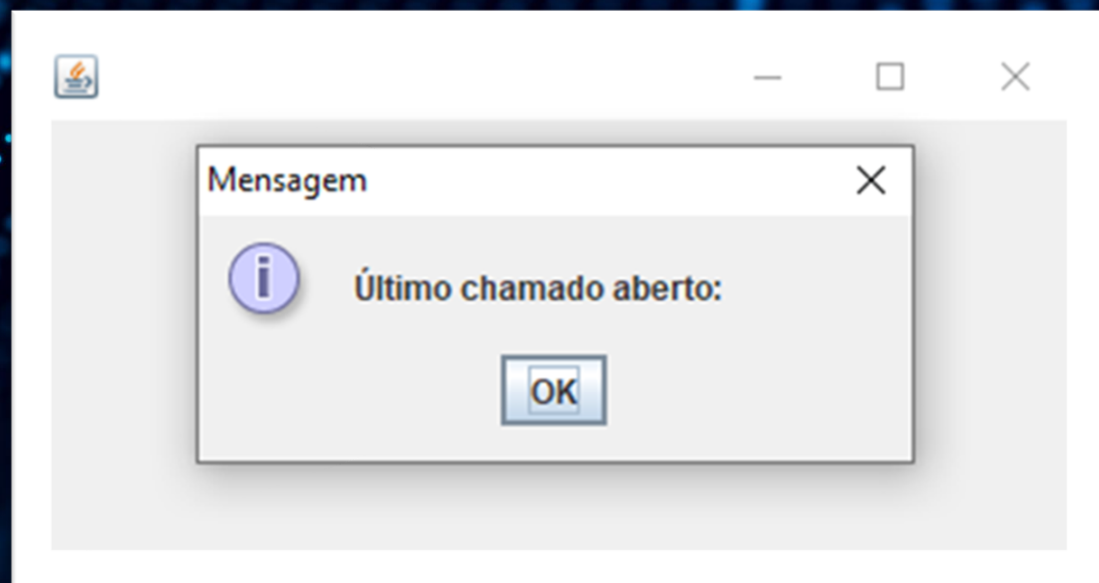
INTERFACE DO USUÁRIO



Chamados



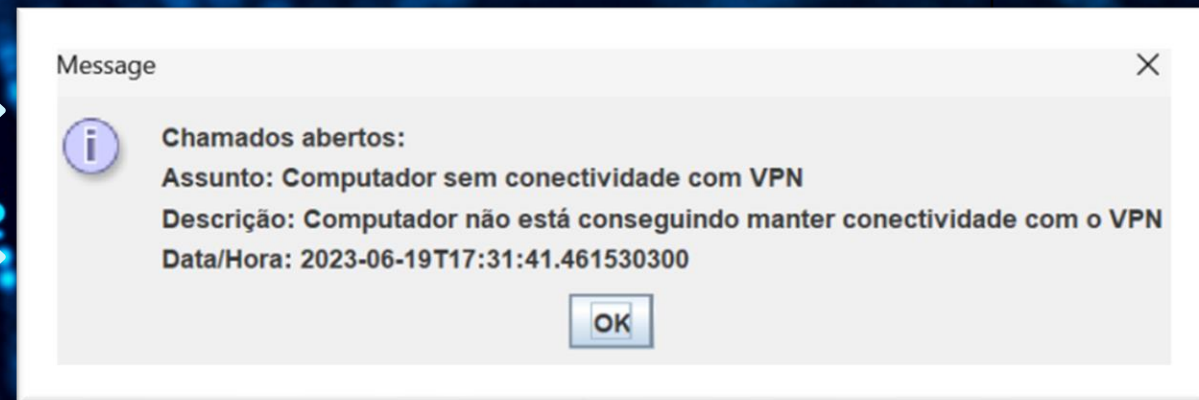
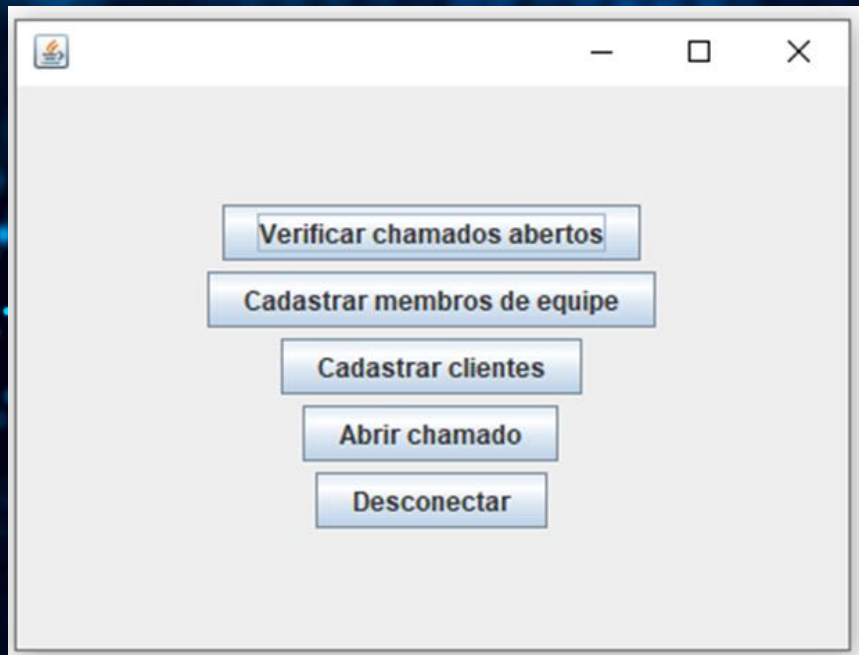
Usuário



INTERFACE DO ADMIN



Chamados





Assunto:

Descrição:

Criar

Mensagem

i

Chamado criado com sucesso!

OK

Criar



CADASTRANDO MEMBRO NA EQUIPE

1

Entrada

⌵

?

Digite o nome completo:

OK Cancelar

2

Entrada

⌵

?

Digite o RE do funcionário:

OK Cancelar

3

Entrada

⌵

?

Digite o nome de usuário:

OK Cancelar

4

Entrada

⌵

?

Digite a senha de acesso:

OK Cancelar

5

Mensagem

⌵

i

Membro de equipe cadastrado com sucesso!

OK

Desconectar



CADASTRANDO CLIENTE

1

Entrada

?

Digite o nome do cliente:

OK Cancelar

2

Entrada

?

Digite o CNPJ do cliente:

OK Cancelar

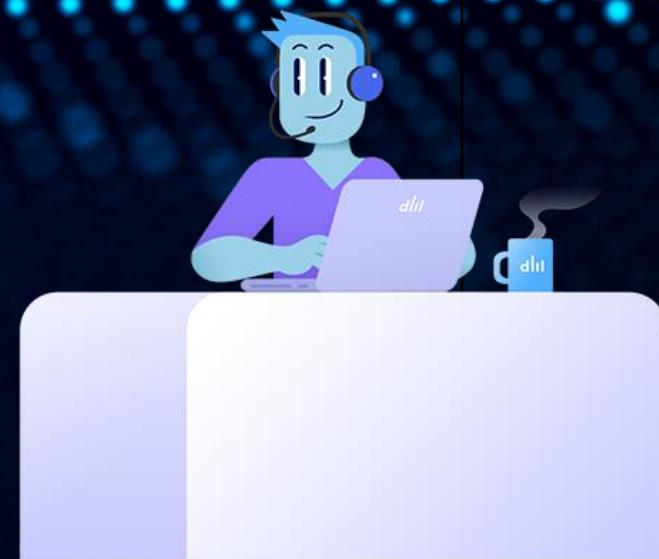
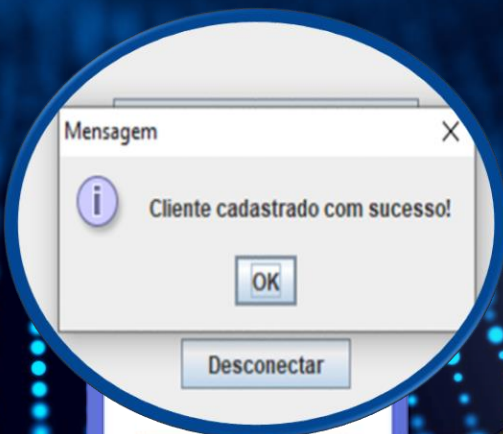
3

Entrada

?

Digite o nome de usuário:

OK Cancelar



OBRIGADO(A)!



Bacharelado em Sistemas de informação
Matéria: Gestão e Qualidade de Software
Professor: Emerson Paduan



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Campus: Vila Olímpia

