

Palo Alto Networks Application Framework - Lab Guide

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Palo Alto Networks Application Framework API Explorer Deployment via AWS CloudFormation

This document describes how to automatically set up an Application Framework API Explorer instance on Amazon Web Services It is meant for Palo Alto Networks Partners that need a quick way to start developing for Application Framework.

It also provides instructions on how to pair the API Explorer application with Application Framework.

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Please make sure you always download the latest revision of this document and the required files:

- Documentation PDF (this document): https://paloaltonetworks.box.com/s/s0hc5umuxsumjb6t3vcwtnkzh9isbkcf
- API Explorer JSON file:

Prerequisites

This lab environment requires the following:

- A valid AWS Account
- A Palo Alto Networks Enabled Network Instance
- AWS Region with 1 available Elastic IP
- (Not mandatory but highly recommended) A second or third level domain configured in AWS Route53 (i.e. lab.yourcompany.com with NS records pointing to AWS Route 53 DNS Servers): ask your Palo Alto Networks representative for more details.

Security Hardening Considerations

This environment is meant for development use only, it's not security hardened for production. Specifically, the following security considerations should be known:

 Administrative password is provided as an environment variable for the installation scripts on the API Explorer and Ubuntu Web Server VMs, so it may be visible in some of the log files (i.e. /tmp/panorama_setup.log on the API Explorer VM)

To perform manual hardening of the environment, the following post-deployment steps are suggested:

· Manually change all the passwords

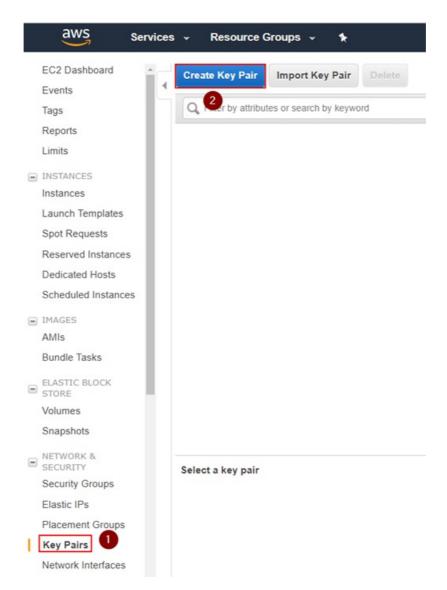
This document is not meant to provide instructions for the above steps.

##AWS Configuration

This section describes the configuration of the AWS required components to deploy the lab components. You'll need a KeyPair and (optional) a Route53 Hosted Zone. Y

Key Pair Creation

1. Navigate to your selected region (i.e. us-east-1), select the EC2 service and under "Network & Security" select "Key Pairs" and click on 'Create Key Pair':



2. Insert a keypair name and click on 'Create''. In the example, we use "paloalto". This will create a "paloalto.pem" private key and the AWS Web UI will prompt you to download it.



3. Download the Private Key to your local machine. The file name of this example will be paloal to.pem, but you can choose an arbitrary name. Y

Route53 Zone Configuration

The CloudFormation Template deploys a VM (API Explorer) and AWS can automatically associate DNS names to the Elastic IPs that are used by EC2. To do that, you need a Route53 public Hosted Zone configured in your AWS environment. This step is optional: you can just connect to the VMs via their Elastic IP addresses, or manually configure your DNS entries at a later stage if you're not using Route53. However, this step is highly recommended.

The public DNS zone you use can either be an existing second-level domain (i.e. yourcompanylab.com), or a third-level domain (lab.yourcompany.com). It must be publicly resolvable, so you need to be the registered owner of the domain. As an option, you can register a new domain directly through the AWS console and add it automatically in Route53.

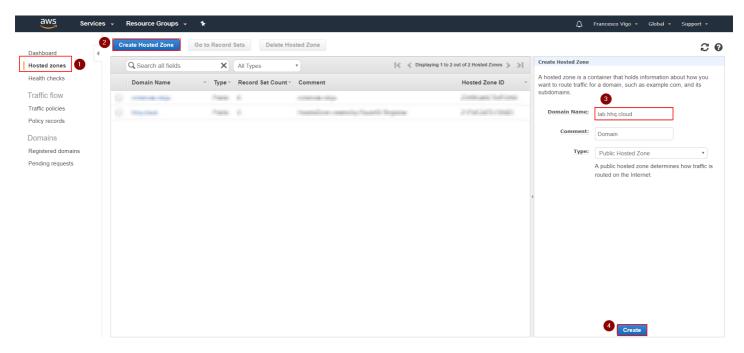
If you don't have the opportunity to use a second or third level domain in Route53, ask your Palo Alto Networks contact for support to get a fourth level domain delegated to your Route53 DNS Servers.

Note: the CFT can automate the creation and registration of a valid SSL certificate that corresponds to the FQDN of your API Explorer instance (this way the browser won't provide warnings when you connect to it), through a free service called "Let's Encrypt" (https://letsencrypt.org). If you want to automatically generate the Let's Encrypt certificate through the CFT, you must have the Route53 configuration enabled, otherwise the process will fail. Hence, if you don't want to use Route53 for this

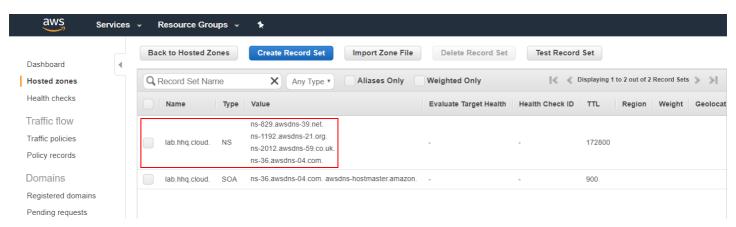
step, the API Explorer certificate must be a self-signed one. The CFT parameters provide options to disable the configuration of Route53 and Let's Encrypt.

To configure a Hosted zone in AWS Route 53, proceed through the following steps:

Navigate to AWS 'Route53", go to "Hosted zones" and click on 'Create Hosted Zone". Enter the domain name: it must be a public domain name (second or third level) where you have permissions configure name servers for (i.e. yourcompanylab.com or lab.yourcompany.com). The type must be "Public Hosted Zone."
 Then click on Create:



2. Look at the AWS Name Servers listed in the NS record and configure your Domain Hosting provider platform to use them for the selected domain:



In this example we are using the third-level domain 'lab.hhq.cloud'.

Note: if you registered the domain through AWS, you don't need any additional configuration as it will be automatically registered in Route

53. If you're using a different domain hosting platform (i.e. GoDaddy, NameCheap, etc), the configuration on how to configure your domain to use AWS Route53 DNS servers will be different depending on your provider.

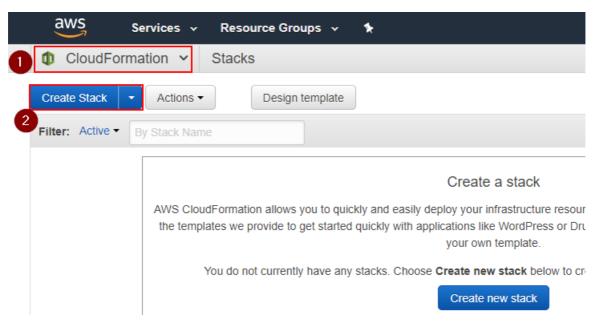
If you're being helped by Palo Alto Networks to use a fourth level domain, please provide the Name Servers to your contact.

Deploy the CloudFormation Template

You can now deploy the AWS CloudFormation Template (CFT) to create the lab environment. Before starting, make sure that you have one Elastic IP (EIP) available in the region you want to deploy the CFT (by default AWS limits EIPs to 5 per region per account).

Proceed with the following steps:

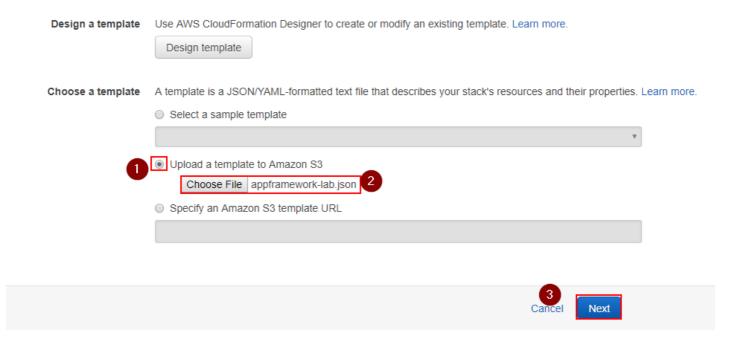
1. Navigate to "AWS CloudFormation" and select "Create Stack":



2. Select "Upload a template to Amazon S3", and upload the template JSON file provided by Palo AltoNetworks apiexploer-cft.json in the example), then click on

Select Template

Select the template that describes the stack that you want to create. A stack is a group of related resources that you manage as a single unit.



- 3. Insert the required parameters:
 - Stack name: an arbitrary name for this deployment (i.e. PartnerLab1)
 - Admin Password: an arbitrary password that will be used for the API Explorer application admin user.
 - EC2 VMs Key Name: from the drop down menu, select the KeyPair that you want to use for the non-Palo Alto Networks VMs (Kali Linux, API Eplorer VM, Ubuntu VM). It can be the KeyPair that you previously created in EC2, or a different one of your choice.
 - DNS Domain Name: Insert the domain name zone that you have configured on Route53. If you don't have it, add a domain name and select "false" under both the "Configure Route53" AND the "Create API Explorer LetsEncrypt Cert" fields in the Advanced Configuration section. In the example we use the hhq.cloud domain.
 - LetsEncrypt Email: Insert your (valid) email address that will be used to request a Let's Encrypt SSL certificate for the API Explorer.

Leave the other parameters to the default values unless you are a power user and you know what you're doing.

The following screenshot shows an example configuration:

Specify Details

Specify a stack name and parameter values. You can use or change the default parameter values, which are defined in the AWS CloudFormation template. Learn

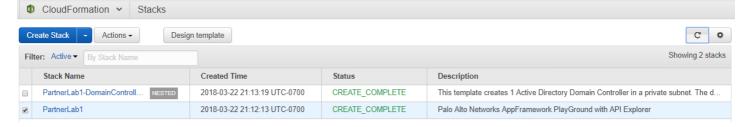
Stack name PartnerLab1 **Parameters** Basic Configuration - REQUIRED Admin Password (9) Password for API Explorer, NGFW/Panorama admin, VMs ec2-user/ubuntu users (SSH password auth enabled), Windows DC admin and users, Must be at least 8 characters containing letters, numbers and symbols appframework-conf **Environment Config \$3** Bucket name for non-Firewall configuration (i.e. myappframeworkbucket-conf) **Bucket Name** Bootstrap \$3 Bucket Name appframework-ngfw S3 Bucket name for FW bootstrap configuration (i.e. myappframeworkbucket-conf) us-east-1 S3 Region where the FW bootstrap bucket is located Bootstrap \$3 Bucket Region Private Key File keys/paloalto.pem Private Key File with Path in the Environment Configuration S3 Bucket (i.e. keys/paloalto.pem) EC2 VMs Key Name paloalto Name of an existing EC2 KeyPair to enable SSH access to VMs. Except NGFW and Panorama Panorama and NGFW Key paloalto • Name Name of an existing EC2 KeyPair to enable SSH access to NGFW and Panorama Panorama Serial 0000000000 Panorama Serial Number (provided by Palo Alto Networks) **DNS Domain Name** hhq.cloud DNS Domain Name or Route53 Hosted Zone Name (i.e. panwlab.mycompany.com) LetsEncrypt Email devrel@paloaltonetworks.com Email address to provide to Letsencrypt for API Explorer SSL certificate generation (i.e. user@mycompany.com) 4. Click on "Next" twice. 5. In the Review page, Click on 'Create": Capabilities The following resource(s) require capabilities: [AWS::IAM::Role, AWS::CloudFormation::Stack] This template contains Identity and Access Management (IAM) resources. Check that you want to create each of these resources and that they have the minimum required permissions. In addition, they have custom names. Check that the custom names are unique within your AWS account. Learn more. I acknowledge that AWS CloudFormation might create IAM resources with custom names. Quick Create Stack (Create stacks similar to this one, with most details auto-populated)

6. Sit down and relax, the whole process will take a few minutes to complete:

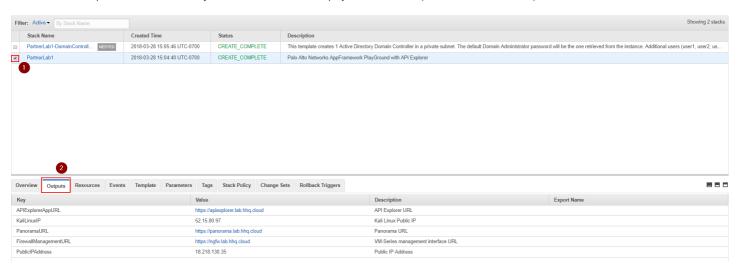
Previous



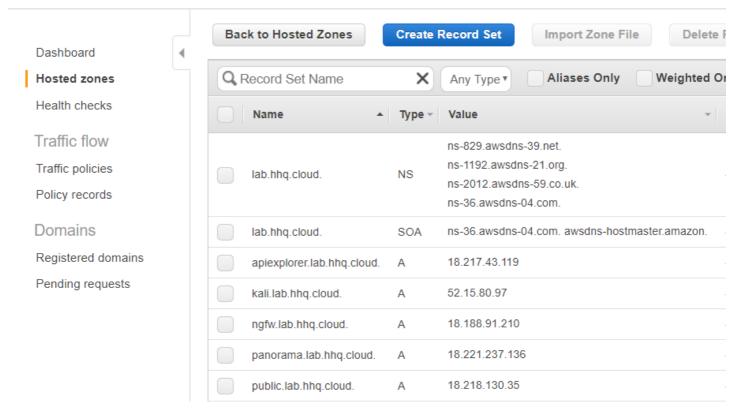
7. The deployment will show CREATE_COMPLETE once everything is done:



8. Select the template and click on the Outputs tab of the to view the deployment information (IP addresses and FQDNs) of the lab:



9. You can also see all the DNS records added to Route53 records for easier access:



####AT THIS STAGE YOU SHOULD STOP AND MAKE SURE THAT THE CLOUD ENVIRONMENT IS READY. PLEASE REACH OUT TO YOUR PALO ALTO NETWORKS TECHNICAL CONTACT FOR THIS.

API Explorer App Activation Process

This section describes how to Activate the API Explorer application and start interacting with the APIs.

Note: this section requires the manifest file activation part to be already configured, otherwise you will not see your API Explorer application in the App Portal. You will also be provided a Client ID and a Client Secret by your Palo Alto Networks contact.

To activate the API Explorer, follow this process:

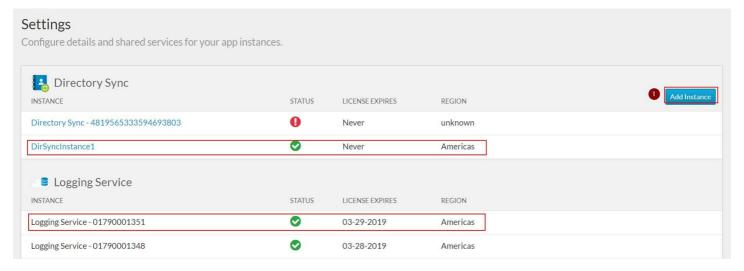
1. Navigate to the App Portal beta environment:https://apps-stg4.app-portal-beta.us.paloaltonetworks.com and Sign in with your Customer Support Portal credentials:



2. Click on the Settings icon in the top right corner:



3. Make sure that you have a Logging Service instance, and a Directory Sync instance. If the latter is missing, just create one (click on Add Instance":

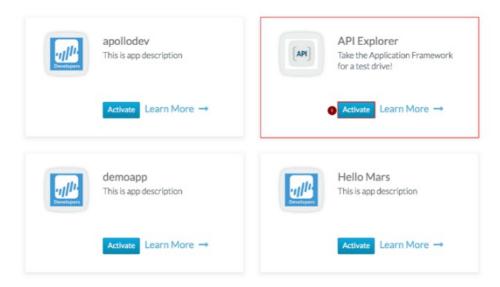


Note: You don't need to actually register an Active Directory agent to it if you don't need to interact with AD data to build your integration. Or you can deploy the Directory Sync Agent on the windows Domain Controller, by following the Getting Started Guide, not covered by this manual

4. Navigate to the botton of the Application Portal page, under **Partner Apps on the Application Framework**". Select the application (i.e. YourCompany - API Explorer) and click on the "**Activate**" icon:



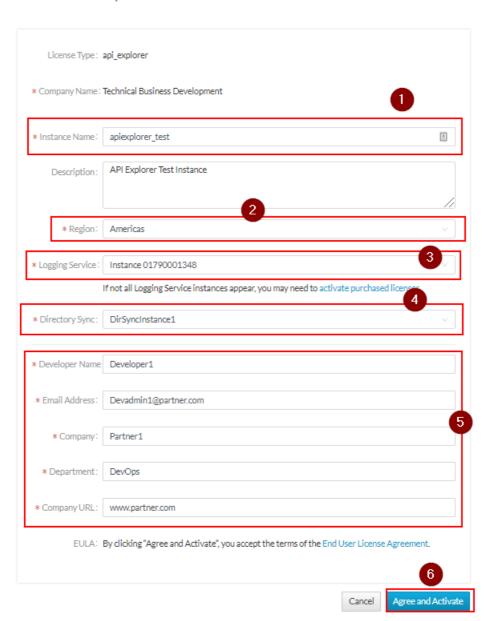
Partner Apps on the Application Framework



Note: if you don't see your API Explorer App, reach out to your Palo Alto Networks technical contact for support.

5. Enter the required parameters, then select "Agree and Submit":

Activate API Explorer



6. At this point you should see the instance of your "API Explorer" App in the "Your Palo Alto Networks Cloud Services Apps" section of the App Portal:



7. Click on your API Explorer App icon and you will be redirected to your API Explorer instance (the FQDN of your AWS API Explorer instance) as admin (the password is the one you set as part of the CloudFormation Template parameters, same as Firewall and Panorama):



Note: Make sure that you login on the API explorer App for the first time through link on the Cloud Services Portal. Do not login on the API Explorer by navigating to the FQDN directly with your browser, as some required tokens must be passed to the API Explorer by the Cloud Services Portal through the link.

8. At the first Login, the API explorer app will ask you to perform the Activation. Click on the Activate" button:

▲ FURTHER ACTIVATION STEPS REQUIRED **▲**

NOTICE: Some features of your API EXPLORER will have limited functionality until the activation steps are completed.

Activation Steps:

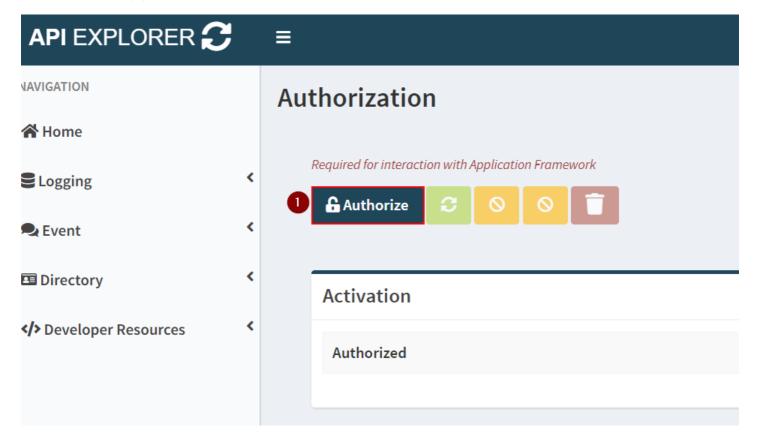
- 1. Click Activate button.
- 2. Click the Authorize button and provide the following to begin authorization:
 - o Client ID
 - Client Secret
 - Redirect URI
 - Scope
- 3. When prompted, authenticate using your CSP credentials.
- 4. Complete and submit the "Request for Approval" form.

Note: If successful, your API EXPLORER will receive tokens necessary for interacting with your Logging, Event and Directory-Sync instances.

Cancel



9. In the Authorization page, click on "Authorize":



- 10. Insert the required parameters:
 - a. Client ID and Client Secret that you obtained from your

Palo Alto Networks technical contact

b. Redirect URI should be correspond to your API Explorer instance

with the /auth-callback route (i.e.
<https://apiexplorer.lab.yourcompany.com/auth-callback>--https://apiexplorer-stg4.lab.hhq.cloud/auth-callback in this
example)

c. Scope must be "logging-service:read", "event-service:read"

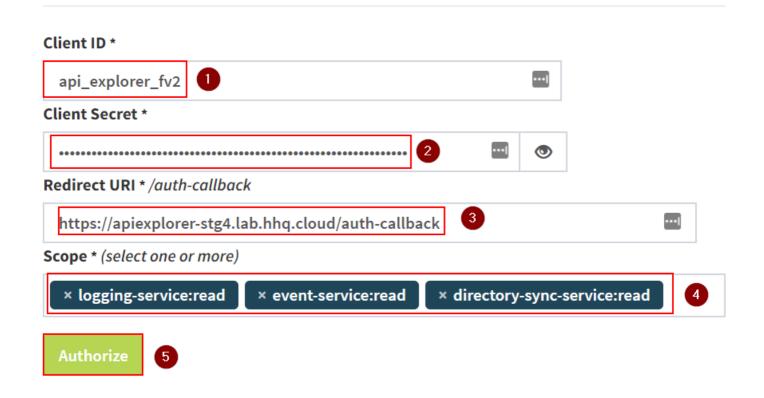
and "**directory-sync-service:read**" . Do not select write scopes

at the moment.

11. Click on "Authorize":

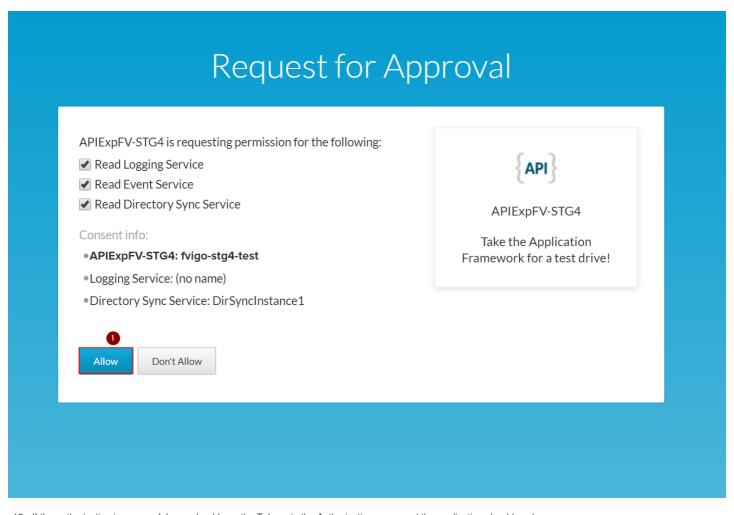
API EXPLORER C Authorization

Contact your Developer Relations representative if you are missing any of the required fields.

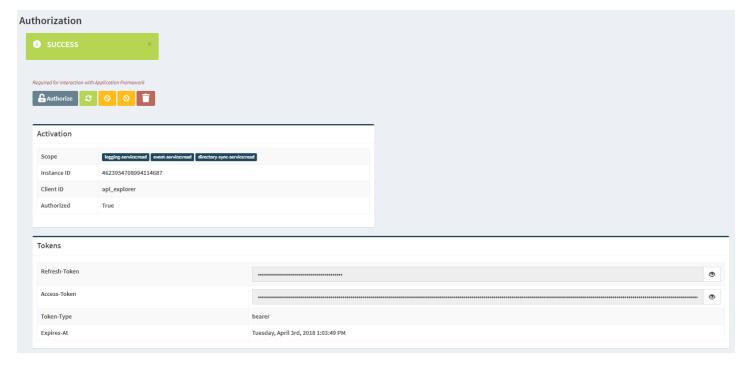


Note: If successful, API EXPLORER will receive tokens necessary for interacting with your Logging, Event and Directory-Sync instances.

Cancel



13. If the authorization is successful, you should see the Tokens in the Authorization page, and the application should work:



Congraturations: You can now use the functions of the API Explorer. For example, the "Query Explorer" from the left menu.

Appendix A: Explanation of the CFT services and usage

API Explorer VM

Runs the API Explorer application

You can also access directly with SSH private key with the ec2-user user:

ssh -i paloalto.pem **ec2-user**@apiexplorer.lab.yourcompany.com

Appendix B: Default hostname to IP and VM Mapping

Public Hostname	Internal IP	EIP assigned?	VM
apiexplorer	10.0.0.55	Υ	API Explorer VM

Palo-Alto-Networks-AppFramework-FAQ.md

Application Framework Partner Beta Program - Frequently Asked Questions

Doc Revision: 2018-04-09-06:06:37 (UTC)

What is the Application Framework Partner Beta Program?

• As Ignite 2018 draws near, Palo Alto Networks is providing partners preview access to the Application Framework to work on their specific integrations.

Where can I go to find/acquire X?

- API reference and Getting-Started documentation (ask your Palo Alto Networks representative to get access to the shared folder if you cannot reach it)
 - https://paloaltonetworks.app.box.com/folder/46344564211
- · Authorization codes/serials/licenses
 - o Please contact your Palo Alto Networks representative.
- pancloud SDK
 - https://github.com/PaloAltoNetworks/pancloud
- API Explorer (sample app)
 - https://github.com/PaloAltoNetworks/apiexplorer

How can I report an issue/bug with X?

- APIs
 - Please contact your Palo Alto Networks representative.
- pancloud SDK
 - o Create a GitHub issue following the submission guidelines published in the repo.
 - Gitter: https://gitter.im/PaloAltoNetworks/pancloud
 - Contact your Palo Alto Networks representative.
- API explorer
 - o Create a GitHub issue following the submission guidelines published in the repo.
 - Gitter: https://gitter.im/PaloAltoNetworks/pancloud
 - o Contact your Palo Alto Networks representative.

How can I deploy X?

- API Explorer
 - https://paloaltonetworks.box.com/s/s0hc5umuxsumjb6t3vcwtnkzh9isbkcf
- Developer Environment on AWS
 - https://paloaltonetworks.box.com/s/s0hc5umuxsumjb6t3vcwtnkzh9isbkcf

How can I register my own app?

• Work with your Palo Alto Networks representative to generate the required manifest.json file.

Where do I find my client_id, client_secret, etc., needed for authorization/OAuth?

· Contact your Palo Alto Networks representative.

How are we tracking customers who click from the app portal to the 3rd-party app.

 Although the Cloud Services Portal logs the username of the person that "Activates" a 3^rd^-party app, it will be up to the vendor/partner to record tracking/accounting data when a user "Signs Up" or "Signs In" for/to the 3^rd^-party app from the CSP.

How does a 3rd-party partner get paid for app usage?

• This has not been defined yet.

Can we develop with dummy data/sample logs in Logging Service?

- Yes, we have the option to stream any log type to any Logging Service instance (using jlogger). The sample logs are derived from our Palo Alto Networks demo
 labs and do not contain sensitive data.
- However, unless the circumstances require it, it is recommended for 3rd-party developers to deploy or configure a lab suitable for generating logs. We provide an AWS CloudFormation Template (CFT) that can be used for the purpose.

What region is the Logging Service data center physically located?

North America.

How often can the Event Service API be polled? Why doesn't Event Service API push data?

• Push will not be available in 1.0. You should poll as often as needed by your app.

Where do I get the "channelID" for the Event Service?

• Use the static value "EventFilter"

What is the duration of the OAuth Authorization Token?

• 1 hour (3600 seconds). You can use the refresh token to generate a new authorization token

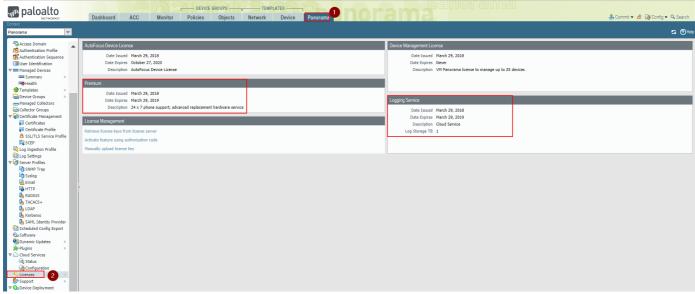
How can the app framework protect against real time threats?

- Please continue to rely on a properly configured NGFW, Traps, WildFire, for protection against real-time threats.
- · Retroactive protection is possible using a combination of MineMeld,

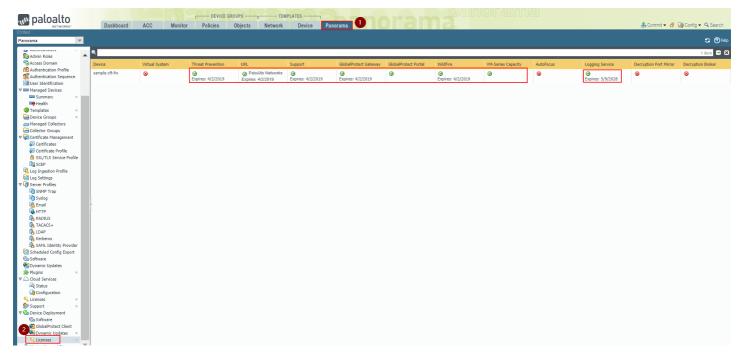
EDLs, **or** a 3^rd^-party supplied **on**-premise agent capable **of** updating NGFW firewall security policy.

Logging Service doesn't work (I can't see logs on Panorama):

• Check that you have the proper licenses registered in Panorama (navigate to "Panorama" -> "Licenses" and make sure you have both "Logging Service" licenses and Support (can be either "Standard" or "Premium"):



• Check that you have the proper licenses registered in the Firewall (navigate to "Panorama" -> "Device Deployment" -> "Licenses" and make sure you have "Support", "URL", "Threat Prevention", "WildFire", "VM-Series Capacity" and "Logging Service" licenses enabled:



- On the Panorama CLI, run the following commands and provide the output to your Palo Alto Networks Representative:
- show plugins cloud_services logging-service info
- request plugins cloud_services logging-service status
- show system state | match lcaas
- show system state | match cust
- On the Firewall CLI, run the command show logging-status. The output should be like the one in following picture:

```
admin@sample-cft-fw> show logging-status
              Last Log Created
                                      Last Log Fwded
                                                            Last Seg Num Fwded Last Seg Num Acked
     Type
                                                                                                           Total Logs Fwded
 CMS 0
       Not Sending to CMS 0
 CMS 1
       Not Sending to CMS 1
>Log Collection Service
Log Collection log forwarding agent' is active and connected to 74.217.90.118
   config
            2018/04/02 00:21:17
                                  2018/04/02 16:01:19
                                                                            11
                                                                                                                         1
                                                                                                11
                                2018/04/02 18:57:26
            2018/04/02 18:57:26
                                                                         15026
                                                                                             15026
                                                                                                                        136
   system
   threat
            2018/04/02 18:57:43
                                  2018/04/02 18:57:46
                                                                        204109
                                                                                            204101
                                                                                                                       2724
  traffic
            2018/04/02 18:57:41
                                2018/04/02 18:57:46
                                                                        409905
                                                                                            409899
                                                                                                                       5277
                                                                                                                          0
                                                                            0
 hipmatch
                 Not Available
                                       Not Available
                                                                                                0
gtp-tunnel
                  Not Available
                                        Not Available
                                                                             0
                                                                                                 0
                                                                                                                          0
           2018/04/02 18:45:10
                                2018/04/02 18:45:26
                                                                           405
   userid
                  Not Available
                                                                                                                          0
     auth
                                       Not Available
                                                                             0
                                                                                                 0
                                        Not Available
     sctp
                  Not Available
                                                                             0
                                                                                                 0
```

- Other useful Firewall CLI commands (provide the output to your Palo Alto Networks Representative):
- request logging-service-forwarding certificate info
- request logging-service-forwarding status
- request logging-service-forwarding customerinfo show
- show system state | match cust
- show system state | match lcaas
- less mp-log lcaas agent.log
- tail mp-log ms.log
- Make sure that the IP addresses of both your Firewall and Panorama have been whitelisted by Palo Alto Networks. Contact your Palo Alto Networks
 Representative to validate it.

Palo-Alto-Networks-Application-Framework-Lab.md

Palo Alto Networks Application Framework Lab Deployment via AWS CloudFormation

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- Documentation PDF (this document): https://paloaltonetworks.box.com/s/s0hc5umuxsumjb6t3vcwtnkzh9isbkcf
- AWS CFT JSON file: https://paloaltonetworks.box.com/s/1gn5v5n8p2nkkohb4qw4tz6yiaxz78oi
- NGFW S3 Bucket Zip: https://paloaltonetworks.box.com/s/l88f9zonvlr7fb5ihf49kbkrcdw4kfp2
- LAB Miscellaneous S3 Bucket Zip: https://paloaltonetworks.box.com/s/rhoyfapsrpza7l9an44s5wwi2kyg61uh

Prerequisites

This lab environment requires the following:

- A valid Palo Alto Networks Customer Support Portal (CSP) Account with the Logging Service and Directory Sync Service roles enabled for your organization
- A valid AWS Account
- Palo Alto Networks Licenses:
 - Panorama (serial number and support Auth Code)
 - o VM-Series Firewall (2x Auth Codes per firewall (base and bundle)))
 - Logging Services (Auth Code)
- AWS Region with 5 available Elastic IPs (4 if not deploying Kali Linux)
- Files required for deployment (provided by Palo Alto Networks):
 - CloudFormation Template (JSON file)
 - o 2 ZIP files containing the S3 bucket data
- (Not mandatory but highly recommended) A second or third level domain configured in AWS Route53 (i.e. lab.yourcompany.com with NS records pointing to AWS Route 53 DNS Servers): ask your Palo Alto Networks representative for more details.

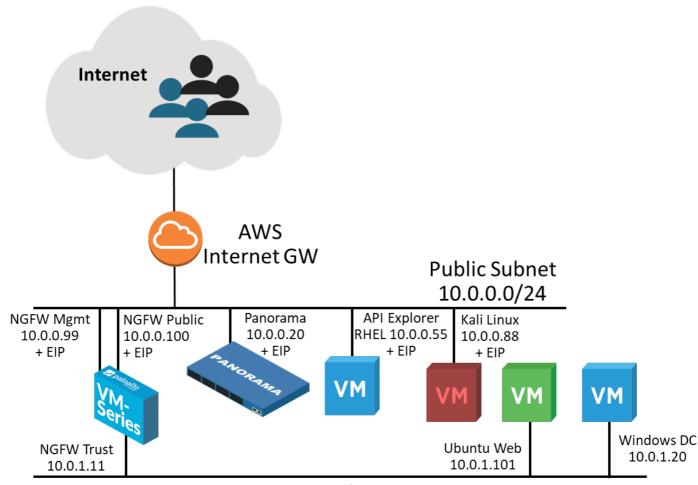
Lab Topology and features

The AWS CloudFormation template automatically deploys a network topology that can be used to generate different logs end events to be sent to the Palo Alto Networks Application Framework.

The following components are included in the template:

- Panorama (10.0.0.20 + EIP assigned for remote reachability)
- Next-Generation Firewall VM Series with the following interfaces:
 - Management: 10.0.0.99 (+ EIP assigned for remote reachability)
 - Public (10.0.0.100) (+ EIP assigned for remote reachability)
 - Internal (10.0.1.11)
- API Explorer VM running RHEL (10.0.0.55 + EIP assigned for remote reachability)
- Kali Linux VM (10.0.0.88 + EIP assigned for remote reachability)
- Ubuntu Web Server behind the firewall (10.0.1.101, reachable via SSH through the firewall Public EIP on port 221)
- Windows Server 2012 R2 Domain Controller behind the firewall (10.0.1.20, reachable via RDP through the firewall Public EIP on port 3389)

The network topology is depicted in the following diagram:



Private Subnet 10.0.1.0/24

Once created, the environment automatically starts generating traffic through a web crawler installed on the Ubuntu Web server VM. It automatically and periodically updates the User-to-IP mapping on the firewall via API, so the traffic logs will appear with "user1" as source user. The crawler also periodically downloads a sample test PE from the Palo Alto Networks web site, that will trigger a Wildfire event. SSL Decryption is automatically enabled on the firewall with SSL Forward Proxy, and all the web requests from the VMs in the private subnet are decrypted: both the Ubuntu Web server VM and the Windows Domain Controller trust the Firewall pre-created certificate for SSL Decryption. The certificate used by the NGFW for decryption is static and has been pre-added in the environment configuration to simplify the automation: it is possible to replace it post deployment (instructions are not provided in this document).

- For details on VM information and useful commands, see Appendix A
- For details on EIP associations, see Appendix B

Some URL categories (sports, finance) are configured to be blocked or to generate alerts on the firewall, and the web crawler will hit those categories, to automatically generate URL filter events.

A Kali Linux VM is also deployed and can used to generate attacks on the Ubuntu Web Server VM, in order to generate Threat Logs on the Firewall (need to be done manually, see Appendix A).

NAT rules are configured on the Firewall Public Interface (10.0.1.100, with an EIP associated to it) that allow reachability to the VMs behind it:

- Port 3389 to RDP into the Windows Domain Controller
- Port 221 to SSH on the ubuntu Web VM

The CloudFormation template allows to specify an Administrative password that is automatically configured on the following systems:

- Next-Generation Firewall (for the admin user)
- Panorama (for the admin user)
- API Explorer VM (for the ec2-user user)
- API Explorer application (for the admin user)
- Kali Linux VM (for the ec2-user user)
- Windows Domain Controller:
 - Domain Admin user (specified at deployment, default is 'paloalto')
 - o Other users (user1, user2, user3 -- also with Domain Admin privileges)

Since the password is used widely, it's recommended to select one with a good level of complexity.

Note: if you delete the Stacks deployed through this CFT, make sure you manually delete the EC2 Volumes that are left, otherwise you will end up using space unnecessarily.

Security Hardening Considerations

This environment is meant for development use only, it's not security hardened for production. Specifically, the following security considerations should be known:

- Password authentication via SSH is enabled on both API Explorer (ec2-user user) and Ubuntu Web server (ubuntu user) VMs, using the Administrative password
- · Active Directory Password Complexity is disabled
- Administrative password is provided as an environment variable for the installation scripts on the API Explorer and Ubuntu Web Server VMs, so it may be visible in some of the log files (i.e. /tmp/panorama_setup.log on the API Explorer VM)
- . The Panorama/NGFW SSH private key must be uploaded in the S3 bucket to automate the password reset process

To perform manual hardening of the environment, the following post-deployment steps are suggested:

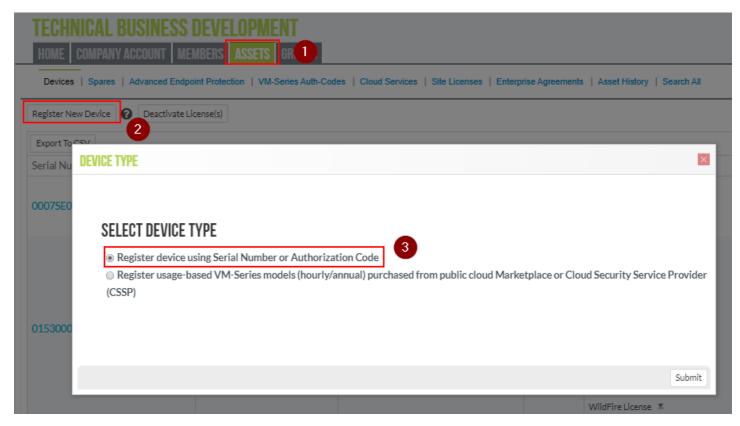
- Manually change all the passwords
- Replace the SSH key for authentication on NGFW and Panorama for admin users
- Disable Password based authentication on API Explorer and Ubuntu Web Server VMs
- Re-enable Password complexity on Domain Controller
- Replace the Decryption SSL certificate on NGFW, and import it on both Ubuntu Web Server VMs and Domain Controller

This document is not meant to provide instructions for the above steps.

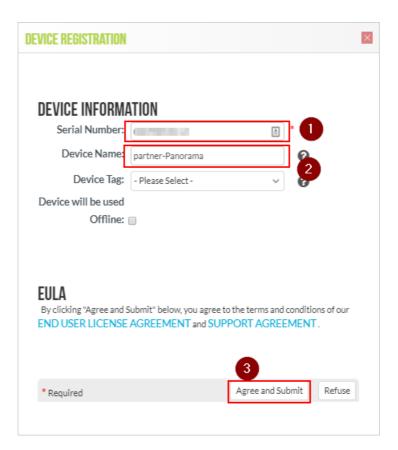
Palo Alto Networks Customer Support Portal Configuration

This section describes how to register the licenses and activate the services on the Palo Alto Networks Customer Support Portal (CSP)

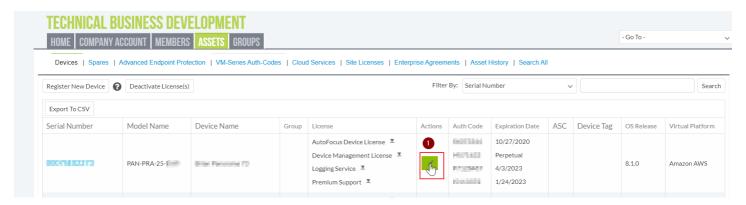
- 1. Login to support.paloaltonetworks.com using your CSP (Customer Support Portal) account
- 2. Navigate to "Assets" and click on 'Register New Device", then select 'Register device using Serial Number or Authorization Code', then "Submit"



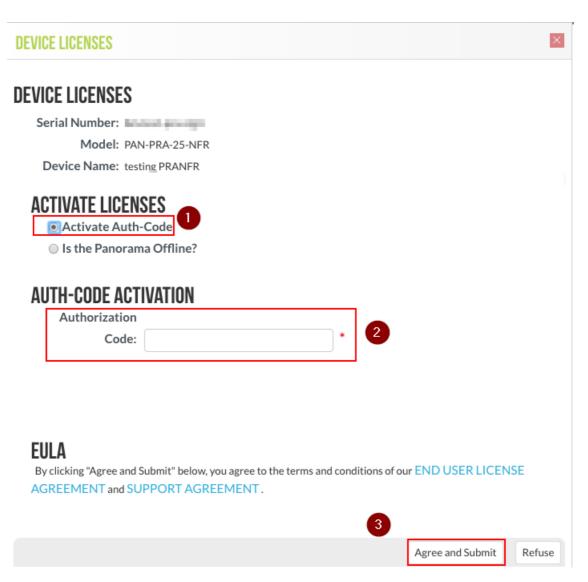
3. Insert your Panorama serial number and fill in the other required fields. Then click on Agree and Submit":



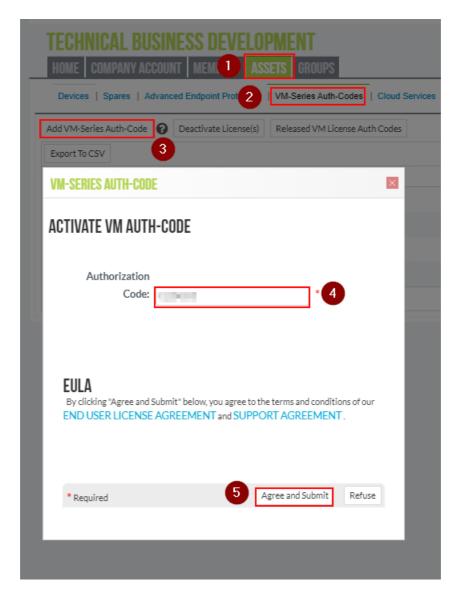
4. You will need to associate the Panorama Support Authcode with the Panorama serial that you registered. From the **Devices**" page under the "**Assets**" tab, click on the "**Actions**" icon on the line that correspond to the Panorama serial number you just added:



5. Select "Activate Auth-Code", insert the Panorama support Auth-Code (the one that corresponds to the PAN-SVC-NFR-PRA-25 SKU) and click on 'Agree and Submit'":

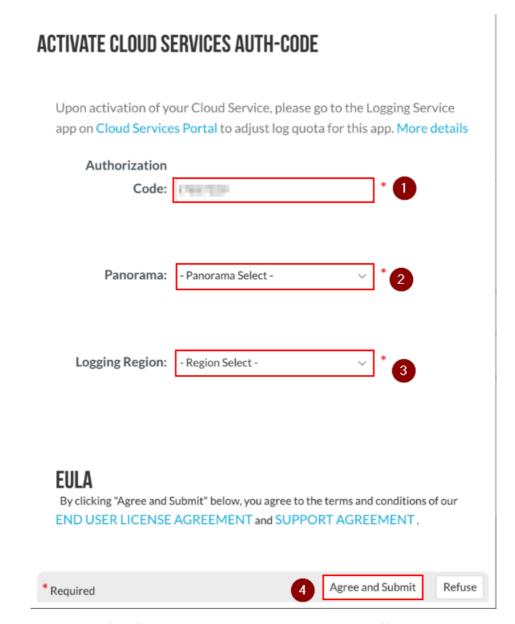


6. Navigate to "Assets", then go to "VM-Series Auth-Codes", select "Add VM-Series Auth-Code". Enter the VM-Series Auth-Code (the one that corresponds to the PAN-VM-100-NFR SKU) and click on "Agree and Submit":



- 7. Navigate to "Assets", then select "Cloud Services" and click on "Activate Cloud Services Auth-Code".
- 8. Enter the Logging Service Auth-Code. Then select the serial number of the Panorama device that you entered in the previous step, and the region americas.

 Then click on "Agree and Submit:":



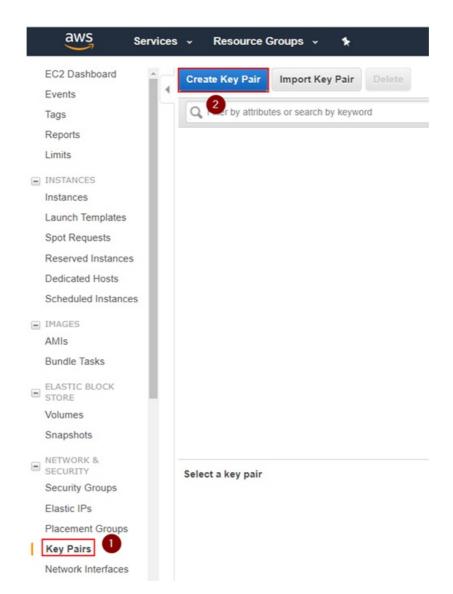
Note: If you don't see the option to activate the Cloud Services, you might not have the required permissions in CSP.

##AWS Configuration

This section describes the configuration of the AWS required components to deploy the lab components. You'll need a KeyPair, two S3 buckets and (optional) a Route53 Hosted Zone. You'll also need to accept the terms for Palo Alto Networks VM-Series, Panorama and Kali Linux.

Key Pair Creation

1. Navigate to your selected region (i.e. us-east-1), select the EC2 service and under "Network & Security" select 'Key Pairs" and click on 'Create Key Pair':



2. Insert a keypair name and click on "Create". In the example, we use "paloalto". This will create a "paloalto.pem" private key and the AWS Web UI will prompt you to download it.



3. Download the Private Key to your local machine. The file name of this example will be paloalto.pem, but you can choose an arbitrary name. You will need to upload this file in an S3 bucket later.

S3 Bucket Pre-Configuration

Palo Alto Networks should have provided you two URLs to download the required files, that you will need to upload into 2 separate S3 buckets. One is used for the Firewall provisioning and the other for the miscellaneous lab configurations. Download and unzip the archives in two separate folders that correspond to the two buckets:



In the example we use **appframework-ngfw** for the firewall configuration and **appframework-conf** for the lab miscellaneous configuration. You can use any arbitrary name for the S3 buckets, but they will have to be unique in AWS.

If you look inside the configuration bucket folder (appframework-conf in the example), you will see 3 sub-folders (keys, opt, templates):



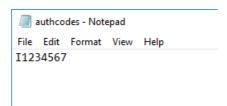
If you look inside the NGFW bucket folder (appframework-ngfw in the example), you will see 4 folders (config, content, license, software):



Most of the files should be left untouched, however there are two actions required before uploading the files to AWS S3.

To prepare the configuration files do the following:

- 1. Add the Firewall Auth-Code:
- 2. On your local machine, navigate to the folder that corresponds to the NGFW configuration bucket (appframework-ngfw in the example), go to the ficense" subfolder and edit the ""authcodes" file and insert (without any newlines) the NGFW Auth-Code you received from Palo Alto Networks:



Note: you will need to use the authcode that corresponds to the PAN-VM-100-NFR" SKU, the same one you previously registered in the Customer Support Portal.

- Save the file
- Add the Firewall and Panorama AWS Private Key
- On your local machine, navigate to the folder that corresponds to the lab configuration bucket (appframework-conf in the example), go to the **keys**" sub-folder and copy in it the private key file that you previously generated and downloaded from the AWS UI (paloalto.pem in the example):



• You can name your key filename however you prefer, but that exact filename will have to be entered as the input to the CFT file later in the deployment process.

Once you've updated the files, the trees of both folders should look similar to the following:

1. NGFW Configuration Folder (filenames in the 'content" folder might differ):

```
config
bootstrap.xml
init-cfg.txt
content
panup-all-antivirus-2542-3038
panupv2-all-contents-787-4570
panupv2-all-wildfire-224438-226860
license
authcodes
software
```

2. Lab Configuration folder:

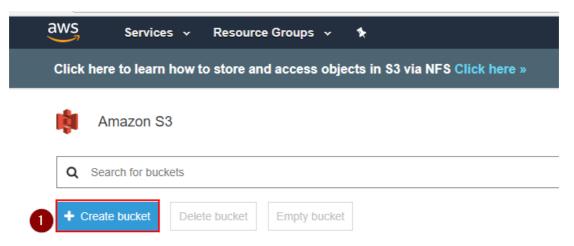
```
keys
ont
    apiexplorer.sh.txt
    apiexplorer.tar.gz
    cloud_services-1.0.2
    echomalware
    panorama_password.py.txt
    template.xml
    webgenconfig.py
templates
    ad-1-v3.json
```

You are now ready to create the S3 Buckets in AWS and upload these files.

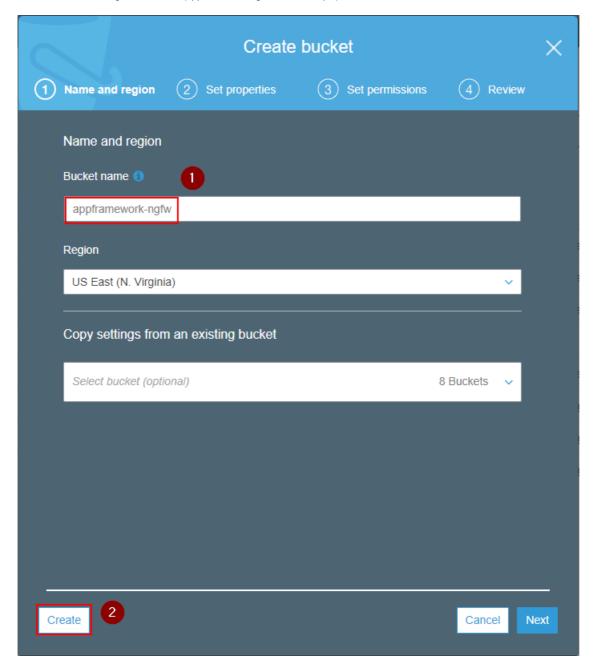
S3 Bucket Creation and Upload

To create the S3 Buckets and upload the files, go through the following steps:

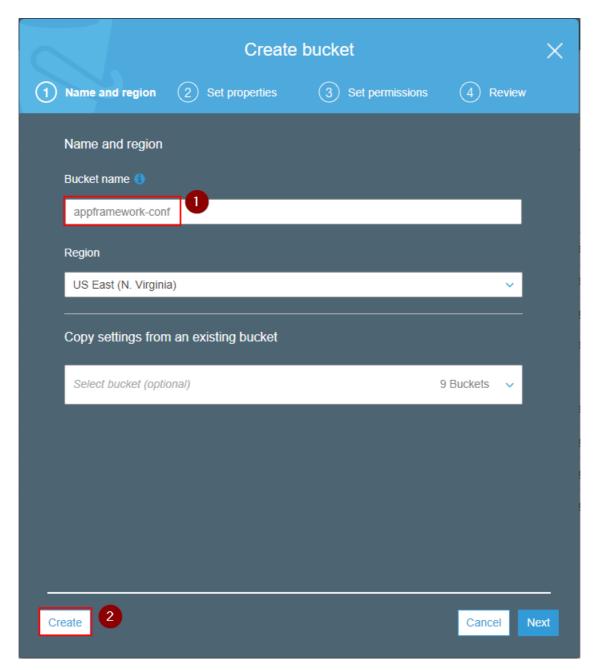
1. Go to AWS S3 and create two S3 buckets for the NGFW and lab configuration respectively **appframework-ngfw** and **appframework-conf** in the example). To create an S3 bucket, click on "Create Bucket":



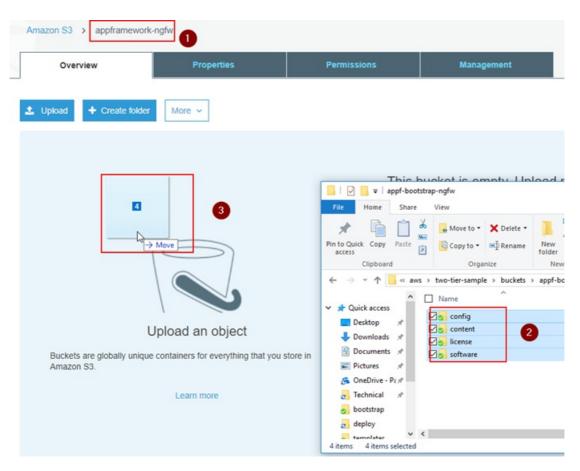
2. Enter the name of the Firewall configuration bucket (appframework-ngfw in the example) and selectCreate:



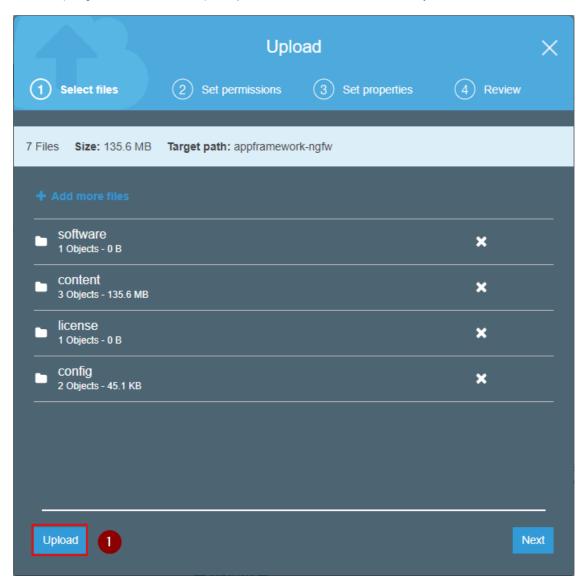
3. Repeat the same process for the Miscellaneous lab configuration S3 bucket (appframework-conf in the example):



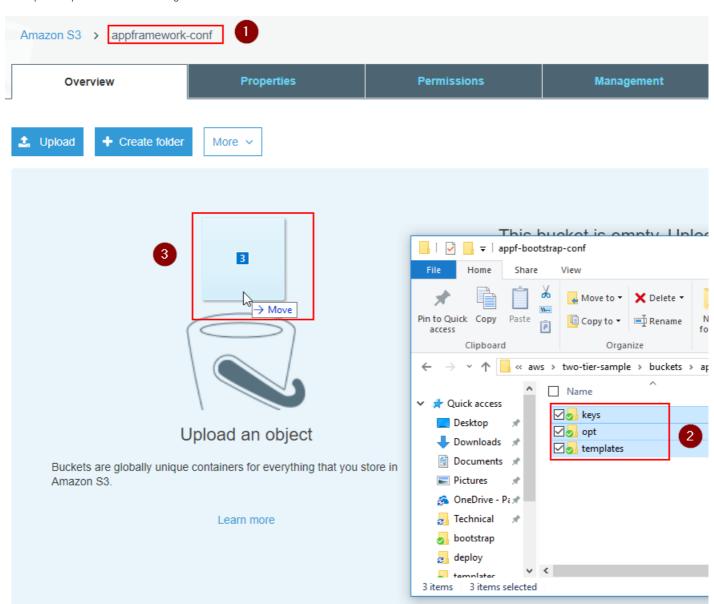
4. You can now upload the content in the respective buckets by dragging and dropping the files from your computer using the AWS S3 UI. The next picture shows the appframework-ngfw bucket:

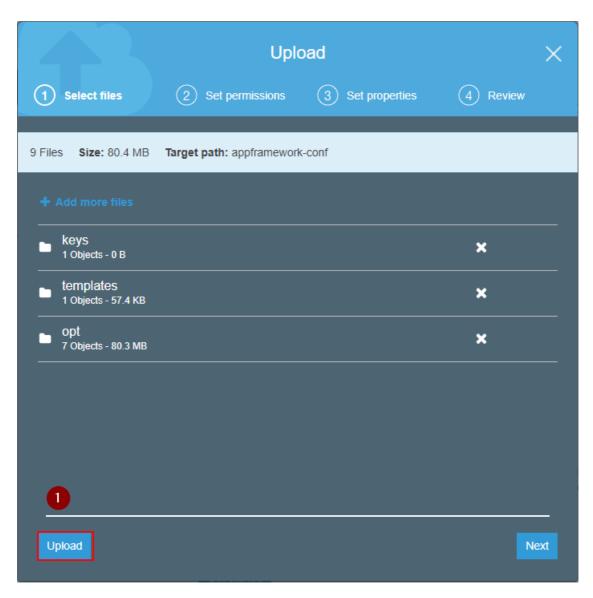


5. Make sure the 4 folders (config, content, license, software) are copied in the root of the S3 bucket, and click **Upload**":



6. Repeat the process for the lab configuration bucket:





Route53 Zone Configuration

The CloudFormation Template deploys a series of VMs (Firewall, Panorama, API Explorer, Kali Linux, etc.) and AWS can automatically associate DNS names to the Elastic IPs that are used by EC2. To do that, you need a Route53 public Hosted Zone configured in your AWS environment. This step is optional: you can just connect to the VMs via their Elastic IP addresses, or manually configure your DNS entries at a later stage if you're not using Route53. However, this step is highly recommended.

The public DNS zone you use can either be an existing second-level domain (i.e. yourcompanylab.com), or a third-level domain (lab.yourcompany.com). It must be publicly resolvable, so you need to be the registered owner of the domain. As an option, you can register a new domain directly through the AWS console and add it automatically in Route53.

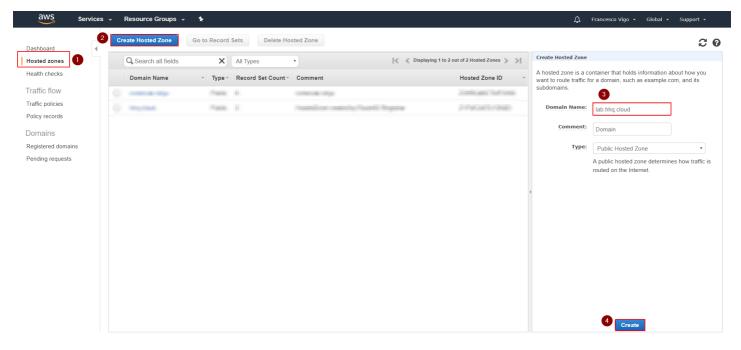
If you don't have the opportunity to use a second or third level domain in Route53, ask your Palo Alto Networks contact for support to get a fourth level domain delegated to your Route53 DNS Servers.

Note: the CFT can automate the creation and registration of a valid SSL certificate that corresponds to the FQDN of your API Explorer instance (this way the browser won't provide warnings when you connect to it), through a free service called "Let's Encrypt" (https://letsencrypt.org). If you want to automatically generate the Let's Encrypt certificate through the CFT, you must have the Route53 configuration enabled, otherwise the process will fail. Hence, if you don't want to use Route53 for this step, the API Explorer certificate must be a self-signed one. The CFT parameters provide options to disable the configuration of Route53 and Let's Encrypt.

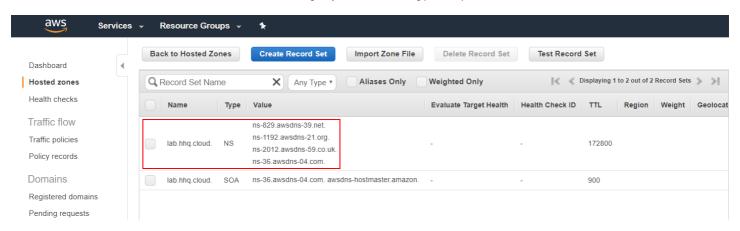
To configure a Hosted zone in AWS Route 53, proceed through the following steps:

1. Navigate to AWS 'Route53", go to 'Hosted zones" and click on 'Create Hosted Zone". Enter the domain name: it must be a public domain name (second or third level) where you have permissions configure name servers for (i.e. yourcompanylab.com or lab.yourcompany.com). The type must be "Public Hosted Zone."

Then click on Create:



2. Look at the AWS Name Servers listed in the NS record and configure your Domain Hosting provider platform to use them for the selected domain:



In this example we are using the third-level domain 'lab.hhq.cloud'.

Note: if you registered the domain through AWS, you don't need any additional configuration as it will be automatically registered in Route

53. If you're using a different domain hosting platform (i.e. GoDaddy, NameCheap, etc), the configuration on how to configure your domain to use AWS Route53 DNS servers will be different depending on your provider.

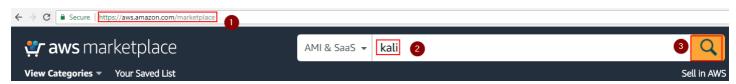
If you're being helped by Palo Alto Networks to use a fourth level domain, please provide the Name Servers to your contact.

Activate Kali Linux and Palo Alto Networks VMs Series on AWS Marketplace

To deploy some of the VMs, you first need to activate them on the AWS marketplace. Note that deploying Kali Linux is optional (is useful to generate threats in the firewall logs) so, if you don't need it, you can skip the step for Kali Linux (but not for NGFW and Panorama).

To activate the solutions on the AWS Marketplace, follow this procedure:

1. Navigate to the AWS Marketplace (https://aws.amazon.com/marketplace), search for "kali" and click on the search icon:



2. In the results page, click on 'Kali Linux":



3. In the Kali Linux page, click on 'Continue to Subscribe':



4. Select "Manual Launch" and click on "Accept Software Terms":



5. Repeat the same procedure for both Palo Alto Networks "VM-Series Next-Generation Firewall (BYOL)" and "Palo Alto Networks Panorama"

VM-Series Next-Generation Firewall (BYOL)

Manual Launch

Service Catalog

With EC2 Console, API or CLI

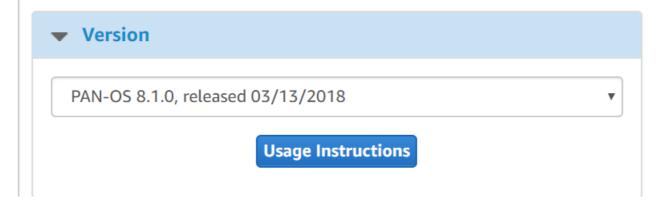
Copy to SC and Launch

Launch Options

You can click the "Launch with EC2 Console" buttons below and follow the instructions to launch an instance of this software.

You can also find and launch these AMIs by searching for the AMI IDs (shown below) in the "Community AMIs" tab of the EC2 Console Launch Wizard.

You can view this information at a later time by visiting the Your Software page. For help, see step-by-step instructions for launching Marketplace Products from the AWS Console.



Palo Alto Networks Panorama

1-Click Launch

Review, modify and launch

Manual Launch

With EC2 Console, API or CLI

Service Catalog

Copy to SC and Launch

Click "Accept Software Terms & Launch with 1-Click" to launch this software with the settings below

Once you accept the terms, you will have access to launch any version of this software in any supported region. For future launches, you can return to this page or launch directly from the EC2 console, APIs or CLI.



Version

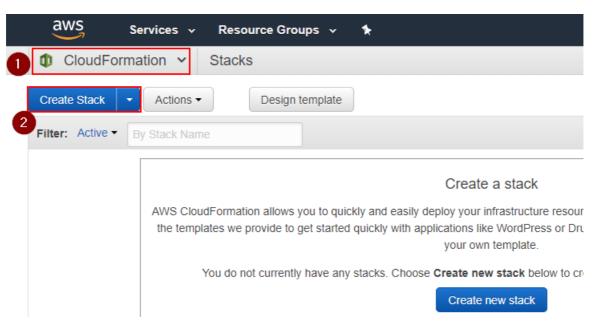
Panorama 8.1.0, released 03/13/2018

Deploy the CloudFormation Template

You can now deploy the AWS CloudFormation Template (CFT) to create the lab environment. Before starting, make sure that you have 5 Elastic IPs (EIPs) available in the region you want to deploy the CFT (by default AWS limits EIPs to 5 per region per account).

Proceed with the following steps:

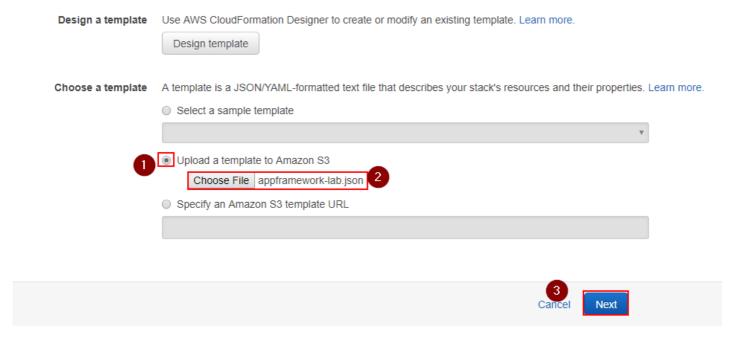
1. Navigate to "AWS CloudFormation" and select "Create Stack":



2. Select "Upload a template to Amazon S3", and upload the template JSON file provided by Palo AltoNetworks (appframework-lab.json in the example), then click on Next:

Select Template

Select the template that describes the stack that you want to create. A stack is a group of related resources that you manage as a single unit.



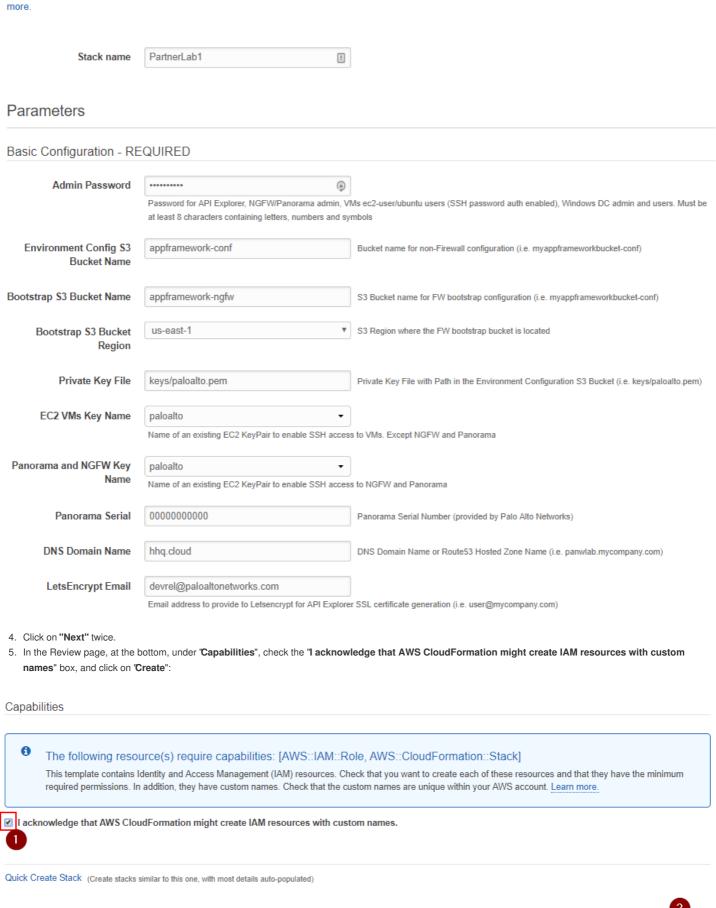
- 3. Insert the required parameters:
 - o Stack name: an arbitrary name for this deployment (i.e. PartnerLab1)
 - o Admin Password: an arbitrary password that will be used for the following systems:
 - NGFW admin user
 - Panorama admin user
 - API Explorer VM ec2-user user (SSH login with password will be enabled)
 - API Explorer application admin user
 - Ubuntu Web Server ubuntu user (SSH login with password will be enabled)
 - Kali Linux ec2-user
 - Windows Domain Controller admin (the default username is "paloalto", but can be changed in the advanced parameters below)
 - Windows Domain Users (user1, user2, user3)
 - Environment Config Bucket Name: the name of the S3 miscellaneous lab configuration bucket that you previously created. In the example appframework-conf. was used.
 - o Bootstrap Bucket Name: the name of the S3 NGFW configuration bucket that you previously created. In the example,appframework-ngfw was used.
 - Bootstrap Bucket Region: select the AWS region where the Bootstrap Bucket was created (us-east-1 in the example)
 - Private Key File: the relative path in the configuration bucket of the NGFW/Panorama private key file. In the example the file is named paloalto.pem and you uploaded it in the keys subfolder of the environment configuration bucket. Hence, the parameter would be "keys/paloalto.pem". If you named the file differently, provide the right name.
 - EC2 VMs Key Name: from the drop down menu, select the KeyPair that you want to use for the non-Palo Alto Networks VMs (Kali Linux, API Eplorer VM, Ubuntu VM). It can be the KeyPair that you previously created in EC2, or a different one of your choice.
 - Panorama and NGFW Key Name: from the drop down menu, select the KeyPair that you want to use for the Palo Alto Networks VMs (Panorama and NGFW). This must be the KeyPair that you have previously created (named "paloalto" in the example), whose private key was uploaded to the miscellaneous lab configuration S3 bucket.
 - Panorama Serial: Insert the Panorama Serial number that was provided by Palo Alto Networks
 - DNS Domain Name: Insert the domain name zone that you have configured on Route53. If you don't have it, add a domain name and select "false" under both the "Configure Route53" AND the "Create API Explorer LetsEncrypt Cert" fields in the Advanced Configuration section. In the example we use the htq.cloud domain
 - LetsEncrypt Email: Insert your (valid) email address that will be used to request a Let's Encrypt SSL certificate for the API Explorer.

Leave the other parameters to the default values unless you are a power user and you know what you're doing.

The following screenshot shows an example configuration:

Specify Details

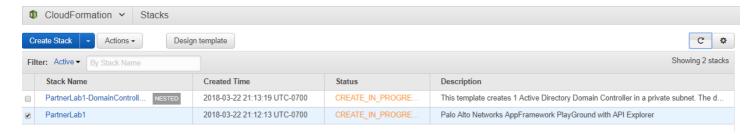
Specify a stack name and parameter values. You can use or change the default parameter values, which are defined in the AWS CloudFormation template. Learn more



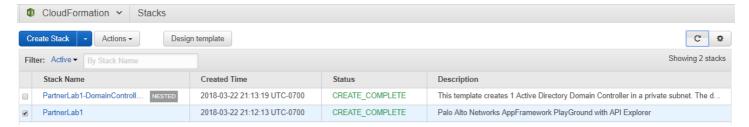
Note: the CFT will create two IAM roles to allow some of the VMs to Read the files from the two S3 buckets that you've previously created.

Previous

6. Sit down and relax, the whole process will take 30-35 minutes to complete:

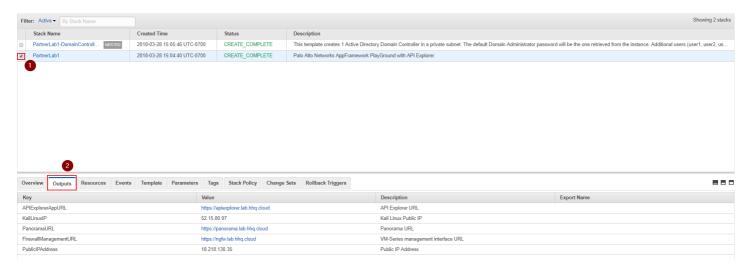


7. The deployment will show **CREATE_COMPLETE** once everything is done:

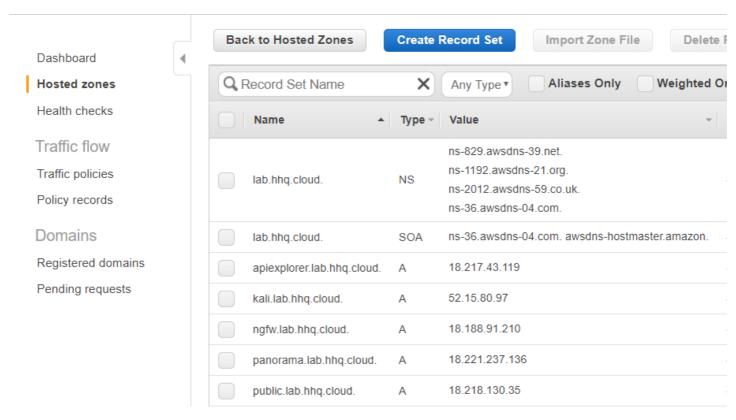


Note: if you run in an error, make sure you added the right licenses and Auth-Codes, check the FAQ document and reach out to your Palo Alto Networks contact for support.

8. Select the template and click on the Outputs tab of the to view the deployment information (IP addresses and FQDNs) of the lab:



9. You can also see all the DNS records added to Route53 records for easier access:

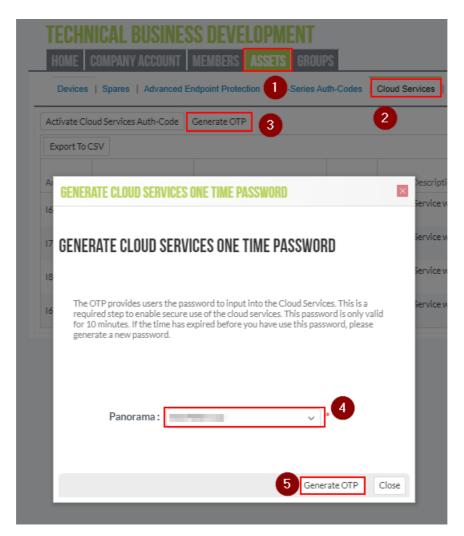


####AT THIS STAGE YOU SHOULD STOP. A MANUAL CONFIGURATION STEP TO POINT THE FIREWALL AND PANORAMA TO THE DEVELOPER INSTANCES IS REQUIRED, PLEASE REACH OUT TO YOUR PALO ALTO NETWORKS TECHNICAL CONTACT FOR THIS.

Panorama Pairing with Logging Service

The last step of the process requires to pair your Panorama Instance with Logging Service:

- 1. Navigate back to https://support.paloaltonetworks.com and login with your CSP credentials
- 2. Go to "Assets", "Cloud Services" and click "Generate OTP". Select the Panorama instance you've created (corresponding to the Panorama Serial Number) and click on "Generate OTP":

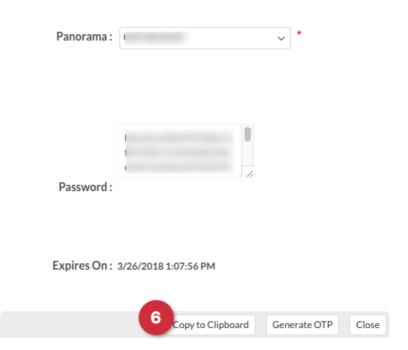


3. Copy the generated One Time Password in your browser clipboard by clicking on 'Copy to Clipboard' (6):

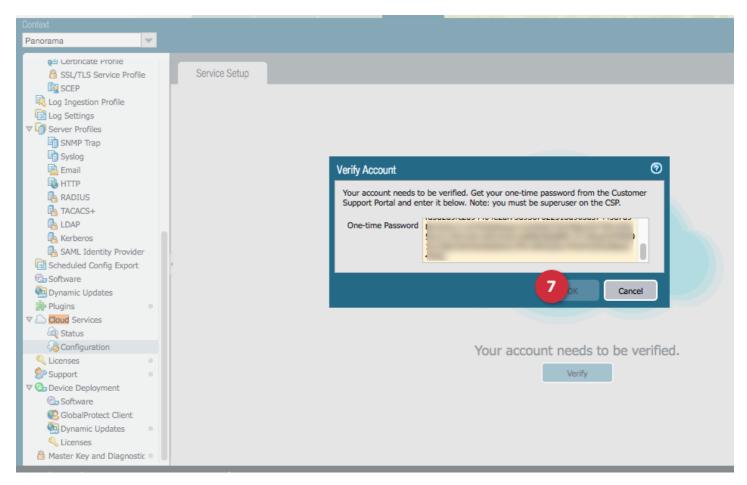


GENERATE CLOUD SERVICES ONE TIME PASSWORD

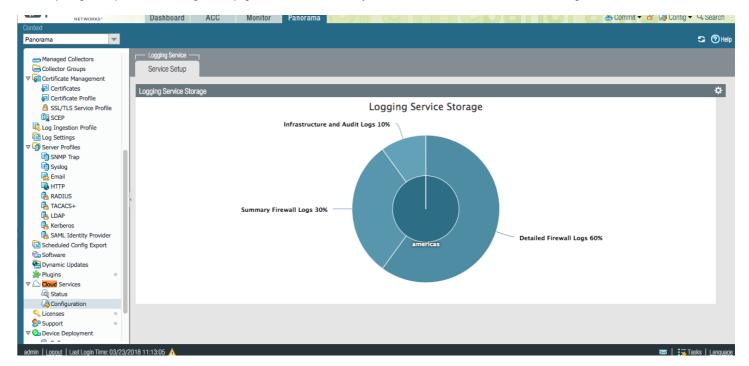
The OTP provides users the password to input into the Cloud Services. This is a required step to enable secure use of the cloud services. This password is only valid for 10 minutes. If the time has expired before you have use this password, please generate a new password.



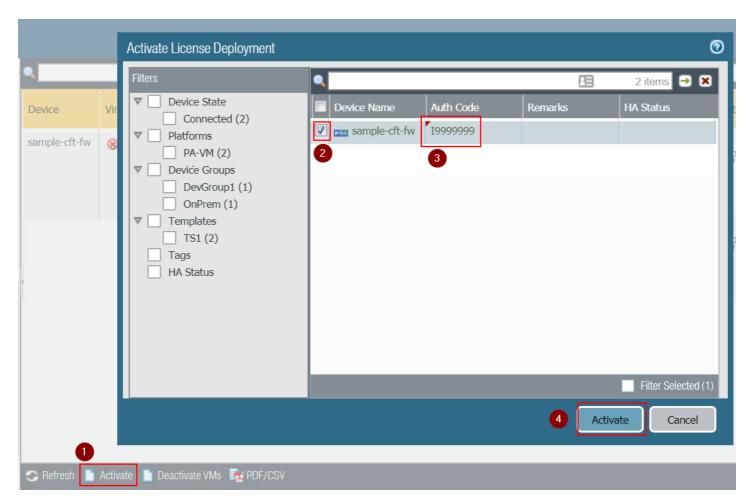
- 4. Login to Panorama via the web UI, navigating tohttps://panorama.lab.yourdomain.com (assuming that Route53 has used to automatically create the FQDN, otherwise look at the EIP of the Panorama instance). Use the "admin" user and the password you have configured in the template.
- 5. On the Panorama UI, navigate to "Panorama", "Cloud Services", "Configuration".
- 6. Insert the previously copied One Time Password (OTP) to complete the pairing and click on \mathbf{OK} (7):



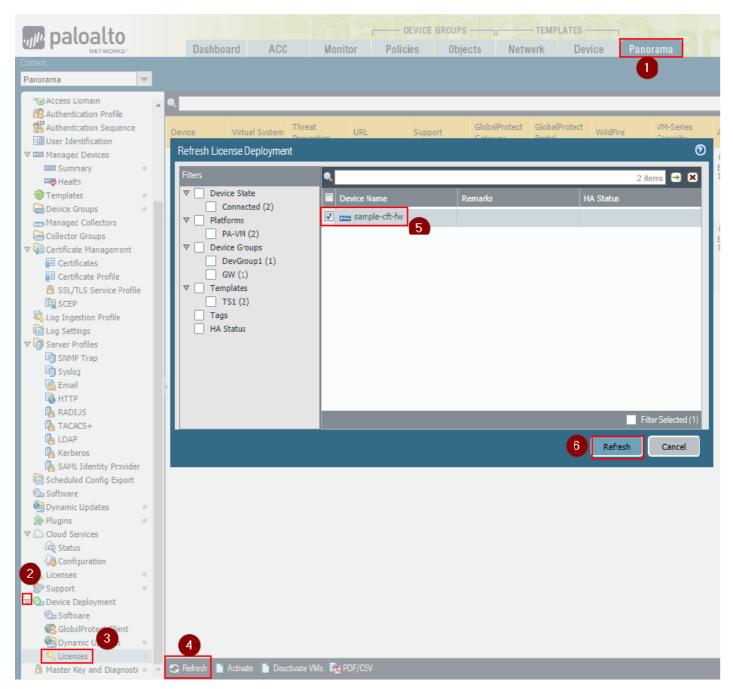
After the pairing is complete, in the "Configuration" page under "Cloud Services", you should see a dashboard similar to the following:



- 7. On the Panorama UI, navigate to "Panorama", "Device Deployment", "Licenses" and click on "Activate".
- 8. Select the firewall (sample-cft-fw in the example), insert the Services Bundle Auth-Code (the one that corresponds to the PAN-VM-100-BND-NFR4 SKU) and click on "Activate":



- 9. On the Panorama UI, navigate to 'Panorama'', "Device Deployment", "Licenses" and click on Refresh.
- 10. Select the firewall (sample-cft-fw in the example) and click on Refresh" to refresh the licenses:



The refresh process will take a few seconds. Wait until it completes:



After the license refresh is complete, wait a few minutes.

Under the Monitor tab in Panorama you should be able to view Logs (see Appendix C)

Congratulations, the setup is complete!

You can work with your Palo Alto Networks contact to register the API Explorer application in the Application Portal, and then activate it (see the next section of this document for details)

API Explorer App Activation Process

This section describes how to Activate the API Explorer application and start interacting with the APIs.

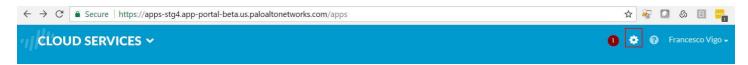
Note: this section requires the manifest file activation part to be already configured, otherwise you will not see your API Explorer application in the App Portal. You will also be provided a Client ID and a Client Secret by your Palo Alto Networks contact.

To activate the API Explorer, follow this process:

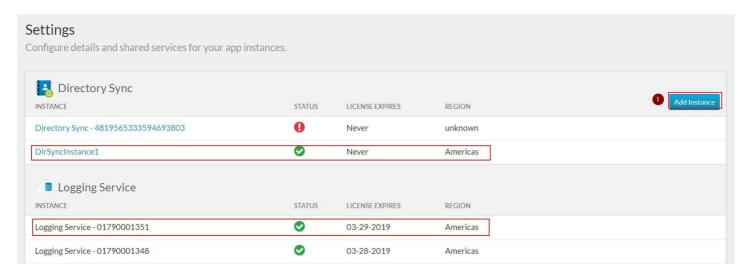
1. Navigate to the App Portal beta environment:https://apps-stg4.app-portal-beta.us.paloaltonetworks.com and Sign in with your Customer Support Portal credentials:



2. Click on the Settings icon in the top right corner:



3. Make sure that you have a Logging Service instance, and a Directory Sync instance. If the latter is missing, just create one (click on Add Instance":

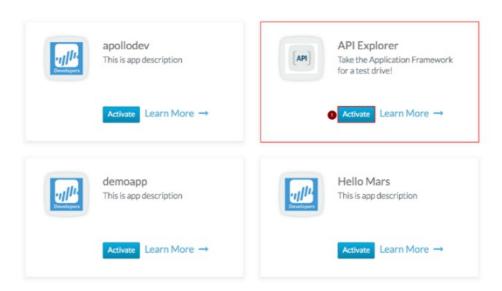


Note: You don't need to actually register an Active Directory agent to it if you don't need to interact with AD data to build your integration. Or you can deploy the Directory Sync Agent on the windows Domain Controller, by following the Getting Started Guide, not covered by this manual

4. Navigate to the botton of the Application Portal page, under **Partner Apps on the Application Framework**". Select the application (i.e. YourCompany - API Explorer) and click on the "**Activate**" icon:



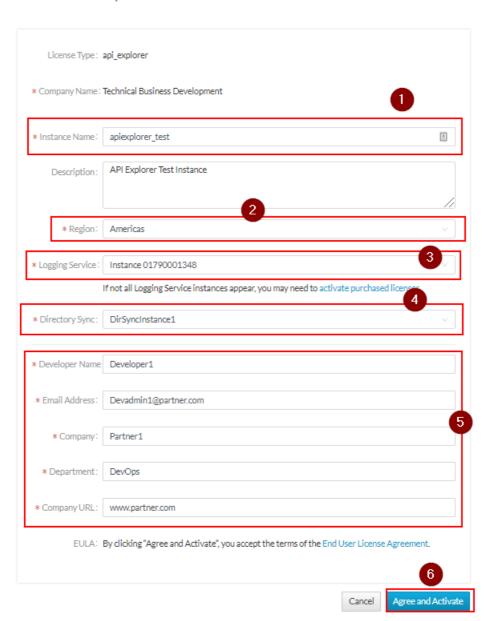
Partner Apps on the Application Framework



Note: if you don't see your API Explorer App, reach out to your Palo Alto Networks technical contact for support.

5. Enter the required parameters, then select "Agree and Submit":

Activate API Explorer



6. At this point you should see the instance of your "API Explorer" App in the "Your Palo Alto Networks Cloud Services Apps" section of the App Portal:



7. Click on your API Explorer App icon and you will be redirected to your API Explorer instance (the FQDN of your AWS API Explorer instance) as admin (the password is the one you set as part of the CloudFormation Template parameters, same as Firewall and Panorama):



Note: Make sure that you login on the API explorer App for the first time through link on the Cloud Services Portal. Do not login on the API Explorer by navigating to the FQDN directly with your browser, as some required tokens must be passed to the API Explorer by the Cloud Services Portal through the link.

8. At the first Login, the API explorer app will ask you to perform the Activation. Click on the Activate" button:

▲ FURTHER ACTIVATION STEPS REQUIRED **▲**

NOTICE: Some features of your API EXPLORER will have limited functionality until the activation steps are completed.

Activation Steps:

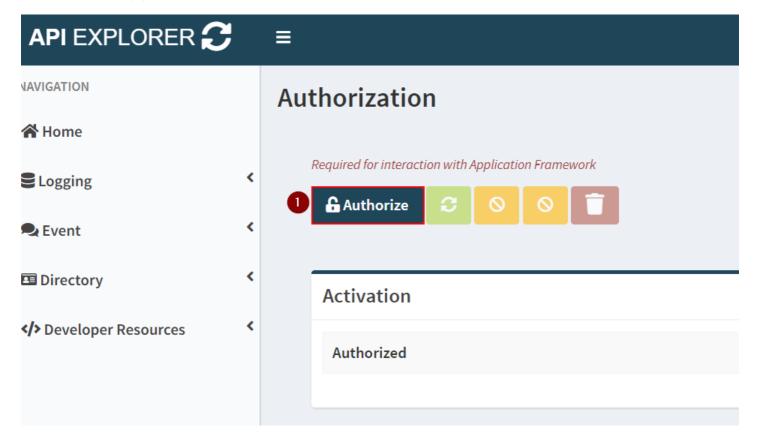
- 1. Click Activate button.
- 2. Click the Authorize button and provide the following to begin authorization:
 - o Client ID
 - Client Secret
 - Redirect URI
 - Scope
- 3. When prompted, authenticate using your CSP credentials.
- 4. Complete and submit the "Request for Approval" form.

Note: If successful, your API EXPLORER will receive tokens necessary for interacting with your Logging, Event and Directory-Sync instances.

Cancel



9. In the Authorization page, click on "Authorize":



- 10. Insert the required parameters:
 - a. Client ID and Client Secret that you obtained from your

and "**directory-sync-service:read**" . Do not select write scopes

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b. Redirect URI should be correspond to your API Explorer instance

with the /auth-callback route (i.e.
<https://apiexplorer.lab.yourcompany.com/auth-callback>--https://apiexplorer-stg4.lab.hhq.cloud/auth-callback in this
example)

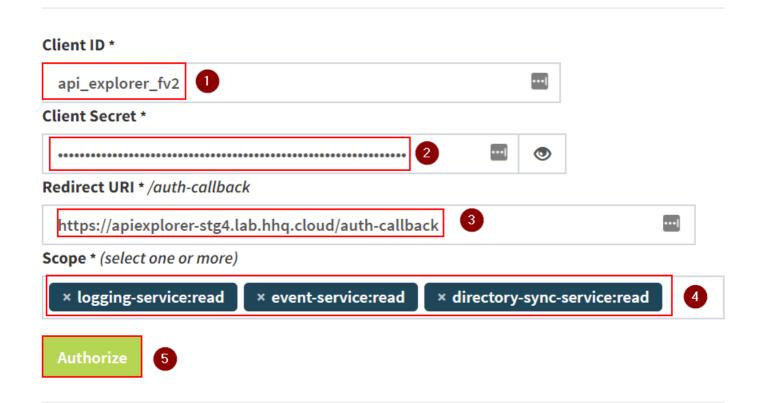
c. Scope must be "logging-service:read", "event-service:read"

at the moment.

11. Click on "Authorize":

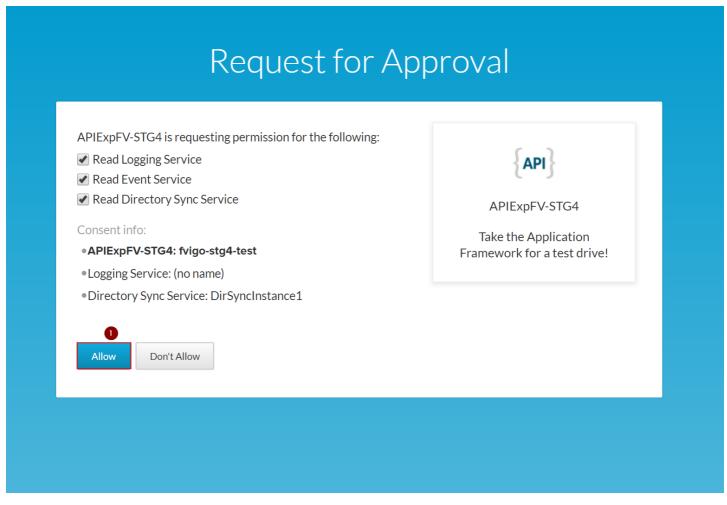
API EXPLORER C Authorization

Contact your Developer Relations representative if you are missing any of the required fields.

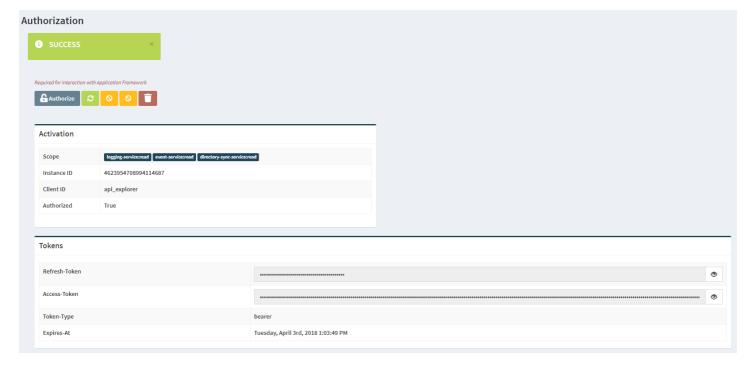


Note: If successful, API EXPLORER will receive tokens necessary for interacting with your Logging, Event and Directory-Sync instances.

Cancel



13. If the authorization is successful, you should see the Tokens in the Authorization page, and the application should work:



Congraturations: You can now use the functions of the API Explorer. For example, the "Query Explorer" from the left menu.

Appendix A: Explanation of the CFT services and usage

Kali Linux VM

Used to generate exploits to trigger Threat events on NGFW

Access server directly with SSH private key with the ec2-user user:

ssh -i paloalto.pem **ec2-user**@kali.lab.yourcompany.com

Run threats against web server:

sudo uniscan -u http://10.0.0.100 -esqdwb

API Explorer VM

Runs the API Explorer application

Access the WebUI: https://apiexplorer.lab.yourcompany.com

You can also access directly with SSH private key with theec2-user user:

ssh -i paloalto.pem **ec2-user**@apiexplorer.lab.yourcompany.com

Public IP

Public IP of the NGFW eth1 interface :

- Use port 221 to access WEB VMthrough SSH (username isubuntu)
- Use port 3389 to accessWindows Domain controller through RDP

Next-Generation Firewall (NGFW)

Palo Alto Networks Next-Generation Firewall

Access directly with SSH privatekey with the admin user:

ssh -i paloalto.pem **admin**@ngfw.lab.yourcompany.com

Or via the WebUI: https://ngfw.lab.yourcompany.com

Panorama

Palo Alto Networks Panorama

Access directly with SSH private key with the admin user:

ssh -i paloalto.pem **admin**\@panorama.lab.yourcompany.com

Or via the WebUI: https://panorama.lab.yourcompany.com

Ubuntu Web Server

Traffic generation VM and Web Server

Internal address that can bereached through NGFW public interface (see above)

A web crawler runs on it (for URL and traffic logs, etc)

Access server with SSH private key through firewall mapped port221 with the ubuntu user:

ssh -i paloalto.pem **ubuntu**\@public.lab.yourcompany.com -p 221

Useful commands:

- # crontab -1 (shows the command in the crontab to register IP-to-User mapping with the NGFW API every 15 minutes)
- #/nome/ubuntu/web-traffic-generator (web traffic generator. It's started during the first boot butwon't restart at VM reboot). Configuration is in config.py
- Restart the Web traffic Generator with the following command:

REQUESTS_CA_BUNDLE=/etc/ssl/certs/ca-certificates.crt nohup python /home/ubuntu/web-traffic-generator/gen.py 1>>/tmp/webgen.stdout 2>>/tmp/webgen.stderr &

Domain Controller:

Windows 2012R2 Domain Controller

Internal IP that can be reached via RDP through NGFW public interface (see above)

 $Login\ as\ your domain \ \ \ \ (default\ \textbf{PANWDOMAIN} \ \ \ \ paloalto),\ or\ as\ user 1,\ user 2\ or\ user 3$

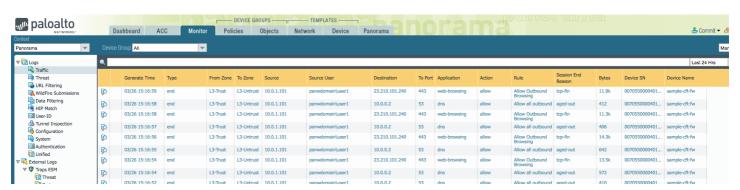
You can install the Directory Sync Service agent on this VM if you want to use it.

Appendix B: Default hostname to IP and VM Mapping

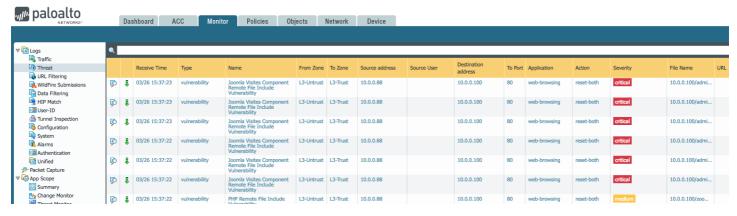
Public Hostname	Internal IP	EIP assigned?	VM
kali	10.0.0.88	Υ	Kali Linux VM
apiexplorer	10.0.0.55	Υ	API Explorer VM
public	10.0.0.100	Υ	NGFW Public Interface
ngfw	10.0.0.99	Υ	NGFW Management Interface
panorama	10.0.0.20	Υ	Panorama Management Interface
N/A	10.0.1.101	N	Ubuntu Web Server VM
N/A	10.0.1.20	N	Windows Domain Controller VM

Appendix C: Sample log outputs in the monitor tab

Traffic

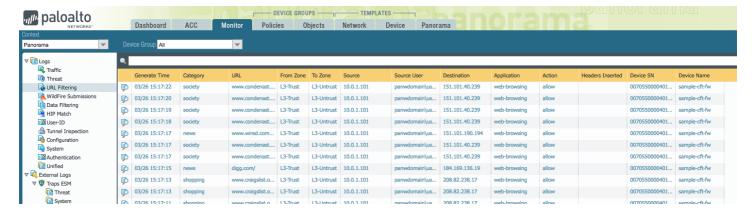


Threat



Note: to see these you should generate some threats with Kali Linux, as explained in Appendix A.

URL Filtering



Wildfire Submissions

