



Communication

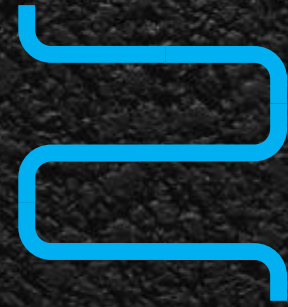


Moving Ideas with Words

Commute planning



Destination



Map



Vehicle



Driver/Pax



Jean
Baptiste
Girard

Destination

- **Deeper, shared understanding**
- **Better understand others, & be better understood**
- ***Your expectations?***

*By words we
learn thoughts,
and by thoughts
we learn
life.*

Map

- **Definitions, words, meaning**

Communication ●

- **Miscommunication**

Common language ●

Vehicle



Xunzi

- **Workshop**
- **Guided discussion, discovery, and exercises**
- **Exploration**

*Tell me and
I forget, teach
me and I may
remember,
involve me
and I
learn.*

Driver/Pax



*Damian
Synadinos*

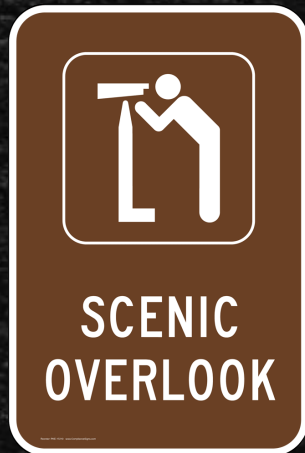
- **Tester**
- **Speaker**
- **Improvisor**
- **Artist**
- **Son, husband, father**
- **Autodidact**

*ineffable-
solutions.com*



Travel games!

- Kick the Bucket
- Pulling my leg
- Raining cats and dogs
- Peeling the onion
- A piece of cake
- An axe to grind
- The whole nine yards



Map

- **Definitions, words, meaning**

Communication ●

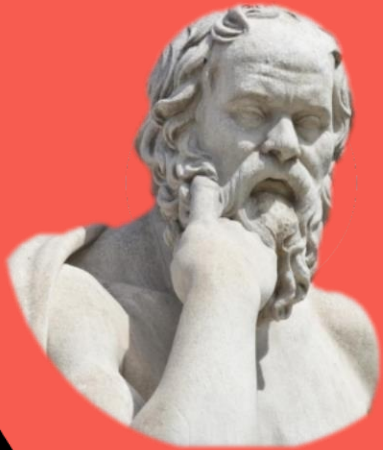
- **Miscommunication**

Common language ●

Definitions

- **Definitions**
- **Categories**
- **Types**
- **Characteristics**

Definitions



Socrates

Definition

*The
beginning of
wisdom is the
definition of
terms.*



Definitions

definition, *noun*

A statement of the exact meaning of a word, especially in a dictionary

Definitions

statement, *noun*

A definite or clear expression of something
in speech or writing

Definitions

definition, *noun*

A [definite or clear expression of something in speech or writing] of the exact meaning of a word, especially in a dictionary

Definitions

exact, *adjective*

Not approximated in any way; precise

Definitions

definition, *noun*

A [definite or clear expression of something in speech or writing] of the [not approximated in any way; precise] meaning of a word, especially in a dictionary

Definitions

meaning, *noun*

What is meant by a word, text, concept, or action

Definitions

meant, *past participle*

Past and past participle of mean

Definitions

mean, *verb*

Intend to convey, indicate, or refer to (a particular thing or notion); signify

Definitions

intend, *verb*

Have (a course of action) as one's purpose or objective; plan

Definitions

purpose, *noun*

The reason for which something is done or created or for which something exists

Definitions

definition, *noun*

A [definite or clear expression of something in speech or writing] of the [not approximated in any way; precise] [reason for which something is done or created or for which something exists] of a word, especially in a dictionary

Definitions

word, *noun*

A single distinct meaningful element of speech or writing, used with others (or sometimes alone) to form a sentence and typically shown with a space on either side when written or printed

Definitions

definition, *noun*

A [definite or clear expression of something in speech or writing] of the [not approximated in any way; precise] [reason for which something is done or created or for which something exists] of a [single distinct meaningful element of speech or writing], especially in a dictionary

DETOUR?



*John
Ralston
Saul*

**Which
dictionary?**

*Dictionary –
Opinion
expressed as
truth in
alphabetical
order.*

Which dictionary?

dictionary, *noun*

- OED - A book which explains or translates, usually in alphabetical order, the words of a language or languages (or of a particular category of vocabulary), giving for each word its typical spelling, an explanation of its meaning or meanings, and often other information, such as pronunciation, etymology, synonyms, equivalents in other languages, and illustrative examples.
- oxforddictionaries.com - A book or electronic resource that lists the words of a language (typically in alphabetical order) and gives their meaning, or gives the equivalent words in a different language, often also providing information about pronunciation, origin, and usage.
- Merriam-Webster - A reference source in print or electronic form containing words usually alphabetically arranged along with information about their forms, pronunciations, functions, etymologies, meanings, and syntactical and idiomatic uses.
- dictionary.com - A book, optical disc, mobile device, or online lexical resource (such as Dictionary.com) containing a selection of the words of a language, giving information about their meanings, pronunciations, etymologies, inflected forms, derived forms, etc., expressed in either the same or another language.

Definitions

definition, *noun*

A [definite or clear expression of something in speech or writing] of the [not approximated in any way; precise] [reason for which something is done or created or for which something exists] of a [single distinct meaningful element of speech or writing], especially in a dictionary

Definitions

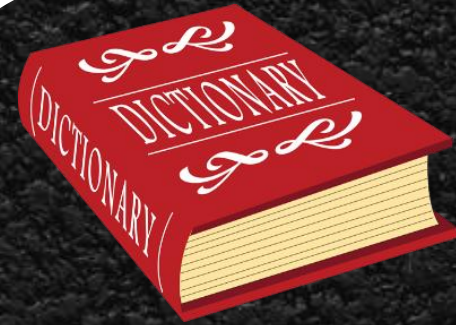
definition, *noun*

A clear expression of the precise, intended reason for which a single distinct meaningful element of speech or writing exists

A statement of the exact meaning of a word, especially in a dictionary

Travel games!

Definition Round Robin

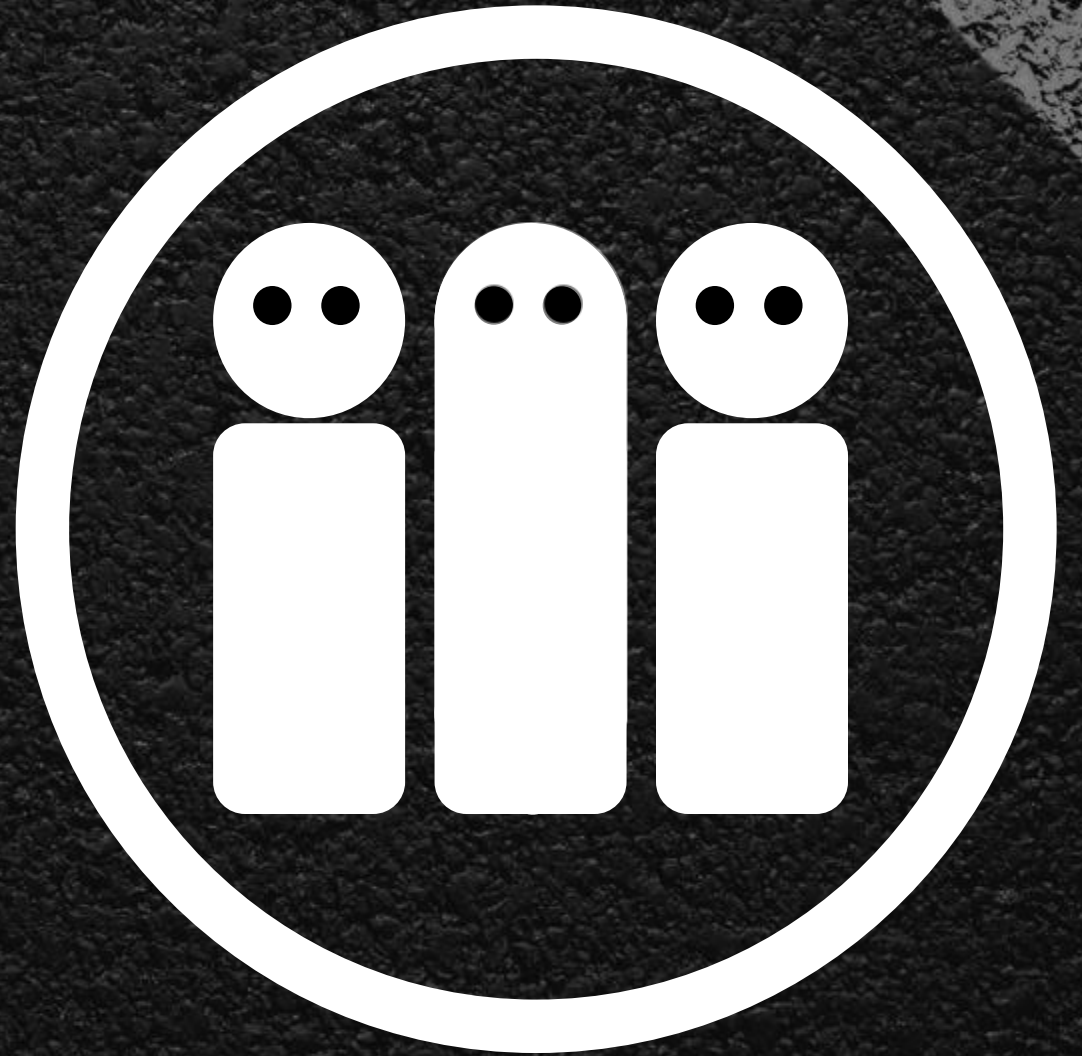


Definitions - Categories

- **Intensional**
- **Extensional**
 - **Ostensive**
 - **Enumerative**

Definitions - Categories - Intensional

ghost

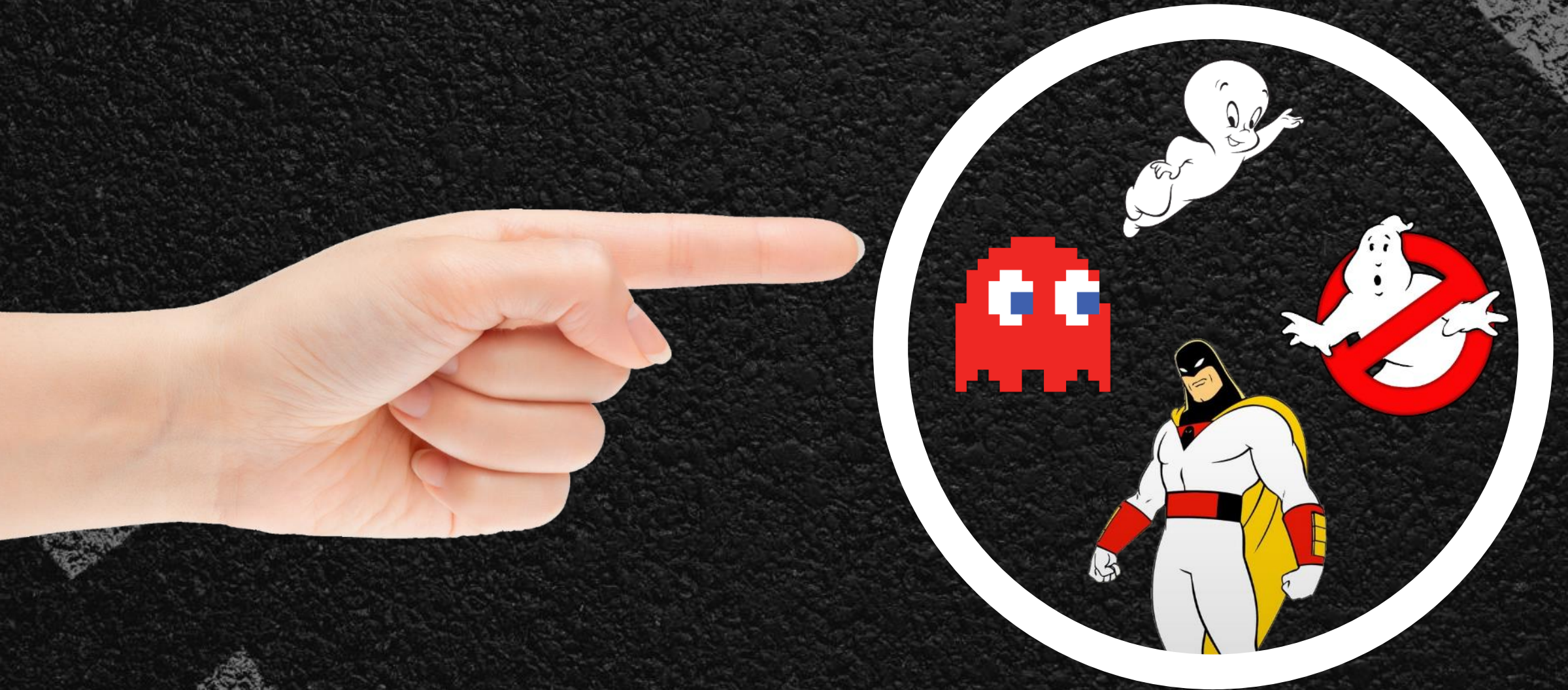


Definitions - Categories - Extensional

ghost

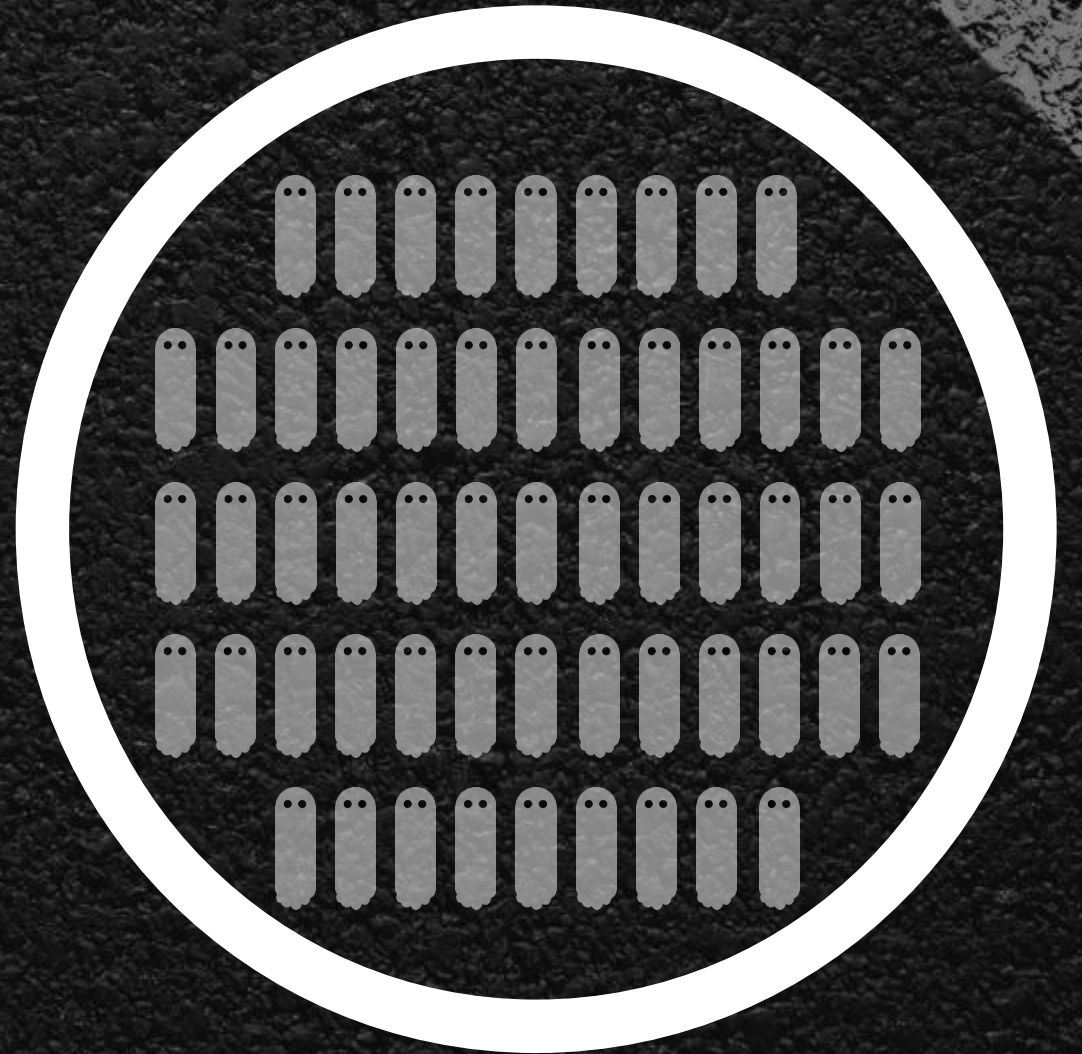


Definitions - Categories - Ostensive



Definitions - Categories - Enumerative

ghost



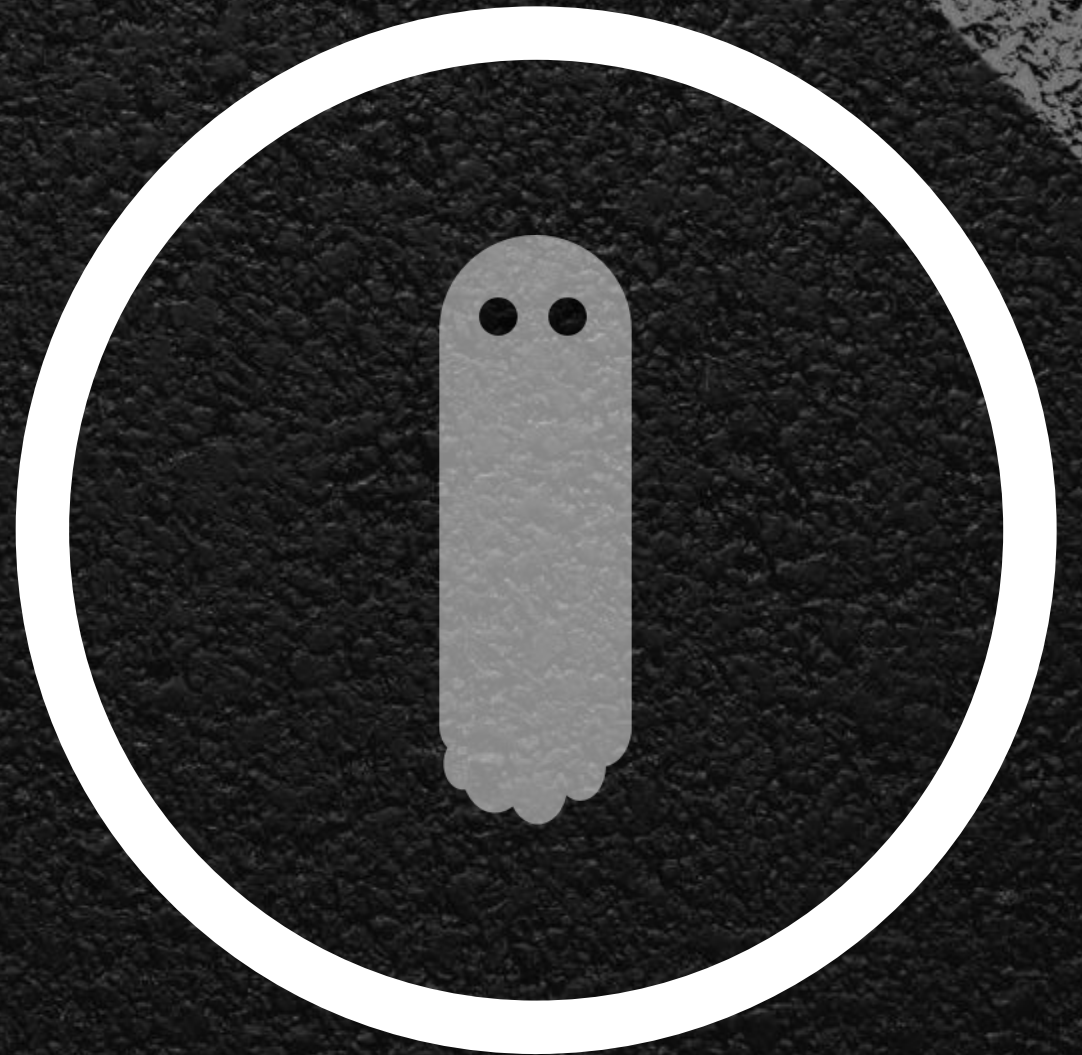
Definitions - Types

- **Lexical**
- **Precising**
- **Stipulative**
- **Persuading**

Definitions - Types - lexical

ghost, *noun*

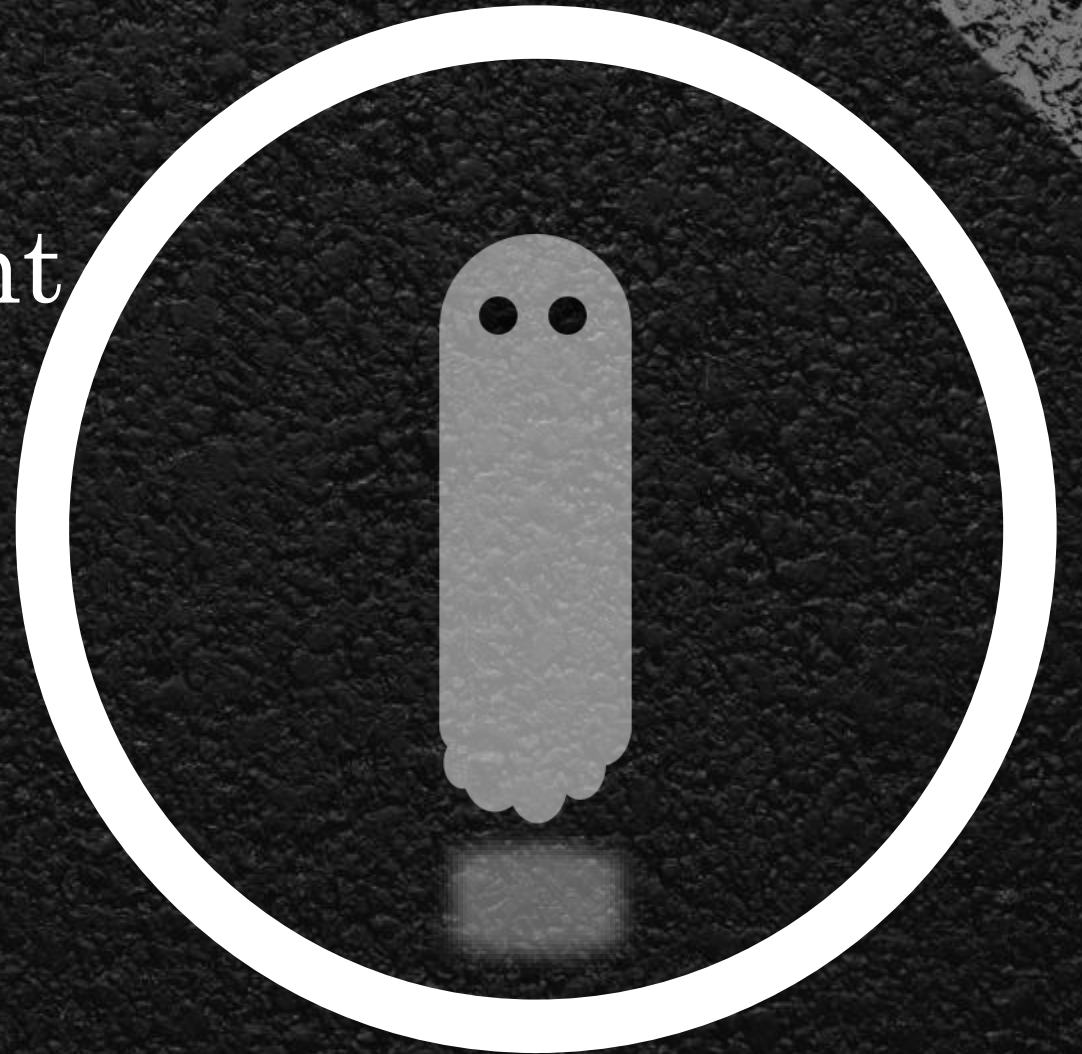
The translucent spirit
of a dead person that
someone sees or hears



Definitions - Types - Precising

ghost, *noun*

The floating, translucent spirit of a dead person that someone sees or hears



Definitions - Types - Stipulative

ghost, *noun*

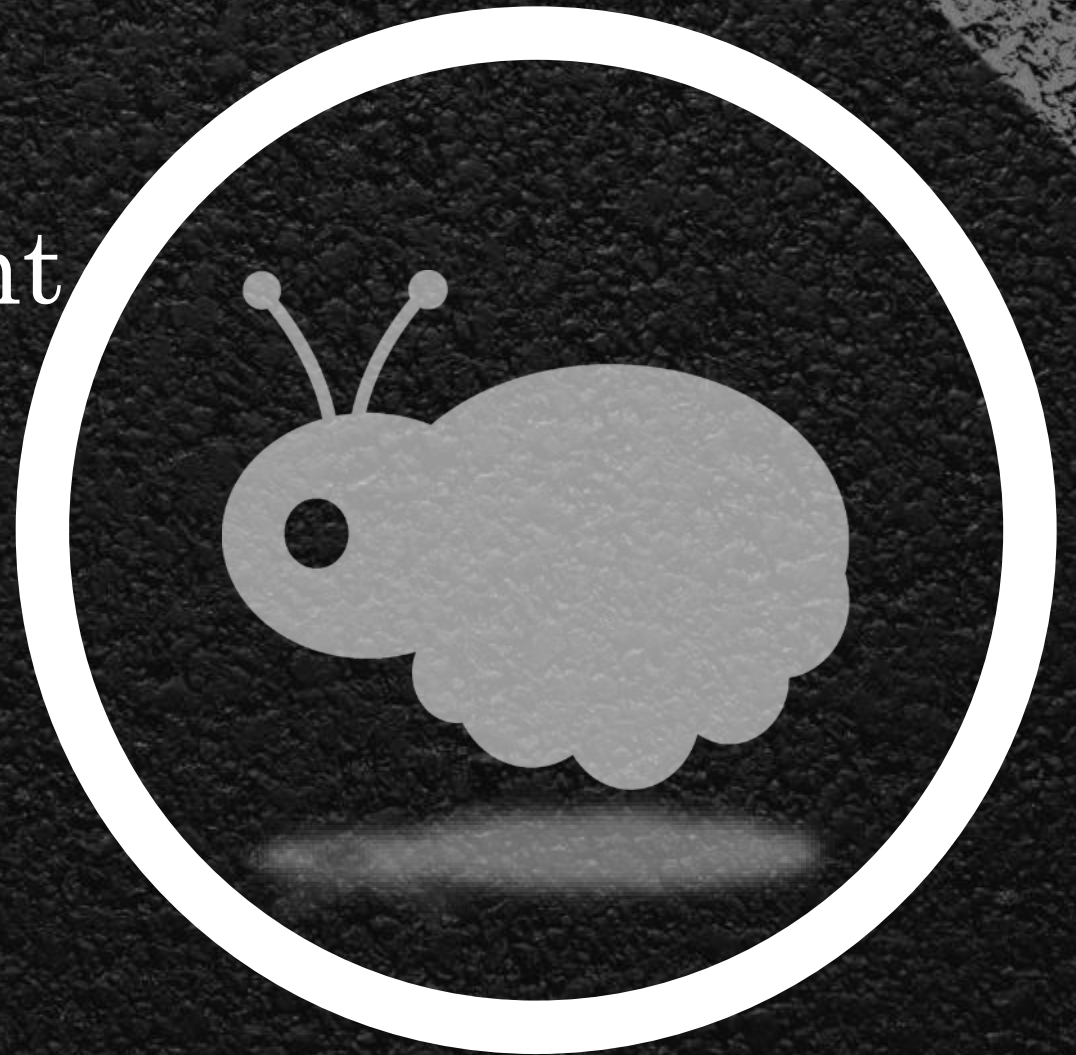
The floating, translucent spirit of a dead thing that someone sees or hears



Definitions - Types - Stipulative

bughost, *noun*

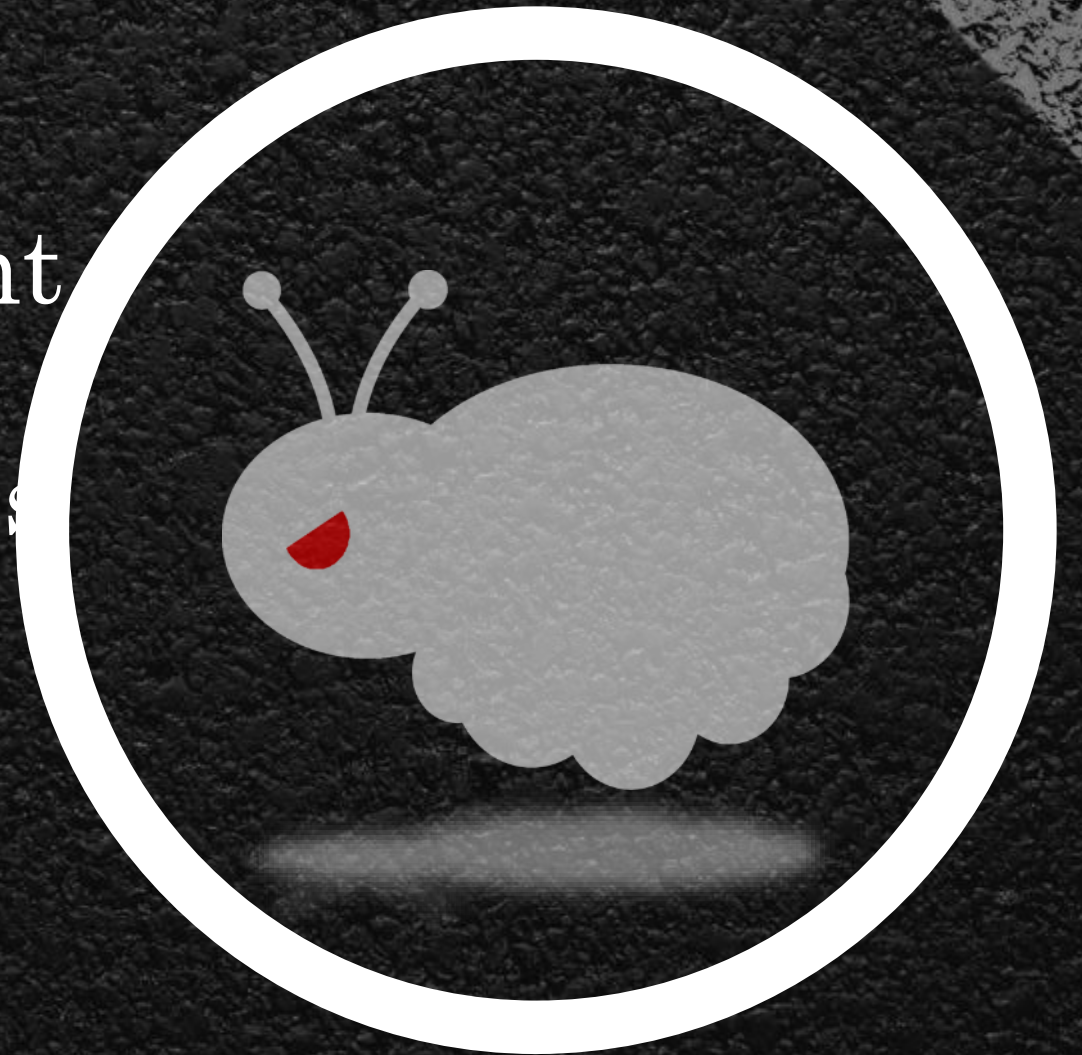
The floating, translucent spirit of a dead insect that someone sees or hears



Definitions - Types - Persuasive

bughost, *noun*

The floating, translucent
unholy spirit of a dead
insect that someone sees
or hears

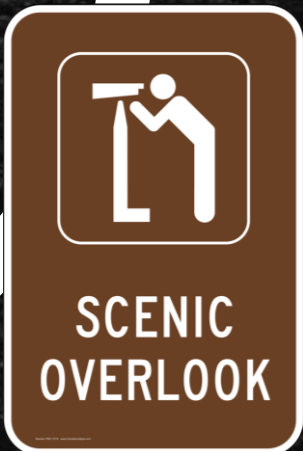


Definitions - Characteristics

- **Equivalence**
- **Essential
Characteristics**
- **Clarity**
- **Neutrality**

Travel games!

Elephant Test



Travel games!

Categories

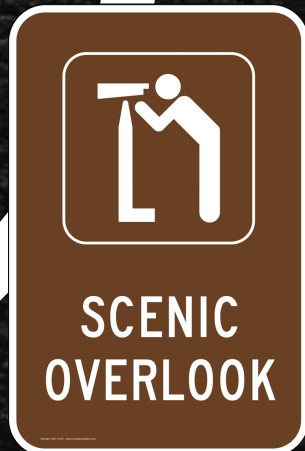
- **Intensional** - the essence, spirit
- **Extensional** - examples
 - **Ostensive** - pointing

Types

- **Lexical** - as in a dictionary
- **Precising** - extended definition
- **Stipulative** - meaning in context
- **Persuasive** - emotive words

Characteristics

- **Equivalence** - just right
- **Essential Characteristics** - necessary & sufficient conditions
- **Clarity** - help not hinder
- **Neutrality** - avoid subjectivity



DETOUR?



*William
Shakespeare*

**It's just
semantics?**

*A rose by
any other
name would
smell as
sweet.*

It's just semantics?

semantics, *plural noun*

The meaning of a word, phrase, sentence, or text

definition, *noun*

A statement of the exact meaning of a word, especially in a dictionary

Definitions



*Tony
Robbins*

Relativism

To effectively communicate, we must realize that we are all different in the way we perceive the world and use this understanding as a guide to our communication with others.



Definitions

Relative Rule



*Michael
Bolton*

*For any
abstract X ,
 X is X to
some person,
at some
time.*

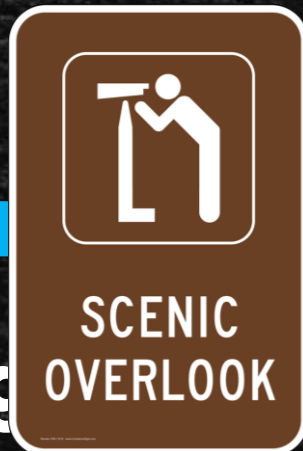
Rest stop

- **Definitions, words, meaning**

Communication ●

- **Miscommunication**

Common language



Communication

- **Definition**
- **Models**
- **Ways**

Communication - Definition

communication, *noun*

The imparting or exchanging of information or news

The act of transferring information from one place to another

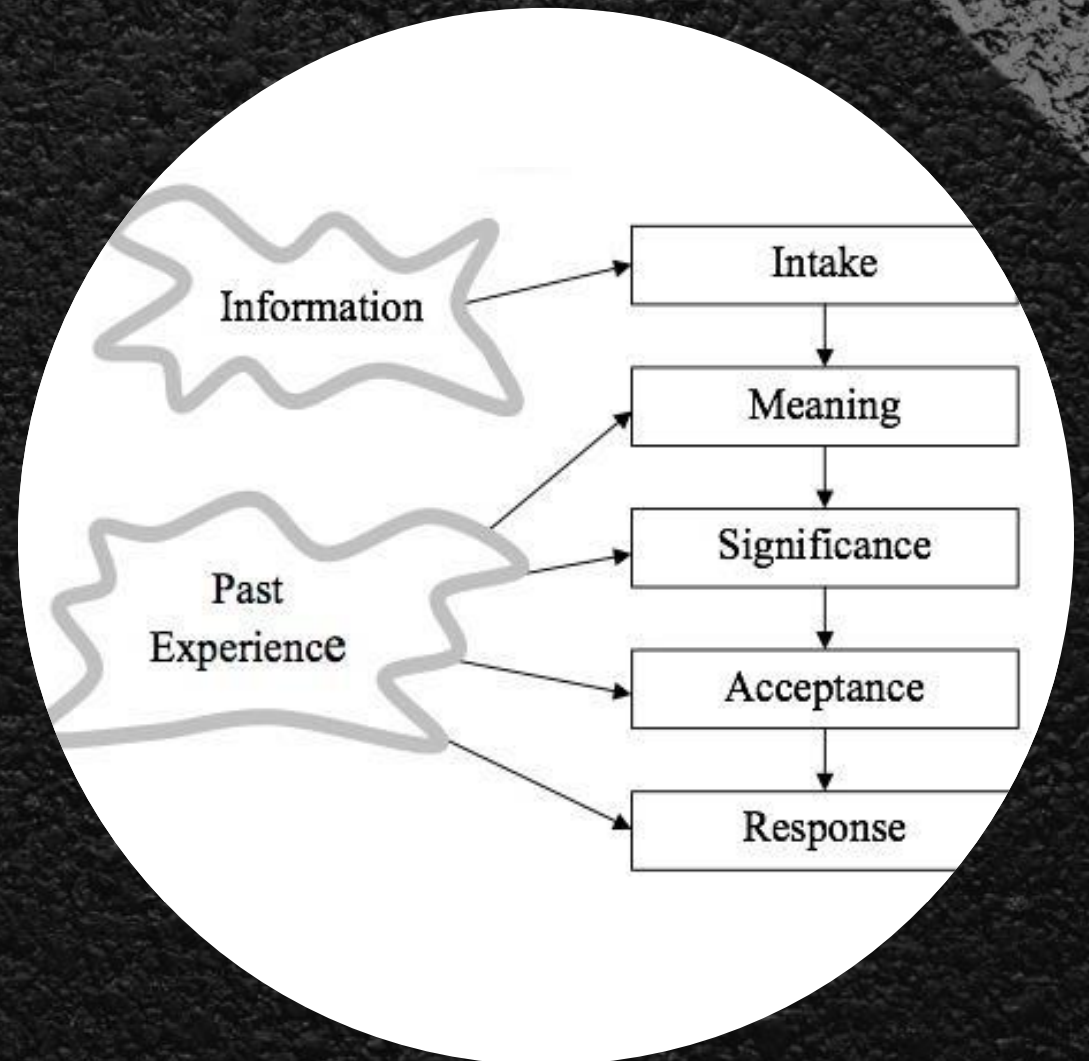
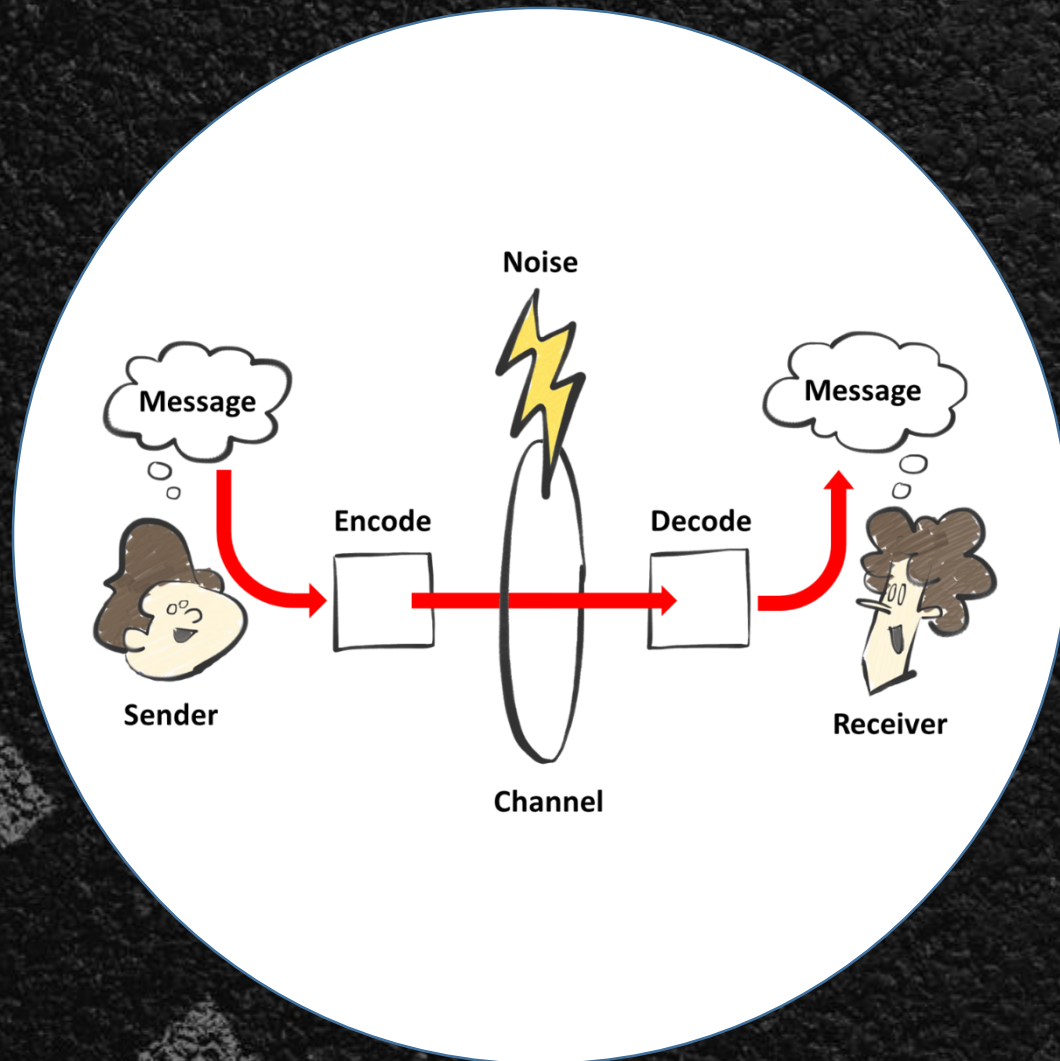
Communication - Models

- **Transmission Model**
- **SMCR Model**
- **Transactional Model**
- **Constructionist Model**
- **Linear Model**
- **Satir Interaction Model**

Communication - Models

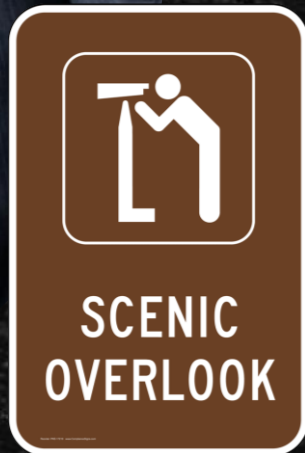
- **Sender**
- **Encode**
- **Message**
- **Channel**
- **Noise**
- **Receiver**
- **Decode**

Communication - Models



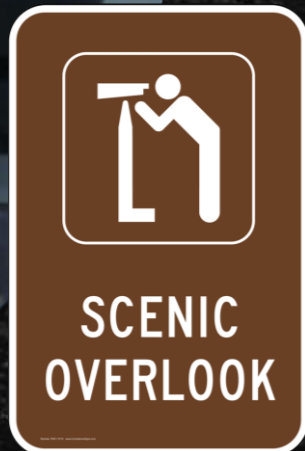
Communication - Ways

Telepathy



Communication - Ways

**Vulcan
Mind
Meld**



Communication - Ways



Ideasthesia

ommunication - W



Paul
Watzlawick

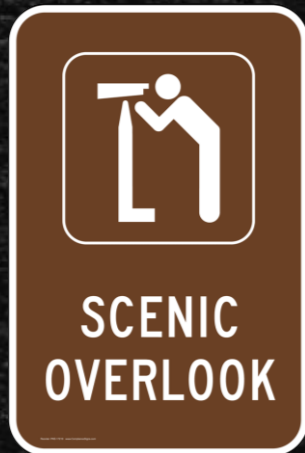
Nonverbal

One
cannot not
communicate.



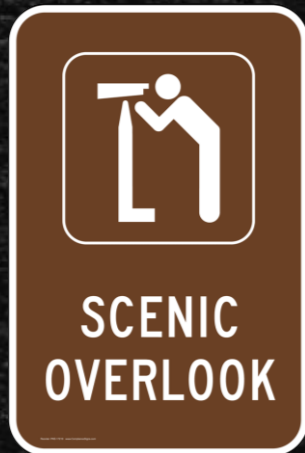
Travel games!

Say it with feeling!



Travel games!

“We have enough
food to last for a
week.”



Communication - Ways

Verbal

Communication - Ways

Words

DETOUR?



*Ludwig
Wittgenstein*

Meaning without words?

*The limits of
my language
means the limits
of my world.*



**SCENIC
OVERLOOK**

Rest stop

● **Definitions, words, meaning**

Communication ●

● **Miscommunication**

Common language ●

Miscommunication

- **Definition**
- **Causes**
- **Effects**
- **Reduction**

Miscommunication - Definition

miscommunication, *noun*

Failure to communicate
adequately

Miscommunication - Definition

miscommunication, *noun*

Failure [Lack of success] to
communicate [impart or exchange
information] adequately [to a
satisfactory or acceptable extent]

DETOUR?



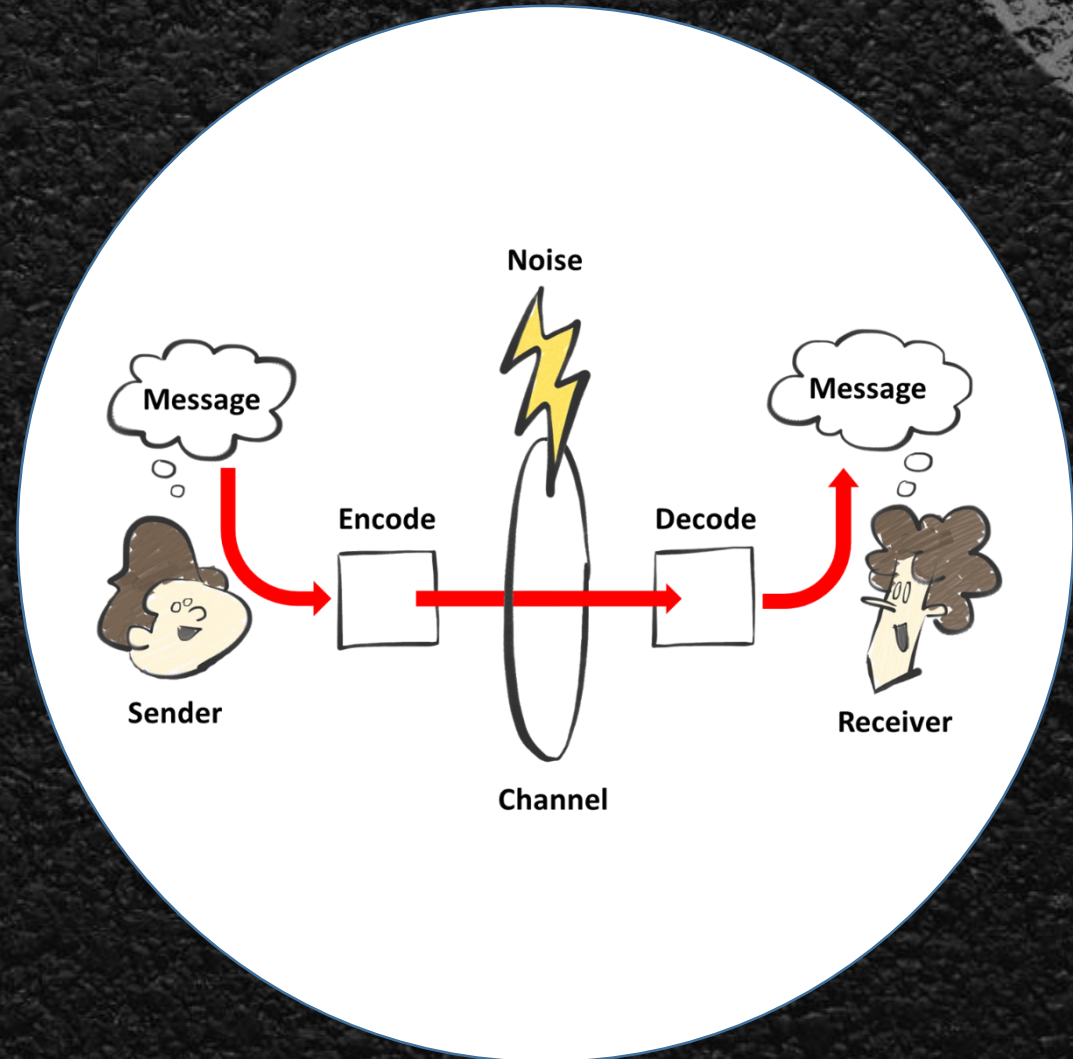
Captain

*What we've
got here is
failure to
communicate..*

**Failure
to
communicate?**

Miscommunication - Causes

- Sender
- Encode
- Message
- Channel
- Noise
- Receiver
- Decode



Miscommunication - Causes

Jargon,

Acronyms,

Abbreviations

Miscommunication - Causes

**Missing
Nonverbal
Cues**

Miscommunication - Causes

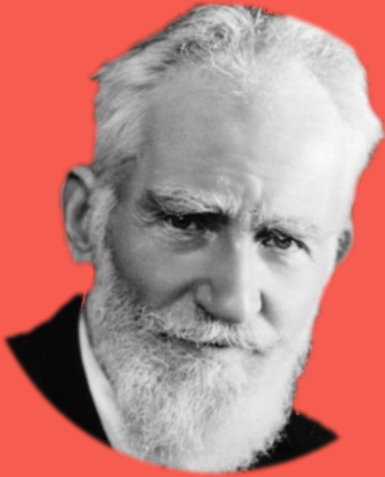
Indirect Communication

Travel games!

Telephone



Communication - C



*George
Bernard
Shaw*

Accents & Dialects

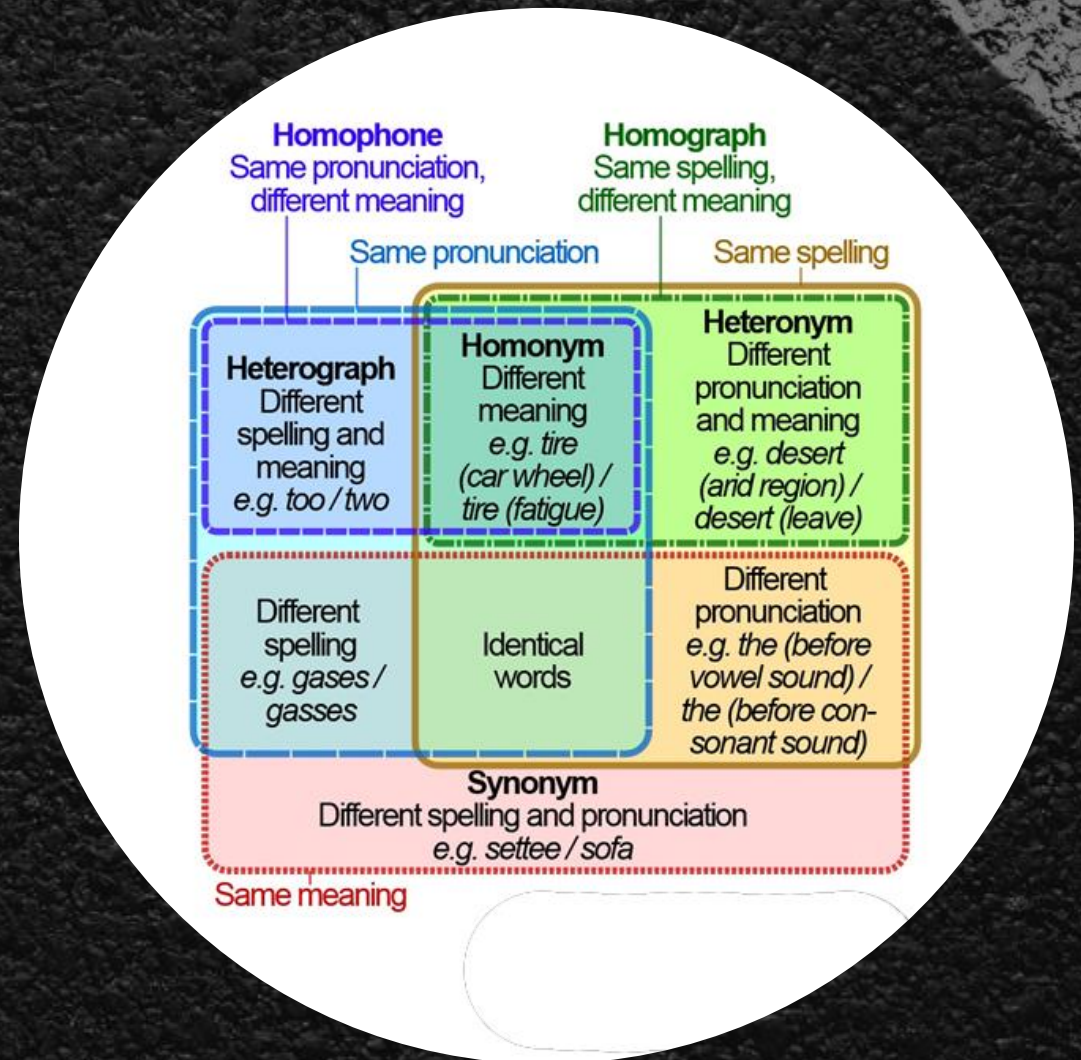
*England and
America are
two countries
divided by a
common
language.*

Miscommunication - Causes

Homonyms

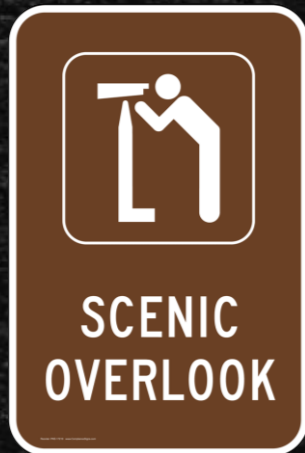
Miscommunication - Causes

<i>Term</i>	<i>Meaning</i>	<i>Spelling</i>	<i>Pronunciation</i>
Homonym	Diff	Same or Diff	Same
Homograph	Diff	Same	Same or Diff
Homophone	Diff	Same or Diff	Same
Heteronym	Diff	Same	Diff
Heterograph	Diff	Diff	Same
Synonym	Same	Diff	Diff



Miscommunication - Causes

McGurk Effect



mmunication - C



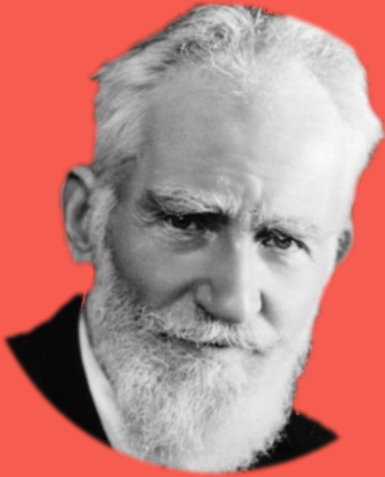
Groucho
Marx

One morning I
shot an elephant
in my pajamas.
How he got in
my pajamas,
I don't
know

Grammatical Errors



ommunication - C



*George
Bernard
Shaw*

Shallow Agreement

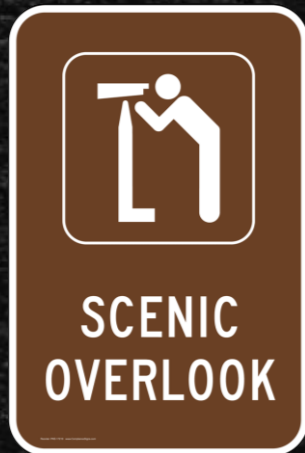
*The single
biggest problem
in communication
is the illusion
that it has
taken place.*

Miscommunication - Effects

- **Historic**
- **Mine**
- **Yours**

Miscommunication – Effects - Historic

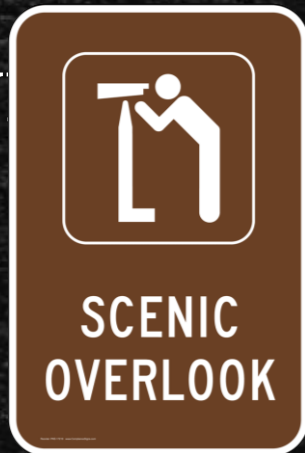
Hiroshima & Nagasaki



Miscommunication – Effects - Historic

mokusatsu, *noun*

1. take no notice of;
2. treat (anything) with silent contempt;
3. ignore [by keeping silence];
4. remain in a wise and masterly inactivity



Miscommunication – Effects - Mine

- **Divorce**
- **Definition of “done”**
- **“Culturally encourage”**

Miscommunication – Effects – Yours?

Miscommunication - Reduction

- **When to reduce?**
- **Consider the**
 - **Audience, environment**
 - **Intended meaning**
 - **Agenda (purpose)**
 - **Potential interpretations**
 - **Possible ramifications (risk)**

Miscommunication - Reduction

- **Definition dissection**
- **Etymology, history, roots**
- **Synonyms**
- **Antonyms**

Miscommunication - Reduction

- **Asking**
- **Examples (Extensional - Ostensive)**
- **Explain, Describe (Precising)**
- **Paraphrasing**
- **Metaphor/Analogy**
- **Drawing**

Miscommunication - Reduction

- **Reverse Dictionary**
- **Five W's**
- **Change Perspective (Relative Rule)**
- **Safety Language (Epistemic modality)**

Travel games!

- **Curiosity killed the cat**
- **Take with a grain of salt**
- **Jump on the bandwagon**
- **Elvis has left the building**
- **Beat a dead horse**
- **Under the weather**
- **Let the cat out of the bag**

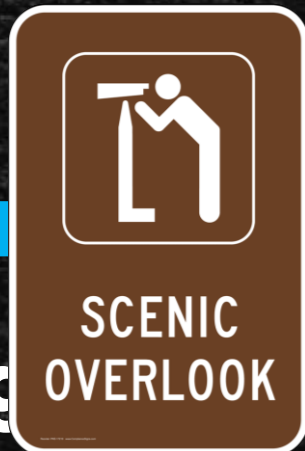
Rest stop

● Definitions, words, meaning

Communication ●

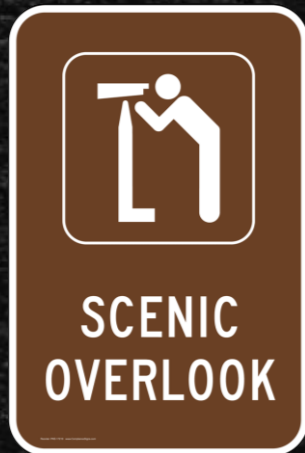
● Miscommunication

Common language



Common languages

- **Definition & History**
- **Benefits & Limitations**
- **Exercise**

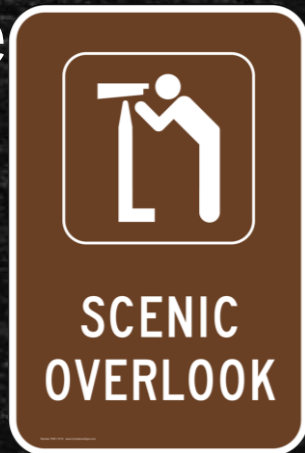


Common languages - Definition

common language, *noun*

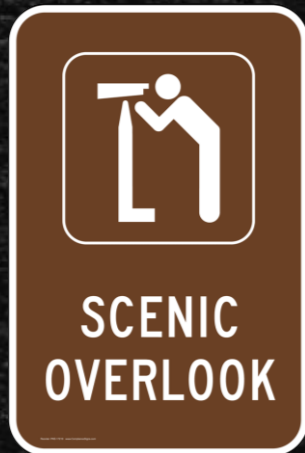
a.k.a. lingua franca, trade language,
vehicular language

A language that is adopted as a common language between speakers whose native languages are different



Travel games!

Shared Language



Destination

- Deeper, shared understanding
- Better understand others,
& be better understood
- Your expectations?

Thank You!