Citi Bike Jersey City

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Abstract

The main goal of this project is to identify patterns and trends in the way bikers behave while using Citi Bike Jersey City services. This project also details the creation of an algorithm that uses weather and individual trip data to predict the total number of bike journeys on a given date and hour in Jersey City, through the bike share service.

My Clients

My client is Citibank and their sponsored bikeshare service called Citi Bike, available in two North American cities: New York and Jersey City. I will focus my analysis on the trips made by users in Jersey City exclusively during the three first years of operations. Citi Bike is actually owned and operated by Motivate, the manager of several bike share systems in the world, which makes Motivate a potential client as well.

City Bike share system allows users to pick up a bike at any location and return it to any other station of the network. Anyone 16 or older can either become an annual member or buy a short-term pass (24-hour or 3-day). All they have to do is find an available bike nearby through the City Bike app, unlock it with a ride code or member key, take as many time-limited rides as they want and then return the bike to a docking station.

Project Proposal

Here are some of the questions I will try to answer with my analysis:

- · Can we predict the total number of trips starting at a given date and time?
- · Which journeys are most popular?
- Which start station is most frequent? Does it change during the day?
- Is it possible to identify any seasonality on this data? For example: what days of the week, hours of the day and weeks of the year are most rides taken on?
- · What are the differences between trips made on weekdays and weekends?

Citi Bikes could use this analysis to have insights on how to run a more efficient and profitable service, as well as to identify business opportunities, such as: deciding in each region they should change the quantity of bikes available; when and where to relocate a docking station; what their frequent clientes are like; how users prefer to pay for this service; what is the most adequate moment to schedule maintenance; forecast the need of replacing a bike; measuring the program's success. Being able to predict the number of trips in a certain time and date could be used to help the service provider anticipate the demand for their service.

Original Data

The data consists of 36 csv files, one for each operating month. They have been made available by Citi Bikes and can be downloaded here (https://s3.amazonaws.com/tripdata/index.html).

I am going to analyze data from September 2015 until August 2018, compressing all trips made in Jersey City since the launch of the service in this region.

The overall data set includes over 860,000 observations and 15 variables, as follows:

- Trip Duration in seconds
- Start Time and Date
- Stop Time and Date
- Start Station Name
- · End Station Name
- Start and End Station IDs
- Station Lat/Long
- Bike ID
- User Type
- Gender
- · Year of Birth

It is important to highlight that Citi Bikes have processed the data to remove trips that had been taken by their staff to test their system and services. They have also deleted any trips under 60 seconds in duration.

Initial Data Wrangling

After downloading and unzipping all 36 csv files, they were read into R Studio individually using read_csv().

```
library(readr)
jc201509 <- read_csv("JC-201509-citibike-tripdata.csv")
jc201510 <- read_csv("JC-201510-citibike-tripdata.csv")
jc201511 <- read_csv("JC-201511-citibike-tripdata.csv")
jc201512 <- read_csv("JC-201512-citibike-tripdata.csv")
#...</pre>
```

I tried binding all data sets with bind_rows(), but the names of the columns were different in some of the csv files, which caused some columns to repeat themselves and produced some NA values. Also, not all values in the variable 'birth year' were integers, which was stopping me from successfully binding all files. The solution was to change 'birth year' from character into integer on some of the data sets and then rename all columns in all datasets at once. To rename the columns in all data sets, as a first step, I created a vector with definite column names, using colnames(). Then, I created a list containing all individual data sets.

Finally I used lapply(), to apply colnames() over dfList, and list2env(), to make sure all individual datasets would be available on my Global Environment, in case I needed to check any information from a specific month.

```
list2env(lapply(dfList, setNames, colnames), .GlobalEnv)

## <environment: R_GlobalEnv>
```

I was then finally able to bind all 36 data sets using bind_rows().

As I knew great part of my workload would be related to time series analysis, I decided to extract some extra information from my variable start_time, a POSIXct object. I used some functions from the lubridate package to extract month, year, day of the week, week of the year and hour of the day. All these items were put in separated columns, so that I could have easy access to them.

```
library(lubridate)
df$month <- month(df$start_time)
df$year <- year(df$start_time)
df$year_month <- format(df$start_time, format = "%Y-%m")
df$day_of_week <- wday(df$start_time, label = TRUE)
df$hour_of_day <- hour(df$start_time)
df$week_of_year <- week(df$start_time)
df$day_of_month <- day(df$start_time)</pre>
```

The trip_duration variable was in seconds. As it is not very intuitive to work with this unit of measurement, I used the mutate() function from the dplyr package to transform seconds into minutes, by simply dividing values by 60 and storing them in a new column, duration_minutes.

```
df <- mutate(df, duration_minutes = round(trip_duration / 60))</pre>
```

Now I am finally ready to check into the data set's structure and investigated for NA and values that don't make sense.

```
glimpse(df)
```

```
## Observations: 826,012
## Variables: 23
## $ trip_duration
                     <int> 61, 290, 786, 477, 451, 401, 1215, 114...
## $ start time
                     <dttm> 2015-09-21 14:53:16, 2015-09-21 14:55...
## $ stop_time
                     <dttm> 2015-09-21 14:54:17, 2015-09-21 15:00...
## $ start_station_latitude <dbl> 40.71773, 40.71625, 40.71625, 40.72760...
## $ start_station_longitude <dbl> -74.04385, -74.03346, -74.03346, -74.03346, -74.03346, -74.04385
<chr> "City Hall", "Warren St", "Exchange Pl...
## $ bike_id
                      <int> 24722, 24388, 24442, 24678, 24574, 245...
## $ user_type
                      <chr> "Subscriber", "Customer", "Subscriber"...
## $ birth_year
                     <int> 1975, NA, 1962, 1977, 1977, 1987, 1964...
## $ gender
                      <int> 1, 0, 1, 2, 2, 2, 1, 1, 1, 2, 1, 1, 1,...
## $ month
                      ## $ year
                      <dbl> 2015, 2015, 2015, 2015, 2015, 2015, 20...
## $ year_month
                      <chr> "2015-09", "2015-09", "2015-09", "2015...
## $ day_of_week
                      <ord> Mon, Mon, Mon, Mon, Mon, Mon, Mon...
## $ hour_of_day
                      <int> 14, 14, 14, 14, 14, 15, 15, 15, 15, 15...
## $ week of year
                      <dbl> 38, 38, 38, 38, 38, 38, 38, 38, 38, 38...
## $ day of month
                      <int> 21, 21, 21, 21, 21, 21, 21, 21, 21, 21...
## $ duration minutes
                      <dbl> 1, 5, 13, 8, 8, 7, 20, 19, 33, 3, 11, ...
```

Generally speaking, there is not much strange data and NA values, except for two variables: birth_year and duration_minutes (trip_duration).

Most of the data was generated automatically as users rode their bikes. Birth year is the only information in this data set users were requested to inform Citi Bikes. And that's why there are some NA values (5.35% of the data) and some others don't make much sense. As much as I would like to believe elderly people have been exercising a lot in New Jersey, it seems a bit unrealistic that too many people over 80 years of age would be riding a Citi bike. So I decided to replace all birth years prior to 1938 with NA values.

```
df$birth_year <- replace(df$birth_year, df$birth_year < 1938, NA)
summary(df$birth_year)
```

```
## Min. 1st Qu. Median Mean 3rd Qu. Max. NA's
## 1939 1974 1982 1980 1987 2002 44843
```

Regarding the duration_minutes variable, there are a few trips which lasted many hours, even days. That does not make sense since Citi Bikes charges their bikers per amount of time spent riding, which means that very long rides would be way too expensive. As we go ahead with the analysis, I will present a plot with the duration_minutes distribution and these erroneous data will be further analyzed. For now, I will keep this data in the data set.

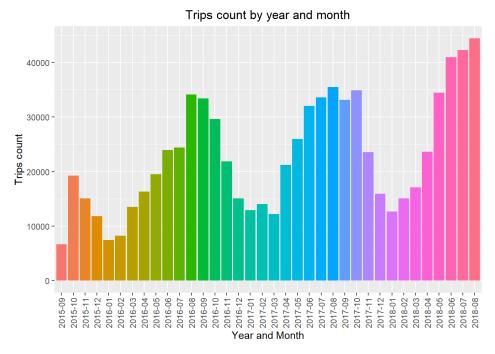
```
summary(df$duration_minutes)

## Min. 1st Qu. Median Mean 3rd Qu. Max.
## 1.0 4.0 6.0 13.7 10.0 337670.0
```

Initial Exploratory Data Analysis

Seasonality

Considering the first three years of operations, there were 826,012 rides, since day one, with a monthly distribution as follows:

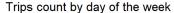


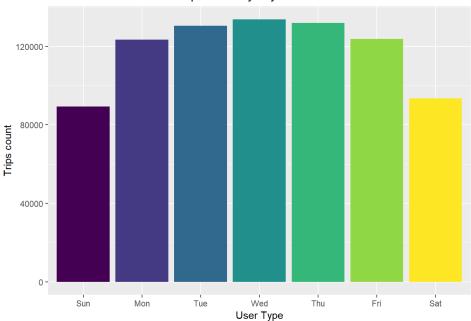
As expected, the month of the year has a big impact on the amount of trips: more trips are taken on warmer months than during winter and fall. This piece of information is the first cue that month might be a strong independent variable for building our algorithm.

Another expected fact is that weekdays are busier than weekends, with the busiest day being Wednesday, and the smallest quantity of trips being on Sunday.

```
trips_daily_p <- ggplot(df, aes(x = day_of_week)) +
  geom_bar(aes(fill = day_of_week)) +
  theme(legend.position="none", plot.title = element_text(hjust = 0.5))+
  scale_y_continuous("Trips count", breaks = seq(0, 200000, by = 40000)) +
  scale_x_discrete("User Type")+
  ggtitle("Trips count by day of the week")

trips_daily_p</pre>
```

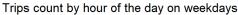


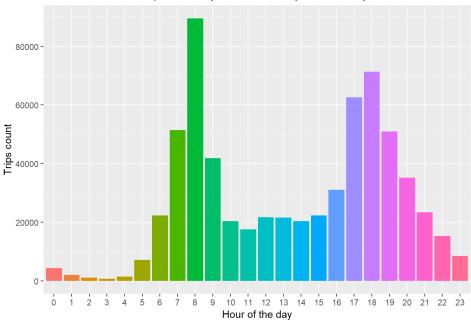


On weekdays, most of the trips are taken in two different moments of the day: between 7 and 9 am, and between 5 and 7 pm, which is also very predictable, as it is the most usual hours people leave/arrive home from either work or school.

```
trips_weekdays_plot <- ggplot(trips_weekdays, aes(x = factor(hour_of_day))) +
  geom_bar(aes(fill = factor(hour_of_day))) +
  theme(legend.position="none", plot.title = element_text(hjust = 0.5))+
  scale_y_continuous("Trips count", breaks = seq(0, 130000, by = 20000)) +
  scale_x_discrete("Hour of the day")+
  ggtitle("Trips count by hour of the day on weekdays")

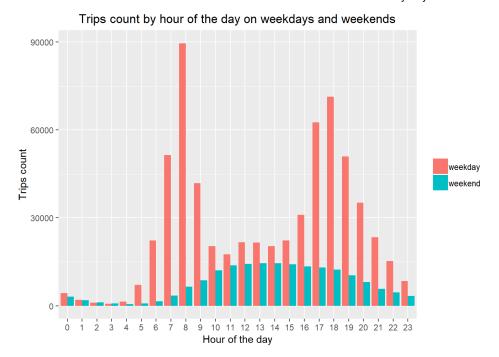
trips_weekdays_plot</pre>
```





On the other hand, on weekends, trips are more evenly spread throughout the day, with higher concentration between 10 am and 7 pm. The difference between these two distributions and the importance of time of the day for the variation of trips quantity are very clear on the following plot:

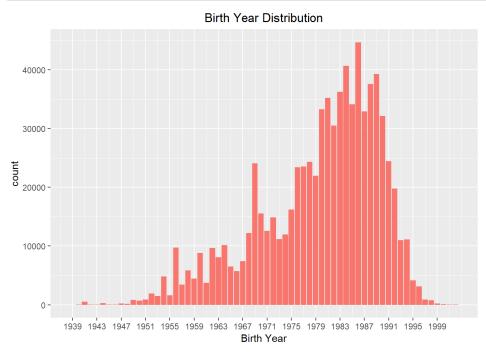
```
wkday_wkend_p <- ggplot(df, aes(x = factor(hour_of_day), fill = week)) +
geom_bar(position = "dodge" ) +
theme(legend.title=element_blank(), plot.title = element_text(hjust = 0.5))+
scale_y_continuous("Trips count", breaks = seq(0, 1200000, by = 300000)) +
scale_x_discrete("Hour of the day")+
ggtitle("Trips count by hour of the day on weekdays and weekends")
wkday_wkend_p</pre>
```



Demographics

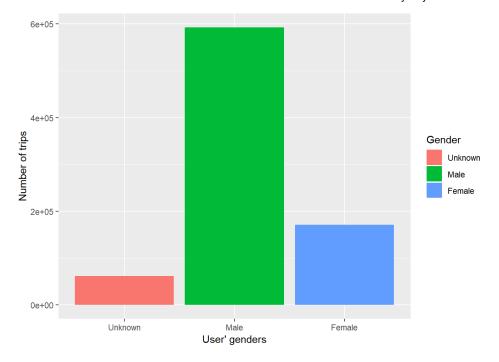
Most users were born in the 80s, following by those born in the lates 70s and early 90s. See full distribution below. It is important to highlight that one has to be 16 years or older to ride a Citi bike.

```
birth_year_p <- ggplot(df, aes(x = birth_year))+
  geom_bar(aes(fill = "birth_year"))+
  scale_x_continuous("Birth Year", breaks = seq(1939, 2002, by = 4) )+
  ggtitle("Birth Year Distribution")+
  theme(legend.position = "none", plot.title = element_text(hjust = 0.5))
birth_year_p</pre>
```



The bar plot below tells us that most of the trips were made by men (592.683), while only 171.404 trips were taken by women.

```
gender_bar <- ggplot(df, aes(x = factor(gender), fill = factor(gender))) +
  geom_bar() +
  scale_x_discrete("User' genders", breaks=c("0", "1", "2"),labels=c("Unknown", "Male", "Female")) +
  scale_fill_discrete("Gender", breaks=c("0", "1", "2"),labels=c("Unknown", "Male", "Female")) +
  scale_y_continuous("Number of trips")
gender_bar</pre>
```



User type

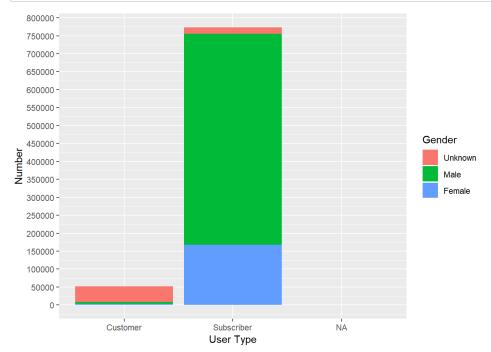
There are two user types:

Customer, that is, a person who bought either a 24-hour pass, for 12 dollars, or 3-day pass, for 24 dollars. These passes include unlimited 30-minute rides. If a customer keeps a bike for more than 30 minutes, he/she will have to pay an extra fee of 4 dollars per additional 15 minutes.

Subscriber, a client who has signed up for an annual membership, for 169 dollars. Annual members can go on unlimited 45-minute rides. For longer rides, they are charged 2.50 dollars per additional 15 minutes.

As Jersey City is not a tourist spot, like NY City, it is not surprising that most of the rides are made by subscribers, and not eventual users.

```
user_gender_stack <- ggplot(df, aes(x = user_type, fill = factor(gender))) +
  geom_bar(position = "stack" ) +
  scale_fill_discrete("Gender", breaks=c("0", "1", "2"),labels=c("Unknown", "Male", "Female")) +
  scale_y_continuous("Number", breaks = seq(0, 9000000, by = 500000)) +
  scale_x_discrete("User Type")
user_gender_stack</pre>
```



Trips

There are 50 stations serving Jersey Bikes across Jersey city.

These are the top 10 most frequent start stations and the related number of trips:

```
origin <- df %>% group_by(start_station_name) %>% count() %>% arrange(desc(n))
origin
```

```
## # A tibble: 61 x 2
## # Groups: start_station_name [61]
## start_station_name n
     <chr>>
## 1 Grove St PATH
                       96643
## 2 Exchange Place
                        54957
## 3 Hamilton Park
                       52890
## 4 Sip Ave
                       48134
## 5 Newport PATH
                        39888
## 6 Newark Ave
                       27059
## 7 Newport Pkwy
                        26945
## 8 Van Vorst Park
                        26235
## 9 Warren St
                        26099
## 10 Morris Canal
                       25575
## # ... with 51 more rows
```

These are the top 10 most frequent end stations and the related number of trips:

```
destination <- df %>% group_by(end_station_name) %>% count %>% arrange(desc(n))
destination
```

```
## # A tibble: 203 x 2
## # Groups: end_station_name [203]
## end_station_name n
##
                     <int>
    <chr>
## 1 Grove St PATH
                    123218
## 2 Exchange Place 66770
## 3 Hamilton Park
                   50201
## 4 Sip Ave
                     43890
## 5 Newport PATH
                     41805
## 6 Newport Pkwy
                     26645
## 7 Warren St
                     25813
## 8 Essex Light Rail 25699
## 9 Newark Ave
                     25051
## 10 City Hall
                     24948
## # ... with 193 more rows
```

These are the most popular routes:

```
combination<- df %>% group_by(start_station_name, end_station_name) %>% tally() %>% arrange(desc(n))
combination
```

```
## # A tibble: 3,464 x 3
## # Groups: start_station_name [61]
## start_station_name end_station_name
                                           n
##
     <chr>>
                      <chr>
                                        <int>
## 1 Hamilton Park
                       Grove St PATH 20087
## 2 Grove St PATH Hamilton Park
                                        14273
## 3 Brunswick St Grove St PATH
## 4 Morris Canal Exchange Place
                                        13510
                                       11525
## 5 McGinley Square Sip Ave
                                        10898
## 6 Van Vorst Park Grove St PATH
                                        10401
## 7 Sip Ave
                       McGinley Square
                                        9366
## 8 Grove St PATH
                       Brunswick St
                                         9202
                     Morris Canal
## 9 Exchange Place
                                         8653
## 10 Jersey & 6th St
                       Grove St PATH
## # ... with 3,454 more rows
```

And these are the most popular routes by time of the day:

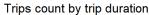
```
combination_hour<- df %>% group_by(start_station_name, end_station_name, hour_of_day) %>% tally() %>% arrange(desc(n))
combination_hour
```

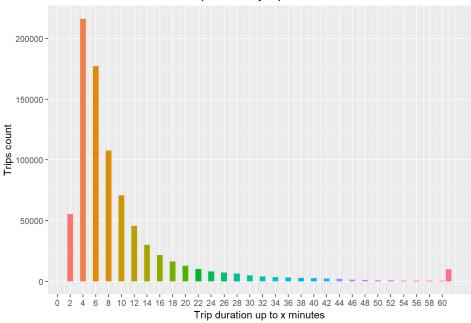
```
## # A tibble: 36,014 x 4
## # Groups: start_station_name, end_station_name [3,464]
     start_station_name end_station_name hour_of_day
##
                      <chr>
                                            <int> <int>
     <chr>>
## 1 Hamilton Park
                       Grove St PATH
                                               8 7081
                     Grove St PATH
## 2 Brunswick St
                                               8 4433
                    Grove St PATH
## 3 Hamilton Park
                                               7 4137
##
  4 Grove St PATH
                      Hamilton Park
                                               18 3578
                   Hamiico..
Exchange Place
## 5 Morris Canal
                                               8 3249
## 6 McGinley Square Sip Ave
                                               8 3097
  7 Grove St PATH
##
                       Hamilton Park
                                               17 2552
## 8 Hamilton Park
                       Grove St PATH
                                                9 2360
## 9 Van Vorst Park
                       Grove St PATH
                                                8 2222
## 10 Essex Light Rail Exchange Place
                                                7 2116
## # ... with 36,004 more rows
```

The plot below shows us the distribution of trips according to their duration.

```
duration_p <- ggplot(df, aes(x = intervals)) +
  geom_bar(aes(fill = factor(intervals)))+
  theme(legend.position = "none", plot.title = element_text(hjust = 0.5))+
  scale_y_continuous("Trips count", breaks = seq(0, 250000, 50000)) +
  scale_x_continuous("Trip duration up to x minutes", breaks = seq(0, 60, by = 2))+
  ggtitle("Trips count by trip duration")

duration_p</pre>
```





Bike Ids

There have been 1564 different bike ids.

Bike ids that have made more trips are:

```
journeys_ind <- df %>% group_by(bike_id) %>% count() %>% arrange(desc(n))
journeys_ind
```

```
## # A tibble: 1,564 x 2
## # Groups: bike_id [1,564]
   bike_id
##
       <int> <int>
## 1 26223 1483
## 2 26306 1473
## 3 26182 1464
##
      26217 1461
## 5 26295 1459
## 6 26276 1458
##
      26215 1446
## 8
      26219 1438
      26151 1436
## 10 26192 1433
## # ... with 1,554 more rows
```

The average number of trips made by each bike id is:

```
avg_trips <- mean(journeys_ind$n)
avg_trips</pre>
```

```
## [1] 528.1407
```

And this is the average life of a bike id:

```
## # A tibble: 1,564 x 4
    bike_id min_date
##
       <int> <dttm>
                                <dttm>
## 1 14529 2017-07-17 08:13:29 2017-07-18 07:47:16 -23.563056 hours
## 2 14552 2016-05-26 12:10:20 2016-05-27 16:01:10 " -1.160301 hours"
## 3 14556 2017-05-18 19:16:22 2017-05-30 17:54:50 -11.943380 hours
       14632 2016-02-10 07:27:34 2016-02-10 07:30:37 " -3.050000 hours"
## 5 14705 2016-06-08 21:33:32 2016-06-09 12:18:20 -14.746667 hours
## 6 14716 2017-06-08 16:02:34 2017-06-09 08:19:48 -16.287222 hours
       14717 2016-04-30 10:39:56 2016-05-01 07:33:53 -20.899167 hours
## 8 14786 2016-06-18 12:51:59 2016-06-18 17:03:53 " -4.198333 hours"
      14863 2017-04-10 02:27:45 2017-05-02 18:10:26 -22.654641 hours
## 10 14872 2016-06-17 16:47:33 2016-06-17 18:04:50 " -1.288056 hours"
## # ... with 1,554 more rows
```

```
mean(bikeid_life$life)
```

```
## Time difference of -320.1042 hours
```

Continuing Data Wrangling

As my main goal is to create an algorithm that predicts the number of rides in a given hour, I have added Newark's airport weather records to this project to help me investigate how weather conditions might impact Citi Bike usage.

After importing the weather dataset and selecting the variables I would work with, I have noticed that the only common aspects between both datasets were date and time. So I used them to create a common identifier to merge the datasets, which was composed of "year month day hour".

```
df$id <- paste(df$year, df$month, df$day_of_month, df$hour_of_day)</pre>
```

year	month	day_of_month	hour_of_day id
2015	9	1	0 2015 9 1 0
2015	9	1	1 2015 9 1 1
2015	9	1	1 2015 9 1 1
2015	9	1	2 2015 9 1 2
2015	9	1	3 2015 9 1 3

```
df_merged <- left_join(df, weather_clean, by = "id")</pre>
```

Now the dataset contains 5 new variables: weather_type, temperature, humidity, wind_speed and precipitation.

Precipitation amounts are given in inches. Trace amounts of precipitation were indicated with a "T" on the original dataset, but they have been changed by into 0, as well as NA values. There were also some rare NA values in temperature and humidity. For such cases, the average value of the previous and following observations was computed.

The weather_type variable contained 128 different combinations of upper and low case letters, ponctuation and numbers. After consulting the data set guide to indetify each component's meaning - the guide can be consulted here

(https://www1.ncdc.noaa.gov/pub/data/cdo/documentation/LCD_documentation.pdf) - I created a column for each weather type (drizzle, rain, snow, ice pellets and thunder) and I filled them in with booleans accordingly.

The last point to note is the creation of the column season and filled with 1 (winter), 2 (fall), 3 (spring), 4 (summer). Subsequently I created a column named holiday and I identified all federal and state holidays, as they would presumably have an effect on bike trips.

As I am trying to predict the number of trips per hour, variables that describe individual characteristics of specific trips or users will not be taken into consideration to build our model, such as start/stop station id, name, latitude, longitude, trip duration, gender, user_type and birth_year. So I have subseted the data frame and renamed it into df merged2.

```
df_merged2 <- df_merged[c(1, 17, 18, 20:23, 25, 27:30, 32:38)]
```

To conclude, using df_merged2, I counted trips per hour and then added the output to column n in df_ml, the dataset will be used to build our model. As rows were duplicated, I removed repetitions with !duplicated(). This is the final dataset.

```
trips_hourly <- (df_merged2 %>% group_by(id) %>% count())

df_ml <- left_join(df_merged2, trips_hourly, by = "id")

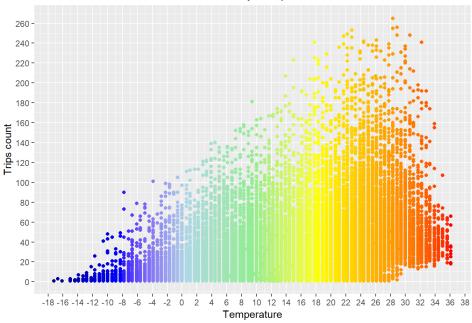
df_ml <- df_ml[!duplicated(df_ml$id), ]
head(df_ml)</pre>
```

```
## # A tibble: 6 x 20
## id month year day_of_week hour_of_day week_of_year day_of_month week
   <chr> <dbl> <dbl> <ord>
                                                 <dbl>
                                      <int>
                                                               <int> <chr>
## 1 2015~ 9 2015 Mon
                                        14
                                                     38
                                                                 21 week~
## 2 2015~
           9 2015 Mon
                                                                 21 week~
           9 2015 Mon
## 3 2015~
                                        16
                                                     38
                                                                 21 week~
## 4 2015~
             9 2015 Mon
                                        17
                                                     38
                                                                 21 week~
## 5 2015~
           9 2015 Mon
                                        18
                                                     38
                                                                 21 week~
## 6 2015~
            9 2015 Mon
                                        19
                                                     38
                                                                 21 week~
## # ... with 12 more variables: temperature <dbl>, humidity <dbl>,
## # wind speed <int>, precipitation <chr>, drizzle <dbl>, rain <dbl>,
     snow <dbl>, ice_pellets <dbl>, thunder <dbl>, season <chr>,
## # holiday <chr>, n <int>
```

Continuig Exploratory Data Analysis

This scatterplot of temperature against bike trips count depicts that temperatures are positively correlated with the amount of trips, as we see that bike journey count increases as temperature increases up to 30°C. Temperatures higher than that cause the count to decrease.

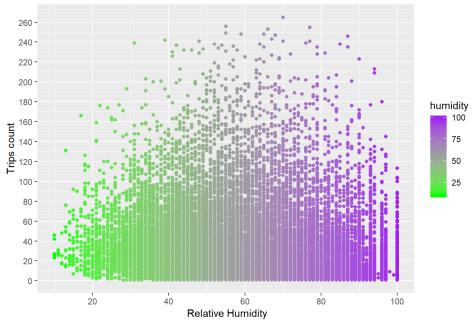
Bike Rides by Temperature



On the other hand, the humidity against trips count plot portrays that there are less trips when humity is either too low or too high, and the count is similar between 40 and 80 relative humidity.

```
humidity_count <- ggplot(df_ml, aes(x = humidity, y = n))+
  geom_point(aes(color = humidity))+
  theme(plot.title = element_text(hjust = 0.5))+
  scale_color_gradient(high='purple',low='green')+
  scale_x_continuous(" Relative Humidity", breaks = seq(0, 100, by = 20))+
  scale_y_continuous("Trips count", breaks = seq(0, 340, by = 20))+
  ggtitle("Bike Rides by Relative Humidity ")
humidity_count</pre>
```

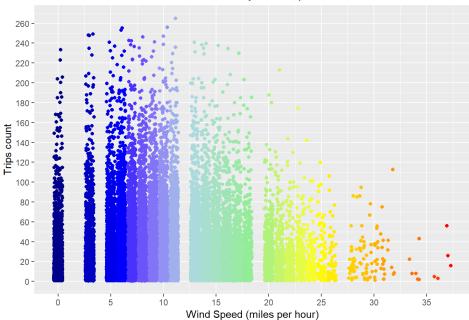
Bike Rides by Relative Humidity



To conclude, our last plot shows that wind speed is negatively correlated with the number of trips.

```
winds_count <- ggplot(df_ml, aes(x = wind_speed, y = n))+
  geom_jitter(aes(color = wind_speed))+
  theme(legend.position = "none", plot.title = element_text(hjust = 0.5))+
  scale_x_continuous("Wind Speed (miles per hour)", breaks = seq(0, 50, by = 5))+
  scale_y_continuous("Trips count", breaks = seq(0, 340, by = 20))+
  ggtitle("Bike Rides by Wind Speed")+
  scale_color_gradientn(colors=c('dark blue','blue','light blue','light green','yellow','orange','red'))
  winds_count</pre>
```

Bike Rides by Wind Speed



Creating a Predictive Model

Machine learning was used to create a linear regression model for the number of trips in a given date and hour (n), which is a continuous outcome. To fit the model, I analyzed both the Multiple and Adjusted R Squared, as well as p values, significance codes and root mean square error.

Firstly, the dataset was split using a 0.75 ratio.

```
set.seed(123)
sample <- sample.split(df_ml, SplitRatio = 0.75)
train <- subset(df_ml,sample==TRUE)
test <- subset(df_ml, sample==FALSE)</pre>
```

The first linear regression model (mod1) was created using all predictors in the machine learning dataset, and a R2 equal to 0.6492 was obtained.

```
mod1 <- lm(n ~ month + year + day_of_week + hour_of_day + week_of_year + day_of_month + week + temperature + humidity + win
d_speed + precipitation + drizzle + rain + snow + ice_pellets + thunder + season + holiday, data = trips_train)
summary(mod1)</pre>
```

```
## Call:
## lm(formula = n ~ month + year + day_of_week + hour_of_day + week_of_year +
##
       day of month + week + temperature + humidity + wind speed +
##
       precipitation + drizzle + rain + snow + ice_pellets + thunder +
       season + holiday, data = trips_train)
##
## Residuals:
                10 Median
## Min
                              30
                                       Max
## -98.001 -11.666 -1.433 10.229 138.993
##
## Coefficients: (1 not defined because of singularities)
                 Estimate Std. Error t value Pr(>|t|)
                  -4.11707 3.53101 -1.166 0.243640
-6.55150 2.59502 -2.525 0.011590 *
## (Intercept)
## day_of_weekMon 0.72273 0.60106 1.202 0.229213
## day_of_weekSat -7.54436 0.59596 -12.659 < 2e-16 ***
## day_of_weekSun -9.73993
## day_of_weekThu 2.23446
                             0.58949 -16.523 < 2e-16 ***
0.60279 3.707 0.000210 ***
## day_of_weekTue 2.31762 0.59320 3.907 9.38e-05 ***
## day_of_weekWed 2.48661 0.59725 4.163 3.15e-05 ***
## hour_of_day1 -3.02288 1.09688 -2.756 0.005859 **
## hour_of_day2 -5.35762 1.20943 -4.430 9.48e-06 ***
## hour_of_day3 -5.53362 1.24069 -4.460 8.24e-06 ***
## hour_of_day7
## hour_of_day8
                  44.44393 1.08454 40.979 < 2e-16 *** 83.03383 1.08052 76.846 < 2e-16 ***
## hour_of_day9 36.66632 1.08284 33.861 < 2e-16 ***
## hour_of_day10 18.35747 1.09328 16.791 < 2e-16 ***
## hour_of_day11 16.01185 1.11372 14.377 < 2e-16 ***
## hour_of_day12 19.41356 1.11496 17.412 < 2e-16 ***
## hour_of_day13 19.43460 1.10767 17.545 < 2e-16 ***
## hour_of_day14 18.98555 1.11531 17.023 < 2e-16 ***
## hour_of_day15 20.03870 1.11170 18.025 < 2e-16 ***
## hour_of_day20 30.59855 1.08095 28.307 < 2e-16 ***
## hour_of_day21 18.57121 1.07003 17.356 < 2e-16 ***
## hour_of_day22 10.48545 1.08276 9.684 < 2e-16 ***
## hour_of_day23 3.32267 1.07844 3.081 0.002066 **
## week_of_year2 1.70555 1.77260 0.962 0.335976 ## week_of_year3 6.73157 2.07242 3.248 0.001164 **
## week_of_year4 4.89140 2.57732 1.898 0.057730 .
## week_of_year5 8.25779 2.89568 2.852 0.004353 **
## week_of_year6 8.50687 3.38956 2.510 0.012091 *
## week_of_year7 11.05485 3.91300 2.825 0.004731 **
## week_of_year8 15.12138 4.50323 3.358 0.000787 ***
## week_of_year9 15.15269 5.12689 2.956 0.003125 **
## week_of_year10 15.79111 5.79875 2.723 0.006472 **
## week of year11 18.71411 6.39280 2.927 0.003423 **
## week_of_year12 18.58075 6.97054 2.666 0.007692 **
## week_of_year13 24.16591
                               7.55141
                                         3.200 0.001376 **
## week_of_year14 23.25879 8.06573 2.884 0.003935 **
## week_of_year15 27.56842 8.65343 3.186 0.001446 **
## week_of_year16 31.63909
## week_of_year17 35.88157
                             9.24741 3.421 0.000624 ***
9.85747 3.640 0.000273 ***
3.422 0.000622 ***
## week_of_year21 41.84001 12.24784 3.416 0.000637 ***
## week_of_year22 47.07323 12.84403 3.665 0.000248 ***
## week_of_year23 50.82139 13.43176 3.784 0.000155 ***
## week_of_year24 49.44377 14.02640 3.525 0.000424 ***
## week_of_year25 53.42696 14.62870 3.652 0.000261 ***
## week_of_year26 54.58965 15.22377 3.586 0.000337 ***
## week_of_year27 52.00642 15.84086 3.283 0.001029 **
## week of year28 58.35365 16.43505 3.551 0.000385 ***
## week_of_year29 57.45125 17.02980 3.374 0.000744 ***
                                         3.448 0.000567 ***
## week_of_year30 60.76677
                              17.62542
## week_of_year31 67.14532 18.17999 3.693 0.000222 ***
## week_of_year32 68.04894 18.75288 3.629 0.000286 ***
## week_of_year33 69.43149
                                         3.588 0.000334 ***
                              19.34963
                                          3.655 0.000258 ***
## week_of_year34 72.85501
                              19.93526
## week of year35 73.72862 20.51001
                                        3.595 0.000326 ***
```

```
## week_of_year36 76.99665 21.14120 3.642 0.000271 ***
## week_of_year37 80.81760 21.73441 3.718 0.000201 ***
## week_of_year38 81.35819 22.34487 3.641 0.000272 ***
## week_of_year39 84.46082 22.89896 3.688 0.000226 ***
## week_of_year40 87.54158 23.51721 3.722 0.000198 ***
## week_of_year41 89.15907 24.10721 3.698 0.000218 ***
## week_of_year42 90.39414 24.69280 3.661 0.000252 ***
## week_of_year43 89.36218 25.28418 3.534 0.000410 ***
## week of year44 90.35526 25.85052 3.495 0.000475 ***
## week_of_year45 90.46532 26.41691 3.425 0.000617 ***
## week_of_year46 90.21725 27.00358 3.341 0.000837 ***
## week_of_year47 87.00652 27.59544 3.153 0.001619 **
## week_of_year48 88.91560 28.17081 3.156 0.001600 **
## week of year51 87.49260 29.93179 2.923 0.003470 **
## week_of_year52 83.88567 30.52726 2.748 0.006004 **
## week_of_year53 86.36860 30.96301
                                      2.789 0.005286 **
## day_of_month -0.24824 0.08958 -2.771 0.005591 **
## weekweekk...
## temperature 0.82655
-44+v -0.19384
## weekweekend
                  NA
                              NA
                                         NA
                                                  NA
                            0.03504 23.590 < 2e-16 ***
                           0.01071 -18.091 < 2e-16 ***
## humidity
## wind_speed
                 5.48692 -6.174 6.79e-10 ***
1.54508 0.307 0.759181
## precipitation -33.87781
## drizzle 0.47366 1.54508 0.307 0.759181 ## rain -6.71456 0.69035 -9.726 < 2e-16 ***
## snow
                -2.44496 1.45881 -1.676 0.093755 .
-7.45639 1.00322 -7.432 1.11e-13 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 21.27 on 18139 degrees of freedom
## Multiple R-squared: 0.651, Adjusted R-squared: 0.6492
## F-statistic: 348.9 on 97 and 18139 DF, p-value: < 2.2e-16
```

In order to build a stronger model (mod2), variables month and week_of_year, which are highly correlated, were dropped one at a time, to investigate the model with the highest R2 and to avoid multicollinearity. If the variable month was kept, R2 would equal 0.6432. Whereas if week_of_year was kept, R2 would be 0.6491. So week_of_year was kept. Precipitation, rain, humidity and drizzle are also highly correlated. After performing the same steps, humidity remained in the model (R2 is equal to 0.6453).

Turning to the coefficients table again, there is an error "1 not defined because of singularities", related to week, which is also highly related to day_of_week. Removing day_of_ week would cause the model to have its R2 reduced, so the week variable was dropped.

Next, insignificant variables were removed, one by one, according to the significance codes on the coefficients table. The one with the highest Pr(>|t|) was dropped first. After dropping thunder, snow and day_of_month, our R2 remains unaltered. The predictor season was also dropped, not only does it have low significance, but it is also correlated to week_of_year. All these modifications created a simpler model, with a slightly smaller Adjusted R2 (mod2 = 0.6452), as verified on the table below. Also, running mod2 to make predictions generated a RMSE equal to 21.37375.

```
mod2 <- lm(n ~ year + day_of_week + hour_of_day + week_of_year + temperature + humidity + wind_speed + ice_pellets + holida
y, data = trips_train)
summary(mod2)</pre>
```

```
## Call:
## lm(formula = n ~ year + day_of_week + hour_of_day + week_of_year +
##
      temperature + humidity + wind_speed + ice_pellets + holiday,
##
      data = trips_train)
## Residuals:
               1Q Median
##
     Min
                              30
## -98.847 -11.718 -1.403 10.215 140.395
##
## Coefficients:
##
                 Estimate Std. Error t value Pr(>|t|)
## (Intercept) -9.15293 1.74331 -5.250 1.54e-07 ***
                          0.66221 16.040 < 2e-16 ***
0.66365 26.539 < 2e-16 ***
## year2016 10.62158
## year2017 17.61234
## day_of_weekMon 0.95637 0.59788 1.600 0.109705
## day_of_weekThu 2.00932 0.59343 3.386 0.000711 ***
## day_of_weekTue 2.32352 0.59567 3.901 9.63e-05 ***
## day_of_weekWed 2.29440 0.59349 3.866 0.000111 ***
## hour_of_day1 -2.85927 1.10281 -2.593 0.009530 **
## hour_of_day5 2.03889 1.09386 1.864 0.062347 .
## hour_of_day7 16.43155 1.09122 15.058 < 2e-16 ***
## hour_of_day7 44.29039 1.09026 40.624 < 2e-16 ***
## hour_of_day8 82.64211 1.08567 76.121 < 2e-16 ***
## hour_of_day10 35.92569 1.08673 33.058 < 2e-16 ***
## hour_of_day10 17.36734 1.09573 15.850 < 2e-16 ***
## hour_of_day11 14.90816 1.11556 13.364 < 2e-16 ***
## hour_of_day12 18.32981 1.11593 16.426 < 2e-16 ***
## hour_of_day13 18.34522 1.10915 16.540 < 2e-16 ***
## hour_of_day14 17.80258 1.11631 15.948 < 2e-16 ***
## hour_of_day15 18.98643 1.11294 17.060 < 2e-16 ***
## hour_of_day16 27.53640 1.10772 24.859 < 2e-16 ***
## hour_of_day17 57.33826 1.09719 52.259 < 2e-16 ***
## hour_of_day18 67.66259 1.09349 61.878 < 2e-16 ***
## hour_of_day19 47.25074 1.09312 43.226 < 2e-16 ***
                           1.08614 27.824 < 2e-16 ***
## hour_of_day20 30.22046
## hour of day21 18.35307 1.07561 17.063 < 2e-16 ***
## hour_of_day22 10.44152 1.08865 9.591 < 2e-16 ***
## hour_of_day23 3.29740 1.08432 3.041 0.002361 **
## week_of_year2 0.11080 1.66013 0.067 0.946790
## week_of_year3 3.65688 1.64738 2.220 0.026443 *
## week_of_year4 -0.68328 1.75860 -0.389 0.697623
## week_of_year5 1.68140 1.64952 1.019 0.308060
## week_of_year6  0.61642  1.69012  0.365  0.715325
## week_of_year8 3.93046 1.68472 2.333 0.019658 *
## week_of_year9 1.60364 1.65614 0.968 0.332908
## week_of_year10 -0.01327 1.65521 -0.008 0.993601
## week_of_year11 1.21769 1.75414 0.694 0.487576
## week_of_year12 -0.91780 1.67840 -0.547 0.584504
## week of year13 3.40126 1.66777 2.039 0.041424 *
## week_of_year17 9.12043 1.73420 5.259 1.46e-07 ***
## week_of_year18 9.37933 1.73918 5.393 7.02e-08 ***
## week_of_year19 9.40042 1.72219 5.458 4.87e-08 ***
## week_of_year20 8.48514 1.76026 4.820 1.44e-06 ***
## week_of_year21 8.38594 1.78729 4.692 2.73e-06 ***
## week_of_year22 12.82075
                            1.80830 7.090 1.39e-12 ***
## week_of_year27 9.30769 1.87781 4.957 7.24e-07 ***
                          1.88015 7.478 7.90e-14 ***
1.89682 5.924 3.20e-09 ***
## week_of_year28 14.05957
## week_of_year29 11.23700
1.88202 9.585 < 2e-16 ***
1.89602 9.417 < 2e-16 ***
## week_of_year32 18.04007
## week_of_year33 17.85461
## week_of_year34 19.42018
                            1.85904 10.446 < 2e-16 ***
                            1.89174 9.642 < 2e-16 ***
## week_of_year35 18.24047
                            1.98246 10.122 < 2e-16 ***
## week_of_year36 20.06737
                            1.99514 11.165 < 2e-16 ***
## week of year37 22.27639
```

```
## week_of_year39 22.29630 1.80753 12.335 < 2e-16 ***
## week_of_year45 19.91902
            1.69468 11.754 < 2e-16 ***
## week of year53 8.28326 2.92937 2.828 0.004694 **
## ice_pellets -8.07618 4.30185 -1.877 0.060483 .
## holiday -7.68009 1.00793 -7.620 2.67e-14 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 21.39 on 18147 degrees of freedom
## Multiple R-squared: 0.647, Adjusted R-squared: 0.6452
## F-statistic: 373.7 on 89 and 18147 DF, p-value: < 2.2e-16
```

```
prediction2 <- predict(mod2, newdata = trips_test)
SSE_prediction2 <- sum((prediction2 - trips_test$n)^2)
RMSE_2 <- sqrt(SSE_prediction2/nrow(trips_test))
RMSE_2</pre>
```

```
## [1] 21.37375
```

There were many other attempts to build stronger models, but mod2 was the best one so far. To check if an interaction of features could improve the model, mod3 was created with the variable humidity2. This interaction made our R2 go up to 0.6479. Running mod3 to make predictions generated a RMSE equal to 21.29569, slightly better than mod2.

```
trips_train$humidity2 <- trips_train$humidity*trips_train$humidity
trips_test$humidity2 <- trips_test$humidity*trips_test$humidity

mod3 <- lm(n ~ year + day_of_week + hour_of_day + week_of_year + temperature + humidity2 + wind_speed + ice_pellets + holid
ay, data = trips_train)
summary(mod3)</pre>
```

```
## Call:
## lm(formula = n ~ year + day_of_week + hour_of_day + week_of_year +
##
      temperature + humidity2 + wind_speed + ice_pellets + holiday,
##
      data = trips_train)
## Residuals:
              1Q Median
##
     Min
                            30
## -96.783 -11.725 -1.465 10.195 139.942
##
## Coefficients:
##
                 Estimate Std. Error t value Pr(>|t|)
## (Intercept) -1.564e+01 1.652e+00 -9.472 < 2e-16 ***
## day_of_weekMon 9.378e-01 5.956e-01 1.574 0.115415
## day_of_weekSat -7.797e+00 5.903e-01 -13.207 < 2e-16 ***
## day of weekSun -9.743e+00 5.888e-01 -16.547 < 2e-16 ***
## day_of_weekThu 1.977e+00 5.912e-01 3.343 0.000829 ***
## day_of_weekHue 2.388e+00 5.934e-01 4.025 5.73e-05 ***
## day_of_weekWed 2.354e+00 5.913e-01 3.981 6.90e-05 ***
## hour_of_day1 -2.852e+00 1.099e+00 -2.596 0.009434 **
## hour_of_day5 2.163e+00 1.090e+00 1.985 0.047144 *
## hour_of_day8 8.249e+01 1.082e+00 76.269 < 2e-16 ***
## hour_of_day10 3.579e+01 1.082e+00 33.070 < 2e-16 ***
## hour_of_day10 1.731e+01 1.091e+00 15.867 < 2e-16 ***
## hour of day11 1.496e+01 1.110e+00 13.481 < 2e-16 ***
## hour_of_day12    1.842e+01    1.110e+00    16.603    < 2e-16 ***
## hour_of_day15    1.913e+01    1.106e+00    17.285    < 2e-16 ***
## hour_of_day18 6.761e+01 1.089e+00 62.094 < 2e-16 ***
## hour_of_day22 1.030e+01 1.085e+00 9.499 < 2e-16 ***
## hour_of_day23 3.233e+00 1.080e+00 2.993 0.002770 **
## week_of_year2 -2.739e-02 1.653e+00 -0.017 0.986782
## week_of_year3 3.462e+00 1.640e+00 2.110 0.034852 *
## week_of_year6 5.885e-01 1.683e+00 0.350 0.726620
## week_of_year7 1.571e+00 1.648e+00 0.954 0.340182
## week_of_year10 6.418e-02 1.649e+00 0.039 0.968954
## week_of_year11 1.234e+00 1.748e+00 0.706 0.480172
## week_of_year12 -7.036e-01 1.671e+00 -0.421 0.673786
## week of year13 3.626e+00 1.661e+00 2.182 0.029092 *
## week_of_year14 2.145e+00 1.661e+00 1.291 0.196567
## week_of_year15 3.685e+00 1.685e+00
                                    2.186 0.028822 *
## week_of_year16 6.523e+00 1.700e+00 3.837 0.000125 ***
## week_of_year17 9.314e+00 1.727e+00 5.391 7.08e-08 ***
## week_of_year20 8.417e+00 1.753e+00 4.801 1.59e-06 ***
## week_of_year21 8.357e+00 1.780e+00 4.694 2.70e-06 ***
## week_of_year22 1.284e+01 1.801e+00 7.132 1.03e-12 ***
## week_of_year23 1.400e+01 1.780e+00 7.861 4.02e-15 ***
## week_of_year24 1.089e+01 1.823e+00 5.974 2.36e-09 ***
## week_of_year25 1.305e+01 1.857e+00 7.027 2.18e-12 ***
## week_of_year26 1.246e+01 1.856e+00 6.714 1.94e-11 ***
## week_of_year27 8.879e+00 1.870e+00 4.748 2.07e-06 ***
## week_of_year28 1.372e+01 1.872e+00 7.330 2.39e-13 ***
## week_of_year29 1.083e+01 1.889e+00 5.731 1.01e-08 ***
## week of year30 1.278e+01 1.871e+00 6.832 8.62e-12 ***
## week_of_year31 1.814e+01 1.864e+00 9.729 < 2e-16 ***
## week_of_year32 1.760e+01 1.874e+00 9.394 < 2e-16 ***
## week_of_year33 1.764e+01 1.887e+00 9.347 < 2e-16 ***
## week_of_year34 1.886e+01 1.851e+00 10.191 < 2e-16 ***
## week_of_year35 1.767e+01 1.884e+00 9.382 < 2e-16 ***
## week_of_year36 1.963e+01 1.974e+00 9.945 < 2e-16 ***
## week of year37 2.193e+01 1.987e+00 11.036 < 2e-16 ***
```

```
## week_of_year38 2.053e+01 1.916e+00 10.713 < 2e-16 ***
## week_of_year39 2.189e+01 1.799e+00 12.164 < 2e-16 ***
## week_of_year40 2.440e+01 1.751e+00 13.932 < 2e-16 ***
## week_of_year41 2.428e+01 1.754e+00 13.843 < 2e-16 ***
## week_of_year42 2.367e+01 1.728e+00 13.701 < 2e-16 ***
## week_of_year43 2.051e+01 1.716e+00 11.949 < 2e-16 ***
## week_of_year44 2.060e+01 1.708e+00 12.061 < 2e-16 ***
## week_of_year45 1.984e+01 1.688e+00 11.752 < 2e-16 ***
## week of year46 1.736e+01 1.673e+00 10.381 < 2e-16 ***
## week_of_year47 1.250e+01 1.652e+00 7.568 3.98e-14 ***
## week of year48 1.419e+01 1.678e+00 8.457 < 2e-16 ***
## week_of_year49 1.559e+01 1.659e+00 9.396 < 2e-16 ***
## week_of_year50 1.424e+01 1.649e+00 8.635 < 2e-16 ***
## week_of_year51 1.129e+01 1.653e+00 6.830 8.78e-12 ***
## week_of_year52 6.326e+00 1.651e+00
                                     3.832 0.000127 ***
## week of year53 7.910e+00 2.918e+00 2.711 0.006716 **
## temperature 8.630e-01 3.481e-02 24.788 < 2e-16 ***
## ice_pellets -7.735e+00 4.286e+00 -1.805 0.071116 .
## holiday -7.593e+00 1.004e+00 -7.562 4.16e-14 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 21.31 on 18147 degrees of freedom
## Multiple R-squared: 0.6496, Adjusted R-squared: 0.6479
## F-statistic: 378 on 89 and 18147 DF, p-value: < 2.2e-16
```

```
prediction3 <- predict(mod3, newdata = trips_test)
SSE_prediction3 <- sum((prediction3 - trips_test$n)^2)
RMSE_3 <- sqrt(SSE_prediction3/nrow(trips_test))
RMSE_3</pre>
```

```
## [1] 21.29569
```

Even though using interaction slightly improved our linear regression model, let's try to fit a Random Forest model, and check if this classification algorithm might improve our prediction accuracy.

```
model_1 <- randomForest(n ~ ., data=trips_train)

prediction <- predict(model_1, trips_test)
model_output <- cbind(trips_test, prediction)
model_output$log_prediction <- log(model_output$prediction)
model_output$log_n <- log(model_output$n)

rmse(model_output$log_n,model_output$log_prediction)</pre>
```

```
## [1] 0.483301
```

All of the independent variables were used in the model, as the algorithm is smart to only select the ones that will help with our prediction. A RMSE of 0.48 was obtained, which is still very high, but better than the linear regression models presented above.

Conclusion and Recommendations

The model created on this study generates a prediction that does not get the very exact number of trips in a given time a date most of the times. However, it clearly understands general demand trends, such as if there will be low, medium, high or extreme demand at a certain moment. Maybe a more refined weather dataset as well as adding other elements, such as traffic-related variables, could help improve its accuracy.

Yet, this analysis exemplifies how automatically generated data can depict trends and variations on the service usage, and it is a relevant content for business decision making. Identifying elements that influence demand may help better allocate resources and leverage ROI.

Seasonality analysis can be used to plan preventive maintenance. Our model can also be used to help predict daily demand, avoiding the shortage of bikes in peak hours (and vice versa). Foreseeing times of high demand is important to work on the expansion of the network.

Identifying the most frequent journeys is valuable to plan expansion in these regions. And further analysis into these journeys might also reveal not so obvious factors that influence demand, such as road conditions for bicycle traffic between them.

The existing gap between male and female ridership shows that there are barriers for women to use the service. Identifying such barriers - which I suppose might be related to safety and bike path conditions around the city - could be arranged by the company alongside third parties, in order to provide a service that meets the needs of women as well, which could lead to thousands of new customers.