Scenario 1: Test Drive Booking

1.Select a vehicle model:

| ID | 1 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Adjustments to the car model cards |
| | IOS 16 |
| PRECONDITIONS | Safari v16.5 |
| | Market: United Kingdom |
| | 1. Access the Test Drive Booking app. |
| STEPS | 2. Open the "All models" session. |
| | 3. Select the "Saloons" model. |
| | The expected behavior is for each car model to be presented on a |
| EXPECTED RESULT | complete card, without being cut up, allowing a clear and complete |
| | view of each model per screen. |
| | The display of car models in cards below the "Saloons" title is |
| ACTUAL RESULT | incorrect. |
| AGIGAL REGGET | The current layout presents one car model per card, however, the |
| | next card is partially cut off, resulting in improper display. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| | |
| | All models ↓ |
| | Saloons SUVs Estates Hat |
| | Saloons |
| | |
| | EOE Saloon |
| | OTR price starting from £74,345 |
| | Electric |
| ATTACHMENT | |
| | |
| | |
| | ⊗ Book a Test Drive |
| | (x) |
| | |
| | |
| | EQS Saloon |
| | OTR price starting from 105,610 |
| | Dieset |

| ID | 2 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Fix color of "All models" menu |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select the "Saloons" model. |
| EXPECTED RESULT | A black menu in line with the application's standard. |
| ACTUAL RESULT | Compared to the other menus, the "All models" option is more gray and less black. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | All models ↓ |

| ID | 3 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Adjustments to car model highlighting |
| | IOS 16 |
| PRECONDITIONS | Safari v16.5 |
| | Market: United Kingdom |
| | Access the Test Drive Booking app. |
| STEPS | 2. Open the "All models" session. |
| | 3. Select the "Saloons" model. |
| EXPECTED RESULT | The correct approach would be to only underline in blue to maintain |
| LAPECTED RESULT | a pattern. |
| | Below the title "Saloons", there are two underlines, one gray and |
| ACTUAL RESULT | one blue. This inconsistency of style can confuse the user and |
| | compromise the visual coherence of the interface. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| | All models ↓ |
| | Saloons SUVs Estates Hat |
| ATTACHMENT | Saloons |
| | Standard blue underline template on the next screen: |
| | Search by address Search by nai > |
| | Search by location |
| | |

| ID | 4 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Tag] - EQS Saloon car model with incorrect tag |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select the "Saloons" model. Select the car model "EQS Saloon". |
| EXPECTED RESULT | The EQS Saloon car model should be identified as "electric". |
| ACTUAL RESULT | The car model EQS Saloon is incorrectly labeled as "Diesel" when it is actually electric. This information should be corrected to accurately reflect the car's power source. |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | EQS Saloon OTR price starting from 105,610 Diesel |

| ID | 5 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Price] - EQS Saloon car model without currency icon £ |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select the "Saloons" model. Select the car model "EQS Saloon". |
| EXPECTED RESULT | Every car price must contain the local currency icon. |
| ACTUAL RESULT | The local currency icon (£) is missing in front of the price of the car. |
| SEVERITY | Moderate |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Saloons SUVS Estates Hat Saloons EQE Saloon OTR price starting from £74.345 Electric Book a Test Drive **EQS Saloon OTR price starting from 105,610 Dieset |

| ID | 6 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Adjust the display of car names |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select the "Saloons" model. |
| EXPECTED RESULT | Adjust the layout of the car names to be displayed with the full names, making it possible to select the next car model. |
| ACTUAL RESULT | The layout of the menus doesn't fit the screen, and from the fourth car model onwards, the words are cut off. |
| SEVERITY | Moderate |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| | All models ↓ |
| ATTACHMENT | Saloons SUVs Estates Hat |
| | Saloons |

| 7 |
|---|
| Aline Barreto |
| New |
| |
| [Pop up] - Adjust the "Book a Test Drive" pop-up |
| IOS 16 |
| Safari v16.5 |
| Market: United Kingdom |
| Access the Test Drive Booking app. |
| 2. Open the "All models" session. |
| 3. Select the "Saloons" model. |
| When opening the car model options, it should be possible to view photos of the model displayed, description and price and the option |
| "Book a Test Drive". |
| When trying to choose a car model, the behavior of the "Book a |
| Test Drive" pop-up is incorrect, it is displayed with the option to |
| close on the "X" icon. |
| The pop-up should not be displayed on the screen when opening. |
| As it is, it interrupts the visualization of the car model and disrupts |
| the experience and usability of the app. |
| Critical |
| Latest released: 6.0 |
| Production |
| 07/07/2023 |
| All models ↓ |
| Saloons SUVs Estates Hat |
| Satouis Suvs Estates nat |
| Saloons |
| |
| EQE Saloon OTR price starting from £74,345 |
| Electric |
| |
| |
| |
| ⊗ Book a Test Drive |
| |
| · · · (x) |
| |
| EQS Saloon |
| OTR price starting from 105,610 |
| Diesel |
| |

| ID | 8 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Pop up] - Adjust the "Book a Test Drive" button |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | 1. Access the Test Drive Booking app. 2. Open the "All models" session. 3. Select the "Saloons" model. |
| EXPECTED RESULT | All clickable buttons must be blue. |
| ACTUAL RESULT | The "Book a Test Drive" button doesn't follow the app's standard blue color. |
| SEVERITY | Moderate |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | All models Saloons EQE Saloon OTR price starting from £74,345 Usettic Book a Test Drive Book a Test Drive Select Showroom Request a test drive |

| ID | 9 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Menu] - Include the menu at the top of the application in the "All Models" section |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select the "Saloons" model. |
| EXPECTED RESULT | Follow the application's standard header, as attached |
| ACTUAL RESULT | The menu at the top of the application is not showing. |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Example of the application header pattern: |
| | All models ↓ Saloons SUVs Estates Hat |
| | |

2. Select a dealer in the map:

| ID | 10 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Menu] - Include the menu at the top of the application in the "Test drive at a Showroom" section |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" |
| EXPECTED RESULT | Follow the application's standard header, as attached |
| ACTUAL RESULT | It's displaying a black band incorrectly above the steps. |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Test drive at a Showroom Example of the application header pattern: |

| ID | 11 |
|------------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Correct the font of the title "Test drive at a Showroom" |
| PRECONDITIONS | IOS 16 |
| | Safari v16.5 |
| | Market: United Kingdom |
| | 1. Access the Test Drive Booking app. |
| STEPS | 2. Open the "All models" session. |
| SILFS | 3. Select a car model: "EQE Saloon" |
| | 4. Click on "Book a Test Drive" |
| EXPECTED RESULT | The title should have the same font as the application, an example |
| LAF LOTED RESOLT | screen is attached. |
| | The title "Test drive at a Showroom" has a different font from the |
| ACTUAL RESULT | app's standard. |
| | |
| SEVERITY | High |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Test drive at a Showroom Search by address Search by nai > American Search Se |
| | Saloons SUVs Estates Hat Saloons |
| | |
| | |

| ID | 12 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Search options not displayed correctly |
| | IOS 16 |
| PRECONDITIONS | Safari v16.5 |
| | Market: United Kingdom |
| | 1. Access the Test Drive Booking app. |
| STEPS | 2. Open the "All models" session. |
| SILFS | 3. Select a car model: "EQE Saloon" |
| | 4. Click on "Book a Test Drive" |
| EXPECTED RESULT | The search options should be displayed with the full name. |
| | The first option: "Search by address" displays correctly. |
| | The second option "Search by na" is cut off. |
| ACTUAL RESULT | The second search option is cutting off the full name. |
| ACTUAL RESULT | The screen should be adjusted so that the user can read all the |
| | options in full. |
| | |
| SEVERITY | Moderate |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| | |
| | Search by address Search by nai > |
| ATTACHMENT | Search by location |
| | |

| ID | 13 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Map] - Number of showrooms is incorrectly displayed on the map |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | 1. Access the Test Drive Booking app. 2. Open the "All models" session. 3. Select a car model: "EQE Saloon" 4. Click on "Book a Test Drive" |
| EXPECTED RESULT | It should display the correct number of showrooms on the map. |
| ACTUAL RESULT | The map displays the following message "221 Mercedes-Benz Showrooms have been found" However, when I count the options displayed, they total 116. The following groupings are displayed on the map: 8, 10, 20, 4, 25, 45, 2, 2. |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | SCOTLAND Belfast Dublin Sheffield Rotterdam, Cardiff Celtic Sea Paris Rennes. Rouen Rouen |

| | 14 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Correct the margin below the steps |
| | IOS 16 |
| PRECONDITIONS | Safari v16.5 |
| | Market: United Kingdom |
| | 1. Access the Test Drive Booking app. |
| STEPS | 2. Open the "All models" session. |
| SIEPS | 3. Select a car model: "EQE Saloon" |
| | 4. Click on "Book a Test Drive" |
| EXPECTED RESULT | There should be a margin below the steps, as shown in the |
| LAFLOTED RESULT | attached example screen. |
| ACTUAL RESULT | Below the steps does not display the edge of the screen. |
| ACTUAL RESULT | below the steps does not display the edge of the screen. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Test drive at a Showroom Example of the pattern on the next screen: 2 3 4 Mercedes-Benz of Newcastle upon Tyne |

| ID | 15 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| | [Map] - Correct the quantity of each showroom displayed on the |
| TITLE | map |
| | IOS 16 |
| PRECONDITIONS | Safari v16.5 |
| | Market: United Kingdom |
| | 1. Access the Test Drive Booking app. |
| OTEDO | 2. Open the "All models" session. |
| STEPS | 3. Select a car model: "EQE Saloon" |
| | 4. Click on "Book a Test Drive" |
| EVECTED DECLUIT | Each showroom on the map should display the quantity available in |
| EXPECTED RESULT | that location. |
| | Two showroom options on the map did not display the quantity |
| ACTUAL RESULT | available. |
| | available. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | SCOTLAND Belfast Dublin Sheffield Rotterdam, Cardiff Cardiff Cardiff Rennes, Rennes, Orleans |

| ID | 16 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Map] - Correct the spacing between the steps. |
| PRECONDITIONS | IOS 16 Safari v16.5 |
| | Market: United Kingdom |
| | Access the Test Drive Booking app. |
| 0==0 | 2. Open the "All models" session. |
| STEPS | 3. Select a car model: "EQE Saloon" |
| | 4. Click on "Book a Test Drive" |
| EXPECTED RESULT | The spaces between each step must be the same. |
| ACTUAL RESULT | The spacing between steps 2 and 3 is greater than the others. Correct to maintain the standard spacing between the steps. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Test drive at a Showroom |
| | Mercedes-Benz of Newcastle upon Tyne |

3.Confirm the selected dealer:

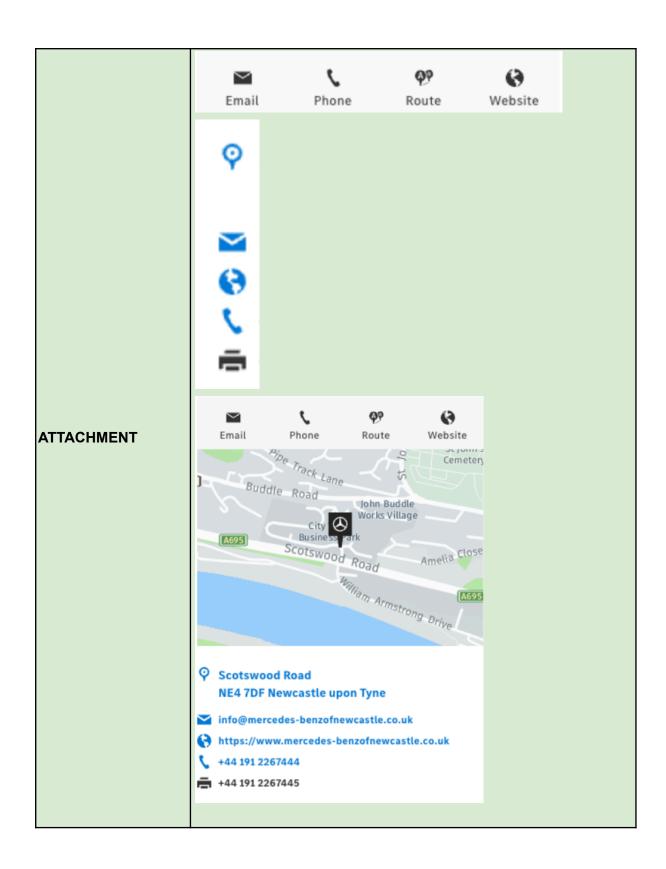
| ID | 17 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Adjusting the showroom name to display on the same line as the screen |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" Search for an available showroom Select a showroom "Mercedes-Benz of Newcastle upon Tyne" |
| EXPECTED RESULT | Display the showroom name without breaking to the next line. |
| ACTUAL RESULT | When the name of the showroom is longer, it is breaking to the next line on the screen. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Mercedes-Benz of Newcastle upon Tyne |

| ID | 18 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Menu] - Include the menu at the top of the application in the section on choosing a showroom |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" Search for an available showroom Select a showroom "Mercedes-Benz of Newcastle upon Tyne" |
| EXPECTED RESULT | Follow the application's standard header, as attached |
| ACTUAL RESULT | It shows the name of the chosen showroom without the top menu as an attached example. |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Example: |

| ID | 19 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Adjusting the centering and size of the button |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" Search for an available showroom Select a showroom "Mercedes-Benz of Newcastle upon Tyne" |
| EXPECTED RESULT | The "Select Showroom" button should be centered on the screen and adjusted to the ideal size, according to the app's standard. |
| ACTUAL RESULT | The "Select Showroom" button is not centered on the screen and is smaller than standard. |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| | Select Showroom |
| ATTACHMENT | Example pattern on the next screen: |
| | Request a test drive |
| | |

| ID | 20 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Adjusting the fax color |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" Search for an available showroom Select a showroom "Mercedes-Benz of Newcastle upon Tyne" |
| EXPECTED RESULT | The information should follow a blue color pattern. |
| ACTUAL RESULT | The contact and fax numbers are the same, should they be different? Only the fax number is black, correct it to blue. |
| SEVERITY | Low |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Scotswood Road NE4 7DF Newcastle upon Tyne info@mercedes-benzofnewcastle.co.uk https://www.mercedes-benzofnewcastle.co.uk +44 191 2267444 +44 191 2267445 |

| ID | 21 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Layout] - Adjusting the icons or delete |
| | IOS 16 |
| PRECONDITIONS | Safari v16.5 |
| | Market: United Kingdom |
| | 1. Access the Test Drive Booking app. |
| | 2. Open the "All models" session. |
| STEPS | 3. Select a car model: "EQE Saloon" |
| SIEPS | 4. Click on "Book a Test Drive" |
| | 5. Search for an available showroom |
| | 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" |
| EXPECTED RESULT | A cleaner view of the data returned from the showroom with the |
| EXPECTED RESULT | correct sorting. |
| | Above the map are 4 icons: Email, Phone, Route and Website. |
| | Below the selected showroom, 5 icons are displayed: Route, email, |
| | website, phone and fax. |
| | Comparation to evaluate the income above the many |
| | Suggestion to exclude the icons above the map. Or: |
| | 1- Include the fax icon above the map. |
| ACTUAL RESULT | 2- Sort the icons so that they are in the same order as the |
| | showroom data, in the following sequence: |
| | Route |
| | Email |
| | Website |
| | Phone number |
| | Fax. |
| SEVERITY | Moderate |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| DAIL | 01/01/2023 |



4. Confirm the selected vehicle and choose a motorization:

| ID | 22 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TIT1 F | [Menu] - Include the menu at the top of the application in the |
| TITLE | "Choose motorization" section |
| | IOS 16 |
| PRECONDITIONS | Safari v16.5 |
| | Market: United Kingdom |
| | 1. Access the Test Drive Booking app. |
| | 2. Open the "All models" session. |
| | 3. Select a car model: "EQE Saloon" |
| STEPS | 4. Click on "Book a Test Drive" |
| | 5. Search for an available showroom |
| | 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" |
| | 7. Click on the button: "Select Showroom" |
| EXPECTED RESULT | Follow the application's standard header, as attached |
| EXPECTED RESULT | And remove the black strip at the bottom of the screen. |
| ACTUAL DECUUT | At the top of the screen and at the bottom of the screen, it's |
| ACTUAL RESULT | displaying a black cut-out strip |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| | Example: |
| | |
| | (v) (3) (4) |
| | EOC Colorn |
| | EQS Saloon |
| | |
| | |
| | |
| | 46 |
| ATTACHMENT | Upon request |
| ATTACTIMENT | |
| | Choose motorization |
| | |
| | Request a vehicle Send us a request for any EQE Saloon or |
| | choose a motorization above. We will get back to you soon. |
| | , |
| | |
| | Request a test drive |
| | ≡ ⋈ ★ ♣ |
| | |

| ID | 23 | |
|-----------------|--|-----------|
| REPORTER | Aline Barreto | |
| STATUS | New | |
| ASSIGNED TO | | |
| TITLE | [Layout] - Remove the "Request a test drive" button | |
| | IOS 16 | |
| PRECONDITIONS | Safari v16.5 | |
| | Market: United Kingdom | |
| | Access the Test Drive Booking app. | |
| | 2. Open the "All models" session. | |
| | 3. Select a car model: "EQE Saloon" | |
| STEPS | 4. Click on "Book a Test Drive" | |
| | 5. Search for an available showroom | |
| | 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" | |
| | 7. Click on the button: "Select Showroom" | |
| EXPECTED RESULT | There shouldn't be a "Request a test drive" button. | |
| | This screen already has a "Choose motorization" button, so | |
| ACTUAL RESULT | following the example of the first screen, the "Request a test Drive | ," |
| | button should be removed. | |
| SEVERITY | High | |
| VERSION | Latest released: 6.0 | |
| ENVIRONMENT | Production | |
| DATE | 07/07/2023 | |
| | | |
| | All models ↓ | |
| | Saloons SUVs Estates Hat | |
| | EQS Saloon Saloons | |
| | Salouis | |
| | TOT Colors | |
| | EQE Saloon OTR price starting from £74,345 | |
| | LIMS Electric | |
| ATTACHMENT | The street | |
| | Upon request | |
| | Choose motorization | |
| | ⊗ Book a Test Drive | |
| | Request a vehicle Send us a request for any EQE Saloon or | |
| | choose a motorization above. We will get back to you soon. | |
| | | |
| | EQS Saloon | |
| | Request a test drive OTR price starting from 105,610 Diesel | |
| | Priezeit | |

| ID | 24 |
|-----------------|--|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Title] - Fix the name of the car in the title |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" Search for an available showroom Select a showroom "Mercedes-Benz of Newcastle upon Tyne" Click on the button: "Select Showroom" |
| EXPECTED RESULT | The title should display the chosen car: EQE Saloon |
| ACTUAL RESULT | The name of the car chosen in the first stage is: EQE Saloon, which matches the text: "Request a vehicle". But the title shows the name: "EQS Saloon" |
| SEVERITY | Critical |
| VERSION | Latest released: 6.0 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | All models Saloons Suvs Estates Hat Saloons Suvs Estates Hat Choose motorization Request a vehicle Saloons BOE Saloon OTR price starting from £74,345 Electric |
| | Send us a request for any EQE Saloon or choose a motorization above. We will get back to you soon. EQS Saloon OTR price starting from 105,610 |
| | |

5. Choose a date and time:

| ID | 25 | | |
|-----------------|--|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Menu] - Fixes to the Request menu car model | | |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom | | |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" Search for an available showroom Select a showroom "Mercedes-Benz of Newcastle upon Tyne" Click on the button: "Select Showroom" Click on the button: "Choose motorization" | | |
| EXPECTED RESULT | Include the application's standard menu at the top. Include the evolution of the steps followed. Remove the "X" displayed. | | |
| ACTUAL RESULT | The screen lacks the application's standard menu and steps showing the progress of the request. | | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 6.0 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | Request EQE Saloon Pickup date | | |

| ID | 26 | | |
|-----------------|---|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Title] - Fix the title font | | |
| | IOS 16 | | |
| PRECONDITIONS | Safari v16.5 | | |
| | Market: United Kingdom | | |
| | 1. Access the Test Drive Booking app. | | |
| | 2. Open the "All models" session. | | |
| | 3. Select a car model: "EQE Saloon" | | |
| STEPS | 4. Click on "Book a Test Drive" | | |
| SIEPS | 5. Search for an available showroom | | |
| | 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" | | |
| | 7. Click on the button: "Select Showroom" | | |
| | 8. Click on the button: "Choose motorization" | | |
| EXPECTED RESULT | It should display the title according to the pattern of the other | | |
| EXPECTED RESULT | screens, attached. | | |
| ACTUAL RESULT | Displays a title in a font other than the default. | | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 6.0 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| | × | | |
| | | | |
| | Request EQE Saloon | | |
| ATTACHMENT | 2 3 4 | | |
| | Mercedes-Benz of Newcastle upon Tyne | | |
| | Saloons SUVs Estates Hat | | |
| | Saloons | | |
| | | | |

| ID | 27 | | |
|-----------------|--|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Button] - Fix button | | |
| | IOS 16 | | |
| PRECONDITIONS | Safari v16.5 | | |
| | Market: United Kingdom | | |
| | 1. Access the Test Drive Booking app. | | |
| | 2. Open the "All models" session. | | |
| | 3. Select a car model: "EQE Saloon" | | |
| STEPS | 4. Click on "Book a Test Drive" | | |
| 0.2.0 | 5. Search for an available showroom | | |
| | 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" | | |
| | 7. Click on the button: "Select Showroom" | | |
| | 8. Click on the button: "Choose motorization" | | |
| | The button should be a lighter blue, like the other screens. | | |
| EXPECTED RESULT | | | |
| _, | Suggestion to rename the button to something informative about | | |
| | confirming the date and slot. | | |
| ACTUAL RESULT | The button is a darker shade of blue. | | |
| 7.010/121120021 | The salien is a danker shade or shade. | | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 6.0 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| | | | |
| | | | |
| | | | |
| ATTACHMENT | Request a test Drive | | |
| | | | |
| | | | |
| | | | |
| | Request a test drive | | |
| | | | |
| | | | |

6.Fill in personal information:

| ID | 28 | | |
|-----------------|--|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Layout] - Adjust the field: "Additional information" | | |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom | | |
| STEPS | 1. Access the Test Drive Booking app. 2. Open the "All models" session. 3. Select a car model: "EQE Saloon" 4. Click on "Book a Test Drive" 5. Search for an available showroom 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" 7. Click on the button: "Select Showroom" 8. Click on the button: "Choose motorization" 9. Select the date 09/07/2023 10. Select the option: "Morning" 11. Click on the button: "Request a test drive" | | |
| EXPECTED RESULT | The user must be able to see the entire field, or display the scroll bar. | | |
| ACTUAL RESULT | The "Additional information" field is being cut off on the screen. | | |
| SEVERITY | Low | | |
| VERSION | Latest released: 6.0 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | Your details Title * Dr. First name * Tobias Last name * Sterling Email * tobiassterling.com Contact number * +441123456789 Please enter your telephone number with country code. Additional information | | |

| ID | 29 | | |
|-----------------|--|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Format] - Validate email format in Menu: "Your Details" | | |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom | | |
| STEPS | 1. Access the Test Drive Booking app. 2. Open the "All models" session. 3. Select a car model: "EQE Saloon" 4. Click on "Book a Test Drive" 5. Search for an available showroom 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" 7. Click on the button: "Select Showroom" 8. Click on the button: "Choose motorization" 9. Select the date 09/07/2023 10. Select the option: "Morning" 11. Click on the button: "Request a test drive" | | |
| EXPECTED RESULT | Correct the validation of the email format, the entry should be in the standard: username@example.com, the @ is missing | | |
| ACTUAL RESULT | The email format is incorrect, the @ is missing. The email field is the only one with a white background, correct to match the others which are gray. | | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 6.0 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | Title * Dr. First name * Tobias Last name * Sterling Email * * Tobiassterling.com Contact number * +441123456789 Please enter your telephone number with country code. | | |

| ID | 30 | | |
|-----------------|---|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Layout] - Correct spacing between fields | | |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom | | |
| STEPS | Access the Test Drive Booking app. Open the "All models" session. Select a car model: "EQE Saloon" Click on "Book a Test Drive" Search for an available showroom Select a showroom "Mercedes-Benz of Newcastle upon Tyne" Click on the button: "Select Showroom" Click on the button: "Choose motorization" Select the date 09/07/2023 Select the option: "Morning" Click on the button: "Request a test drive" | | |
| EXPECTED RESULT | The spaces between each field must be equal | | |
| ACTUAL RESULT | The space between "Email" and "Contact number" and between "Contact number" and "Additional information" is larger than the other fields on the screen. | | |
| SEVERITY | Low | | |
| VERSION | Latest released: 6.0 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | Title * Dr. First name * Tobias Last name * Sterling Email * tobiassterling.com Contact number * +441123456789 Please enter your telephone number with country code. Additional information | | |

| ID | 31 | | |
|-----------------|--|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Form] - "Your Details" screen does not show request button | | |
| PRECONDITIONS | IOS 16 Safari v16.5 Market: United Kingdom | | |
| STEPS | 1. Access the Test Drive Booking app. 2. Open the "All models" session. 3. Select a car model: "EQE Saloon" 4. Click on "Book a Test Drive" 5. Search for an available showroom 6. Select a showroom "Mercedes-Benz of Newcastle upon Tyne" 7. Click on the button: "Select Showroom" 8. Click on the button: "Choose motorization" 9. Select the date 09/07/2023 10. Select the option: "Morning" 11. Click on the button: "Request a test drive" | | |
| EXPECTED RESULT | Below this screen should be the button to finally finalize the "Request a test Drive" | | |
| ACTUAL RESULT | It doesn't show any notification to send the completed form. | | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 6.0 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | Your details Title* Dr. First name* Tobias Last name* Sterling Email* tobiassterling.com Contest number* +441123456789 Please enter your telephone number with country care. Additional information | | |

Scenario 2: Search a vehicle

- 1. Navigate to the search page;
- 2. Filter vehicles by vehicle type EQB;
- 3. Observe the results;

| ID | 32 | | |
|-----------------|---|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Results] - Include pagination information | | |
| PRECONDITIONS | Ipad Pro 12" Chrome v114.0.5735.198 Market: Australia | | |
| STEPS | Access the "Search for Vehicles" test application | | |
| EXPECTED RESULT | Display pagination information at the bottom of the screen, like the example attachment | | |
| ACTUAL RESULT | The result of the first page displays the message "100+ Available Vehicles" but does not display pagination to view the next cars. | | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 8.246 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| | 100+Available Vehicles Sorting Price: Low to High ▼ | | |
| | | | |
| | A 200 Hatchback A 200 Hatchback GLA 200 4 120 NW @ Petrol Automatic | | |
| ATTACIBATIS | LIO NW (): PRITE (): Automatic | | |
| ATTACHMENT | Estimated Drive Away Price A\$ 48,000.00 ® ○ A\$ 51,200.00 ® ○ A\$ 55,000.00 ® ○ | | |
| | | | |
| | ✓ AMG Liter ✓ Confort Sets | | |
| | ✓ 360 degree camers ✓ 163 cm (19-incls) AMG multi-upske ✓ treat Sauls Bactols ✓ 100 degree camers 12 of 227 vehicles | | |
| | Combined Co. Emission R 111 g/km | | |
| | Mercedes-Benz Australia/Pacific Pty, Ltd. Mercedes-Benz Australia/Pacific Pty, Ltd. Mercedes-Benz Australia/Pacific Pty, Ltd. Show more vehicles | | |
| | Explore & Buy Explore & Buy Explore & Buy | | |
| | | | |

| ID | 33 | | |
|-----------------|---|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Results] - No photo of the vehicle was shown | | |
| | Ipad Pro 12" | | |
| PRECONDITIONS | Chrome v114.0.5735.198 | | |
| | Market: Australia | | |
| STEPS | Access the "Search for Vehicles" test application | | |
| EXPECTED RESULT | The app should load a photo of the vehicle being searched. | | |
| ACTUAL RESULT | The photo of the third car model was not displayed. | | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 8.246 | | |
| ENVIRONMENT | Production | | |
| ATTACHMENT | GLA 200 \$\instrumetering 120 kW Petrol Automatic \$\instrumetering 150 tock Automatic \$\instrumetering 150 | | |

| ID | 34 | | |
|-----------------|---|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Button] - Adjust the size of the "All filters" button | | |
| PRECONDITIONS | Ipad Pro 12" Chrome v114.0.5735.198 Market: Australia | | |
| STEPS | Access the "Search for Vehicles" test application | | |
| EXPECTED RESULT | It should display an "All filters" button in harmony with the site to improve usability and user experience | | |
| ACTUAL RESULT | The "All filters" button is large and out of proportion with the site, make the appropriate adjustment | | |
| SEVERITY | High | | |
| VERSION | Latest released: 8.246 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | ▼ All filters | | |

| ID | 35 | | |
|-----------------|---|--|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Filters] - Include the "Back" button | | |
| | Ipad Pro 12" | | |
| PRECONDITIONS | Chrome v114.0.5735.198 | | |
| | Market: Australia | | |
| STEPS | Access the "Search for Vehicles" test application | | |
| SIEFS | 2. Click on the button: "All filters" | | |
| EXPECTED RESULT | The filter screen should display the "Back" button on the top | | |
| EXPECTED RESULT | left-hand side, as shown in the attachment | | |
| ACTUAL RESULT | The filter screen did not display the "Back" button | | |
| SEVERITY | High | | |
| VERSION | Latest released: 8.246 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | Filter Vehicle Type | | |

| ID | 36 | | |
|-----------------|--|-------------------------------|--|
| REPORTER | Aline Barreto | | |
| STATUS | New | | |
| ASSIGNED TO | | | |
| TITLE | [Filters] - The "Show Available Vehicles" button should display the returned result | | |
| PRECONDITIONS | Ipad Pro 12" Chrome v114.0.5735.198 Market: Australia | | |
| STEPS | Access the "Search for Vehicles" test application Click on the button: "All filters". Select the filter: Vehicle Type Select the model checkbox: "EQB" | | |
| EXPECTED RESULT | The "Show available vehicles" button should display 72 available vehicles. | | |
| ACTUAL RESULT | The "Show available vehicles" button display | ys 0 available vehicles. | |
| SEVERITY | Critical | | |
| VERSION | Latest released: 8.246 | | |
| ENVIRONMENT | Production | | |
| DATE | 07/07/2023 | | |
| ATTACHMENT | ← Back x Wehicle Type Model A-CLASS C-CLASS CLA E-CLASS EQA ✓ EQB EQC EQC EQC GLA GLB GLC GLE | | |
| | GLS GT | 72 Available Vehicles | |
| | Reset (1) Show (0) Available Vehicles | × Model: EQB Reset filter (1) | |

| ID | 37 |
|-----------------|---|
| REPORTER | Aline Barreto |
| STATUS | New |
| ASSIGNED TO | |
| TITLE | [Sorting] - Page sorting doesn't work in "Current Offer" |
| PRECONDITIONS | Ipad Pro 12" Chrome v114.0.5735.198 |
| STEPS | Market: Australia 1. Access the "Search for Vehicles" test application 2. Click on the button: "All filters". 3. Select the filter: Vehicle Type 4. Select the model checkbox: "EQB" 5. Click on the button: "Show () Available Vehicles" |
| EXPECTED RESULT | The price sort should validate the total amount with the discount applied. |
| ACTUAL RESULT | The sort selected is "Price: Low to High", but it is considering the values without the "Current Offer": 90,000.00 92,000.00 93,000.00 With the "Current Offer" applied, the values are sorted incorrectly, as below: 80,000.00 83,200.00 81,600.00 |
| SEVERITY | Critical |
| VERSION | Latest released: 8.246 |
| ENVIRONMENT | Production |
| DATE | 07/07/2023 |
| ATTACHMENT | Sorting Price: Low to High ▼ |
| | EQB 250 EQB 250 EQB 250 EQB 250 A 140 kW []* Electric A 140 kW []* Electric |
| | $lacklacklack$ In Stock $^{[2]}$ $lacklack$ In Stock $^{[2]}$ |
| | Estimated Drive Away Price A\$ 80,000.00 [0] (7) A\$ 90,000.00 [0] (7) A\$ 92,000.00 [0] (7) A\$ 92,000.00 [0] (7) |