

# RAZA MEHDI

## SOFTWARE ENGINEER

### CONTACT

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- Dubai, U.A.E

### SKILLS

- Programming:** Python, Java, JavaScript, SQL, .NET, J2EE
- AI & Machine Learning:** TensorFlow, Keras, Scikit-learn.
- Software Development:** ReactJS, Angular, Mobile Development
- Data Analysis & Visualization:** Pandas, NumPy, Tableau
- Big Data & Cloud Computing:** AWS, Google Cloud, Azure
- Database Management:** MySQL, MongoDB, ERP Systems
- Development & Testing:** Agile, CI/CD, Unit Testing, Debugging
- Web Development:** Flask, HTML,

### EDUCATION

- JAN 2022 - DEC 2024  
UNIVERSITY OF WOLLONGONG  
IN DUBAI
- Bachelor of Computer Science  
(Big Data)

### LANGUAGES

- English: Fluent
- Urdu: Fluent
- Hindi: Fluent



### PROFILE

Computer Science graduate and aspiring software engineer specializing in backend and cloud-based solutions, with expertise in Java, .NET, and Python. Experienced in developing, testing, and deploying scalable applications in Agile environments with RESTful APIs and cloud platforms.



### WORK EXPERIENCE

**APPLE** **FEB 2024 - PRESENT**  
Specialist, Dubai

- Delivered in-depth product demonstrations, exceeding AppleCare+ sales targets by 25%.
- Achieved quarterly sales goals consistently, contributing to team success and driving brand loyalty.
- Elevated customer satisfaction scores by 17%, ranking above the Dubai store's average.

**DAR AL ROKHAM LLC** **JAN 2023 - JAN 2024**  
Data Analytics Intern, Dubai

- Assisted in developing predictive models using Python to forecast material usage and project timelines, helping ensure timely delivery and installation.
- Optimized SQL queries and database management to enhance resource allocation and tracking.
- Automated reporting workflows using SQL and Tableau, reducing manual effort and delivering real-time insights.

**INSERITO** **JUL 2022 - DEC 2022**  
Software & Project Intern, Dubai

- Contributed to the SmartWorkers.ai project, a platform optimizing employee performance through geofencing, live monitoring, and workflow automation.
- Assisted in using Jira and Gantt charts for project tracking and visualization.
- Identified and mitigated risks like scope creep and resource constraints, ensuring timely project delivery during the SDLC.



### PROJECTS

**BYTENEWS** **SEP 2023 - MAR 2024**  
NLP-powered news bias detection, summarization, and podcast generation using Python, Flask, RESTful APIs, and MongoDB.

**Customer Churn Prediction for SHEIN** **JUN 2024 - JUL 2024**  
Built churn prediction models using Decision Trees, Random Forests, and Neural Networks.