

Essentials of team collaboration

△ why collaboration is important?

- leverages the expertise of others
- provides cross-training opportunities
- supports better problem-solving
- makes work more fun
- produces a better product

△ identify the right team composition

- do team members have the right skill sets and experience?
- what about authority level?
- do team members have the right availability?
- does the team possess the diversity we'll need to be successful?
- can team members get along with each other?

⚠ your team should have a clarity on "what" and "why"

⚠ Develop team ground rules

- explain why ground rules are important
- give each person a pad of sticky notes
 - reflect on best/worse team experiences
 - propose one ground rule
- collect and review sticky notes
- take a vote on each ground rule and only adopt the ones everyone supports

⚠ How to build relationships

- use an incremental approach
- ask each person to share their first paid job
- identify each member preferred communication mode

⚠ Develop a debrief process to analyze what's working well and what the team could do differently