

Ali Reza Arju

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Career Objective

Experience Data analyst is proficient in SQL, Power BI, Excel, and Tableau. Possessing extensive expertise in Cloud Computing (Azure & AWS). Skilled in performing a strategic analysis of structured and unstructured data across multiple data sources, data cleaning, data modeling, and creating interactive visualizations to identify business insights.

Key Skills and Achievements

- 3+ years of solid work experience in **Data Analysis** with extensive Domain Knowledge of **IT, Banking, and fintech**.
- Bachelor's degree in **computer science and engineering**.
- Able to communicate with technical or non-technical stakeholders gather and document their requirements, and regularly report the current update to the stakeholders.
- Work with Clients, document their requirements, map new data sources and store them in Data warehouse, and create customized reports and dashboards.
- Proficient in Azure Cloud Computing and Amazon Web Services. Hands-on experience with data management, data Backup, restoring data, and applying data cleaning routines.
- Identify data governance rules and implement pipelines to transfer and transform data between systems. Certifications in data analysis.
- Demonstrate **strong analytical, communication, and problem-solving skills**.
- Work well both independently and in a team environment.
- Well-organized and **detail-oriented** with strong time management skills and the ability to manage multi-tasks and meet tight project deadlines.

Core Competencies

- Data Analytics tools: MS Power BI, Tableau, Excel, Google Data Studio.
- Database: Oracle, MS SQL Server, MySQL, DB2.
- OS: Windows XP/2007, Windows 2003 Server, Unix, Linux, Mac.

Work Experience

IT Business Analyst – Per Flex Label Inc –Toronto, Canada | January 2023 - June 2023

- Collaborate with business stakeholders to understand their needs and objectives.
- Handle various technical tasks such as developing ad-hoc analytics, researching data, creating interactive reports, and charts.
- Collect and document user requirements, develop databases, and manipulate data to find data-driven insights.
- Effectively manage time and priorities to meet deadlines and handle multiple tasks simultaneously.

Assistant Officer – IFIC Bank Limited, Bangladesh | March 2021 - January 2023

- Collaborate with the Data Administration team and perform routine work to configure, maintain, and monitor the bank's servers and storage system.
- Built relations with cross-functional teams to improve existing products and develop new ones. Create business reports for leadership, highlighting key areas of focus.
- Strategic analysis of structured and unstructured data across multiple data sources
- Evaluate areas of improvement and business growth opportunities
- Find actionable insights via research and development.
- Maintain a positive and patient attitude when dealing with support requests. Provide banking software support regarding database issues.
- Generate CTR report for the Central Bank of Bangladesh.
- Actively participate in the Fusion Retail Analytics project. Gather data from various sources, including databases, spreadsheets, and external datasets,
- Conduct training for branch users to increase their digital literacy.
- Prepare and clean data to ensure its accuracy, consistency, and reliability, and perform basic data analysis using Power Query, DAX, and Power Bi visualizations.

IT Officer (Remote) – C&T Homecare LLC, New York USA | October 2020 - March 2021

- Maintain the company website and the databases. Implement and manage data backup.
- Conduct research, create business cases, and execute test plans.
- Provide technical support to employees, determine requirements, troubleshoot & resolve support issues related to desktops, laptops, printers/copiers, and Microsoft products.
- Maintain and troubleshoot computer hardware, including desktops, laptops, printers, and peripherals. Identify and troubleshoot data integration and integrity issues.

Jr Data Analyst (Remote) – Human Resocia, Japan | February 2019 – March 2020

- Develop data structures and pipelines to organize, collect, cleanse, and standardize data to generate insights and visualizations.
- Work closely with cross-functional teams, including business analysts, developers, and data scientists, to support their data needs.
- Help interpret data trends and patterns and provide insights into business performance and opportunities for improvement.

Education

Bachelor's degree in computer science and engineering.

Independent University, Bangladesh | January 2015 - May 2019

Online Training

Institute of Career Development Bangladesh: Advance Excel.

LinkedIn Learning: Azure Data Fundamentals, Business Analysis: Foundation, Business Analysis: Essential Tools and Techniques, QuickBooks Online Essential Training, Decision-Making Strategies.

Coursera: Google data analytics professional certificate. Excel Basics for Data Analysis.

Udemy: Microsoft Power BI Certification: DA-100 | PL-300 Exam Prep.

Simplilearn: Power BI for Beginners, Tableau Training.

Hacker rank: 5th Star gold badge on SQL, Solved 45 SQL challenges out of 58.