Alison A. Schreckengast

Full-Stack Developer - Seattle, WA 98104

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https://github.com/Alischrec | https://warm-everglades-96815.herokuapp.com/

SUMMARY:

Full stack web developer with an extensive background in psychology, literature, and client-side interactions. Currently working as a Technical Support Specialist utilizing strong problem-solving capabilities and excellent customer service skills to support clients. Working cross-functionally with the software development teams for troubleshooting and bug-fixes. Passionate about web development and continuous learning, recently completed a 24 week-long course and logged over 200 classroom hours of coding at University of Washington's coding bootcamp.

SKILLS:

Frontend: HTML5, CSS, JQuery, JavaScript ES6, Bootstrap, Foundation, Materialize, AJAX, ReactJS
Backend: MySQL, NoSQL, MongoDB, Mongoose, DDL & DML, Express, Node.js, Handlebars
Other Competencies: Responsive Design, Local Storage, Git, Github, Heroku, debugging, Azure DevOps

WEB DEVELOPMENT PROJECTS:

Dumbbells & Donuts

https://github.com/Alischrec/Dumbbells_and_Donuts | https://alischrec.github.io/Dumbbells_and_Donuts/
This is a web application that allows you to enter workout and nutritional information used to track the user's health and wellness progress by the BMI calculation.
- Collaborated with a team of 4 in all phases of the development life cycle, focusing on coding, git, and debugging.
- Completed this web application in less than 2 weeks, collaborating remotely using Zoom and Slack.
- Front End Developer - built HTML and CSS components and assisted with API routing and local storage.
- Technologies used: HTML, CSS,Javascript, Responsive Design, Foundation, jQuery, local storage, Github Pages

Naughty or Nice

https://github.com/NirmalaAbothu/Naughty_or_Nice | https://evening-springs-93825.herokuapp.com/
This is a web application that allows the user to track ongoing holiday gift lists throughout the year.
- Collaborated with a team of 4 to design, develop, debug, and deploy the web application.
- Thorough Documentation of all code changes through appropriate change control.
- Front End Developer - built Handlebar components, CSS, and design while assisting on back end development.
- Technologies used: HTML, CSS,Javascript, Responsive Design, Materialize, jQuery, Node.js, MySQL2, MySQL Workbench, Sequelize, Express.js, Passport, Handlebars, Nodemon, Heroku

Workout Tracker

https://github.com/Alischrec/Mongoose_WorkoutTracker | https://safe-fjord-74005.herokuapp.com/
This is a web application that allows the user to track daily workouts while saving the user's progress to a database displayed through an easy to use UX.
- Completed the web application within 1 week, working through various bugs and troubleshooting issues.
- Identified, analyzed, and interpreted trends and patterns in complex data sets
- Technologies used: HTML, CSS,Javascript, Responsive Design, Node.js, Express.js, Nodemon, MongoDB, Mongoose, Heroku

EMPLOYMENT:

Headset Inc., Seattle, WA   **August 2017 - Present**
Technical Support Specialist   August 2018- Present
Actively provide technical support via online active chat and support tickets to various clients while troubleshooting basic technological issues. Work closely as a liaison between clients and the development team.

- Maintained an overall satisfaction rating of 4.9 out of 5 for the year 2020, and 100% for the year of 2021.
- Maintained an Average Response Time (ART) of 0.17 seconds for the year of 2020, and 0.14 seconds for the year of 2021
- Worked through various technologies including Zendesk, Intercom, and Happy Fox.

Sales Development Representative   August 2017 - August 2018
Followed sales process to maintain an active pipeline of qualified leads for Account Executives as a trusted source.
- Researched accounts, identified prospects, and generated outbound opportunities to develop accounts.
- Navigated a high volume of sales inquiries and proactively reached out to prospects via email and phone calls
- Worked with various technologies including Intercom, SalesForce, Outreach, and MailChimp

2U Inc. Trilogy Education, Seattle, WA   **March 2021 - Present**
Full Stack Web Development Teaching Assistant
Mentor students who are part of the Full Stack Web Development Boot Camp with Trilogy Education.
- Lead breakout rooms of up to 17 students and teaching them algorithms, terms, basics, and guiding them in debugging their own code.
- Used granular teaching models to strengthen students' understanding and improve their confidence throughout the course and into their new career.

EDUCATION:

University of Washington State Aug. 2020 - Feb. 2021 Full Stack Bootcamp Certificate
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

University of Louisiana - Bachelors of Science in Science of Psychology & Bachelors of Arts in English Literature, minor in Sociology