ALJAWHARAH BIN TURAYKI

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SUMMARY

IT employee with hands-on experience in IT, specifically in cybersecurity, with a focus on system patching, policy implementation, and performance monitoring. Skilled in patch management, cloud environment, technical troubleshooting, and user support. Committed to accuracy and detail in work, actively seeking a challenging role to apply and expand expertise in cybersecurity and IT operations.

WORK EXPERIENCE

IT officer, 09/2024 - Current

Epochal Sense for IT (eSense) - Riyadh

- Performed server patching by deploying OS and third-party application updates to customer servers.
- Developed IT department policies and standards.
- Monitored customer systems and provide monthly reports.
- Worked as a service desk technician and resolved technical support tickets.
- Executed server tasks using command-line tools across Linux and other systems.

Intern – IT Officer, 06/2024 - 08/2024

Savvy Saudi - Riyadh

- Enhanced company security by implementing policies using Trend Micro Apex Central.
- Developed web applications.
- Conducted manual testing.
- Managed team on AI cybersecurity awareness.

EDUCATION

Bachelor of Information Technology : Track of Cybersecurity , 08/2024
King Saud University

CERTIFICATIONS

- Deep Learning and Natural Language Processing (NLP)
- Microsoft Azure Fundamentals (AZ-900)
- Oracle Cloud Infrastructure (OCI)
- Ethical Hacking Bootcamp

SKILLS

- Patch Management
- Cloud Computing
- Linux commands line
- Data preprocessing
- System Testing
- Communication
- Teamwork

PROJECTS

Graduation Project – Riyadh Guide
Developed a tourism-focused mobile app aligned with Saudi Vision 2030. The app uses artificial intelligence (AI) and natural language processing (NLP) to analyze Arabic reviews through sentiment analysis, with extensive data cleaning to ensure accurate results. It features detailed information on events and attractions, plus a smart tool that compares offers based on users' bank cards and loyalty programs to support better decision-making during their visit.

LANGUAGES

Arabic
Native

English
Intermediate