#### **Dataset Overview**

- **Customers.csv**: 200 records, 4 columns (no missing values).
- **Products.csv**: 100 records, 4 columns (no missing values).
- Transactions.csv: 1000 records, 7 columns (no missing values).

#### Introduction:

This report analyzes the data from three sources: Customers.csv, Products.csv, and Transactions.csv. The objective is to derive actionable business insights based on customer demographics, product preferences, and transaction behaviors.

- 1. <u>Customer Demographics:</u> The dataset includes 200 customer records. Key insights can be drawn from analyzing demographic data (such as location, age, or income if provided in the columns). Understanding customer segments can help tailor marketing campaigns and promotions. For example:
- If the dataset contains customer location data, we could identify regions with the highest concentration of buyers and optimize regional promotions.
- Analyzing the frequency of purchases can also help identify high-value or repeat customers for loyalty programs.
- 2. **Product Preferences:** The 100 product records provide insights into product popularity and sales trends. By cross-referencing with the transaction data, we can:
- Identify top-selling products, seasonal preferences, or underperforming products.
- Analyze product categories (if available) and create targeted recommendations for product bundling or pricing adjustments.
- If the dataset includes product types (e.g., electronics, clothing), we can determine the most profitable categories based on sales volume.
- 3. <u>Transaction Trends</u>: The 1000 transaction records provide a wealth of information about purchasing behavior:
- Average Transaction Value (ATV): Calculate the average spending per transaction. A higher ATV could indicate customer willingness to buy more expensive items.
- **Customer Purchase Frequency:** Identify repeat purchases or trends in buying behavior. For example, do customers purchase in bulk during sales or holidays?
- **Payment Methods & Time:** If available, analyzing transaction time (e.g., weekdays vs weekends) and payment methods (credit card, digital wallets) could offer insights into customer preferences.

#### http://localhost:8888/notebooks/Alka%20Shaji.ipynb

**Customer Lifetime Value (CLV):** Based on repeat purchase behavior, predict future customer value, helping identify which customers deserve the most attention.

**Cross-Selling Opportunities:** Based on product transaction data, suggest complementary products to boost sales. For instance, if customers purchasing Product A often also buy Product B, a cross-sell campaign can be developed.

**Optimized Inventory Management:** Using transaction patterns, predict future product demand and reduce overstocking or stockouts by ensuring efficient inventory control.

**Conclusion:** This analysis enables businesses to optimize marketing efforts, refine product offerings, and enhance customer experiences. By leveraging the insights drawn from customer transactions and product trends, organizations can make data-driven decisions that improve profitability and customer satisfaction.

# **Data Collection and Preprocessing**

Customer Information: CustomerID, CustomerName, Region, SignupDate

Product Information: ProductID, ProductName, Category, Price

Transaction History: TransactionID, CustomerID, ProductID, TransactionDate, Quantity, TotalValue, Price

## **Data Preprocessing**

## Load the Data:

Read the Customers.csv, Products.csv, and Transactions.csv files into pandas DataFrames.

## • Clean the Data:

- Handle missing values, duplicates, and ensure correct data types (e.g., numerical and categorical columns).
- o Normalize data if necessary (e.g., age, transaction values, etc.).

### Merge the Data:

- o Merge the datasets on relevant keys (e.g., CustomerID in Customers.csv and Transactions.csv).
- Ensure that the product information is also merged with the transaction data to create a complete customer-product interaction history.