

Customer Risk Analysis

Churn

- ☐ No
☐ Yes

InternetSer...

- ☐ DSL
☐ Fiber optic
☐ No

Tenure

0
72

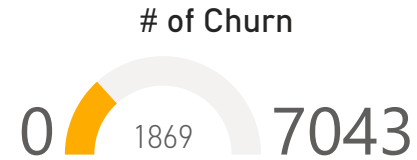


Contract

- ☐ Month-to-month
☐ One year
☐ Two year

7043
Total Customers

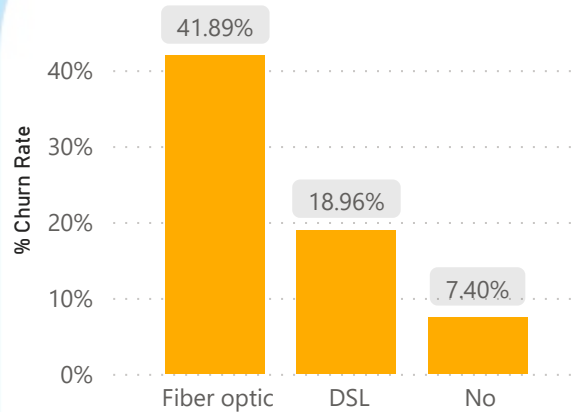
26.54%
% Churn Rate



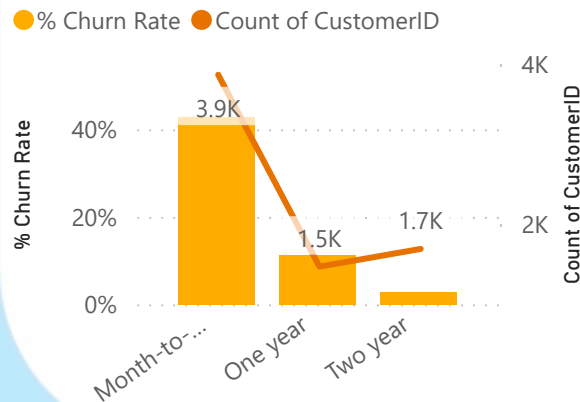
\$16.06M
Sum of TotalCharges

3632
Admin Tickets
2955
TechTickets

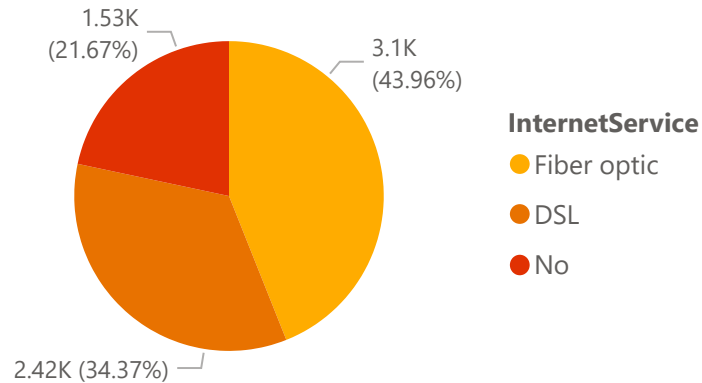
Internet Service and Churn Rate



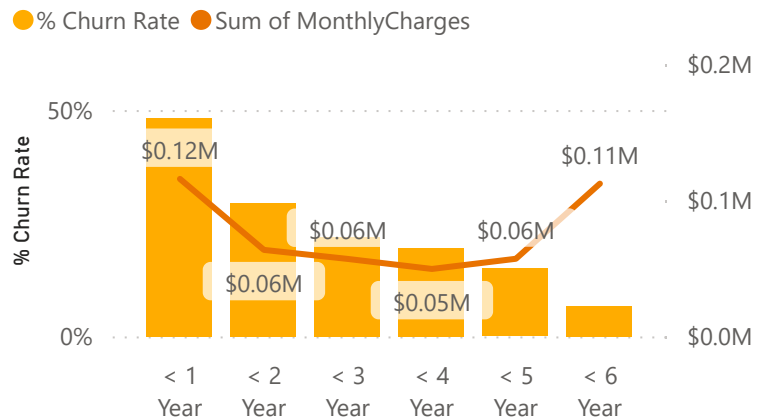
Type of Contract



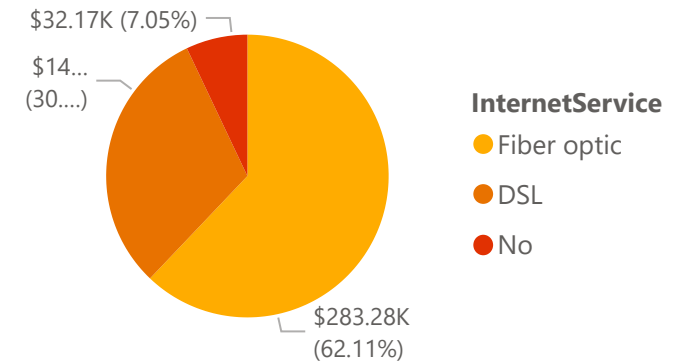
of Customers by Internet Service



Years of Contract



Monthly Charges by Internet Service



Churn by Payment method

