

Amir Mozafari

Address Burnaby, BC, V5C 0L5

E-mail amirom308@gmail.com

Phone 1-604-723-1746

Skills

- Product knowledge, needs analysis, and customer training
- Communication; conflict resolution and building rapport with clientele through individual and team work
- Mathematics, inventory taking and payment systems including Point of Sales System
- Multitasking with the skill to take and provide initiatives

Work History

Sep 2021 – May 2022

Barista

Starbucks

- Connected with customers to ensure long-term sales
 - Trained and on-boarded new hires
 - Designed and printed menus, recipes and promotions and offers
 - Provided information on the products
 - Supported the store manager in discovering, qualifying, and hiring baristas
 - Listened to client demands and wants and suggested the best products
-

Education

**2021-09 – On
Going**

Software Engineering Diploma

Centennial College – Toronto, ON (Remote Learning)

2019-09 - 2021-06

High School Diploma

New Westminster Secondary School - New Westminster, BC

Software

Photoshop

Premiere Pro

After Effects

FI Studio 20

Visual Studio & Visual Studio Code

Languages

Farsi

English

Interests

Music production

Video production

Programming

AI learning