

Bill Maintz

BIOGRAPHICAL SUMMARY

Bill Maintz is the owner/manager of All Business Computer Services LLC (ABCS). ABCS provides computer consulting and custom software development services to organizations all over the continental United States.

Bill has provided his expertise to clients within a variety of industries during the course of his career. However, since the year 2000, he has focused, primarily, on providing that expertise exclusively to healthcare management organizations via the implementation or upgrade of TriZetto's Facets software application. Having acquired twelve years of experience with Facets conversions and upgrades, Bill brings a wealth of knowledge that serves to resolve even the most complex project challenges. His project management and technical lead experience is inclusive of service to a number of multi-million member healthcare organizations, including 5 "Blues", and some smaller regional/local ones, as well.

At TriZetto's Hosting Center in Englewood, CO, Bill authored a code generation and deployment system, called LaunchWare, that reduced the error rate, previously experienced in localizing code during the promotion processes, from 28% to 2%. Additionally, he reduced the turnaround time for onboarding new Third-Party Providers for each hosted client from 3 days to 2 hours. Bill also reduced the time needed to configure and setup a new client on the HIPAA Gateway by recognizing the advantages of a new software tool that was in-house but had not yet been utilized. Bill taught himself how the tool worked and then mentored others to do the same.

Bill brings his strengths from numerous project disciplines. These include technical project management, environment management and governance, infrastructure and architectural design, report design and automation, database administration, data modeling, and a wealth of code development activities. He has implemented Facets using Sybase, Oracle, and MS SQL Server as the database engine, used UNIX, AIX, and Windows as the operating system platform, and has used a multitude of computer languages to create the interfaces, web portals, extensions, and complimentary utilities needed to complete the customer's requirements. Bill delights in being able to take an application from the concept and design phase completely through the SDLC model (requirements gathering, design, development, testing, user acceptance, staging, deployment, and support).

Prior to working with HMO's, some of Bill's more notable accomplishments include helping to automate the inventory control systems in 12 Ralston Purina regional manufacturing and distribution plants including two with multi-storied robotic inventory storage and retrieval systems. This included designing a multi-server system that would allow the plant to continue running 24-7, without having to shut down the production line during database backups. Although, at that time, IBM said it couldn't be done, Bill designed and implemented a database backup solution that has now become commonplace and is used worldwide.

Bill also filled the role of Chief Information Officer for a dot-com organization and, during a stint with a national investment firm, developed a communication subsystem that would communicate with 6,200 servers nationwide. This subsystem identified the software revision number on each of those servers, so that each could be kept up-to-date. Bill was also the National Director of Hardware and Software for a national franchisor and was the Vice President of Operations for a local multi-store retail computer chain in St. Louis. Throughout his career, Bill has been comfortable communicating with small groups of upper management as well as large assembly-hall audiences. His ability to communicate effectively with lay people about highly technical issues has proven him to be a valued resource.

Bill received his Bachelor of Science Degree in Management Information Systems from Southern Illinois University in Edwardsville.

Bill currently resides in Lake Saint Louis, a small suburb just west of Saint Louis, MO.