**MICHAEL HORSTMANN**

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109 Shady Drive W – Pittsburgh, PA 15228

**Objective**

Continuously expand and modernize skill sets in the information technology sector with a focus on providing an efficient reliable in front end development and databases.

**Skills Summary**

* EDI experience and a good working knowledge of logistics
* 2+ years general read/writes to databases with MS SQLServer
* Experience with HTML/CSS/JavaScript/Git/FTP and basic Front-End development
* Experienced with work station Hardware installs, maintenance, and support
* 4+ years experience with beta software specs, feedback, and design implementation including interaction with overseas development support teams.
* Implementing software specifications with overseas development teams
* Exceptional customer service interfacing and written and verbal communication
* Management of Google Play store, analytics, and mobile app development stream
* Development on the HTML5/CSS/JS multi-platform phonegap Build types

**Professional Experience**

**ShipMatrix,** Sewickley, PA **September 2013 - Current**

**Systems Analyst – IT**

* Writing specifications for new and existing software enhancements and requests
* Updated and streamlining deprecated CSS, HTML, and work with Logi XML reports
* Maintained Google Play page, Analytics, and Social-sphere for a corporate grade app
* Setup customer interfaces including Comms download, readers, and enterprising engine
* Maintaining the social presence, Play store page, and Google in page Analytics
* Working on a JavaScript format modernization to the existing XHTML based web page
* Using twitter Bootstrap to optimize the page layout for 12 column multi-device layouts

**RedZone Robotics,** Pittsburgh, PA **October 2010 - August 2013**

**Salaried - Reporting Technician**

* Processing autonomously collected data using MatLab scripts and MSAccess
* Use custom software to update the reports output in Open Office
* Alter and update SQL Server databases with simple element or row changes
* Install new hardware on computers to maintain department stability and efficiency

**Synergy Staffing**, Pittsburgh, PA  **June 2010 - September 2010**

**Temporary - Reporting Technician for RedZone Robotics**

* QAQC on Open Office multiple data automated reports
* Deployment and use of experimental proprietary software as a tester
* Interact with software development to provide feedback and update requests

**Ironwood Communications**(**DirecTV**), Plum, PA **July 2007 – May 2009**

**Installation Technician**

* Site surveys to assess optimal reception and visual aesthetics of installations
* Install Satellite dish, cables, grounds, and receiver set-top boxes and then configure
* Peripheral support, setup, and maintenance for installs and customer servicing

**Education**

**ITT Technical Institute,** Pittsburgh, PA **September 2007 - March 2010**

**Associates Degree in Information Technology – Multimedia**

* Graduated 3.7 HONORS as a member of the National Technical Honors Society