# Revenue Strategy

Northwind Traders

# **Agenda**



## Goal

Provide actionable easy-to-implement strategy advice aimed at increasing Northwind Traders' market share

# The Why





#### **New Customer Acquisition**

Decrease costs spent on new customer acquisition by increasing loyalty



#### **Customer Lifetime Value**

Maximize net profit from the future relationships with the customer



#### Revenue

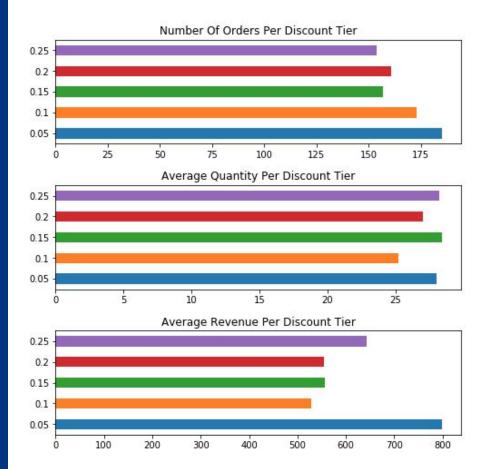
Grow revenue while offering competitive prices

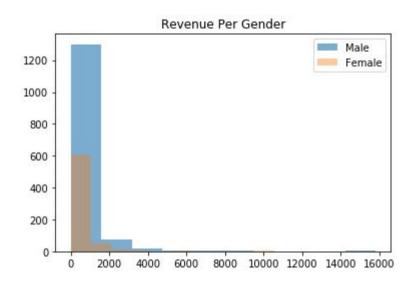
### The How

All findings in this research were developed through the scientific method of experimental design and hypothesis testing. The strategy advice is based on past company data and presents statistically significant conclusions.

#### **Discount Tier**

A 5% discount sells the most orders and proves to be the most profitable.





## **Customer Demographic**

On average, men make more orders, get more products and spend more money than women.

## **Customer / Supplier Location**

While domestic customers are proven to bring more revenue, the most profitable orders are made from international suppliers.



# **Next Steps**

%

Maintain discount at 5% avoiding price erosion



Cater to male customers' purchasing power



Favor domestic customers and international suppliers

# Thank you Q&A