

## Scenario 1: Emily's Apartment-Friendly Dog Search

### Context:

Emily is browsing the Pet Adoption website on her phone during her lunch break. She filters the available pets by size, energy level, and hypoallergenic breeds.

### Steps:

1. She logs into the website and sets filters for small, low-energy, hypoallergenic dogs.
2. She finds a dog that matches her preferences and reads through its profile.
3. She submits an adoption inquiry and schedules a virtual meet-and-greet.
4. After speaking with the shelter staff, she completes the online application.
5. She receives confirmation and prepares for the adoption process.

### Expected Outcome:

Emily successfully finds a pet that fits her lifestyle without needing to visit shelters physically.

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## Scenario 2: Robert's Family Dog Adoption Process

### Context:

Robert and his family are looking for a pet that is good with children. They visit the website together to find a suitable match.

### Steps:

1. Robert's children browse the website and shortlist their favorite dogs.
2. Robert reads each pet's description and history to ensure they are kid-friendly.
3. They schedule an in-person visit to the shelter for a meet-and-greet.
4. The family interacts with the chosen dog, ensuring it's a good fit.
5. They complete the adoption paperwork and take the dog home.

### Expected Outcome:

The family adopts a pet that matches their needs, with a positive experience for both kids and parents.

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## Scenario 3: Sarah's Senior-Friendly Adoption Experience

### Context:

Sarah is not very tech-savvy but wants to find a companion pet. She asks a friend to help her navigate the adoption website.

### Steps:

1. With her friend's help, she browses through available senior pets (older cats or small dogs).
2. She reads through their health history and temperament to ensure they are low-maintenance.
3. She calls the shelter to ask additional questions about a particular pet.
4. The shelter assists her in completing the application over the phone.
5. She adopts the pet and arranges for home delivery.

Expected Outcome:

Sarah finds a senior-friendly pet with minimal hassle, and the adoption process is made accessible for her.

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## Scenario 4: Jake's Search for a College-Friendly Pet

Context:

Jake wants a small pet that is allowed in his dorm. He uses the Pet Adoption website to find an approved option.

Steps:

1. He filters pets by dorm-friendly options (e.g., fish, small reptiles, hamsters).
2. He checks pet care guidelines to see if he can manage the pet's needs.
3. He applies for adoption and receives confirmation.
4. He arranges to pick up the pet and receives instructions for proper care.
5. He integrates the pet into his college lifestyle.

Expected Outcome:

Jake successfully adopts a pet that helps him manage stress while fitting within his dormitory restrictions.