

ALLAN SCHWARB, MBA, CSM®

Enterprise Chief of Staff Technology | Jira Align® Program Manager | Presale Solutions

PROFESSIONAL SUMMARY

Proven leader with 10+ years Architecting, Orchestrating and Launching Large-Scale IT & Operations Radical Transparency Business Solutions across vast array of industries including US/global Banking/Finance, Telco, Pharmaceuticals/Chemicals, USG/DOD/USN/USA/USAF/USMC, Defense and Aerospace/Missiles/Satellites/Space Exploration. 5+ years award-winning sales leader.

TRANSFORMATION

- Launching Enterprise Jira Align as preeminent Capital One Radical Transparency Platform
- Atlassian's largest Enterprise Accounts in support of Digital/Agile Transformation initiatives including Jira Align (formerly AgileCraft)
- Leader launching custom Jira Align, Portfolio & Structure for Jira and VBA coding auto-linking parent/child hierarchical Jira External System Import solutions
- Orchestrated/launched integrated next gen satellite constellation Systems Engineering/SDLC solution using Jira, Confluence and Jira plugins (Intelsat)
- Launched Jira project enabling 80+ global customer/stakeholders to launch/monitor new/bug/enhancement tickets within current data and communication streams (Intelsat)
- Extensive DevOps Agile coaching and training global enterprise teams

TECHNOLOGY

- Proven IT Leader digitally transforming large & small enterprises
- Full understanding of at scale visibility/financial issues
- Integrated Jira Align tactical & strategic solutions at scale (AT&T)
- Deep Atlassian ecosystem knowledge including 38+ plugin tools
- Architected/optimized/hands dirty configuring Jira across multiple platforms customizing workflows

PROGRAM MANAGEMENT

- Led technology capture team to win \$500M DOD USAF technology contract (Boeing)
- Fiscal responsibility executing global projects on-budget, schedule, scope, change & risk issues
- Global program manager hiring/building/training teams solving international IT problems
- World-class written and verbal communications
- Certified Project Manager, Lean Six Sigma Master Black Belt, Government Contracts, Scrum Master
- Launched consulting platform communicating technology value proposition & sales to c-suite

TECHNOLOGY SKILLS

METHODOLOGY

Scaled Agile Framework (SAFe), Lean Portfolio Management (LPM), Lean-Agile Budgeting, Financial Controls, Fiscal Responsibility, Lean Agile Center of Excellence, Development, SDLC, LeSS, Scrum, Kanban, Agile Methodologies and practices, Lean Entrepreneurship SME, Certified Scrum Master, Lean and XP practices, Lean Six Sigma, Agile Transformation, Business Process Reengineering, Agile Coaching & Mentoring, Scrum Ceremonies, Product Ownership, Master Black Belt, UX, Wireframing, Waterfall

TOOLING

Jira Align®, Confluence, Atlassian, Tableau, SharePoint, Outlook, O365, Visio, Microsoft Office Suite, Microsoft 365®, Microsoft Word, PowerPoint, Excel, Project, Teams, Ring Central, Zoom and similar tools, Google for Work, JQL/SQL, Jira Align/AgileCraft, Jama Connect, DOORS, Microservices, APIs, VBA, Jira Automation, Jira Smart Values, Jira External System Import, Jira Workflows/Transitions including Triggers/Conditions/Validators/Post Functions, Jira Service Desk, Screen Schemes, Permission Schemes, Raley Forms, Slack, Opsgenie, GitHub, Python, Jira Server, Jira Cloud, Jira Data Center Disaster Recovery

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PROFESSIONAL EXPERIENCE

Capital One (COF) | Enterprise Chief of Staff Technology | Jira Align® Program Manager (Pyramid) 2021
Capital One® Innovative Technology Company | Going Google Disruptive Bank

- Launching Enterprise Jira Align as preeminent Capital One Radical Transparency Platform
- Delivering Atlassian's largest Enterprise Accounts in support of Digital/Agile Transformation initiatives including Jira Align (formerly AgileCraft)
- Executing Enterprise Governance & Change Management including Communication Plan and Jira Align Roadmap
- Integrating Jira Align enabling Enterprise Data Machine Learning (EDML) initiative
- Integrating Tableau to provide Jira Align Board Integration Health Dashboard reporting across all 10 Enterprise LOBs at Top of House/Tower/Portfolio scale
- Orchestrating configuring/Integrating 900 Jira Teams in Jira Align
- Integrating Going Google/Google Workspace (2021) (formerly G Suite) platform including Gmail, Drive, Docs, Sheets, Slides & Calendar apps
- UX feedback analytics driving Jira Align Enterprise and Portfolio rollout
- Developing and delivering custom Jira Align/Jira 101/102 training modules/workshops to user- and c-suite

Intelsat (INTEQ) | Global Business Solutions Architect | Jira Admin (Capgemini) 2020
Premier Satellite Communication Constellation | Requirements Management Architecture

- Led Enterprise Agile Transformation Team by developing Agile Business Architecture (\$1 billion)
- To demonstrate agile & deliver above-and-beyond to end-client, challenged myself to execute following 6 integration elements for new Jira project within 4-hour workday:
 - 2 Boards, Custom workflow, 5 Groups, 9 Custom fields, 8-field Raley intake form, 8 Automations, Testing & Documentation (Confluence)
- Orchestrated each instance/project to be Jira Align-enabled
- Architected/integrated Atlassian Jira & plugins/apps agile digital transformation solution on System Engineering/SDLC next gen platform including Jira Align, Jama Connect & Structure for Jira
- Hands dirty VBA coding migrating Excel/Word/CSV data via Jira import as totally integrated custom Epics, Stories & Tasks and including custom issue field architecture/imported data per cell mapping
- Cleaned data via various tools including Excel, VLOOKUP, Pivot Table, etc.
- Orchestrated/launched/wireframed/documented/trained integrated Jira projects including hierarchical links between issues, complex workflows, custom field configurations, screen schemes, security/permission schemes and notification schemes and developed/trained global leadership teams in Jira 101 and 102 modules
- Launched project with custom workflow including approver per Conditions and completed alert(s) via Post Functions and 8 project Automation Rules including triggers from incoming Raley Intake Forms for Jira per custom stakeholder tickets/sending status leveraging Jira Smart Values
- Provided c-suite Business Architecture blueprint/recommendation in support of end-client's scope, schedule, budget, risk and change impact roadmap

Leveraged proven global enterprise transformation, Jira Admin integration leadership to deliver Enterprise Jira Align as preeminent Capital One Radical Transparency Platform solutions at Capital One

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PROFESSIONAL EXPERIENCE (Continued)

AT&T (T) | Enterprise Architect | Product Manager | Jira Align | Jira Admin (Eliassen) 2019 – 2020
Launching 5G Technology via Digital Transformation Solutions at World's Largest Telecommunication Company. Enterprise Agile Planning (EAP) & Transformation.

- Architected Jira Align proof-of-concept (POC), hands dirty integrating, developing & presenting to VP/executives
- Jira Align issues resolved: Mapping Jira Issue Types to Jira Align (e.g., Each Jira Epic mapped as Jira Align Feature, then Capabilities, Epics, Themes, Goals, Strategies, Mission/Vision/Values (top); Each Story linked to a Jira Epic; Finish Story within a sprint otherwise move/split before closing sprint
- Flawlessly executed global DSUs/Coaching/Reviews/Grooming/Retrospectives
- Coached global scrum team 2x/wk accelerating digital transformation in 500+ DevOps team
- Developed Jira Admin Team 2020 Priorities (documented in Confluence)
- Hands on Architecting/procuring/integrating 2020 Jira plugin tools (i.e., Automation for Jira)
- Launched roadmap in portfolio for Jira linking 35 Epics/Stories and establishing delivery dates per Jira Admin team objectives
- Developed/executed training video plan/hosted eazyBI (reports & metrics) & Zephyr (testing) in Confluence
- Led team to execute Disaster Recovery (DR) plan, test & documented/validated failover process
- Launched Jira plugins include Bamboo, Bitbucket, Tempo, Structure for Jira

Leveraged proven enterprise transformation, Jira Admin/Align integration leadership to deliver Systems Engineering Business Architecture solutions including Requirements Management at Intelsat

Charter Communications (CHTR) | Jira Architect | Scrum Master (Turnberry Solutions) 2019
Transformed Charter Communications 25+ IT Team delivering Agile Solutions at scale.

- Led 25+ Team of Solutions Architect (SA)/Integration Analyst (IA) connecting 49 data ocean end points using Swagger/mapping tools into DevOps API/Microservices Agile Release Trains (ART)
- Architected & delivered above and beyond custom Jira solutions including Structure for Jira (i.e., dashboard for resource allocation/planning) & Portfolio for Jira (i.e., issue roadmaps/orchestration)
- Orchestrated & launched porting executive slide roadmap to executable Jira Portfolio (roadmap)
- Implemented custom dashboard tracking every issue at scale across 18+ Agile Release Trains (ART)
- Developed custom Jira workflow/training solution to transform SA/IA Team solution process
- Launched reports/metrics/filters/dashboards to Sr. Management Including burndown charts

Leveraged deep Atlassian Jira architecture solutions at Charter Communications to deliver custom architecture and tactical solutions at AT&T Network Cloud/5G/Network Cloud Technology platform

Eastman Chemical Company (EMN) | Sr Project Mgr | Scrum Master (Robert Half Technology) 2019
Leveraging business architecture skills & extensive IT certifications to execute IT Transformation.

- Hired IT teams including:
 - Data Cleaning/Migration from Eastman Chemical Company data centers to AWS
 - Global point release of software (SaaS) licenses using SDLC Methodologies
- Collaborated to architect custom charters, processes, metrics, documentation & roadmaps
- Hosted Daily Stand Ups (DSU) at scale.
- Coached/developed/documented Agile Release Trains (ART) in Scaled Agile Framework (SAFe)

Leveraged SAFe and Jira Specialist experience to deliver custom Solutions Architecture at Charter Communications

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PROFESSIONAL EXPERIENCE (Continued)

Consulting | Founder | Managing Director | Industry Transformation | Presale Solutions 2016 – 2019
Launched platform to communicate and sell to United States Conference of Catholic Bishops (USCCB), Knights of Columbus (KOFC) within nonprofit space.

- Thought leader launching Environmental, Social and Governance [ESG] presale solutions across nonprofit sector
- Coaching c-suite clients to understand technology solutions
- Developed organizational charters and program initiation within sales environment
- Evolved and architected gap closure plan between current options and mission/vision statements
- Defined and controlled program scope, schedule, budget, risk and change requirements

Leveraged extensive technology certifications & Agile Transformation mindset to deliver solutions at Eastman Chemical Company

Bank of America (BAC) | ESG Technologist | Business Development | Presale Solutions 2015 – 2016
Leveraged MBA and ESG to drive nonprofit communication & architecture in compliance with their mission/vision statements

- Thought leader launching Environmental, Social and Governance [ESG] presale solutions across nonprofit sector
- Award-winning sales at Bank of America including top 10% net new assets (2016)
- World Class training/certification in Professional Development Program (PDP)
- Spearheaded new sustainable product lines growth

Leveraged Bank of America client relationships and deep technology understanding to launch nonprofit-focused consulting platform

Morgan Stanley (MS) | Financial Advisor Associate Program | Business Development | Presales 2014

- Wealth Management Financial Advisor Associate (FAA) Program

Leveraged Morgan Stanley skills & ESG Thought Leadership to launch award-winning practice at Bank of America

Boeing Defense Systems (BDS) | Enterprise Business Architect | Business Development 1997 – 2014
17+ years launching & executing technology-driven Agile Solutions including Jira on DOD platforms

Enterprise Transformation | Budget & Financial Responsibility:

- As Product Owner, propelling DevOps Team to execute architecture solutions on DOD Boeing Global Services (BGS) & integrate First Agile tooling on BGS platform \$3+ billion platform including Atlassian Jira, Microsoft SharePoint & Azure workflows resulting in 2x issue resolution velocity (2012)
- Developed custom workflows accelerating access to/throughput metrics 80%

\$500M DOD USAF contract:

- Led pre-sales technology stand-ups with DOD USAF Executives to develop Solutions Architecture
- Led BDS SDB II DOD USAF capture team as capture lead
- Established deep executive relationships
- Overseeing development of detailed Customer installation and system integration plans

Training and Coaching:

- Trained Marines to Six Sigma Yellow Belt Certification at DOD USMC Marine Corps Air Station (MCAS) Cherry Point NC

Leveraged BDS-funded MBA & buyout to launch into private sector at Morgan Stanley

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PROFESSIONAL EXPERIENCE (Continued)

- Raytheon (RTX)** | Design Engineering | Systems Engineering 1989 – 1991
- F-22 Engineering Design | United Technologies | Pratt & Whitney
- Lockheed Martin (LMT)** | Engineering Marketing & Sales 1988 – 1989
- FLIR Engineering | Martin Marietta
- Walt Disney World (DIS)** | Design Engineering | Engineering Consultant (Hi-Tec) 1987
- Design Engineering | Infrastructure

PUBLICATIONS

Use Case Specification

- *Hierarchical Single Source of Truth Platform* (10/12/2020)

Whitepaper

- *The Anatomy of a Single Source of Truth Platform: Strategic Portfolio Management* (10/26/2020)

CERTIFICATIONS

- Certified Jira Administration Part 1** (Cloud) through Atlassian® (2020)
- Certified Jira and Confluence Together** through Atlassian® (2020)
- Certified Jira Project Insights Through JQL** (Cloud and Server) through Atlassian® (2019)
- Certified Jira Admin Jumpstart** through Atlassian® (2019)
- Certified ScrumMaster®** (CSM) through ScrumAlliance® (000866735) (2018)
- Certified Machine Learning Specialty** through A Cloud Guru® (E1434E5CEF55)
- Certified AWS Certified Developer Associate** through A Cloud Guru® (786641FB7920)
- Certified AWS Certified Solutions Architect Associate** through A Cloud Guru® (82E8146F8672)
- Certified AWS Certified Machine Learning Specialty** through A Cloud Guru® (E1434E5CEF55)
- Certified AWS Cloud Practitioner Essentials: Architecting** through AWS
- Certified Mastering Project Management/PMBOK/DMAIC** through Villanova University
- Certified LEAN Six Sigma Master Black Belt (LSSMBB)** through Villanova University (VILC158766)
- Certified Blockchain for Business** (2019) through Udemy
- Certified Finance and Capital Markets | Bitcoin** (2019) through Khanacademy
- Certified Essentials of Government Contract Management** through Villanova University
- Certified Security+** through CompTIA (In Progress)
- Certified MO DESE Substitute License to Teach** (2019-2023)

EDUCATION | CLEARANCES | LICENSES

- International Professional MBA** Rollins College, Winter Park FL - International Business (3.875)
- International practicum **University of Nottingham**, Nottingham U.K.
- BS Aerospace Engineering** University of Central Florida (UCF), Orlando FL (ABET)
- Molecular & Microbiology** UCF, Orlando FL (extensive healthcare coursework)
- Clearance Secret** (Reactivation application in progress)
- Clearance Top Secret/SCI** (No impediments to reactivate)
- License Missouri Life Insurance**
- License Series 7 General Securities**
- License Series 66 Uniform Combined State Law**

References available upon request