

Mark Allen Nepomuceno Trajano

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Professional Summary

QA Analyst with 6+ years of experience in manual and API testing across Agile and Waterfall environments. Skilled in test planning, defect management, UAT support, and cross-platform validation using Postman, Azure DevOps, and SQL. Adept at delivering high-quality results and collaborating with cross-functional teams.

Skills & Tools

Manual & Functional Testing | Regression | API Testing (Postman) | Azure DevOps | SQL | Agile/Waterfall | UAT | Cross-Platform Testing | Defect Management | Selenium | Jira | WinScp

Professional Experience

Software Quality Analyst – Vertere Global Solutions (Metrobank)

March 2023 – April 2025

- Manual Functional Tester for banking apps (SIT, UAT).
- Performed regression & API testing (Postman); defect resolution with devs.

Software Quality Engineer – Pointwest Squad Inc. (AXA Philippines)

March 2021 – December 2022

- Manual Functional Tester for insurance platforms.
- Test case & defect management in Azure DevOps; UAT & IVT support.

Quality Analyst – IT Managers (Maybank)

October 2019 – April 2020

- Test case execution & defect logging in Agile environment.

Test Analyst – Accenture

October 2018 – April 2019

- Designed test cases & supported Agile transition.

QA Software Engineer – Alsons (Accenture)

July 2017 – October 2018

- Developed automated test scripts & conducted regression testing.

Education

B.S. Information Technology – AMA Computer College, Mandaluyong (2011 – 2017)

Certifications

- Certificate of Recognition – Pointwest Squad Inc. (2021)
- Bootcamp Certificate – Associate Software Engineer Bootcamp, Alsons (2017)