

# Allen G. Sikorski

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## Objective

**Cloud and Systems Administrator** with **9 years of IT experience** spanning AWS cloud services, Microsoft 365/Google Workspace administration, identity & access management, and endpoint lifecycle management. Skilled in deploying and securing enterprise infrastructure, automating workflows with PowerShell/Python, and integrating compliance frameworks (HIPAA, PCI). Proven success enabling scalable and efficient IT operations across multi-site and hybrid environments. Actively seeking a **remote IT role** to deliver enterprise-level support, security, and automation for modern businesses.

## Core Skills

- **Cloud & Virtualization:** AWS (EC2, S3, VPC, IAM, Route 53, CloudFormation), VMware ESXi/vSphere, Proxmox, Docker
- **Collaboration & Productivity:** Microsoft 365 (Exchange, Teams, SharePoint, OneDrive, Admin Center), Google Workspace (G Suite / Admin Console), Jira, Confluence, Zoom
- **Identity & Security:** IAM, Authelia, Bitwarden, VPNs (OpenVPN, IPsec), PfSense, DNSBL, GeoBlocking
- **Automation & Scripting:** Python, PowerShell, Bash, Ansible, Node-RED, Power Automate
- **Endpoint Management:** Apple Business Manager, Microsoft Intune, Group Policy, Sophos Firewall

## Professional Experience

### Systems Administrator

Just Sprinklers Inc. — 2023–Present

- Designed and deployed introductory AWS resources (EC2, S3) with IAM roles, VPC routing, and lifecycle management policies; built foundation for future cloud adoption.
- Administered Microsoft 365 (Exchange, Teams, SharePoint, OneDrive) and Google Workspace tenants, integrating MFA, conditional access, and security compliance policies.
- Configured VMware ESXi/vSphere clusters and Dell server infrastructure, ensuring scalability, uptime, and redundancy across business operations.
- Implemented BeyondTrust remote management and site-to-site VPNs, enabling secure device administration and remote workforce access.
- Automated provisioning and user onboarding workflows with PowerShell/Python, reducing manual effort and errors.
- Hardened infrastructure by enforcing DNSBL filtering, VPN security (OpenVPN/IPSec), and MFA across hybrid environments.
- Rolled out PCI-compliant POS and inventory system across 7 locations, integrating hardware, network, and accounting systems.

*Complete professional history available on LinkedIn (link above).*

## Certifications & Education

- AWS Solutions Architect Associate (SAA-C03) – In Progress
- CompTIA A+ Core I Certified
- University of New Mexico – 71 credit hours in Computer & Electrical Engineering (GPA: 3.9)

## Technical Skills Matrix

### AWS Cloud Services

- **Compute/Storage/Identity:** EC2, S3, IAM (roles, groups, policies)
- **Networking & DNS:** VPC (subnets, routing, NAT gateways), Route 53 (public/private hosted zones)
- **Load & Scale:** ELB/ALB/NLB load balancers, Auto Scaling Groups
- **Linux & Web:** Amazon Linux / Ubuntu administration, Nginx reverse proxy, SSL/TLS certs, backups
- **Governance:** lifecycle rules, tagging, cost/billing optimization

### Microsoft 365 & Google Workspace

- **Collaboration & Messaging:** Exchange Online, Gmail, Teams, Meet, SharePoint, OneDrive, Google Drive, Groups.
- **Administration:** Global admin for both platforms (user lifecycle, licenses, permissions, compliance policies).
- **Security & Compliance:** MFA, conditional access, DLP, retention policies, audit logging, delegated admin roles.
- **Identity Integration:** SCIM provisioning, SSO, directory sync, SaaS integrations.
- **Endpoint & Device:** Intune integration with M365, Google Admin Console for device/app controls.

### Endpoint & Device Management

- **OS Deployment & Imaging:** Built and deployed endpoints via SCCM & PXE boot, with baseline images and enterprise apps pre-configured.
- **Mobile & Cross-Platform MDM:** Administered Microsoft Intune (Windows) and Jamf (macOS) for policy enforcement, device enrollment, compliance baselines, and remote wipe.
- **Lifecycle & Asset Management:** Managed full device lifecycle from procurement to decommission, ensuring security and compliance.
- **Hardware Troubleshooting:** Escalated endpoint support including system rebuilds, component swaps, and imaging failures.
- **Remote Support:** Deployed BeyondTrust remote management for secure, anywhere-access troubleshooting and endpoint administration.
- **Policy & Security Enforcement:** Applied GPOs, conditional access, and OS hardening to align with enterprise security standards.

### Security & IAM Compliance

- **Identity Platforms:** Administered Microsoft Entra ID (Azure AD), Okta, and Google Workspace for user lifecycle, SSO, MFA, RBAC, and SCIM integrations across SaaS/hybrid environments.
- **Access & Authentication:** Enforced conditional access, password policies, and enterprise MFA deployments to support secure remote access and regulatory compliance (HIPAA, PCI).
- **Physical & Logical Access:** Implemented PACS systems (Unifi Access, CCure) unified with Genetec video surveillance and IAM policies for centralized identity/security controls.
- **Security Operations:** Applied network segmentation, monitored and remediated endpoint/application alerts, and collaborated with security teams on incident response and audit alignment.

### Automation & Scripting

- **Scripting & Automation Tools:** Created and customized PowerShell scripts for user provisioning, mailbox management, and bulk policy changes in Microsoft 365 and Windows Server.
- **Process Automation:** Automated repetitive IT workflows such as software deployment, group membership updates, and endpoint compliance checks, reducing manual workload.
- **Configuration Management:** Wrote and maintained SCCM task sequences and deployment scripts for OS imaging and patch automation.
- **Python & APIs:** Leveraged Python (via coursework and hands-on projects) and REST APIs for data pulls, log parsing, and task automation.
- **Infrastructure as Code (IaC):** Docker container configuration and YAML/JSON-based cloud templates while exploring AWS administration.

### Networking & Infrastructure

- **Network Administration:** Configured and maintained LAN/WAN environments, including switches, routers, VLANs, and segregated networks for security systems.
- **VPN & Remote Connectivity:** Designed and implemented site-to-site and client VPNs to ensure secure, remote access across locations.
- **VOIP & Telephony Systems:** Managed and optimized company telecommunication systems, call routing, and system improvements.
- **Server Infrastructure:** Administered Dell server hardware, VMware ESXi/vSphere, and storage systems to support scalable and resilient business operations.
- **Access Control & Surveillance Integration:** Installed and maintained Ubiquiti UniFi networks, PACS, and ONVIF camera systems integrated with Synology/Genetec platforms.

### Programming Exposure (Academic & Projects)

- **Python & Automation:** Completed coursework at UNM and applied Python for automation scripts and Home Assistant integrations, including config file customization and workflow automation.
- **C++ / Java (Academic):** Taught and assisted with C++, Java, and Robotics coursework, reinforcing programming fundamentals and problem-solving approaches.
- **Web & Mobile Development:** Built small apps and prototypes in Xcode and Microsoft development environments, leveraging AI-assisted coding to accelerate learning and deployment.
- **Scripting for IT:** Applied shell scripts, batch files, and PowerShell to streamline administrative tasks and enforce IT policies.