

Pickify Use case Template

Use Case: Create Poll

- **Primary Actor:** Poll Creator
- **Trigger:** The Poll Creator decides to create a new poll.
- **Exceptions:**
 - Missing or invalid poll data (e.g., no title or incomplete options).
 - Network issues prevent poll creation.
- **Priority:** High priority
- **When Available:** Anytime the platform is operational.
- **Frequency of Use:** Frequent, based on the Poll Creator's needs.
- **Scenario:**
 1. Poll Creator logs into the platform.
 2. Poll Creator navigates to the "Create Poll" page.
 3. The system displays a poll creation form with options (e.g., Multiple Choice, Q&A, Word Cloud).
 4. Poll Creator enters the poll title, options, participants (via email), and poll settings.
 5. The system validates the input.
 6. If valid, the system saves the poll and generates a unique link.
 7. The system displays a confirmation message for successful poll creation.

Use Case: Share Poll

- **Primary Actor:** Poll Creator, Participant
- **Trigger:** A user wants to share a poll.
- **Exceptions:**
 - Email service or network is unavailable.
 - Invalid recipient email addresses or sharing details.
- **Priority:** High priority
- **When Available:** Anytime the platform is operational.

- **Frequency of Use:** Frequent, depending on the sharing needs.

- **Scenario:**

1. The user selects a poll to share.
2. The system generates a unique shareable link.
3. The user chooses a sharing method (e.g., email, link copy).
4. The system sends the link via the chosen method.
5. The system displays a success or error message depending on the result.

Use Case: Vote on Poll

- **Primary Actor:** Participant
- **Trigger:** The Participant accesses a poll to vote.
- **Exceptions:**
 - Poll is closed or inaccessible.
 - Network issues prevent voting.
- **Priority:** High priority
- **When Available:** Anytime an active poll is available.
- **Frequency of Use:** Frequent, depending on participation.
- **Scenario:**

1. Participant accesses the poll link that was sent via email.
2. The system displays the poll question and options.
3. Participant selects an option and submits.
4. The system validates and records the vote.
5. The system updates the real-time results.

Use Case: Add Comments

- **Primary Actor:** Participant
- **Trigger:** The Participant decides to provide feedback on a poll.
- **Exceptions:**

- Network issues prevent comment submission.
- Comments exceed character limits or violate content rules.
- **Priority:** Medium priority
- **When Available:** Anytime comments are enabled for a poll.
- **Frequency of Use:** Frequent, depending on engagement.
- **Scenario:**
 1. Participant navigates to the poll's feedback section.
 2. Participant enters a comment.
 3. The system validates the comment for appropriate content and character limits.
 4. The system saves the comment.
 5. The system displays all comments for viewing.

Use Case: View Comments

- **Primary Actor:** Poll Creator, Participant
- **Trigger:** A user wants to view comments for a poll.
- **Exceptions:**
 - Comments are unavailable due to network issues.
- **Priority:** Medium priority
- **When Available:** Anytime the poll's comment section is active.
- **Frequency of Use:** Frequent, depending on engagement.
- **Scenario:**
 1. The user navigates to the poll's feedback section.
 2. The system retrieves and displays existing comments.

Use Case: View Poll Results

- **Primary Actor:** Poll Creator, Participant
- **Trigger:** The user wants to view the results of a poll.
- **Exceptions:**

- Poll results are unavailable due to network issues.
- Poll is not yet completed, so results are restricted.
- **Priority:** High priority
- **When Available:** Anytime the poll is active or completed.
- **Frequency of Use:** Frequent, depending on engagement.
- **Scenario:**
 1. The user navigates to the "View Results" page in this case the analytics page.
 2. The system retrieves poll results from the database.
 3. The system displays results in a graphical or tabular format.
 4. The user can review vote counts, percentages, or other relevant metrics.

Use Case: Generate Analytics

- **Primary Actor:** Poll Creator
- **Trigger:** The Poll Creator wants detailed insights about a poll's performance.
- **Exceptions:**
 - Analytics data is unavailable due to system errors or incomplete poll participation.
- **Priority:** High priority
- **When Available:** Anytime the platform is operational.
- **Frequency of Use:** Frequent, especially after poll completion.
- **Scenario:**
 1. The Poll Creator logs into the platform.
 2. The Poll Creator navigates to the "Analytics" section.
 3. The system retrieves data related to the selected poll (e.g., number of votes, participant demographics).
 4. The system generates visual analytics (e.g., bar charts, pie charts) for the Poll Creator.
 5. The Poll Creator reviews and interprets the analytics.