

New Patient Chart Audit

Partner & Clinic Name: _____

Date: _____

| | Case #: |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Chart – Patient Tab | List any error or missing information |
| Demographics | |
| Name – spelled correctly vs Photo ID | |
| Gender | |
| Birthdate | |
| Primary Language | |
| Primary Phone Number & Type | |
| Primary Address vs Photo ID/Intake/Patient Face Sheet | |
| Employer Name | |
| Email – make sure is entered/selection checked | |
| Communication Subscriptions <ul style="list-style-type: none"> E-statements? Did we ask/explain to patient Appointment Reminders- Preferred Method | |
| Referral Tab | |
| Primary Referring Physician | |
| Referring MD Diagnosis | |
| Body Region | |
| Referral Date (Date of Script) | |
| Referral Expiration Date (Date of Script Expiration) | |
| Evaluation Date | |
| Privacy Date (Date HIPAA was signed) | |
| Insurance Tab | |
| Guarantor | |
| Start Date & End Date of Policy verification | |
| Primary Insurance Coverage listed vs Scanned Insurance Card(s) <ul style="list-style-type: none"> Verify & Confirm Policyholder/subscriber accuracy | |
| Medicare Secondary Payer form (only applies to Traditional Medicare part B patients) | |
| Secondary Insurance Coverage listed (if applicable) vs Scanned Insurance Card(s) <ul style="list-style-type: none"> Verify & Confirm Policyholder/subscriber accuracy | |
| Case Files | |
| New Patient Paperwork scanned w/in 24 hours <ul style="list-style-type: none"> Patient Facesheet Patient Intake and/or Patient Profile Sheet HIPAA Consent to Tx Photo ID Insurance Card(s) Script/Referral | |