

# Allison Serrano

Phone: (201) 640-4814 | Email: [allisonserrano171@yahoo.com](mailto:allisonserrano171@yahoo.com) | LinkedIn:

<https://www.linkedin.com/in/allison-serrano-2792001b4/> | GitHub: <https://github.com/Allicris> |

Portfolio: <https://allicris.github.io/allisons-portfolio/>

A motivated and adaptable individual with a background in administrative roles and a strong commitment to transitioning into a software engineering career. Seeking an entry-level software engineering position to leverage transferable skills in problem-solving, project management, and customer service while applying newly acquired technical expertise from the edX coding bootcamp.

## Technical Skills

Data Entry, HTML, CSS, JavaScript, Git, GitHub, Node.js, Object-Oriented-Programming (OOP), jQuery, Agile.

## Projects

## Experience

*Property Manager Assistant at Palestroni Management, LLC*

Englewood Cliffs, New Jersey

May 2022 - Present

- Provided comprehensive support to the CEO by managing all of her vacation homes that included bookkeeping expenses, handling mortgage documents, creating tenant contracts and managing stays.
- Communicated with contractors to ensure any projects were on schedule.
- Developed a Personal Assistant procedure manual to train and onboard new employees.

*Personal Assistant at P.Smith Design*

Ridgewood, New Jersey

April 2021 - April 2022

- Provided comprehensive support to the CEO by managing all of her vacation homes that included bookkeeping expenses, handling mortgage documents, creating tenant contracts and managing stays.
- Communicated with contractors to ensure any projects were on schedule.
- Developed a Personal Assistant procedure manual to train and onboard new employees.

*Administrative Assistant at PrimeSpace Capital*

New York, New York

August 2020 - April 2021

- Assisted the Director of Acquisitions and book-keeping team with contracts and monthly reports.
- Communicated with contractors and tenants to establish secure business relationships.
- Collected and recorded payments to ensure an accurate log of their information.

*Director of First Impressions at 188 FINE MEN'S SALONS*

New York, New York

July 2018 - March 2020

- Collaborated with team on projects that drove more clientele and increased business profit.
- Involved in the hiring and training process of new employees.
- Provided a variety of administrative support to stylists by organizing and updating weekly schedules while also multitasking in a face paced environment, that included making time management decisions and providing problem-solving skills to run the business effectively throughout the day.

### **Skills**

Proficient in Customer Service, Project Management, Invoicing, Data Entry - Familiarity with HTML, CSS, JavaScript, Git, GitHub, Node.js, Object-Oriented-Programming (OOP), jQuery, Agile.

### **Education**

*Rutgers Fullstack Coding Bootcamp*

April 2023 - October, 2023

An edX Intensive full-stack web development bootcamp - Developed proficiency in HTML, CSS, JavaScript, Git, GitHub, Node.js, Object-Oriented-Programming (OOP), jQuery.

*Borough of Manhattan Community College*

June 2018 - July 2020

Associates Degree, Business Administration and Management