

CC.2003/061986/23
Vat: 4650208780
Bank: Standard Bank Menlyn
Branch: 012345
Acc: 012747335

Ad-Hoc Plumbers cc
PO Box 25437
GEZINA
0031
Tel: 012 331 5440
Fax: 012 331 5441

Tax Invoice

Date 11/06/2013

Page 1

Document No IN239027

FOGI

Deliver to
WILSON
ORDER NO:904342
DATE:11/06/2013

Account	Your Reference	Tax Exempt	Tax Reference	Sales Code	
FOGI	72933 - 9444	N		SA017	Inclusive

Code	Description	Quantity	Unit	Unit Price	Disc%	Tax	Nett Price
01	CALL-OUT ONLY	1.00		438.90		53.90	438.90

AD-Hoc Projects services
building,painting,paving,
Contact: 079 209 0014.

Received in good order

Signed _____ Date _____

Sub Total	385.00
Discount @ 0.00%	0.00
Amount Excl Tax	385.00
Tax	53.90
Total	438.90

JOB CARD

CASE NUMBER: 9444

Despatcher: Amanda

Address: Randjesfontein Estate
63 Bally James Duff ave
Midrand

Logged: 10 Jun 2013 06:00

Contact: Mrs Wilson - 0823000212

Access Amount: R0 Cash

Nature of call: Geyser Repairs - Leaking Geyser

Other: 200lt solar

Client: Wilson (ID No)

Email Address:

Category: Fogi

Order No: 904342

Policy No: 6526358818

Claim No: 2397042

Reference No:

Payment Method: Account

Notes: Deidre (07 Jun 2013 15:29): Notification Date: 07 Jun 2013 14:22:28 Replacement FAP: 500.00 Repair FAP: 250.00 Policy Holder: WILSON Address: 63 BALLY JAMES DUFF AVENUE RANDJESFONTEIN ESTATE City: MIDRAND Home No: 082 459 1954 Work No: Cell No: 082 300 0212 Job Type: Solar Plumbing Failure: Date Of Loss: 25 May 2013 - GEYSER IS LEAKING (SOLAR 200 L
Gerda (11 Jun 2013 08:47): J/nr: 72933 Klient se solar geyser het gebars - Selmate 200 - KCE 1018-0076

Vehicle: WRC837GP

Crew 1: Wayne

Crew 2: Wayne

2010
12 mamba

Date:	Ord No:	Claim No:	Claim Name:
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1 Electric Geyser Details

Manufacturer & Brand						
Size	50	100	150	200	250	other
Actual size (if other is selected)						
Geyser Code & Serial No	Code	Serial				
Record Date on tag per Annex A5						
Geyser Pressure rating (kPa)	100	200	400	600	Gravity	
Geyser Position Installed?						
Is the electric Geyser installed to SANS 10254?	Yes			No		

2 Heat Pump Details

Manufacturer & Brand						
code and serial number	Code	Serial				
Output in kW	3.2	3.5	5.2	7.0		
Type of Heat pump	Integral			Split		
Heat Pump installed	Inside			Outside		
Is Heat Pump installed to SANS 1352?	Yes			No		

3 Solar System Details

Solar System heating type	Direct	Indirect	Pre-heater
Solar system Configuration	Split	Close-couple	Integral
Solar system Transfer	Pumped	Thermo siphon	
If Pumped how is it driven	Electrically	Photovoltaic	
Manufacturer & Brand	2 Solarmate		
Size	50	100	150
Actual size (if other is selected)	200		
Solar Geyser Code & Serial No	Code	Serial KE 018-0076	
Record Date on tag per Annex H			
System Pressure rating (kPa)	100	200	400
System Position Installed?			
Collector Manufacturer	2 Solarmate 200		
Collector type	Evacuated tube	Flat Plate	
Qty of manifolds and tubes/manifold	Manifold	Tubes	
Quantity of flat plate collectors and size	Qty	Size 2184 x 1100 x 210	
Specify exact position of the Solar geyser	WAG UR TERUKVOER LAN FOCU		
Is Solar system installed to SANS 10106?	Yes		
Is the building being used for any business or commercial purpose?	Yes		

4 General Information

Resultant damaged caused by the failure?	Carpet	No Damage	Resultant	Resultant & Carpet
What is the overall condition of the roof?	Good	Fair	Poor	
What is the overall condition of the electrics in the roof?	Good	Fair	Poor	
What is the overall condition of the piping in the roof?	Good	Fair	Poor	
How many operative geysers installed on property?	2			
Is the geyser connected to another device?	Solar Collector	Heat Pump	In Parallel	In Series
Is System balanced?	Yes			No
What PRV is installed?	Old PRV - Make	kPa	New PRV - Make	kPa

5 Type of Failure

Components	Electric Geyser	D.Cock	Baffle	Element	Gasket	Thermo	TP	Ther/TP	Ther/Ele	Pocket	Elect
	Electric geyser & HP	D.Cock	Baffle	Element	Gasket	Thermo	TP	Ther/TP	Ther/Ele	Pocket	Elect
	Solar System	Pocket	Elect	TwinPDC	TPConbo	LongPTP	Diffuser	ACPPump			
Overflows		TwinPDC	TPConbo	LongPTP	DiffTherm	Control	ACPPump	DCPump	PVPPanel	AirRel	
Valves	Electric Geyser	NRV	PRV	Relief	VB	Shutoff	Strainer	PRV Cart	Float valve		
	Electric geyser & HP	NRV	PRV	Relief	VB	Shutoff	Strainer	PRV Cart	TempValv	AntiFreeze	
	Solar System	NRV	PRV	Relief	VB	Shutoff	Strainer	PRV Cart			
Warranty	Electric Geyser	D.Cock	Baffle	Element	Gasket	Thermo	TP	Pocket	Geyser		
	Electric geyser & HP	D.Cock	Baffle	Element	Gasket	Thermo	TP	Geyser	HP		
	Solar System	Pocket	Elect	TwinPDC	TPConbo	LongPTP	Diffuser	ACPPump	AntiFreeze		
		NRV	PRV	Relief	VB	Shutoff	Strainer	PRV Cart	TempValv		
		TwinPDC	TPConbo	LongPTP	DiffTherm	Control	PVPPanel	SolGeyser	Collector	SolSystem	
		NRV	PRV	Relief	VB	Shutoff	Strainer	PRV Cart	AirRel	Elect	
Other Failure	ElectricGeyser	HP	SolarGeyser	Collector	SolarSystem	Other					

6 Additional Notes

Did you do any repairs	Yes	Repairs covered	Repairs not covered	Repairs less than FAP
	No	FAP lapsed	Repairs not covered	Client to be cash settled
Did you derive income from client or manufacturer	Yes			No
Other comments				



No 72933

Tel : 012 331 5440 Fax: 012 331 5441
Cell : 072 796 1313

Vat/Btw. 465 020 8780

804 Michael Brink street Villieria Pretoria
PO Box 25437 Gezina 0031

Domestic , Commercial , Industrial

CUSTOMER / KLIËNT

Yosi

ORDER NO / BESTEL NR

9444

ADDRESS / ADRES

63 Bally James Duff ave Randburg

CLIENTS ID / KLIËNT ID

VEHICLE REGNO. VOERTUIG REG NO.

TEL

DATE / DATUM

10 June 2013

JOB CARD NO.

24

Reparat de motor geyser het
glas.Solmate 200
KCE 10/18-0076

PLUMBERS

PAYMENTS STRICTLY C.O.D / BETALING STRENG KBA
SEE CONDITIONS ON OVERLEAF / SIEN VOORWAARDES OP KEERSYWork Completed By Plumber
Werk Voltooi Deur Loodgieter

Ways

Client's Satisfaction

Kliënt Tevredenheid

YES/JA

NO/NEE

Clients Approval

Kliënt Goedkeuring

JSM

Geyser

On Site

☐

Off Site

☐

Consignment Stock

YES/JA

☐

NO/NEE

☐

Kwikhot

☐

Duratherm

☐

Cover charge / Heffingsfooi

Normal time / Normale fooi

Over time / Oortyd

SUB TOTAL / SUB TOTAAL

VAT / BTW

AMOUNT / BEDRAG

Cheque

☐

Cash

☐

Account

☐STRICTLY C.O.D AND ALL MATERIALS REMAIN THE PROPERTY OF AD-HOC PLUMBERS UNTIL PAID IN FULL
AD-HOC ACCEPT NO RESPONSIBILITY FOR MATERIALS UNDER FACTORY GUARANTEE.

BANKING DETAILS / BANK BESONDERHEDE

Standard Bank Menlyn Account no/rek no. 012747335 Cheque acc/tjek rek. Bank code/kode 012345 Acc name/Rek naam. Ad-Hoc Plumbers

Deidre Dreyer

From: misc@fogi.co.za
Sent: 07 June 2013 02:24 PM
To: deidre@adhoc.co.za
Subject: ClaimNo: 2397042 PolicyNo: 6526358818 CallCentreReferenceNo: OrderNo: 904342
PolicyHolder: WILSON - Appointment

Provider Instruction Form

PLEASE CONTACT FOGI IMMEDIATELY IF YOU CANNOT ATTEND TO THIS CLIENT.

Organisation: Absa Insurance Services Ltd [Private Bank]
Advisor: Claims Department - Private Bank
Tel: 0860 112 229
Fax:
Email: aicprivatebank2@absa.co.za

Policy No: 6526358818
Policy Type: HOC June 11
Claim No: 2397042
Call Centre Reference No:
Order No: 904342
Claim Date: 07 Jun 2013 14:11:11
Notification Date: 07 Jun 2013 14:22:28
Replacement FAP: 500.00
Repair FAP: 250.00

Policy Holder: WILSON
Address: 63 BALLY JAMES DUFF AVENUE RANDJESFONTEIN ESTATE
City: MIDRAND
Home No: 082 459 1954
Work No:
Cell No: 082 300 0212

*Elevation
Olifontein
R562*

Job Type: Solar

Plumbing Failure: Date Of Loss: 25 May 2013 - GEYSER IS LEAKING (SOLAR 200 L

Plumber: Ad-Hoc Plumbers cc Person: Kallie / Thea Tel: 072 796 1313

*15:15 Solar geyser lek
Enige. Maandag 10 Junie.
63 Bally James Duff Ave.
Randjesfontein estate
R562 - Olifontein afrit.
midrand.
Wayne. DS.*

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Email: aicprivatebank2@absa.co.za

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Job Type: Solar

Plumbing Failure: Date Of Loss: 25 May 2013 - GEYSER IS LEAKING (SOLAR 200 L

Plumber: Ad-Hoc Plumbers cc Person: Kallie / Thea Tel: 072 796 1313

Revision (14/11/2012)

FOGI
PLUMBING
SOLUTIONS

IMPORTANT INFORMATION

Randjert.

1. This document must only be completed when all PLUMBING repairs have been satisfactorily concluded by the PLUMBING Contractor appointed to carry out the PLUMBING portion of your claim.
2. Your answers to the SERVICE QUESTIONNAIRE are monitored by the Insurance Company.
3. Any insured item that has been replaced such as geyser, valve, etc, is regarded as SALVAGE in terms of your policy and therefore is the property of the Insurance Company.
4. It is COMMON PRACTICE to leave the failed geyser in its current location, provided it is properly drained, this to avoid the dismantling the roof or other part of the building.
5. By this notice, the Insured is informed that, in terms of the Occupational Health and Safety Act 1993, it is the responsibility of the Insured to install an electrical ISOLATING DEVICE in accordance with SANS 10142 at each operational Hot Water Cylinder on the premises. The Insurance Company takes no responsibility and will not be liable for any loss or damages caused to anyone or anything because of the absence of the isolating device.
6. Please note that reinstatement of tiles, sanitary ware or cupboards which were dismantled or broken to enable a repair, will be rectified using similar item(s) should the same item(s) no longer be available.
7. SHOULD YOUR INSURANCE POLICY BE INACTIVE, PAYMENT OF THE REMEDIAL WORK WILL BE FOR YOUR ACCOUNT AND PAYABLE TO FOGI.

CLAIM DETAILS (Please use a black pen and write inside the boxes)

FOGI Order No

Insurance Claim No

Date Work Completed

SERVICE QUESTIONNAIRE

(Scratch out the word in the appropriate box and ensure that it is not visible.)

- | | Good | Fair | Poor | |
|---|------|------|---------|------|
| 1. Rate the performance of the INSURANCE CLAIMS REPRESENTATIVE. | Good | Fair | Poor | |
| 2. Rate the performance of the PLUMBER who carried out the remedial work. | Good | Fair | Neutral | Poor |
| 3. Did the Plumber gain access through the roof and not the ceiling? | Yes | No | N/A | |
| 4. Did you settle the first amount payable (Excess) with the plumber? | Yes | No | N/A | |
| 5. In the instance of a concealed pipe leak was leak detection carried out? | Yes | No | N/A | |
| 6. Did the plumber accidentally damage your property? | Yes | No | | |

If you answered POOR to Question 2 or Yes to Question 6 above please comment below:

FURTHER COMMENTS AND ARRANGEMENTS:

Insured Name

L. L. Jensen

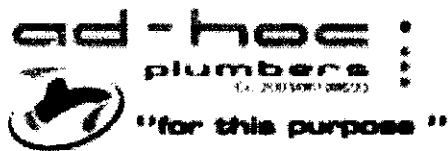
Date _____

Signature

3/1500

Insurance Clearance Code

Please note that you may contact the plumbing contractor should the plumbing work performed by them develop a malfunction.



Ad-Hoc Plumbers cc
PO Box 25437
Gezina
0031

Company RegNo: 2003/061986/23
VAT No: 4650208780

COMPUTER GENERATED

TAX INVOICE

Invoice To:	FOGI Pty Ltd	Invoice No:	IN239027
	PO Box 30979	Invoice Date:	19 June 2013
	Tokai	Insured:	WILSON
	7966	Order No:	904342
VAT No:	4720192592		

DESCRIPTION	AMOUNT
EGC - No Claim - Plumber	385.00
Total excluding VAT	385.00
VAT	53.90
Total including VAT	438.90
Amount due	438.90