

CC:2003/061986/23
Vat: 4650208780
Bank: Standard Bank Menlyn
Branch: 012345
Acc: 012747335

Ad-Hoc Plumbers cc
PO Box 25437
GEZINA
0031
Tel: 012 331 5440
Fax: 012 331 5441

Proforma Invoice

Date 01/04/2013

Page 1

Document No PIN18715

FOGI

Deliver to
Rakgathla MR

ORDER NO: 881032

DATE: 05/04/2013

| Account | Your Reference | Tax Exempt | Tax Reference | Sales Code | Delivery |
|---------|----------------|------------|---------------|------------|----------------------|
| FOGI | 70337 - 6681 | N | | SA015 | 01/04/2013 Inclusive |

| Code | Description | Quantity | Unit | Unit Price | Disc% | Tax | Nett Price |
|------|-------------|----------|------|------------|-------|-----|------------|
|------|-------------|----------|------|------------|-------|-----|------------|

| | | | | | | | |
|----|-------------------|------|--|--------|--|-------|--------|
| 01 | Repair burst pipe | 1.00 | | 438.90 | | 53.90 | 438.90 |
|----|-------------------|------|--|--------|--|-------|--------|

Excess Paid R250.00

Received in good order

Signed _____ Date _____

| | |
|------------------|--------|
| Sub Total | 385.00 |
| Discount @ 0.00% | 0.00 |
| Amount Excl Tax | 385.00 |
| Tax | 53.90 |
| Total | 438.90 |

CC.2003/061986/23
 Vat: 4650208780
 Bank: Standard Bank Menlyn
 Branch: 012345
 Acc: 012747335

Ad-Hoc Plumbers cc
 PO Box 25437
 GEZINA
 0031
 Tel: 012 331 5440
 Fax: 012 331 5441

Tax Invoice

Date 08/04/2013

Page 1

Document No IN236664

FOGI

Deliver to
 Rakgathla MR
 ORDER NO: 881032
 DATE: 05/04/2013

| Account | Your Reference | Tax Exempt | Tax Reference | Sales Code | |
|---------|----------------|------------|---------------|------------|-----------|
| FOGI | 70337 - 6681 | N | | SA015 | Inclusive |

| Code | Description | Quantity | Unit | Unit Price | Disc% | Tax | Nett Price |
|------|-------------------|----------|------|------------|-------|-------|------------|
| 01 | Repair burst pipe | 1.00 | | 438.90 | | 53.90 | 438.90 |

Excess Paid R250.00

AD-Hoc Projects services
 building,painting,paving,
 Contact: 079 209 0014.

Received in good order

Signed _____ Date _____

| | |
|------------------|---------------|
| Sub Total | 385.00 |
| Discount @ 0.00% | 0.00 |
| Amount Excl Tax | 385.00 |
| Tax | 53.90 |
| Total | 438.90 |



Nº 70337

Tel : 012 331 5440 Fax: 012 331 5441
Cell : 072 796 1313

Vat/Btw. 465 020 8780

804 Michael Brink street Villieria Pretoria
PO Box 25437 Gezina 0031

Domestic , Commercial , Industrial

CUSTOMER / KLIËNT *Fogt Redi's*ORDER NO / BESTEL NR *881032*ADDRESS / ADRES *18857 Khutsong Mamelodi West.*

CLIENTS ID / KLIËNT ID

VEHICLE REG NO. / VOERTUIG REG NO.

TEL

DATE / DATUM *01/04/2013*JOB CARD NO. *6681*

24

EMERGENCY SERVICE / NOODDIENST

*Burst Geyser**15mm Calvane pipe was leaking at
roof space at hot water line.**Client said shell fix the pipe self.**Geyser details**10-k-s Code**092411 Serials**150L Kurkot.**Simon Louemore*
plumbers*03 APR 2013*
LOUEMORPAYMENTS STRICTLY C.O.D / BETALING STRENG KBA
SEE CONDITIONS ON OVERLEAF / SIEN VOORWAARDES OP KEERSYWork Completed By Plumber
Werk Voltooi Deur Loodgieter *Simon*Client's Satisfaction
Kliënt Tevredenheid YES/JA ☐ NO/NEE ☐Clients Approval
Kliënt Goedkeuring *Bank Raagatene*

Cover charge / Heffingsfooi

Normal time / Normale fooi

Over time / Oortyd *1*

SUB TOTAL / SUB TOTAAL

VAT / BTW

AMOUNT / BEDRAG *Pcc*Rate our Service ☒ ☐ ☐ ☐

COMMENTS

STRICTLY C.O.D AND ALL MATERIALS REMAIN THE PROPERTY OF AD-HOC PLUMBERS UNTIL PAID IN FULL
AD-HOC ACCEPT NO RESPONSIBILITY FOR MATERIALS UNDER FACTORY GUARANTEE.

BANKING DETAILS / BANK BESONDERHEDE

Standard Bank Menlyn Account no/rek no. 012747335 Cheque acc/tjek rek. Bank code/kode 012345 Acc name/Rek naam. Ad-Hoc Plumbers



Nº 70337

Tel: 012 331 5440 Fax: 012 331 5441
Cell: 072 796 1313

Vat/Btw. 465 020 8780

804 Michael Brink street Villieria Pretoria
PO Box 25437 Gezina 0031

Domestic, Commercial, Industrial

CUSTOMER / KLIËNT *Zog Redi*ORDER NO / BESTEL NR *881032*ADDRESS / ADRES *18857 Khutsong Mamelodi West*

CLIENTS ID / KLIËNT ID

VEHICLE REG NO. / VOERTUIG REG NO.

TEL

DATE / DATUM *01/04/2018*JOB CARD NO. *6681*

24

*Burst Geyser**15mm Conbrane pipe was leaking at
very space at hot water line -**Client said shell for the pipe self -**Geyser details**10-K-S Code**092411 Serials**180L Kwikot*

plumbers

PAYMENTS STRICTLY C.O.D / BETALING STRENG KBA
SEE CONDITIONS ON OVERLEAF / SIEN VOORWAARDES OP KEERSYWork Completed By Plumber *Simon*
Werk Voltooi Deur LoodgieterClient's Satisfaction YES/JA ☐ NO/NEE ☐
Kliënt TevredenheidClients Approval *R. K. M. M. M.*
Kliënt Goedkeuring

Cover charge / Heffingsfooi

Normal time / Normale fooi

Over time / Oortyd

SUB TOTAL / SUB TOTAAL

VAT / BTW

AMOUNT / BEDRAG

Rate our Service ☐ ☐ ☐ ☐

COMMENTS

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BANKING DETAILS / BANK BESONDERHEDE

Standard Bank Menlyn Account no/rek no. 012747335 Cheque acc/tjek rek. Bank code/kode 012345 Acc name/Rek naam. Ad-Hoc Plumbers

PLUMBING CLEARANCE CERTIFICATE (A 2)

Revision (24/08/2012)

fogi

IMPORTANT INFORMATION

1. This document must only be completed when all PLUMBING repairs have been satisfactorily concluded by the PLUMBING Contractor appointed to carry out the PLUMBING portion of your claim.
2. Your answers to the SERVICE QUESTIONNAIRE are monitored by the Insurance Company.
3. Any insured item that has been replaced such as geyser, valve, etc, is regarded as SALVAGE in terms of your policy and therefore is the property of the Insurance Company.
4. It is COMMON PRACTICE to leave the failed geyser in its current location, provided it is properly drained, this to avoid the dismantling the roof or other part of the building.
5. By this notice, the Insured is informed that, in terms of the Occupational Health and Safety Act 1993, it is the responsibility of the Insured to install an electrical ISOLATING DEVICE in accordance with SANS 10142 at each operational Hot Water Cylinder on the premises. The Insurance Company takes no responsibility and will not be liable for any loss or damages caused to anyone or anything because of the absence of the isolating device.
6. Please note that reinstatement of tiles, sanitary ware or cupboards which were dismantled or broken to enable a repair, will be rectified using similar item(s) should the same item(s) no longer be available.
7. SHOULD YOUR INSURANCE POLICY BE INACTIVE, PAYMENT OF THE REMEDIAL WORK WILL BE FOR YOUR ACCOUNT AND PAYABLE TO FOGI.

CLAIM DETAILS (Please use a black pen and write inside the boxes)

FOGI Order No

Insurance Claim No

Date Work Completed

SERVICE QUESTIONNAIRE

(Scratch out the word in the appropriate box and ensure that it is not visible.)

- | | | | | |
|---|---|--|---------|------|
| 1. Rate the performance of the INSURANCE CLAIMS REPRESENTATIVE. | Good | Fair <input checked="" type="checkbox"/> | Poor | |
| 2. Rate the performance of the PLUMBER who carried out the remedial work. | Good | Fair <input checked="" type="checkbox"/> | Neutral | Poor |
| 3. Did the Plumber gain access through the roof and not the ceiling? | Yes <input checked="" type="checkbox"/> | No | N/A | |
| 4. Did you settle the first amount payable (Excess) with the plumber? | Yes | No <input checked="" type="checkbox"/> | N/A | |
| 5. In the instance of a concealed pipe leak was leak detection carried out? | Yes | No <input checked="" type="checkbox"/> | N/A | |
| 6. Did the plumber accidentally damage your property? | Yes | No <input checked="" type="checkbox"/> | | |

If you answered POOR to Question 2 or Yes to Question 6 above please comment below:

FURTHER COMMENTS AND ARRANGEMENTS:

Think I'll fix the pipe on my own.

Insured Name M. R. RAKEATHA

Date 01-04-2013

Signature M. R. RAKEATHA

Insurance Clearance Code

Please note that you may contact the plumbing contractor should the plumbing work performed by them develop a malfunction.

fogi

Electric Geyser Inspection Report (OSP) (I 3.1)

| Revision (01/10/2011) | | Claim No: | | Claim Name: | |
|-----------------------|---|---|------------------|---------------|------------------|
| 1 | Date: | Ord No: | Old Installation | | New Installation |
| 2 | Geyser Details | | | | |
| | Manufacturer & Brand | Code | 10-2-S | Serial | 092411 |
| | Geyser Code & Serial No | Floor/manufacture date: | 50 | 100 | 150 |
| | Record Date on tag per Annex H | 50 | 100 | 150 | 200 |
| | Size | 100 | 200 | 400 | 600 |
| | Geyser Pressure rating (kPa) | 100 | 200 | 400 | 600 |
| | Position Installed? | above passage in ceiling | | | |
| 3 | Electrics | Is geyser earthed? | | Remarks | |
| | Earthing | Yes | | No | |
| | Bonding | Yes | | No | |
| | Isolator | Yes | | No | |
| | General Electrical | What is the connection like? | | Remarks | |
| 4 | Installation Accessories | Dedicated to hot water system | | Yes | |
| | Shut off | What make? | | No | |
| | Pressure Reducing Valve | PRV Rating | | 100 | |
| | Pressure Reducing Valve | Is it New? | | 200 | |
| | Pressure Reducing Valve | Is relief installed? (integral or separate = Yes) | | 400 | |
| | Relief Valve | Should be as per geyser kPa | | 600 | |
| | Safety Valve | | | Combo | |
| | Vacuum Breaker Hot | | | Reconditioned | |
| | Vacuum Breaker Cold | | | Yes | |
| | Draincock | | | No | |
| | Non Return Valve | | | Yes | |
| | Drip Tray | Was a NEW drip tray installed? | | No | |
| | Drip Tray | | | Remarks | |
| 5 | Installation Details | Does it loop above the geyser? | | Yes | |
| | Anti-Siphon Loop | Does it slope towards the outlet? | | No | |
| | Drip Tray Level | Is it watertight? | | No | |
| | Drip Tray Connection | Is it 300mm above geyser or 1m from geyser? | | No | |
| | Hot Vacuum Breaker Level | Is the system balanced? | | No | |
| | Balanced Pressure | Is geyser mounted internally? | | No | |
| | Geyser | Can installation conform to SANS 10254? | | No | |
| | Installation | | | Size | |
| 6 | Installation Piping | Type & Size | | Type | |
| | Piping Cold Feed | Type & Size | | Cu | |
| | Piping Hot Feed | Type & Size | | Gal | |
| | Piping Safety Valve | Is the piping corroded? | | Poly | |
| | Piping Condition | Type & Size | | Poly | |
| | Piping Drip Tray | Does it slope down & directly out? | | 15-17 | |
| | Piping Safety Valve | Does it slope down & directly out? | | 20-25 | |
| | Piping Relief Valve | Does it slope down & directly out? | | 28-35 | |
| | Piping Drip Tray | | | 20-25 | |
| 7 | General Information | | | Remarks | |
| | Resultant damaged caused by geyser failure? | | | Capet | |
| | What is the overall condition of the roof? | | | No Damage | |
| | What is the overall condition of the electrics in the roof? | | | Resultant | |
| | What is the overall condition of the piping in the roof? | | | Fair | |
| | How many operative geysers installed on property? | | | Poor | |
| 8 | Additional Notes | | | On Site | |
| | Where is the failed geyser | | | Off site | |
| | Who installed the new geyser? | | | | |
| | Installation done after hours? | | | | |
| | Other comments | clean and fix the pipe herself | | | |

JOB CARD

CASE NUMBER: 6681

Despatcher: Thea

Address: 18857 Khutsong
Mamelodi

Logged: 01 Apr 2013 19:34

Contact: -

Access Amount: R

Nature of call: Geyser Repairs - Leaking Geyser

Other:

Client: Rakgatha Rakghata (ID No)

Email Address:

Category: Fogi

Order No: 881032

Policy No:

Claim No:

Reference No:

Payment Method: Account

Notes:

Vehicle: Test

Crew 1: Simon

Crew 2: Simon

6681

Deidre Dreyer

From: hub@fogi.co.za
Sent: 01 April 2013 11:53 AM
To: deidre@adhoc.co.za
Subject: ClaimNo: PolicyNo: 6527381298 CallCentreReferenceNo: AJ8M2S OrderNo: 881032
PolicyHolder: RAKGATLHA MR - Appointment

Provider Instruction Form

PLEASE CONTACT FOGI IMMEDIATELY IF YOU CANNOT ATTEND TO THIS CLIENT.

Organisation: Absa Insurance Services Ltd [Northern Region]
Advisor: Claims Department - Northern Region
Tel: 0860 302 011
Fax:
Email: aic.ptadocq@absa.co.za

Policy No: 6527381298
Policy Type: HOC June 11
Claim No:
Call Centre Reference No: AJ8M2S
Order No: 881032
Claim Date: 01 Apr 2013 11:44:26
Notification Date: 01 Apr 2013 11:52:55
Replacement FAP: 500.00
Repair FAP: 250.00

Policy Holder: RAKGATLHA MR
Address: STAND 18857 KHUTSONG EXT
City: PRETORIA
Home No:
Work No:
Cell No: 082 464 2612

Job Type: Plumbing
Plumbing Failure: Date Of Loss: 01 Apr 2013 - CEILING Resultant Damage: NONE Carpet
Damage: NONE

Plumber: Ad-Hoc Plumbers cc Person: Kallie / Thea Tel: 072 796 1313

Giman



Fogi [Pty] Ltd
PO Box 3097
Tokai
7966

FAX TRANSMISSION

Tel: 021 702 0442
Fax: 021 702 0424

Attention: Kallie / Thea
Company: Ad-Hoc Plumbers cc
Date: April 01, 2013

From: FOGI
Priority: IMPORTANT
Pages: 1 (including this sheet)

Order No: 881032

Provider Instruction Form

PLEASE CONTACT FOGI IMMEDIATELY IF YOU CANNOT ATTEND TO THIS CLIENT.

Organisation: Absa Insurance Services Ltd [Northern Region]
Advisor: Claims Department - Northern Region
Tel: 0860 302 011
Fax:
Email: aic.ptadocq@absa.co.za

Policy No: 6527381298
Policy Type: HOC June 11
Claim No:
Call Centre Reference No: AJ8M2S
Order No: 881032
Claim Date: 01 Apr 2013 11:44:26
Notification Date: 01 Apr 2013 11:52:55
Replacement FAP: 500.00
Repair FAP: 250.00

Policy Holder: RAKGATLHA MR
Address: STAND 18857 KHUTSONG EXT
City: PRETORIA
Home No:
Work No:
Cell No: 082 464 2612

Job Type: Plumbing
Plumbing Failure: Date Of Loss: 01 Apr 2013 - CEILING
Resultant Damage: NONE
Carpet Damage: NONE

Plumber: Ad-Hoc Plumbers cc Person: Kallie / Thea Tel: 072 796 1313

FOGI PLUMBING SOLUTIONS

| | |
|-----------|---------|
| System | Actions |
| Documents | Contact |
| Reports | |

EPC Report

EPC PIPE REPORT

Claim Information

| | | | |
|----------|-------------|---------------|--------------------|
| Date | 04 Apr 2013 | Policy Type | Absa (HOC June 11) |
| Order No | 881032 | Policy Holder | RAKGATLHA MR |
| Claim No | | Contractor | Ad-Hoc Plumbers c |

Claim Detail

Did you do any repairs? Yes ☐ No ☒ Claim Outcome Client repaired

No Claim Reason Client Used

Was income derived from anyone on this claim (excluding FAP)? Yes ☐ No ☒

No repairs done. client will use his own plumber as this was a pipe leaking in the roof.

Comments

Repair Information

Type of Repair

General condition of this system

Is it a reoccurring leak? Yes ☐ No ☒

Type of pipe or joint failed

Size of pipe or joint replaced

Where is the failure?

What was repaired?

Was the Failure on Hot water pipe? Yes ☐ No ☒

Is the piping corroded / pitted / deteriorated? Yes ☐ No ☒

If tiles were damaged to gain access, does client have spare tiles to reinstate the repairs?

Was there Damages caused by the Failure. Yes ☐ No ☒

Appoint a Prep Contractor to effect repairs to the access created by YOU? Yes ☐ No ☒

438-90

| | | | |
|---|-------------|---|------------|
| Was Leak Detection Done? | | Yes <input type="radio"/> No <input checked="" type="radio"/> | |
| Brief description of the damages that YOU created to effect the repair | | | |
| Back | Save Report | Submit Report | Edit Claim |

COMPANY: Ad-Hoc Plumbers cc ROLE: Contractor USER: Kallie / Thea



Ad-Hoc Plumbers cc
PO Box 25437
Gezina
0031

Company RegNo: 2003/061986/23
VAT No: 4650208780

COMPUTER GENERATED

TAX INVOICE

Invoice To: FOGI Pty Ltd
PO Box 30979
Tokai
7966
VAT No: 4720192592

Invoice No: PIN18715
Invoice Date: 05 April 2013
Insured: RAKGATLHA MR
Order No: 881032

DESCRIPTION

AMOUNT

EPC Pipe - No Claim - Plumber

385.00

Total excluding VAT

385.00

VAT

53.90

Total including VAT

438.90

Amount due

438.90