

CC.2003/061986/23
 Vat: 4650208780
 Bank: Standard Bank Menlyn
 Branch: 012345
 Acc: 012747335

Ad-Hoc Plumbers cc
 PO Box 25437
 GEZINA
 0031
 Tel: 012 331 5440
 Fax: 012 331 5441

Tax Invoice

Date 07/12/2013

Page 1

Document No IN244271

FOGI

Deliver to
 POOLE M
 ORDER NO:964351
 DATE:07/12/2013

Account	Your Reference	Tax Exempt	Tax Reference	Sales Code
FOGI	77895 - 16149	N		SA008
				Inclusive

Code	Description	Quantity	Unit	Unit Price	Disc%	Tax	Nett Price
01	REPAIR TO BURST PIPE IN ROOF	1.00		127.72		15.68	127.72

EXCESS PAID R500.00

AD-Hoc Projects for
 building,painting,paving,
 Contact: 079 209 0014.

Received in good order

Signed _____ Date _____

Sub Total	112.04
Discount @ 0.00%	0.00
Amount Excl Tax	112.04
Tax	15.68
Total	127.72

FOGI PLUMBING SOLUTIONS

System	Actions
Documents	Contact
Reports	

EPC Report

2441271

EPC PIPE REPORT

Claim Information

Report Date	10 Dec 2013	Policy Type	Red I (Platinum 201
Claim Date	07 Dec 2013	Policy Holder	POOLE M
Order No	964351	Contractor	Ad-Hoc Plumbers
Claim No	NED13156759		

Claim Detail

Did you do any repairs?	Yes <input checked="" type="radio"/> No <input type="radio"/>	Claim Outcome	Repairs Coverec
No Claim Reason		Was income derived from anyone on this claim (excluding FAP)?	Yes <input type="radio"/> No <input checked="" type="radio"/>
		What purpose of the building?	Residential



Comments

REPAIRED UNCONCEALED PIPE IN ROOF, CLOSE TO GEYSER.

Repair Information

Type of Repair	Unconcealed	General condition of this system	Poor
Is it a reoccurring leak?	Yes <input type="radio"/> No <input checked="" type="radio"/>	Type of pipe or joint failed	Galvanised
Size of pipe or joint replaced	20 - 25	Where is the failure?	IN ROOF CLOSE TO
What was repaired?	Pipe	Was the Failure on Hot water pipe?	Yes <input type="radio"/> No <input checked="" type="radio"/>
Is the piping corroded / pitted / deteriorated?	Yes <input checked="" type="radio"/> No <input type="radio"/>	If tiles were damaged to gain access, does client have spare	N/A

127-72

Was there Damages caused by the Failure.	Yes <input checked="" type="radio"/> No <input type="radio"/>	tiles to reinstate the repairs?	
Was Leak Detection Done?	Yes <input type="radio"/> No <input checked="" type="radio"/>	Appoint a Prep Contractor to effect repairs to the access created by YOU ?	Yes <input type="radio"/> No <input checked="" type="radio"/>
Brief description of the damages that YOU created to effect the repair	<div></div> <div></div>		
Back	Save Report	Submit Report	Delete Report
		Edit Claim	
COMPANY: Ad-Hoc Plumbers ROLE: Contractor USER: Kallie / Thea			

Pipe Report

964351
fogi

EPC Report (D1)

Revision (01/01/2011)

Concealed Pipe Repair				
1	Type of repair	In brick/plaster/screed/cavity/earth	In concrete	No Claim
2	What plumbing system failed	Hot & Cold Water system	Drain system	Overflow Pipes
3	General condition of this system	Good	Fair	Poor
4	Is it a reoccurring leak?		Yes	No
5	Type of pipe or joint failed	Galvanised	Copper	Poly
6	Size of pipe or joint replaced	15 - 17	20 - 25	28 - 35
7	Brief description of repair	40 - 50	100 - 150	200 & Above
	Where?	Close to geyser in roof		
	What was repaired?	Pipe	Joint	
	Was the failure on a hot water pipe	Yes	No	
	Is the piping corroded/pitted?	Yes	No	
8	Was there Damages caused by the Failure	Yes	No	
9	Does resultant Contractor need to be appointed to effect final finishing created by YOU	Yes	No	
10	Was Leak Detection Done?	Yes	No	
11	Brief description of the damages that YOU created to effect the repair			

Unblocking of Drain			
1	Type of unblock	Without exposing	With exposing
2	Is it a reoccurring blockage	Yes	No
3	What caused the blockage	Common Household Blockage	
		Broken/Collapsed Pipe/Collar	
4	Type of pipe or joint failed	Earthenware	uPVC
		Cast Iron	Other
5	Size of pipe or joint replaced	40	50
		110	150
			200 & Above
6	Was there Damages caused by the Failure	Yes	No
7	Does resultant Contractor need to be appointed to effect final finishing created by YOU	Yes	No
8	Was Leak Detection Done?	Yes	No
9	Brief description of the damages that YOU created to effect the repair		

Sanitary Ware Repair			
1	Item failed	Cistern mechanism	Basin
		Low level toilet	Basin & Pedestal
		Low level including Cistern	Sink / Prep Bowl
		Close couple toilet	Outlet - basin/sink
		Bidet	Cistern
		Outlet - toilet	Other
			No Claim
2	Brief description of repair	Where	
		Nature of failure	
3	Was there Damages caused by the Failure	Yes	No
4	Does resultant Contractor need to be appointed to effect final finishing created by YOU	Yes	No
5	Was Leak Detection Done?	Yes	No
6	Brief description of the damages that YOU created to effect the repair		

Additional Notes			
1	Why is it not a claim?	Repairs done not covered by Policy	No Repairs done
2	Was income derived from anyone on this claim?	Yes	No
3	Comments		

CEILING damage



Nº 77895

Reg. 2003/061986/23

Vat/Btw. 465 020 8780

Tel : 012 331 5440 Fax : 012 331 5441
Cell : 072 796 1313804 Michael Brink street Villieria Pretoria
PO Box 25437 Gezina 0031

Domestic , Commercial , Industrial

CUSTOMER / KLIËNT *Fogi-*

ORDER NO / BESTEL NR

ADDRESS / ADRES *35 Carl DAVIES str Eerstes*

CLIENTS ID / KLIËNT ID

VEHICLE REGNO. VOERTUIG REG NO.

TEL

DATE / DATUM *07/12/2013*JOB CARD NO. *16149*24
X*Repair to Burst pipe in
roof.**1x 20mm Cascade clamps**CASH
R 500.00
9/12/2013
07887*

TERMS AND CONDITIONS (INCLUDING DEED OF SURETY) ON OVERLEAF

All material property of Ad-Hoc Plumbers until paid in full

Ad-Hoc Plumbers accepts no responsibility for materials under factory guarantee

Salvador
Plumbers*Lucas*PAYMENTS STRICTLY C.O.D / BETALING STRENG KBA
SEE CONDITIONS ON OVERLEAF / SIEN VOORWAARDES OP KEERSYWork Completed By Plumber *Lucas*
Werk Voltooi Deur Loodgieter.....Client's Satisfaction YES/JA ☐ NO/NEE ☐
Kliënt TevredeheidClients Approval
Kliënt Goedkeuring.....Geyser On Site ☐ Off Site ☐Consignment Stock YES/JA ☐ NO/NEE ☐Kwikhot ☐ Duratherm ☐

Cover charge / Heffingsfooi

Normal time / Normale fooi

Over time / Oortyd

SUB TOTAL / SUB TOTAAL

VAT / BTW

AMOUNT / BEDRAG

Cheque ☐Cash ☐Account ☐

Customer's Signature

STRICTLY C.O.D AND ALL MATERIALS REMAIN THE PROPERTY OF AD-HOC PLUMBERS UNTIL PAID IN FULL
AD-HOC ACCEPT NO RESPONSIBILITY FOR MATERIALS UNDER FACTORY GUARANTEE.

BANKING DETAILS / BANK BESONDERHEDE

Standard Bank Gezina Account no/rek no. 012747335 Cheque acc/tjek rek. Bank code/kode 051001 Acc name/Rek naam. Ad-Hoc Plumbers



No 77895

Reg. 2003/061986/23

Vat/Btw. 465 020 8780

Tel : 012 331 5440 Fax : 012 331 5441
Cell : 072 796 1313804 Michael Brink street Villieria Pretoria
PO Box 25437 Gezina 0031

Domestic , Commercial , Industrial

CUSTOMER / KLIËNT *Foggi-*

ORDER NO / BESTEL NR

ADDRESS / ADRES *35 Carl DAVIES str Eerskruis*

CLIENTS ID / KLIËNT ID

VEHICLE REGNO. VOERTUIG REG NO.

TEL

DATE / DATUM *07/12/2013*JOB CARD NO. *16119*24
hr*Repair to Burst pipe in
roof.**1x 20mm Cascade clamp.**CASH
R 350.00
9/12/2013
07287*

TERMS AND CONDITIONS (INCLUDING DEED OF SURETY) ON OVERLEAF

All material *property of Ad-Hoc Plumbers until paid in full*

Ad-Hoc Plumbers accepts no responsibility for materials under factory guarantee

PAYMENTS STRICTLY C.O.D / BETALING STRENG KBA
SEE CONDITIONS ON OVERLEAF / SIEN VOORWAARDES OP KEERSYWork Completed By Plumber *Leen*
Werk Voltooi Deur Loodgieter.....Client's Satisfaction YES/JA ☐ NO/NEE ☐
Kliënt TevredenheidClients Approval
Kliënt Goedkeuring.....Geyser On Site ☐ Off Site ☐Consignment Stock YES/JA ☐ NO/NEE ☐Kwikhot ☐ Duratherm ☐

Cover charge / Heffingsfooi

Normal time / Normale fooi

Over time / Oortyd

SUB TOTAL / SUB TOTAAL

VAT / BTW

AMOUNT / BEDRAG

Cheque ☐Cash ☐Account ☐

Customer's Signature

STRICTLY C.O.D AND ALL MATERIALS REMAIN THE PROPERTY OF AD-HOC PLUMBERS UNTIL PAID IN FULL
AD-HOC ACCEPT NO RESPONSIBILITY FOR MATERIALS UNDER FACTORY GUARANTEE.

BANKING DETAILS / BANK BESONDERHEDE

Standard Bank Gezina Account no/rek no. 012747335 Cheque acc/tjek rek. Bank code/kode 051001 Acc name/Rek naam. Ad-Hoc Plumbers

Deidre Dreyer

16149.

From: acc@fogi.co.za
Sent: 07 December 2013 07:53 AM
To: deidre@adhoc.co.za
Subject: ClaimNo: NED13156759 PolicyNo: 0000637191034 CallCentreReferenceNo: R15675
OrderNo: 964351 PolicyHolder: POOLE M - Appointment

Provider Instruction Form

PLEASE CONTACT FOGI IMMEDIATELY IF YOU CANNOT ATTEND TO THIS CLIENT.

Organisation: REDi Solutions (Pty) Ltd
Advisor: Yamkela Zibobo
Tel: 0860 142 241
Fax: 011 361 1046
Email: Yamkela.Zibobo@digicall.co.za

Policy No: 0000637191034
Policy Type: Platinum 2012
Claim No: NED13156759
Call Centre Reference No: R15675
Order No: 964351
Claim Date: 07 Dec 2013 07:44:12
Notification Date: 07 Dec 2013 07:48:37
Claim Limit Amount: 10000.00
FAP: 500.00

KINDLY NOTE: This policy has a LIMIT of R10000.00, the client has a standard FAP of R500.00. Your invoice can only be R9500.00 including vat and therefore any amount including vat over this total must be added to the FAP and collected from the Client.

Policy Holder: POOLE M
Address: 35 CARLS DAVIDS EERSTERUST
City: Pretoria
Home No: 084 442 2254
Work No:
Cell No: 072 942 0852

Job Type: Plumbing

Plumbing Failure: Date Of Loss: 07 Dec 2013 - Leaking or Burst Geyser

Plumber: Ad-Hoc Plumbers Person: Kallie / Thea Tel: 072 796 1313

08:21 - D Enige tyd.

PyP Lekk
cold.
galv.
Leon.

PLUMBING CLEARANCE CERTIFICATE (A 2)

Revision (14/11/2012)

DIGICALL FOGI
PLUMBING
SOLUTIONS

IMPORTANT INFORMATION

1. This document must only be completed when all PLUMBING repairs have been satisfactorily concluded by the PLUMBING Contractor appointed to carry out the PLUMBING portion of your claim.
2. Your answers to the SERVICE QUESTIONNAIRE are monitored by the Insurance Company.
3. Any insured item that has been replaced such as geyser, valve, etc, is regarded as SALVAGE in terms of your policy and therefore is the property of the Insurance Company.
4. It is COMMON PRACTICE to leave the failed geyser in its current location, provided it is properly drained, this to avoid the dismantling the roof or other part of the building.
5. By this notice, the Insured is informed that, in terms of the Occupational Health and Safety Act 1993, it is the responsibility of the Insured to install an electrical ISOLATING DEVICE in accordance with SANS 10142 at each operational Hot Water Cylinder on the premises. The Insurance Company takes no responsibility and will not be liable for any loss or damages caused to anyone or anything because of the absence of the isolating device.
6. Please note that reinstatement of tiles, sanitary ware or cupboards which were dismantled or broken to enable a repair, will be rectified using similar item(s) should the same item(s) no longer be available.
7. SHOULD YOUR INSURANCE POLICY BE INACTIVE, PAYMENT OF THE REMEDIAL WORK WILL BE FOR YOUR ACCOUNT AND PAYABLE TO FOGI.

CLAIM DETAILS (Please use a black pen and write inside the boxes)

FOGI Order No 964351
Insurance Claim No NED13156759
Date Work Completed 07/12/2013

SERVICE QUESTIONNAIRE

(Scratch out the word in the appropriate box and ensure that it is not visible.)

- | | | |
|---|---|--|
| 1. Rate the performance of the INSURANCE CLAIMS REPRESENTATIVE. | <input checked="" type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 2. Rate the performance of the PLUMBER who carried out the remedial work. | <input checked="" type="checkbox"/> Fair | <input type="checkbox"/> Neutral <input type="checkbox"/> Poor |
| 3. Did the Plumber gain access through the roof and not the ceiling? | Yes <input checked="" type="checkbox"/> | N/A |
| 4. Did you settle the first amount payable (Excess) with the plumber? | No <input checked="" type="checkbox"/> | N/A |
| 5. In the instance of a concealed pipe leak was leak detection carried out? | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | |
| 6. Did the plumber accidentally damage your property? | Yes <input checked="" type="checkbox"/> | |

If you answered POOR to Question 2 or Yes to Question 6 above please comment below:

FURTHER COMMENTS AND ARRANGEMENTS:

Insured Name

Poole

Date

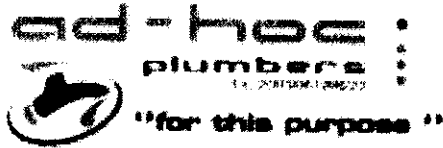
07-12-2013

Signature

Poole

Insurance Clearance Code

Please note that you may contact the plumbing contractor should the plumbing work performed by them develop a malfunction.



Ad-Hoc Plumbers
PO Box 25437
Gezina
0031

Company RegNo: 2003/061986/23

VAT No: 4650208780

COMPUTER GENERATED

TAX INVOICE

Invoice To:	Digicall FOGI Plumbing Solutions	Invoice No:	IN244271
	PO Box 30979	Invoice Date:	11 December 2013
	Tokai	Insured:	POOLE M
	7966	Order No:	964351
VAT No:	4720192592		

DESCRIPTION	AMOUNT
EPC Pipe - Unconceaald Pipe repairs	475.00
EPC Pipe - STANDARD AFTER HRS LABOUR	75.63
Total excluding VAT	550.63
VAT	77.09
Total including VAT	627.72
Less Excess	-500.00
Amount due	127.72