ALLEN THOMSON

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PROFILE

Software Developer with two years of experience in managing the development of mobile applications on native and cross-platform platforms (Android, Flutter, React Native, Cordova). Experienced in high-performance mobile application design and implementation using modern methodologies. Has a high learning capacity for intricate processes and technical creative flexibility in developing business requirements into new innovative software applications.

WORK EXPERIENCE

Netcore Cloud

 $Software\ Engineer$

Sep 2024 - Present Bengaluru, India

- · Android Development Maintained and written solutions in Android and other frameworks: Flutter, ReactNative, Cordova.
- · Automated mobile SDK integrations by building a self-serve tool that enables clients to integrate the SDK into their applications without manual assistance. This reduced the onboarding cycle by 15 days.
- · Applications designed for the internal support team to debug tickets faster without needing to write lengthy queries to fetch data.
- · Built internal tool in React and Flask to automate the integration process, reducing cycle duration by 30%.
- · Collaborating with cross-functional teams to deliver high-quality products.
- · Optimizing existing codebases and debugging complex technical issues.
- · Git, Android SDK, Flask

WebEngage

Technical Account Manager

Sep 2023 - Sep 2024 Bengaluru, India

- · Managed and optimized technical relationships with high-value clients.
- · Delivered customized solutions to enhance client engagement and resolve technical challenges.
- · Collaborated with internal teams to ensure seamless integration and client satisfaction.
- · Provided strategic technical guidance to clients, enabling effective use of WebEngage products.

WebEngage

Product Support Engineer

Dec 2022 - Sep 2023 Bengaluru, India

- · Developed a plugin SDK for Flutter WebApplications, built using recursion.
- · Gave TAM Support to top clients.
- · Wrote Nunjucks solution independent of the development team.
- · Diagnosed and resolved integration issues related to the SDK in client Web and Android Applications.
- · Conducted live bug-fixing sessions addressing issues in Native, React-Native, Flutter, and other hybrid integrations.
- · Documented processes and facilitated onboarding of SMS service providers.

SKILLS

Spring Boot, Native Android Development (Java, Kotlin), Flutter, React Native, SQL (MySQL, Postgres), NoSQL - MongoDb, Kafka, Data Structures, Node.js, Git

PROJECTS

Attendance Tracking Mobile Application - Composable -Github

- · Created an attendance tracking application that generates QR for users saved in the students DB, real time attendance records fetching from backend
- · Technologies: Mobile Application Jetpack Composable, backend Springboot kotlin

Corpcon Backend Application - GCP

· Written and maintained the backend for Corpcon WebApplication.

· Technologies: Kafka for event synchronization, Git, Docker, Kotlin, Spring Boot

Food Delivery App - Flutter - Github

- · Delivery app built on Flutter Framework.
- · Firebase SDK Firebase Auth SDK (User Authentication), Firestore SDK (Backend and DB).
- · Design: MVVM Architecture.

Automatic Billing Machine - IoT -Github

- · An unorthodox billing machine that uses image recognition techniques to bill items with an ML algorithm.
- · Hardware: Raspberry Pi 3b+, Load Cell 5Kg, HX711-Load Cell amplifier, Webcam.
- · Programming Language: Python, Checkout UI: React, ML Model: Edge Impulse (OpenS).

EDUCATION

Christ (Deemed to be) University

 $\begin{array}{c} \text{Jun 2023 - Jun 2025} \\ \text{Bengaluru, India} \end{array}$

M.Sc Computer Science and Applications

· Key Focus: Data Structures, System Design, Artificial Intelligence, Spring Boot, Android Development

Christ (Deemed to be) University

 $\begin{array}{c} \text{Jun 2019 - Jun 2022} \\ \text{Bengaluru, India} \end{array}$

B.Sc in Physics, Mathematics, and Electronics