***ALLYSE DIAHANN JOHNSON***

2800 La Frontera, Round Rock, TX 78681 **.** (737) 224-1626 **.** [ayubired@gmail.com](mailto:ayubired@gmail.com)

OBJECTIVE

Seeking employment as a full stack developer.

QUALIFICATIONS

* Bachelor’s of Science in Chemistry
* 6 months experience practicing Javascript, CSS, HTML
* More than five years’ experience using Microsoft Word, Excel, and PowerPoint
* 7 months experience using Microsoft Outlook
* One-year experience in managerial roles

ADDITIONAL SKILLS

* Intermediate Spanish
* Intermediate Japanese

WEBSITE LINKS

* <https://github.com/Allyse500>
* https://www.linkedin.com/in/allyse-johnson-3b7a84116/

EDUCATION

The University of Texas at San Antonio

Bachelor of Science in Chemistry Graduation Date: Dec. 17, 2016

The University of Texas at Austin

Web Development Boot Camp Graduation Date: Dec. 17, 2020

WORK EXPERIENCE

**Customer Service Representative**, Clinical Pathology Laboratories Dec. 17-present

* Respond to and triage client and patient concerns or requests (calls) within company SOP and HIPPA regulations
* Document purpose for entering and any actions taken in all electronic records when accessed
* Maintain or prepare electronic records of patient files
* Work within department schedule to complete paperwork from each call as needed
* Respond to each client and patient in a courteous, professional manner
* Maintain contact with lead staff using Outlook and Jabber
* Transfer calls to other departments as needed

**Chemistry Technician**, Aerotek-AECOM, Austin, TX May 13, 2019- *at most Dec. 20, 2019*

* Test samples using specified methods and report data to manager
* Prepare samples and reagents for analysis
* Inventory and organize samples and supplies
* Treat chemical waste
* Other lab support duties as assigned

**Lab Technician**, Austin White Lime Company, Austin, TX Oct. 7, 2019- Oct. 26, 2019

* Participate in job and safety training as scheduled by company
* Collect, test, record and analyze data for rotary kiln or quarry samples and customer products as needed
* Prepare computer printed reports for internal and external customers
* Maintain lab area
* Other duties as assigned

**Digital Marketing Consultant**, Web.com, Austin, TX July 6, 2018-Feb. 1, 2019

* Research market of clients to determine company service’s applicability and strengths
* Give clients a general overview of the service and answer any immediate questions
* Schedule and maintain appointment records
* Maintain prospects’ files

**Sales Associate**, Follett Bookstore-Downtown UTSA, San Antonio, TX Dec. 29,2017-Jan.26,2018

* Help customers locate and choose goods
* Assist customers over the phone
* Cashier
* Maintain store area and stock room
* Restock all store goods
* Assist in training new co-workers
* Run errands assigned by all store managerial staff
* Perform inventory check

**Teacher’s Aide: Allied Health**, The University of Texas at San Antonio, San Antonio, TX

Aug. 2016-Dec. 2016

* Teach allied health lab subjects covering general chemistry and algebra
* Test functionality of all lab procedures
* Supervise students to ensure safety during lab procedures
* Simplify experimental procedures to optimize time in lab
* Grade labs and exams
* Keep record of graded work
* Prepare grading policy to both encourage and properly evaluate students

**General Chemistry II Lead Lab Technician**, The University of Texas at San Antonio, San Antonio, TX

May 2016-Aug. 2016

* Devise and allot weekly assignments to cover all lab needs
* Assure all weekly laboratory preparations for experiments are executed on time
* Train and supervise new lab technicians
* Consider and set up lab stations to ensure the most efficient run-through of lab
* Communicate and coordinate with team members to ensure all lab needs are reasonably met
* Report all lab concerns to department supervisor
* Run HNMR, IR and GC machines and programs for lab sections
* Synthesize and/or gather chemicals needed for experiments
* Ensure the practice of lab safety in all respective areas
* Communicate with teachers’ aides to ensure the labs run smoothly
* Treat, document and report all chemical waste
* Organize and maintain chemical stockroom
* Perform semester inventory of all chemicals and equipment

**General Chemistry I Lead Lab Technician**, The University of Texas at San Antonio, San Antonio, TX Jan. 2016-May. 2016

* Devise and allot weekly assignments to cover all lab needs
* Assure all weekly laboratory preparations for experiments are executed on time
* Train and supervise new lab technicians
* Consider and set up lab stations to ensure the most efficient run-through of lab
* Communicate and coordinate with team members to ensure all lab needs are reasonably met
* Report all lab concerns to department supervisor
* Run HNMR, IR and GC machines and programs for lab sections
* Synthesize and/or gather chemicals needed for experiments
* Ensure the practice of lab safety in all respective areas
* Communicate with teachers’ aides to ensure the labs run smoothly
* Treat, document and report all chemical waste
* Organize and maintain chemical stockroom
* Perform semester inventory of all chemicals and equipment

**Lab Technician**, The University of Texas at San Antonio, San Antonio, TX Sept. 2015-Dec. 2015

* Run HNMR and IR machines and programs for lab sections
* Synthesize and/or gather chemicals needed for lab sections
* Assist in ensuring the practice of lab safety in all respective areas
* Work with teachers’ aides to ensure the lab runs smoothly
* Treat and dispose of chemical waste
* Perform semester inventory of all chemicals and equipment

**Sales Associate**, Follett Bookstore-UTSA, San Antonio, TX June 2015-Sept. 2015

* Help customers locate and choose goods
* Maintain store area and stock room
* Assist in training new co-workers

**Sales Associate**,Follett Bookstore-SPC, San Antonio TX Jan. 2013- Feb. 2013

* Cashier
* Promote goods to customers
* Restock all store goods
* Maintain store area
* Assist in training new co-workers
* Assist customers over the phone
* Help desk assistant
* Run errands assigned by all store managerial staff

HONORS AND AWARDS

* National Honor Society Member August 2007- May 2009
* Beta Club Member August 2007-May 2009
* Letterman’s Jacket August 2008-May 2009
* Honorary Marching Band Student May 2009
* Magna Cum Laude High School Graduate May 6, 2009
* LSAMP Scholarship Recipient January 2011- December 2011
* Phi Theta Kappa Member January 2010- December 2010
* Texas Scholarship Recipient August 2009- December 2010
* Academic Competitiveness Grant August 2009-December 2010
* Federal Pell Grant Recipient August 2009- December 2016

REFERENCES

John Palmer: Store Manager

Relation type: Professional

Email: [utsa@bkstr.com](https://www.bkstr.com/texassanantoniostore/store-info-contact-us)

Phone: (210) 458-4220

Address: One UTSA Circle, San Antonio, TX 78249

Dr. Ruth Schaller: Lab Services Supervisor I

Relation type: Professional

Email: [ruth.schaller@utsa.edu](mailto:ruth.schaller@utsa.edu)

Phone: (210) 458-8781

Address: One UTSA Circle, San Antonio, TX 78249

Amber Wilkins: Sales Team Manager

Relation type: Professional

Email: [amber.wilkins@web.com](mailto:amber.wilkins@web.com)

Phone: (512) 294-0472

Address: Suite B, 12234 N Interstate 35 Frontage Rd #100, Austin, TX 78753