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Top Skills

Creative Problem-Solving

Leadership

Interpersonal Skills

Communication Skills

Event Management

Customer Service

Operations Management

IT Skills

Certifications and courses

<u>Leading Teams</u> by: University of Michigan

Customer Engagement
Specialist Professional
Certificate by: IBM

<u>International Hospitality</u> by: Yonsei University

<u>Technical Support</u> <u>Fundamentals</u> by: Google

Google IT: Computer
Networking by: Google

Google IT: Operating Systems by: Google

System Administration and IT Infrastructure Services by: Google

Ahmed Sahal Mahil

Computing and AI student @ Cairo Uni. | Site Operations / Events Operation / Events Coordinator / Events and Entertainment

Dubai, United Arab Emirates - Cairo, Egypt

Summary

Enthusiastic and ambitious Computing and AI student with strong foundational knowledge in programming machine learning; I see myself as a confident, and reliable individual with previous Event Management and Leadership experience. I'm a great communicator utilizing various communication media. I work well under pressure and I always keep myself and my workflow organized.

Experience

Sports Events Coordinator
Emirati Marshals Program (specialized volunteering program)
Seasonal: January 2019 - Present (5 years 5 months)
United Arab Emirates

- •Plan, coordinate, and manage a range of sports events, including, accreditation, spectators services, access control, venue management, logistics, workforce, and volunteers management.
- •Lead and supervise event teams to ensure the flawless execution of tasks.
- •Collaborate closely with event organizers, stakeholders, and partners to ensure all event components align with the established objectives and standards.
- •Oversee the implementation of safety and security measures, working closely with relevant authorities and agencies to ensure compliance.
- •Continuously evaluate event operations to identify areas for improvement and implement innovative solutions for enhancing the overall event experience.

Examination Management Lead

Ministry of Education – UAE | International Biology Olympiad June 2023 - July 2023 (2 months)

Al Ain. United Arab Emirates

- •Lead and manage the end-to-end examination process for the International Biology Olympiad, encompassing planning, coordination, and execution.
- •Allocate and supervise volunteers to support various aspects of the examination, including logistics, invigilation, and candidate assistance.
- •Oversee the secure handling, distribution, and return of examinationmaterials, ensuring compliance with established protocols. Ministry of Education UAE International Biology Olympiad

Road Sign Removal Team lead - Technical Team Member Abu Dhabi Sports Council | UAE Tour project

February 2023 - March 2023 (2 months) - United Arab Emirates

- •Ensure the timely and safe removal of road signs along the race route to facilitate the smooth progress of the event.
- •Work collaboratively with other team members to identify the specific roadsigns that need to be removed along the route.
- •Utilize specialized equipment and tools to remove road signs in accordance with established safety protocols safely.
- •Ensure the proper storage and transportation of removed road signs to designated storage locations.
- •Communicate regularly with the Technical Team Lead to provide updates on progress and identify any issues or concerns.
- •Provide support to the technical team when needed.

Site Operations Team Leader Expo 2020 Dubai

June 2021 - April 2022 (11 months)

Expo 2020 site

- •Lead and coordinate all on-site operations at Expo 2020 Dubai, overseeing team responsible for routing, handling, crowd management, and guiding assistance for visitors.
- •Collaborate with cross-functional teams to develop and implement operational plans that optimize visitor flow, enhance crowd management, and ensure a safe environment.
- •Manage and allocate resources, including staff and equipment, to effectively execute operational tasks and deliver a high level of service.
- •Continuously assess and improve operational processes to enhanceefficiency, visitor satisfaction, and overall experience.

Teams & Delegations services Team Leader Dubai Sports Council | Beach Soccer Worldwide

October 2021 - December 2021 (3 months)

Dubai, United Arab Emirates

- •Lead and coordinate all delegations' services for the Intercontinental Beach Soccer Cup 2021 Dubai, ensuring a seamless experience for participating teams, referees, and other stakeholders.
- •Escort teams and referees, providing a high level of hospitality and support throughout their stay, from arrival to departure.
- •Schedule and manage training times for participating teams and referees, optimizing the utilization of available resources and facilities.
- •Collaborate with the transportation operations team to organize and oversee the timely and efficient movement of teams and referees between accommodations, training venues, and the tournament venue.

COVID-19 Logistics Officer Pure Health

April 2021 - September 2021 (6 months)

Dubai, United Arab Emirates

- •Coordinate and manage the supply chain requirements for testing centers and airports, ensuring timely delivery of essential materials such as testing kits, personal protective equipment (PPE), and other logistical needs.
- •Oversee the transportation of COVID-19 samples from testing centers to the main laboratory for analysis, following strict protocols to maintain sampleintegrity and minimize the risk of contamination.
- •Provide comprehensive logistical support to the department, including thetimely allocation of resources, tracking inventory levels, and implementing quality control measures.

Technical Support Lead
Ministry of Education – UAE
August 2020 - April 2021 (9 months)
Dubai, United Arab Emirates

The Artificial Intelligence and Robots (AIR) Competitions Series (virtual).

- •Lead and manage the technical support efforts for the AIR Competitions Series, ensuring smooth execution of virtual competitions and events.
- •Collaborate closely with the organizing committee to conceptualize and implement technical solutions, platforms, and tools required for hosting virtual competitions.
- •Provide real-time technical support to referees, students, and participantsduring competitions, addressing any issues or challenges that arise.
- •Proactively identify and troubleshoot technical issues, ensuring minimal disruption to the competition experience and maintaining a high level of participant satisfaction.

Education

Cairo University (April 2022 ~ September 2025)

Bachelor of Science in Computing and Artificial Intelligence

GPA: 2.98 / 4.00

National Charity Schools (2017 – 2020) High School Diploma, General Studies

Events

•AFC Asian Cup 2019 UAE |

SHJ: Accreditation | Spectators Service

•UAE PRO league 19/20' |

Ceremony Team Leader | Spectators service Member • Arabian Gulf Cup UAE 19/20' |

Venue Management | Logistics

•[AFC Asian / FIFA WC] qualifiers 2021 |

Access control | Venue management | Logistics

•UN Hub @ Exop2020 |

Host and Explainer

•IJSO 18th (International Junior Science Olympiad) 2021 |

Country Coordinator | LOC

•AD HSBC Golf Championship |

Marshals Logistics Function Lead | Traveling Marshal

•FIFA Club World Cup 2021' |

JOKER: Doping control | Logistics | Access control

•NSTI Festival 2023 |

Administrative Assistant

•UAE Tour Women 2023 |

Road Panel and Signs - Removal Team Leader

•UAE Tour 2023 |

Road Panel and Signs - Removal Team Lead

•UAE President Cup 2023 Finals |

Spectators Services Team Captain

•ADNOC Marathon Community Runs 2023 |

Course Operations | Sector Team Leader

Greening Education Hub @ COP28 UAE |

Requirements Manager | Hub operations

•NSTI Festival 2024 |

Judging Assistant | Operations Support

•FIFA Beach Soccer World Cup Dubai 2024 |

Transportation Operations

•UAE Tour Women 2024 |

Venue Management | Finish Area Operations

•UAE Tour 2024 |

Venue Management | Finish Area Operations