ALMONZO RHODEN

14 Lancaster CT, Apt H, Wayne, NJ, 07470
Phone: 862-438-2135 | Email: almonzo.rhoden@gmail.com
LinkedIn: https://www.linkedin.com/in/almonzorhoden/
Portfolio: https://almonzorhoden.github.io/

SUMMARY

IT Professional with a background in Front End Development, Information Technology and customer service. Looking to work full-time in a corporate environment collaborating with others to utilize or develop acquired skills, knowledge, and more than 5+ years of experience in computer technology.

EXPERIENCE

Application Analyst I   September 2021 – Present
St. Joseph Healthcare System
Paterson, New Jersey

- Build/modify medical CPT/HCPCS codes and medication vaccines for doctors/staff to use in the system, so the organization can get maximum revenue for services.
- Participate in build, validation and QA testing procedures for implementation of software
- Communicate to project teams, clients and departments regarding system changes/updates

Pc Tech   November 2018 – November 2021
St. Joseph Healthcare System
Paterson, New Jersey

- Resolve complex problems in order to maintain computer system functionality
- Manage and update ticket queue with updates, so employees are aware of status
- Communicate incident to the appropriate IT teams to better escalate critical issues

IT Technician   July 2016 – August 2018
Biotrial
Newark, New Jersey

- Secure AD accounts (users and machines), password reset/unlocks, and user creation.
- Monitor ticketing queue, emails, and identify recurring problems and apply a resolution.
- Provide executive support, onboard train new hires, and current employees on new technologies.

SKILLSET

Languages: HTML, CSS, JavaScript, jQuery, Responsive Design, Bootstrap, Github.
Other: Microsoft Office, problem solver, Excel, project management, customer service, empathy, and a team player.

EDUCATION

Full Stack Web Development Certificate March 2021: Rutgers University, NJ
Bachelor of Arts, Information Systems May 2018: Rutgers University, Newark, NJ

References Available Upon Request